This edition of the Northern Sydney Aboriginal Services Directory was produced by Hornsby Council and has been adapted from the original directory funded by NSW Department of Community Services in 2000. The original directory was produced through the Northern Sydney Aboriginal Social Plan which included the 11 Northern Sydney local councils.

COVER The artwork on the cover is from a painting by Northern Sydney Aboriginal artist Jessica Birk, created especially for this directory project.
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The Northern Sydney Aboriginal Area Social Plan was launched in September 2000 and was endorsed by the Metropolitan Local Aboriginal Land Council. The plan was a project of the Northern Sydney Planning Co-ordination Forum (NorthPlan) and was co-ordinated by a working group consisting of local Councils and a number of State and Commonwealth Government Departments. The plan covers local Government areas in Northern Sydney (Willoughby, Lane Cove, Ryde, Warringah, Manly, Pittwater, North Sydney, Ku-ring-gai, Mosman and Hunters Hill).

One of the projects identified in the Aboriginal Social Plan was the development of an Aboriginal Services Directory. Funding was made available by NSW Family and Community Services for the compilation of the directory.

Hornsby Shire Council, auspice of the project, strategically enlisted the services of the University of Western Sydney to find a suitable project worker through its Summer Research Program. Hornsby Shire Council has undertaken to update this Service Directory electronically on an annual basis. This ensures that Recommendation 6.1 of the Social Plan ‘that a strategy be developed to ensure that the database of services and networks is maintained on an ongoing basis’ is carried out.

Ms Glenda Simon, an inspiring and valued Aboriginal woman with vast experience, expertise and knowledge of the Aboriginal culture developed the Service Directory as part of her Aboriginal Studies graduate program. Ms Leonne Brown, a member of the Northern Beaches Aboriginal Community and former Liaison Officer with the Human Rights and Equal Opportunities Commission, put the finishing touches to the Directory. Both Glenda and Leonne were supported by Hornsby Shire Council staff and dedicated members of the working group to produce the first comprehensive and useful Aboriginal Services Directory in the Northern Sydney Network.

Acknowledgment is given to the following people for their significant contribution for making this Service Directory available to the Northern Sydney community

- Ms Leonie Prater, Director, Partnerships and Planning, North Sydney Department of Community Services – Director, Partnerships and Planning, Leonie Prater;
- Mr Larry Trudgett, Aboriginal CPO;
- Ms Tracy Morgan, Generalist CPO;
- Ms Coralie Nichols, Manager Community Services Branch, Hornsby Shire Council;
- Mr Malcolm Wallace, CDO - Access and Equity, Hornsby Shire Council;
- Ms Susan Moylan-Coombs, Aboriginal Social Plan Project Officer;
- Mr Nick de Brett, Mosman Council;
- Ms Lara and Mr Alan Rutley, House Parents, Biala Aboriginal Girls Hostel;
- Ms Leonne Brown, Mr Joshua Brown, Ms Angela Brown, Ms Lana Shaw, Aboriginal Community Members and;
- Ms Jessica Birk, North Sydney Aboriginal Artist.
Changes to the NS ABORIGINAL SERVICES DIRECTORY

To ensure that this directory is kept up to date, please email through any recommendations for changes, additions or deletions to hsc@hornsby.nsw.gov.au, attention Community Development Team, Hornsby Shire Council. Alternatively call Hornsby Shire Council Community Development Team on 9847 6611.
## EMERGENCY SERVICES

### 24 Hr Emergency Telephone Numbers

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<tr>
<td>Domestic Violence Line FREECALL</td>
<td>1800 656 463</td>
</tr>
<tr>
<td>Poisons Information Centre</td>
<td>131 126</td>
</tr>
<tr>
<td>Kids Helpline FREECALL</td>
<td>1800 55 1800</td>
</tr>
<tr>
<td>State Emergency Services</td>
<td>132 500</td>
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<tr>
<td>Suicide Prevention Line</td>
<td>1300 360 980</td>
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### Hospitals

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<td>Children’s Hospital Westmead</td>
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<tr>
<td>Hornsby Ku-Ring-Gai Hospital</td>
<td>02 9477 9123</td>
</tr>
<tr>
<td>Manly Public Hospital</td>
<td>02 9976 6911</td>
</tr>
<tr>
<td>Mona Vale Hospital</td>
<td>02 9998 0333</td>
</tr>
<tr>
<td>Royal North Shore Hospital</td>
<td>02 9926 7111</td>
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<td>Ryde Hospital</td>
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### Counselling and Information Services

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<td>Lifeline</td>
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<tr>
<td>Parent Line</td>
<td>1300 1300 52</td>
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<tr>
<td>Carers NSW</td>
<td>1800 242 636</td>
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<tr>
<td>Grief Support Inc.</td>
<td>02 9489 6644</td>
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<tr>
<td>Homeless Person’s Accommodation Service</td>
<td>1800 234566</td>
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<tr>
<td>Men’s Line Australia</td>
<td>1300 789 978</td>
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<tr>
<td>Rape Crisis Centre</td>
<td>02 9819 6565</td>
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SANE (Mental Illness Helpline)
Free call 1800 18 SANE (7263)

Child Protection Information
Child Protection Helpline 24 hr service - 132 111
Child Abuse Prevention Services (CAPS) 02 9716 8000
Parent Line (Centacare) 1300130052 - 9.00 am - 4.30 pm
Kids Helpline FREECALL 1800 55 1800
ABORIGINAL ORGANISATIONS

Aboriginal Catholic Ministry

Buckland Street
Waterloo NSW 2017
02 9698 4265
email acm@sydneycatholic.org website http://www.sydneycatholic.org/works/acm/

The work of the Ministry provides interface between all Aboriginal people and the Catholic Church. It represents the concerns of Aboriginal and Torres Strait Islander peoples and acts as an advocate on their behalf. It provides services such as counselling and access to education directed towards practical assistance.

Aboriginal Education Consultative Group (AECG)

email info@aecg.nsw.edu.au website http://www.aecg.nsw.edu.au/

The AECG promotes respect, empowerment and self-determination and believes the process of collaborative consultation is integral to achieving equity in education and is fundamental to the achievement of equality.

The AECG advocates cultural affirmation, integrity and the pursuit of equality to ensure that the unique and diverse identity of Aboriginal people and students is recognised and valued.

Darug Custodian Aboriginal Corporation (DCAC)

PO Box 36
Kellyville NSW 2155
02 4577 5181

We conduct Welcome to Country in Darug language, have social days to teach culture to Children. We teach Darug language, hold monthly meetings, have stalls at events and festivals. These consist of Aboriginal artists eg painters, carvers, didgeridoo makers and musicians. DCAC are also available for site assessments.

Guringai Tribal Link Aboriginal Corporation

19 Coolabah Road
Wyongah NSW 2259
02 4396 8743 or 0404 182 049

Promotes family history and culture as well as trying to unite the traditional clans of Guringai.
Linkup NSW
5 Wallis Street
PO Box 93
Lawson NSW 2783
02 4759 1911 Fax 02 4759 2607
e-mail linkup@nsw.link-up.org.au  website http://www.linkupnsw.org.au/
Reunite Aboriginal adults who were separated or removed under government policy, adopted, fostered and institutionalised. Assistance is also available for counselling, support and advocacy.

