



**ABORIGINAL SERVICES DIRECTORY**

**IN THE NORTHERN SYDNEY REGION  
2013 Edition**



# A DIRECTORY OF ABORIGINAL SERVICES IN THE NORTHERN SYDNEY REGION

This edition of the Northern Sydney Aboriginal Services Directory was produced by Hornsby Council and has been adapted from the original directory funded by NSW Department of Community Services in 2000. The original directory was produced through the Northern Sydney Aboriginal Social Plan which included the 11 Northern Sydney local councils.

**COVER** The artwork on the cover is from a painting by Northern Sydney Aboriginal artist Jessica Birk, created especially for this directory project.

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# **FOREWORD**

The Northern Sydney Aboriginal Area Social Plan was launched in September 2000 and was endorsed by the Metropolitan Local Aboriginal Land Council. The plan was a project of the Northern Sydney Planning Co-ordination Forum (NorthPlan) and was co-ordinated by a working group consisting of local Councils and a number of State and Commonwealth Government Departments. The plan covers local Government areas in Northern Sydney (Willoughby, Lane Cove, Ryde, Warringah, Manly, Pittwater, North Sydney, Kuring-gai, Mosman and Hunters Hill).

One of the projects identified in the Aboriginal Social Plan was