Sydney Aboriginal Coordination Centres
8/280 Elizabeth Street
Sydney NSW 2000
GPO Box K1176
Haymarket NSW 1240
02 9942 5700
1300 653 227-local call cost
free call 1800 079 098 fax 02 8255 7778
www.fahcsia.gov.au
Aboriginal Coordination Centres are a part of each Family, Housing, Community Services and Aboriginal Affairs State Office. ICCs engage with Aboriginal communities, other s of government and service providers to support initiatives that help close the gap.
LAND COUNCILS

NSW Aboriginal Land Council
33 Argyle Street
Parramatta NSW 2150
02 9689 4444 fax 02 967 1234
e-mail www.alc.org.au and follow links to contacts website http://www.alc.org.au/
As the State’s peak representative body in Aboriginal affairs, the New South Wales Aboriginal Land Council aims to protect the interests and further the aspirations of its members and the broader Aboriginal community.

Metropolitan Local Aboriginal Land Council
36-38 George Street
Redfern NSW 2016
02 8394 9666 fax 02 8394 9733
e-mail metrolalc@metrolalc.org.au website http://www.metrolalc.org.au/

Deerubbin Local Aboriginal Land Council
2/9 Tindale Street
Penrith NSW 2750
02 4724 5600 fax 024722 9713
e-mail Staff@deerubbin.org.au website http://www.deerubbin.org.au/
The Land Council offers a number of services to individuals or companies requiring Cultural Heritage Assessments of proposed development areas and other areas of interest. The Land Council can provide reporting for Environment Impact Statements and Review of Environment Factors. During development projects the Land Council can provide Aboriginal site monitors.
ACCOMMODATION

ADVISORY SERVICES FOR TENANTS

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
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<tbody>
<tr>
<td>Aboriginal Tenants’ Advisory Service</td>
<td>133 220</td>
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<tr>
<td>Office of Fair Trading</td>
<td>133 220</td>
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<tr>
<td>Northern Area Tenants Service Inc</td>
<td>02 9884 9605</td>
</tr>
<tr>
<td>Residential Tenancies Tribunal</td>
<td>1300 135 399</td>
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</tbody>
</table>

HOUSING

Aboriginal Housing Office

Head Office
6/33 Argyle Street
Parramatta NSW 2150
02 8836 9444 fax 02 9635 3400
Free call 1800 727 555

Sydney Region
18/33 Argyle Street
Parramatta NSW 2150
02 8836 9458
www.aho.nsw.gov.au

Provides funding to Aboriginal housing providers, homeless housing advice and referrals. The AHO plans, administers and expands the policies, program and asset base for Aboriginal housing in NSW. This includes resource allocation, sector-wide policy, strategic planning, and monitoring outcomes and performance in the Aboriginal housing sector

The Aboriginal Housing Information Service

02 8836 9444 or free call 1800 727 555
www.aho.nsw.gov.au

The Aboriginal Housing Information Service (AHIS) provides information and advice to our people about housing options and issues. It also ensures that referrals are made to appropriate agencies. Telephone advice is available during office hours Monday to Friday.
Aboriginal Homeless People
02 9799 8446
This is a telephone help line service, offering support and referrals for Aboriginal people who are homeless or facing homelessness. The service offers specific assistance for women and children, as well as accommodation, furniture and clothing for those who are in need.

Homeless Person’s Information Centre
Kent Street
Sydney NSW 2000
02 9265 9081 or 1800 234 566
www.homelessnessnsw.org.au
A telephone information and referral service that operates 7 days a week, 9am – 10pm. HPIC refers people who are homeless, or at risk of homelessness, to the services that may assist them. It provides professional assessments and direct referrals to services for clients seeking accommodation and support services within NSW.

Aboriginal Housing Company Ltd
104 – 106 Lawson Street
Redfern NSW 2016
02 93191824  029319 0475
email info@ahc.org.au  www.ahc.org.au
The AHC core service provides low income housing to Aboriginal people. The Aboriginal Housing Company is open to assisting any person in need.

Aboriginal Tenancy Advice Advocacy Services
02 9377 9200
To inform consumers on their rights and responsibilities and assist with resolving disputes.

Fairlight Centre
9 Fairlight Street
Manly NSW 2095
02 9949 1832  fax 9949 8271
This organisation comprises of two accommodation services and has experience dealing with the needs of Aboriginal people. This overnight crisis service is a 4 bed facility, providing meals, showers and clothes washing facilities for homeless people in need. The medium term (up to 3 months) service is a hostel facility providing shared accommodation, meals and case management services to homeless people for a weekly fee.
St Vincent de Paul  
c/- Northern Suburbs Regional Council  
60A Alexander Street  
Crows Nest NSW 2065  
02 94360725  
www.vinnies.org.au/homeless-services-national  
Short-term accommodation for families in crisis.

Housing NSW  
Contact Centre  
Hours 24 hours 7 days a week  
1300 468 746  
State-wide telephone service for clients of the Department of Housing, or those seeking general information about the services. To speak with an Aboriginal and Torres Strait Islander staff member, just select the relevant menu option and we’ll put you in touch. This service is available Monday to Friday 8.30 am – 4.30 pm.

Ryde Local Office  
Ground Flr/80-84 Blaxland Road Ryde 2112  
830am-430pm Monday to Friday  
02 9809 8444  
Provides social housing assistance to people in the Hornsby area. Clients can lodge applications in person or by mail. To secure emergency housing within opening hours clients need to attend the office. A referral from an outside service is regarded, but not necessary. To apply, complete forms and provide relevant documentation. Application requires two forms of identification - one determining citizenship, proof of income or Centrelink statements. A supporting is letter needed for special consideration. To lodge forms, attend Ryde office or post to the above address. An assessment of need will determine the outcome.

Link Housing Limited  
12/815 Pacific Highway, Chatswood 2067  
9am-430pm Monday Tuesday and Thursday  
1pm-430pm Wednesday  
9am-4pm Friday  
9412 5111  
www.linkhousing.org.au  
Secure long-term housing for low income earners. To gain access to this service, clients must meet Housing NSW eligibility criteria. Clients are housed as per the waiting lists, with information and referrals also available. The service does not provide emergency housing and special considerations must be logged through Housing NSW.
HOSTELS

Aboriginal Hostels Limited

NSW Regional Office
5/126-140 Chalmers Street
Surry Hills NSW 2010
02 9310 2777  fax  9310 3044
email sydney@ahl.gov.au
www.ahl.gov.au
This service provides referrals to safe, comfortable, affordable and culturally appropriate accommodation and access to essential services for Aboriginal Australians who are homeless.

Biala Aboriginal Hostel for Females - Secondary Education
38 Lyly Road
Allambie Heights NSW 2100
02 9905 2200  fax 9938 3164
email biala@ahl.gov.au
This hostel provides boarding accommodation for Aboriginal girls attending MacKellar High School or other high schools in Manly Vale, Sydney

Chicka Dickson Hostel - Transient
90 Liverpool Road
Enfield NSW 2136
02 9747 4198  fax 02 9747 0063
email dickson@ahl.gov.au
A hostel service for Aboriginal people, offering shared accommodation and three meals a day. The service charges a small weekly fee and two weeks must be paid upfront. All Aboriginal people are welcome however, women and children are preferred.

Mark Ella Hostel - Tertiary Education
18 Hewlett Street
Granville  NSW 2142
02 8005 5608
The hostel is for Aboriginal and Torres Strait Islander youth who are pursuing a career in sport and need to move to Sydney to achieve their dreams. Hostel rates are $105 per week (all meals included).

Ngadu Hostel - Medical Transient
321 Livingstone Road
Marrickville NSW 2204
02 9554 7956  fax 9554 7915
email marrickville@ahl.gov.au

Tony Mundine Hostel - Tertiary Education
203 Catherine Street
Leichhardt NSW 2040
02 9950 0178  fax 02 9560 5061
email tonymundine.hostel.ahl.gov.au

Ngura Hostel - Homeless Families
118 Victoria Road
Ashfield NSW 2131
02 9799 8446  fax 9799 8507
This is a transient hostel service catering for Aboriginal men, women, children and families. The accommodation is shared and clients are required to pay a small weekly fee as per their income status.

YOUTH ACCOMMODATION

Youth Emergency Accommodation Line
1800 424 830
email yconnect@yfoundations.org.au  website http//www.yaa.com.au/
Youth Emergency Accommodation Line (YEAL) provides a simple way for young people (under 18) to find a safe place to sleep for the night. Daily updates on the website or hotline.
Burdekin Association

PO Box 1323
Dee Why NSW 2099
02 8976 1777
email burdekin.admin@burdekin.org.au  website http://www.burdekin.org.au

This service provides a range of safe and secure medium term accommodation and support to young people aged 12 – 21 years in the Northern Beaches area, and is open to both males and females. It offers support with early intervention, a family support program and a community care program.
North Sydney Youth Support Service  
PO Box 278  
Ryde NSW 1680  
02 9809 7850  fax 02 9807 8451  
A medium to long-term (3 - 12 months) youth accommodation service, independent living skills program, working towards independence, female and male clients from 16 – 20 years. Aboriginal and Torres Strait Islander youth are welcome.

Phoenix House Youth Services  
10 Holtermann St  
Crows Nest NSW 2065  
02 9437 0077  
email admin@phoenixhouse.org.au  website www.phoenixhouse.org.au  
A specialist youth service targeting young people aged 12 – 24 years, who are experiencing homelessness. It is a one-stop-shop offering crisis and medium term accommodation for young people, individual and family counselling, employment and training opportunities. It offers independent living skills programs, social and physical activities, legal support, outreach and aftercare, as well as advocacy for mental health and drug and alcohol problems.

Taldumande Youth Service  
PO Box 994  
Neutral Bay NSW 2089  
02 9953 1765  02 9908 5188  
website http://www.taldumande.org.au/  
A fee is included with this service, providing crisis and medium term (overnight - 3 months) accommodation for young people aged 14 - 18 years, semi-independent shared accommodation for young people aged 16-18 years and independent housing for young people aged 17 – 22 years. A casework service, youth and family program, outreach and aftercare, as well as financial assistance is also provided to clients.

AGED and DISABILITY SERVICES

Northern Beaches Aboriginal Advisory Service  
Community Care Northern Beaches
Ph 9979 7677
Information about community care services to Aboriginal people who are ageing and/or have a disability, their carers and other service providers.

Carers NSW
02 9280 4744  freecall 1800 242 636
website  www.carernsw.asn.au
Carers NSW offer information, support and resources for carers of people who are frail aged, chronically ill or who have a disability. There are free resources specifically for Aboriginal and Torres Strait Islander carers such as the Aboriginal Carers support guide and the Koori Carer Yarning Manual available free.

Department of Ageing Disability and Home Care (ADHC)
5/83 Clarence Street
Sydney NSW 2000
02 8270 2000
Ageing, Disability and Home Care (ADHC) is part of the Department of Family and Community Services. The aim of the Department is to provide better and more integrated services for vulnerable client groups in NSW. ADHC is responsible for providing services and support to; older people, people with a disability and their families and carers.

Home and Community Care Program (HACC)
3/6 Parkes Street
Parramatta NSW 2150
02 9895 8973
Home and Community Care Program or HACC is a community support program providing community care services and support for frail aged people, younger people with disabilities and their carers. HACC services include home help (eg ironing, cleaning), home maintenance and modification, food services (eg Meals on Wheels), transport, respite service co-ordination (Community Options), allied health services (eg physiotherapy, podiatry) and community centres. Both the State and Commonwealth Governments fund HACC services.

Northern Sydney Aboriginal Advocacy (HACC)
Hornsby Shire Council Community Services
02 9847 6061 mob 0478 492 517
The Aboriginal Home and Community Care (HACC) Development Officer works for the coordination and development of HACC funded services in the Sydney region to improve access and equity for Aboriginal and Torres Strait Islander people.
The Aboriginal Disability Network NSW

c/- People with Disabilities NSW Inc
PO Box 666
Strawberry Hills NSW 2012
02 9519 5005 fax 02 9318 1372 TTY 02 9318 2138
email enquiries@adnnsnsw.org.au website http://www.adnnsnsw.org.au/

The Aboriginal Disability Network is a State disability rights and advocacy organisation. It is a network of Aboriginal people with a disability, their families and carers living in NSW. It aims to improve the social, cultural and economic status of Aboriginal people with a disability in NSW.
CHILDREN’S SERVICES

Aboriginal Services

Aboriginal and Torres Strait Islander Early Childhood Sector Advisory Group Inc.

PO Box 276
Enmore NSW 2042
02 9516 447 fax 02 9516 5495
email admin@aecsl.org.au website http://www.atsiecsag.org.au/index.htm

The organisation aims to promote the educational development of children through the provision of high quality early childhood programs. These programs must be culturally relevant to the children and enhance their self-esteem through the reinforcement of their cultural heritages. Support services include working with staff of the programs as well as with the management committees and the communities. Support activities range from consultancy on programs and policies. Training to staff committees, resourcing and problem solving within the services is also provided.
Wunanbiri Pre School
Belmont Street
Alexandria NSW 2015
02 9319 5712
e-mail wunanbiri@jabbawoki.com
Wunanbiri Preschool is a non-profit community based Aboriginal preschool which caters to Aboriginal and low income families in the inner-city area.

General Services

Children’s Services Switchboard
(02) 9557 0900 FREECALL 1800 803 820 TTY (02) 9557 1410
The Children’s Services Switchboard provides information on services throughout NSW for children (0 – 6 years old). While this is a mainstream service to all parents, the service can assist parents of children with a disability looking for suitable childcare.

Early Childhood Intervention Infoline
1300 656 865 fax 02 9873 2740
website http://www.parentline.org.au
The Early Childhood Intervention Infoline can help parents locate early intervention services in their local area. It offers services such as medical diagnosis and treatment, assessment, therapy, educational and support services. The focus is on children with a developmental delay or a disability aged 0 to school entry age.

Network of Community Activities
02 9212 3244
website http://www.netoosh.org.au/
Provides a listing of services for children 5 - 12 years old in your area for Before and After School Care Providers and Vacation Care. The network also promotes and provide assistance with the establishment, resourcing and development of “Not for profit” community based activity groups in NSW, in particular out of school services, which extend play, creative and community engagement opportunities for children in their leisure time.
Playgroup Australia
4 /2 Grant Ave
Rose Hill NSW 2142
02 9684 5273 freecall 1800 803 820
Provides information of the location of the nearest playgroup in your area.

Cubby House Toy Library Inc.
32 Howard Avenue
Dee Why NSW 2099
p/f 02 9971 7006
website http://cubbyhouse.org.au/
A community based toy library open to children with special needs in the Manly, Warringah and Pittwater areas. These special needs may be physical, developmental, learning, speech, emotional or social. Schools, playgroups and preschools with enrolments of children with special needs, as well as professionals working in this field may also join. The range of toys is for babies from six weeks old to primary school age children.

Vacation Care
See also Local Councils under Local Government

Children’s Services Central
SDN Children’s Services
8 Rodborough Avenue
Crows Nest NSW 2065
1800 157 818
email info@cscentral.org.au  website http://www.cscentral.org.au/
Promote and maintain high quality care and inclusion for all children in eligible childcare services in NSW, by increasing the skill of carers and service staff in line with nationally consistent principles. Provide children’s services in NSW, regardless of their geographic location, with access to quality professional support that is relevant, appropriate and timely.
KU Children’s Services
Inclusion Support Agency Sydney Central North Region

Supporting Children with Additional Needs (SCAN)
NSW Department of Community Services
Child and Family Information Referral Service
02 8594 4244  freecall 1800 803 820
If you have a child with additional needs either attending or about to attend a preschool, occasional care
or vacation care service, your child may be eligible to receive SCAN support. and falls into one or more of
the following categories Aboriginal or Torres Strait Islander background, Culturally and Linguistically
Diverse Background, Children with challenging behaviours, Children with disabilities.
EDUCATION and TRAINING

Aboriginal Education Consultative Group (AECG)
email info@aecg.nsw.edu.au website http://www.aecg.nsw.edu.au/
The AECG promotes respect, empowerment and self-determination and believes the process of collaborative consultation is integral to achieving equity in education and is fundamental to the achievement of equality. The AECG advocates cultural affirmation, integrity and the pursuit of equality to ensure that the unique and diverse identity of Aboriginal people and students is recognised and valued.

Tranby Aboriginal College
Aboriginal Student Support Officer
11 – 13 Mansfield Street
Glebe NSW 2037
02 9660 3444 f 02 96601924
website www.tranby.edu.au/
Provides courses for Aboriginal and Torres Strait Islander adults in Aboriginal Community studies, legal studies and the Advanced Diploma of Applied Aboriginal Studies for Aboriginal and non- Aboriginal students. ABSTUDY and tutorial assistance available.

Adult and Community Education
Hornsby Ku-ring-gai Community College 02 9482 1899
Manly Warringah Community College 02 9970 1000
Macquarie Community College 02 8845 8888
Mosman Evening College 02 9968 4000
NorthWest Community College 02 9680- 1117

Catholic Schools Office
Catholic School Office Broken Bay
Caroline Chisholm Centre
Building 2, 423 Pennant Hills Rd
Pennant Hills NSW 2120
02 9847 2630 f 02 9847 2700
email cso@dbb.catholic.edu.au website www.csodbb.catholic.edu.au
The Aboriginal Education Officer provides support and assistance to Aboriginal students and their families across Catholic schools on the Central Coast, Northern Beaches and the North Shore.
Department of Education and Training (DET)

Aboriginal Education and Training Directorate
14/1 Oxford Street
Darlinghurst NSW 2010
02 9244 5393 f 02 9244 5365
e-mail aboriginal.programs@det.nsw.edu.au

Hornsby District Office
2/20 George Street
Hornsby NSW 2077
02 9987 3900
Aboriginal Education Assistants are employed through this office supporting Aboriginal students at Mackellar Girls’ High School, Marsden High School, Royal Far West School and Stewart House.

Ryde District Office
2/75 Talavera Rd
Macquarie Park NSW 2113
02 9886 7029
APU provides support and develops consultative links between Aboriginal communities and the Department of School Education at the District and State s. The APU also administers a range of funding programs that assist Aboriginal students in schools and TAFE, and Aboriginal people to gain employment and establish small businesses.

TAFE

Northern Sydney Institute of TAFE

Gamarada Aboriginal Programs Unit
See St
Meadowbank NSW 2114
02 9942 3575
e-mail gamarada@tafensw.edu.au
website http://www.nsi.tafensw.edu.au/Services/AboriginalStudents
Northern Sydney Institute has a range of support services and courses to assist Aboriginal and Torres Strait Islander people and communities.
Sydney Institute of TAFE

Eora College
333 Abercrombie Street
_CHIPPENDALE NSW 2008
02 9217 4878
website  www.sydneytafe.edu.au/eora/about-eora-college

Eora College is a vibrant, professional, community focused education centre for Aboriginal and Torres Strait Islander people. Eora College is the main centre of performing arts training for people of an Aboriginal or Torres Strait Islander background. Eora also provides vocational training for local high school students through the TVET program. Also offers Aboriginal awareness courses for both individuals and companies.

UNIVERSITIES

Australian Catholic University
Yalbalinga Support Unit
Aboriginal Liaison Officer
Strathfield Campus (Mount St Mary)
25A Barker Road
Strathfield NSW 2135
02 9701 4258  f 02 9739 4189

North Sydney Campus (MacKillop)
40 Edward Street
North Sydney NSW 2065
029739 2305  f 029739 2310

Macquarie University
Warawara – Department of Aboriginal Studies
Balaclava Road
North Ryde NSW 2109
02 9850 8893  f 02 9850 7735
email  warawaraadmin@mq.edu.au  website  www.warawara.mq.edu.au

Warawara - Department of Aboriginal Studies is an academic department located within the Faculty of Arts. Apart from teaching Aboriginal studies across the university, Warawara facilitates an alternative entry program aimed at providing access for Aboriginal people to undergraduate courses across the
University. Our research specialties emphasise Aboriginal education and health, Aboriginal methodologies, and Aboriginal astronomy.

**University of New South Wales**

Nura Gili Aboriginal Programs UNSW  
47 Botany Road  
Randwick NSW 2031  
02 9385 1083 f 02 9385 3534  
website [http://www.nuragili.unsw.edu.au/](http://www.nuragili.unsw.edu.au/)

Nura Gili provides pathways to learning opportunities that embrace Aboriginal knowledge, culture and histories. Nura Gili strives for excellence in educational services and works towards ensuring participation and access to all the programs it offers. The staff and students at Nura Gili support community outreach programs to actively spread the message of the availability of tertiary studies. Staff and students also work to promote the centrality of arts, culture and heritage for Aboriginal and Torres Strait Islander Peoples - throughout UNSW and the wider community.

**University of Sydney**

The Koori Centre  
Old Teachers College, A22,  
University of Sydney NSW 2006  
Ph (02) 9351 2046 Fax (02) 9351 6923 Free call 1800 622 742  
email koori.centre@sydney.edu.au website sydney.edu.au/koori

The Koori Centre provides programs, services and facilities to encourage and support the involvement of Aboriginal Australians in all aspects of tertiary education at the University of Sydney. The Centre provides tutorial assistance, access to computers, an Aboriginal Research Library, study space, an orientation program at the beginning of the year and assistance in study and learning skills. The promotion of understanding and respect for Aboriginal Australian people, their knowledge and cultures, is provided by the Centre by offering academically challenging and professional relevant units in Aboriginal Australian Studies.

**University of Technology UTS**

Jumbunna Aboriginal House Of Learning  
6 Tower Building  
Broadway NSW 2001  
02 9514 1902 f 02 9514 1894  
website [www.jumbunna.uts.edu.au/](http://www.jumbunna.uts.edu.au/)

**University of Western Sydney**

Badanami Centre for Aboriginal Education
1800 032 923
websitehttp://www.uws.edu.au/Aboriginal_edu/education/badanami_centre_for_Aboriginal_education.
Badanami Centre for Aboriginal Education provides a range of services for staff, students and community members in accessing higher education. The centre has offices located on each campus across UWS, so you’ll never feel alone! Badanami Centre for Aboriginal Education offers student spaces and support services on each campus and offers a range of services and support to guide Aboriginal and Torres Strait Islander students through their study and to help make their time at the University of Western Sydney enjoyable and enriching. Badanami can put you in touch with a range of services available on campus, from study skills courses, careers advice, counselling and medical assistance all the way through to opportunities to study abroad.
EMPLOYMENT and VOLUNTEERING

Department of Education, Employment and Workplace Relations
8/255 Elizabeth Street
Sydney NSW 2000
133 397
The Department of Education, Employment and Workplace Relations brings together people and services to support the Australian Government’s agenda on education, employment and workplace relations. Everyone in the department is working towards our vision of a productive and inclusive Australia.

NSW Office of Industrial Relations
Aboriginal and Torres Strait Islander Unit
McKell Building 2-24 Rawson Place
Sydney NSW 2000
1300 361 968 02 9020 4617 f 02 9020 4735
This unit provides information and advice on industrial relations, employment and related matters to help improve the employment conditions experienced by Aboriginal people and Torres Strait Islanders. It assists Aboriginal people and Torres Strait Islanders in NSW to understand their rights and responsibilities as employers, managers and employees. In particular, the Unit advises Aboriginal people and Torres Strait Islanders on the laws relating to pay rates, employment conditions, leave entitlements, work practices. It also covers recruitment and termination of employment, pay slips and employment records.

Australian Business Apprenticeship Centre
140 Arthur Street Ph 1300 652236
North Sydney NSW 2059 Fax 1300 650 755
(Appointment by phone)
email info@apprenticeshipcentre.com.au
As a wholly owned subsidiary of the NSW Business Chamber (NSW’s largest business support organisation), Australian Business Apprenticeships Centre is a specialist and independent provider of Australian Apprenticeships services in NSW and ACT and operates under a contract funded by the Department of Industry, Innovation, Science Research and Tertiary Education.

Employment Hotline
131 715
This is a no-fee recruitment service agency placing people in employment and will provide a list of member service agencies.

**Aboriginal and Torres Strait Islander Pre-Apprenticeship Course**

TAFE NSW Sydney Institute
0409 310 384

**Volunteer Placements Services**

**Aboriginal Community Volunteers (ICV)**
1800 819 542  02 6122 6470
PO Box 6155
Canberra ACT 2601
A registered charity and non-profit organisation committed to closing the gap on Aboriginal disadvantage and promoting reconciliation. We work in partnership with Aboriginal and Torres Strait Islander people to improve quality of life, health, and social and economic wellbeing in the community.

**Volunteering NSW**
2/228 Pitt Street
Sydney NSW 2000
02 9261 3600 f 029261 4033
email volunteering@communities.nsw.gov.au
Volunteering NSW offers a number of programs and services with a view to fulfilling its goal of enriching the life of the community through volunteering.
GOVERNMENT DEPARTMENTS

Federal Government

Federal Government Members of Parliament
Contact Australian Electoral Commission
13 23 26 for details of your local member

Australian Taxation Office (ATO)
Aboriginal and Islander Infoline 131 030
Provides information and assistance to Aboriginal people about how to lodge tax returns.

Commonwealth Carelink Centre
PO Box 564
St Leonards NSW 1590
freecall 1800 052 222
Provides information about services for the frail aged and people with disabilities and their carers in the Northern Sydney region.

Centrelink
Provides information and payment of federal government income support. Registration and referral to Job Network agencies for employment assistance touch screen computer listings for job vacancies nationwide.
132 468
website  www.humanserices.gov.au

Chatswood Office
56 Archer Street
Chatswood NSW 2067

Dee Why Office
660 Pittwater Road
Brookvale NSW 2100
Family Housing Aboriginal Services
Aboriginal Unit (cost of local call)
GPO 9820
Sydney NSW 2001
132 468
email fahcsiafeedback@fahcsia.gov.au
The Department of Families, Housing, Community Services and Aboriginal Affairs (FaHCSIA) exists to support the Government and, through our Ministers and Parliamentary Secretaries, to deliver on a broad range of social policy outcomes. Our vision is a strong and fair society for all Australians. Our mission is to support our Minister by collaboratively developing and implementing excellent social policy.

Department of Health and Aged Care
Office of Aboriginal and Torres Strait Islander Health
260 Elizabeth Street
Darlinghurst NSW 2010
02 9263 3560 freecall 1800 048 998
The Department of Health and Ageing takes a whole of government approach to improving Aboriginal and Torres Strait Islander health. Provides Aboriginal health policy advice, Aged Care planning and funding of residential aged care (Commonwealth).

Australian Human Rights Commission
Complaints Information/Aboriginal Liaison Officer
8, 175 Pitt Street
Sydney NSW 2000
02 9284 9600 f 02 9284 9611
Complaints Info line 1300 369 711 - cost of local call
websitehttp://humanrights.gov.au/The Commission is responsible for anti-discrimination and human rights complaints in Australia under the Race Discrimination Act; Sex Discrimination Act; Disability Discrimination Act and the Human Rights and Equal Opportunity Commission Act. Leading the promotion and protection of human rights in Australia by making human rights values part of everyday life and language; empowering all people to understand and exercise their human rights; working with individuals,
community, business and government to inspire action; keeping government accountable to national and international human rights standards; securing an Australian charter of rights.

Department of Veteran’s Affairs

General Enquiries
Tower B 280 Elizabeth Street
Surry Hills NSW 2010
133 254 02 9213 7777 f 02 9213 7400
e-mail GeneralEnquiries@dva.gov.au

The Department is responsible for providing services such as the Aboriginal Veterans project, Commonwealth benefits, counselling and health care for Australian war veterans, members of the Australian Defence Forces and their dependants.

State Government

State Government Members of Parliament
Contact State Electoral Office on 1300 135 736 for details about your local member.

Department of Aboriginal Affairs (DAA)

Tower B 13
280 Elizabeth Street
Sydney NSW 2000
02 9219 0700 f 029219 0790
e-mail enquiries@daa.nsw.gov.au website http://www.daa.nsw.gov.au/

Aboriginal Affairs administers the Aboriginal Land Rights Act 1983, providing accurate, timely and comprehensive input into government policy development.

Our vision is to see Aboriginal people exercise and pursue their right and capacity to determine their political, economic, social and cultural development as the first people of NSW.

Anti-Discrimination Board of NSW

Aboriginal and Torres Strait Islander Outreach Program
17/201 Elizabeth Street
Sydney NSW 2000
1300 766 700 02 9268 5555 f 02 9268 5500 TTY 02 9268 5522
website http://www.antidiscriminationaustralia.com.au
There are three ATSI Officers who link the Anti-Discrimination Board with Aboriginal and Torres Strait Islander individuals and communities throughout NSW. The Board holds courses for ATSI community workers and others who are in an advisory role in this area.

Department of Attorney Generals and Justice NSW
Aboriginal Justice Advisory Council
10/86-89 Goulburn Street
Sydney NSW 2000
1300 888 529 9377 5711 f9228 8109 TTY 1300 889 529
To provide advice to the NSW government on the operation of the criminal justice system, research and evaluate issues affecting Aboriginal people’s experience with the criminal justice system.
Family and Community Services
Epping Office
Manager Client Services
3/16-18 Bridge Street
Epping NSW 2121
02 9815 0700 f02 9815 0791

Gosford Office
Aboriginal Community Program Officer
The Gateway Centre
231- 237 Mann Street
Gosford NSW 2250
02 4321 7500
The service provides assessments in child protection matters. The Department also advocates on behalf of children, families and individuals, providing emergency assistance to families in need and liaising with other government and non-government agencies to improve access to the Department for Aboriginal people. The Metro North Aboriginal Community Programs Officer who services the Central Coast and Northern Sydney region works from both the Epping and Gosford offices.

NSW Fair Trading
Head Office
1 Fitzwilliam Street
Parramatta NSW 2150
133 220 p 02 9895 0119 f 02 9895 9200
website http://www.fairtrading.nsw.gov.au
Contact the Aboriginal Customer Service Officer. The primary role of the Office of Fair Trading is to administer consumer laws and to look after the rights of consumers. At the same time they advise businesses and traders on fair and ethical practices. The aim is to achieve fairness for all in the marketplace.

Health Care Complaints Commission
Patient Support Service
Locked Mailbag 18
Strawberry Hills 2012
02 9219 7444
Investigates complaints relating to health practitioners and health services.

Department of Industrial Relations see EMPLOYMENT
Department of Juvenile Justice
Aboriginal Program Support Officer
64 – 76 Kippax Street
Surry Hills NSW 2010
02 9215 3399 f 02 9215 3300
email juvenilejustice@djj.nsw.gov.au website www.djj.nsw.gov.au
Provides policy advice and advocacy, dealing with young people within the juvenile justice system. Covering the Northern Sydney and Sydney East areas.

NSW Ombudsman
24/580 George Street
Sydney NSW 2000
02 9286 1000 f 02 9283 2911
The Ombudsman has dedicated staff to deal with complaints from Aboriginal people and complaints dealing with Aboriginal cultural issues – about police, child protection, local Councils, Aboriginal Land Councils or other NSW government agencies.

NSW Sport and Recreation
Aboriginal Consultant
6B Figtree Drive
Homebush Bay NSW 2127
02 9006 3700 f 02 9006 3800
Our purpose is to assist the people of NSW participate in sport and recreation, and our vision is of a community that uses sport and recreation to improve well being. We recognise that there is more to sport that just playing it. Sport and recreation play a vital role in binding our communities together, and participation in physical activity creates a broad range of benefits for all members of the community. From developing the self-esteem of young people to maintaining the health and fitness of senior citizens, and nurturing talented athletes to improving everyone's enjoyment of life, we are concerned with the big picture gains of sport and recreation for all communities in NSW.

Victims Services, Attorney General and Justice NSW
299 Elizabeth Street
Sydney NSW 2000
1800 019123 or 1800 633 063
Sydney Metro Line 02 8655 5511
Aboriginal Contact Line 24 hrs/7days.Provides confidential emotional support and referral services to victims of crime.
Workcover NSW (Head Office)
92-100 Donnison Street
Gosford NSW 2250
1300 799 003 f 02 4325 4145
website http://www.workcover.nsw.gov.au
Workcover is responsible for the administration of occupational health and safety, injury management and workers compensation.

Local Government

Aboriginal Heritage Office
39/137-145 Sailors Bay Road
Northbridge NSW 2063
02) 9219 7444 Fax (02) 9958 2779
E-mail info@aboriginalheritage.org
website http://www.aboriginalheritage.org/
Aboriginal Heritage Manager to the Local Government Areas of North Sydney, Ku-ring-gai, Manly, Warringah, Willoughby and Lane Cove. Identifies and include historic research, community consultation and ground surveys. Provides Councils with technical advice during developments within the vicinity of identified sites, and in instances where potential sites may be affected. Developing community awareness programs, education packages for schools and increasing awareness of Aboriginal heritage issues to relevant Council staff.

Councils

Hornsby Shire Council
296 Pacific Highway
Hornsby NSW 2077
02 9847 6666 f 0298476999 02 98476577

Hunters Hill Council
22 Alexandra Street
Hunters Hill NSW 2110
02 9879 9400 f 02 9808 7338

Ku-ring-gai Council
818 Pacific Highway
Gordon NSW 2072
02 9424 0000 f 02 9424 0880
Lane Cove Council  
48 Longueville Road  
Lane Cove NSW 2066  
02 99113555  
f 02 9911 3600

Manly Council  
1 Belgrave Street  
Manly NSW 2095  
02 9976 1500  
f 02 9976 1400

Mosman Municipal Council  
Civic Centre  
Mosman NSW 2088  
02 9978 4000  
f 02 9978 4132

North Sydney Council  
200 Miller Street  
North Sydney NSW 2059  
02 9936 8100  
f 02 9936 8177  
TTY 02 9936 8447

Pittwater Council  
1 Park Street  
Mona Vale 2103  
02 9970 1111  
f 02 9970 7150

Ryde City Council  
1 Devlin Street  
Ryde NSW 2112  
02 9952 8222  
f 02 9952 8070  
TTY 02 9952 8470

Warringah Council  
725 Pittwater Road  
Dee Why NSW 2099  
02 9942 2111  
f 02 9971 4522

Willoughby City Council  
4/31 Victor Street  
Chatswood NSW 2067  
02 9777 1000  
f 02 9411 8309
HEALTH SERVICES

Aboriginal Health Services

NSW Department of Health
Northern Sydney Central Coast Area Health
Aboriginal Unit
3 Vindin House
Royal North Shore Hospital
ST Leonards NSW 2065
Ph (02) 9926 6975 Fax (02) 9926 6735
Servicing the Northern Sydney region and country NSW concerning Aboriginal health issues.

Aboriginal Liaison Officer
02 9926 6279 mob 0422 007 175

- Advocates on behalf of yourself or your family
- Offers emotional, cultural and social support
- Provides information about hospital and community health services
- Organises follow up services in your area
- Assists with referrals to health and community organisations
- Services hospitals in the Northern Sydney area

Redfern Aboriginal Medical Service Co–op Ltd
36 Turner Street
Redfern NSW 2016
02 9319 5823 f 02 9319 3345

Provides a medical and dental clinic, counselling, mental health service information and referral, health education service, drug and alcohol counselling.

Child and Family Health Services

New parent support and early intervention baby health centres:

Berowra Community Health Centre
02 9456 3344
Community Health Services

Hornsby Ku-ring-gai Community Health and Resource Centres

Berowra 02 9456 3344
Brooklyn 02 9985 7717
Galston 02 9653 2235
Pennant Hills 02 9481 0022
Turramurra (Hillview) 02 9449 9144
Wiseman’s Ferry 02 4566 4423

Manly/Mona Vale Community Health Services

Dalwood Children’s Services 02 9951 0300
Frenchs Forest 02 9452 4244
Queenscliff 02 9466 2500

Royal North Shore Community Health Services

Chatswood 02 9414 0260
Mosman 02 9968 1409
Ryde Community Health Services

Eastwood 02 9874 0199
The Centres provide a number of services including audiology, dietetics, community and home nursing, social work, counselling, occupational and speech therapy and health education services. All community health services are free. Contact your local centre for specific information.

Dental Services

Beecroft Child Dental Services 02 9875 1195
Berowra Child Dental Services 02 9456 3553
Cox’s Road Ryde 02 9887 5953
Dee Why Child Dental Services 02 9982 8878
Hornsby Ku-ring-gai Hospital Dental Clinic 02 9477 9518
Manly Hospital Adult Dental Clinic 02 9976 9706
Mona Vale Hospital Dental Clinic 02 9998 0256
Royal North Shore Adult Dental Clinic 02 9926 7222
Ryde-Hunters Hill Dental Clinic 02 9809 5350
Willoughby Child Dental Clinic 02 9958 3315

Drug and Alcohol Counselling and Rehabilitation Services

Alcoholics Anonymous
24 hr help line 02 9799 1199
website http://www.aa.org.au/
Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; we are self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy; neither endorses nor opposes any causes.
Quitline
131 848

Chatswood Community Drug and Alcohol Service
13 Albert Avenue
Chatswood NSW 2067
9448 3284

Manly Drug Education and Counselling Centre
91 Pittwater Road
Manly NSW 2095
02 9977 0711 f 02 9976 2319
Mona Vale Drug and Alcohol Centre
Building 3 - Mona Vale Hospital Campus
Coronation Street
Mona Vale 2103
02 9998 0360

Herbert Street Clinic
Drug and Alcohol Community Service
Building 8 - Royal North Shore Hospital Campus
Pacific Highway
ST Leonards NSW 2065
02 9926 7765

Hornsby Drug, Alcohol and Gambling Community Service
Hornsby Hospital Campus
Lowe Road, Gate 4 Entrance
Hornsby NSW 2077
02 9477 9567
Provides assessment and referral, counselling and treatment, education and training for community/professional groups. Special projects in consultation with other agencies and therapy groups - parents, women, youth.

Gamblers Anonymous
02 9564 1574 G-Line freecall 1800 633 635

Hospitals
Children’s Hospital Westmead 02 9845 3961
Hornsby Ku-ring-gai Hospital 02 9477 9123
Manly Public Hospital 02 9976 6911
Mona Vale Hospital 02 9998 0333
Royal North Shore Hospital 02 9926 7111
Ryde Hospital 02 9874 0199
Macquarie Hospital 02 9888 1222
### Mental Health Services (MHS)

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
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<tr>
<td>Northern Sydney and Central Coast MHS Help</td>
<td>1300 302 980</td>
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<tr>
<td>Hornsby Hospital MHS</td>
<td>02 9477 9520</td>
</tr>
<tr>
<td>Macquarie Hospital MHS (Ryde)</td>
<td>02 9888 1222</td>
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<tr>
<td>Manly Hospital MHS</td>
<td>02 9976 4200</td>
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<td>Ryde Hospital MHS</td>
<td>02 9858 7777</td>
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<tr>
<td>Lower Royal North Shore Hospital MHS</td>
<td>02 9414 0293</td>
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<td>Mobile Team</td>
<td>02 9413 3268</td>
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### Women’s Health Services

<table>
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<th>Service</th>
<th>Phone Number</th>
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<tr>
<td>Breast Screen NSW for appointments</td>
<td>132 050</td>
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<tr>
<td>Family Planning Chatswood</td>
<td>02 9415 2700</td>
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<tr>
<td>Pregnancy Counselling Service - Centacare</td>
<td>02 9793 7522 or</td>
</tr>
<tr>
<td></td>
<td>1800 063 510</td>
</tr>
<tr>
<td>Pregnancy Help - Brookvale</td>
<td>02 9905 1974</td>
</tr>
<tr>
<td>Pregnancy Support Line</td>
<td>02 9413 1341</td>
</tr>
<tr>
<td>NSW Rape Crisis Centre</td>
<td>02 9819 7357</td>
</tr>
<tr>
<td>24/7 Service</td>
<td>1800 424 017</td>
</tr>
<tr>
<td>Domestic Violence and Sexual Assault Helpline</td>
<td>1800 200 526</td>
</tr>
</tbody>
</table>
**LEGAL SERVICES**

**Aboriginal Legal Service**
Level 1, 619 Elizabeth Street
Redfern NSW 2016
Or
Level 8, 33 Argyle Street
Parramatta NSW 2150
Ph 1800 765 767 for crime matters
Ph 1800 733 233 for Children’s Care and Protection matters
Free legal advice. ALS is an Aboriginal community organisation giving information and referral, legal advice and court representation to Aboriginal and Torres Strait Islander men, women and children across NSW and ACT. Lawyers can give advice over the phone.

**Wirringa Baiya Aboriginal Women’s Legal Centre**
Cnr Livingstone and Marrickville Roads
Marrickville NSW 2204
02 9569 3847
Interviews by appointment. Provides free legal advice and assistance to Aboriginal and Torres Strait Islander women and children with a focus on those who are, or who have been victims of violence. Also provides limited casework and Community Legal Education for Aboriginal women and children and people who work with Aboriginal women and children.

**Women’s Legal Services NSW**
PO Box 206
 Lidcombe NSW 1825
02 9749 5533 f 02 9749 4433
Provides free legal advice, information and referral on all aspects of the law as it affects women. Conducts legal education programs, produces written resources and works to make the law more responsive to the needs of women.

**Aboriginal Women’s Contact Line**
Staffed by Aboriginal women.
Mon/Tue/Thur
9.30 am – 12.30 pm and 1.30 pm – 4.30 pm
freecall 1800 639 784 TTY FREECALL 1800 674 333
A service for women including Aboriginal and Torres Strait Islander women and girls. We can help with:
• talking to you about your problems
• giving you free legal advice and information
• putting you in touch with other groups who can help you
• training you, so you can help the people in your communities; and
• finding a lawyer for you.

General Legal Services

Law Access NSW
Telephone Legal Advice
323 Castlereagh Street
SYDNEY NSW 2000
1300 888 529  02 9219 5000

Parramatta Regional Office
5/91 Phillip Street
PARRAMATTA NSW 2150
02 9891 1600
The Commission gives free advice, by office appointment, for family and criminal law matters. Legal Aid (financial assistance for legal services) is provided in means tested cases. Hornsby Advice Clinic for family law is available every fortnight at Hornsby Local Court.

Legal Aid NSW
Call 02 9219 5000
Youth Hotline 1800 10 18 10
Child Support Service 1800 451 784.
Gives free legal help over the phone.

National Children and Youth Law Centre (NCYLC)
C/- University of NSW
Sydney NSW 2052
02 9385 9588 f 02 9385 9589
Online Legal Service for Australian Children and Young People. Provides legal advice, information and referral to children, young people and their advocates via the Lawstuff website www.lawstuff.org.au.
Also advocates to governments for implementation of the Convention on the Rights of the Child, conducts research and engages in law reform and policy development.
Court Support Services

Contact Local Courts

Hornsby
294 Pacific Highway
02 9847 9933

Manly
2 Belgrave Street
02 9934 4500

Ryde
814 Victoria Road
02 9809 3540

Victims Services

Aboriginal Contact Line 24 hrs/7days
299 Elizabeth Street
Sydney NSW 2000
1800 019123 or 1800 633 063
Sydney Metro Line 02 8655 5511
Provide confidential emotional support and referral services to victims of crime.
MEDIA

Television

**ABC TV**
*Message Stick Aboriginal and Torres Strait Online*
700 Harris Street
Ultimo NSW 2007
02 8333 1500 f 02 8333 1203
ATSI related news and current affairs program. Delivers clear, up to date stories and gives its audience access to ATSI lifestyles.

**National Indigenous Television (NITV)**
C/- SBS Corporation
Locked Bag 028
CROWS NEST NSW 1585
14 Herbert Street, Artarmon NSW 2064
Ph: 1800 500 727 (toll free)
www.nitv.org.au
NITV is part of the SBS family of free-to-air channels broadcasting across Australia providing a nationwide Indigenous television service via cable, satellite and terrestrial transmission means and selected online audio visual content. The content for these services is primarily commissioned or acquired from the Indigenous production sector.

Radio

**Gadigal Information Service - office**
3/27 Cope Street
Redfern NSW 2016
02 9384 4000
Koori Radio (93.7FM) is Sydney’s only exclusively black music station, with a mix of one-third Australian Aboriginal, one-third world Aboriginal and one-third other “black” music. The station has a large musical collection of artists from the Pacific Region and Aboriginal Australia.

Newspapers
Koori Mail
PO Box 117
Lismore NSW 2480
02 6622 2666 f 02 6622 2600

National Indigenous Times
PO Box 696
Woden ACT  2606
1300 786 611 f 1300 786 622
www.nit.com.au
Print and online weekly newspaper with the aim of bridging the knowledge gap for mainstream Australians of the aspirations of Indigenous Australians. We want to keep informing all Australians of the social and political issues affecting Indigenous Australians and to promote to them the many positive achievements in business, academia, sport and community life generally of Indigenous Australians.
SPORT

Elouera Centre - Tony Mundine Gym
Cnr Vine and Eveleigh Street
Redfern NSW 2016
02 9319 031 mob 0404 748 103
http://redferngym.com/
Fitness centre.

National Aboriginal Sports Chance Academy (NASCA)
180 George
Redfern NSW
02 8399 3071 f02 8399 3076
e-mail admin@nsca.com.au website nasca.com.au
SUPPORT AND ADVOCACY SERVICES

COMMUNITY and NEIGHBOURHOOD CENTRES
The Centres provide a range of services such as community information, referral and advocacy, domestic violence service, free legal service, volunteer training and placement, carers support and training, unemployment support and advocacy, Justice of the Peace services and are drop in centres. Word processing, fax and photocopying facilities available for the public. Please check with each centre.

Berowra Neighbour Aid
123 Berowra Waters Road
Berowra Heights NSW 2082
02 9456 3344

Crows Nest Centre
2 Ernest Place
Crows Nest NSW 2065
02 9439 5122

Hunters Hill and Ryde Community Services
46 Gladesville Road
Hunters Hill NSW 2110
02 9817 0101

Kirribilli Neighbourhood Centre
16-18 Fitzroy Street
Kirribilli NSW 2061
02 9922 4428

Lane Cove Community Aid Service
164 Longueville Road
Lane Cove NSW 2066
02 9427 6425 f 02 9427 7933
website http://www.lanecovecommunityaid.org/
email general@lccas.com

Manly Community Centre
12 Wentworth Street
Manly NSW 2095
02 9977 1066 f 02 9977 6810
email mcc1@bigpond.net.au

The Meeting House Inc.
25-27 Stokes Street
Lane Cove NSW 2066
02 9427 1841 f 02 9418 8321
email meetingh@bigpond.net.au

North Ryde Community and Information Centre
4 Cutler Parade
North Ryde NSW 2113
02 9888 3380
website http://www.nrca.org.au/

North Sydney Community Centre
Miller Street
North Sydney NSW 2060
02 9922 2299

Northern Beaches Neighbourhood Service
30 Howard Avenue
Dee Why NSW 2099
02) 9931 777 f 02 998 12839
website www.northsideconnect.com.au
email info@northsideconnect.com.au

Pennant Hills Neighbour Aid
4 Ramsay Street
Pennant Hills NSW 2120
02) 9484 7777 f 02 9481 7744
email office@phillsneighbouraid.org.au
website http://www.phillsneighbouraid.org.au/

FAMILY SUPPORT SERVICES

Manly Warringah-Pittwater Family Support Service
PO Box 556
Dee Why NSW 2099  
02 9982 9875 f02 99829875

Ryde Family Support Services  
Suite 6 Ground Floor, West Ryde Community Building  
3 Anthony Street  
West Ryde NSW 2114  
02 9808 6311 f 98041967  
website http://www.rydefamilysupportservice.org.au/  
email admin@rydefss.ngo.org.au  
Provides emotional and practical support for families and children (0-18) in crisis through discussion groups, home visits and group work.

Walgett Family Violence Prevention Legal Service  
48 Wee Waa Street  
Walgett NSW 2382  
02 6828 3143 f 02 6828 3148  
The Walgett Family Violence Prevention Legal Service provides support, legal advice, information and advocacy for Aboriginal Women and children who are victims/survivors or Family/Domestic Violence and Sexual Assault.
CHARITABLE ORGANISATIONS

Lifeline
131 114
Lifeline Head Office
02 6215 9400
website http://www.lifeline.org.au/Home

Salvation Army Care Line
1300 36 36 22
Salvation Army (Salvos) Head Office
137258
Clothing and Furniture Collections
137 258
Select Salvos Stores at the voice prompt

Smith Family National Office
1300 737 166 02 9085 7222
Materials Donation Line
email tsfmktg@thesmithfamily.com.au website http://www.thesmithfamily.com.au
The Centres provide emergency relief to those in financial difficulty (food, household goods, and electricity). Also provides information, referral and advice. Donations are accepted and Centrelink referrals preferred.

St Vincent de Paul Society Head Office NSW
02 95680262
e-mail vinnies@vinnies.org.au
These Centres are contact points for accepting donations and have referral facilities for people seeking assistance. The Centres offer good quality second-hand goods for sale including clothing, household items and books.
ANTaR
Ph (02) 9280 0060
PO Box 77 Strawberry Hills NSW 2012 Fax (02) 9280 0061
Website antar.org.au
email antar@antar.org.au
A small but dynamic organisation representing a grassroots movement of Australians in support of justice, rights and respect for Australia’s First Peoples. This is an independent and non-partisan organisation.

NSW Reconciliation Council
11-13 Mansfield Street
Glebe NSW 2037
02 9562 6355 f 02 8456 5906
website http://www.nswreconciliation.org.au/#
email info@nswreconciliation.org.au

Aboriginal Youth Engagement Strategy
PO Box 1176
Rozelle NSW 2039
02 9555 6138 f 02 9555 6991
www.reconciliation.org.au
A partnership between Reconciliation Australia and the National Aboriginal Youth Movement Association (NIYMA).

Reconciliation Network - Northern Sydney Region
PO Box 41
Berowra NSW 2081
02 9428 1197 f 02 9420 0856

Local Reconciliation Groups
Bennelong and surrounds 02 9816 1891
Harbour to Hawkesbury Australians for Reconciliation 02 9484 5693
Hornsby Area Residents for Reconciliation 02 9456 5999
Ku-ring-gai Reconciliation Centre 02 9144 5900
Lane Cove Residents for Reconciliation 02 9428 1197
Mosman Residents for Reconciliation 02 9909 0203
OWN - Older Women’s Network 02 9649 5633
WRN - Women’s Rec Network 02 9564 2935
The Northern Sydney Region Reconciliation Network (NSRRN) is a regional network of Aboriginal and non-Aboriginal representatives of the above Reconciliation Groups working together with Local Aboriginal Education Consultative Groups, Aboriginal Organisations, Community Groups and representatives from each of the eleven Local Councils within the Northern Sydney region. The NSRRN Network provides a regional forum for members to meet, share ideas and resources, lobby and advocate on matters related to Aboriginal issues and to the advancement of social justice and equity and the process of Reconciliation. Each Local Reconciliation Group is a community of Aboriginal and non-Aboriginal people committed to supporting Aboriginal people in their struggle for justice. Members hold regular public meetings with guest speakers, videos etc to raise awareness, share friendships and experiences, to discuss and plan actions and activities; and to advocate on Aboriginal issues.
TRANSPORT

Easy Transport – Community Transport for Northern Sydney

Unit 1/81-83 Grandview St, Pymble NSW 2073

Ph 02 9449 2211 or 1800 035 262

www.easytransport.org.au

Community Transport services are provided by cars and minibuses driven by drivers who are trained to provide a supportive service for frail aged and disabled people. Many of the vehicles are wheelchair accessible. To access the services contact Easy Transport, they will link clients with local services. Programs include individual and group transport.

Public Transport - Transport Information Line
Bus, train and ferry info line 131 500

Forest Coach Lines (Terrey Hills) 02 9450 2277
Hills Bus Company (Dural) 02 9651 2965
Manly Coach Tours 02 9938 4677
Shorelink (Mount Ku-ring-gai) 02 9457 8888

Taxi Services -
ABC (North Sydney) 132 522
Combined Taxis (Alexandria) 133 300
Manly Warringah 131 668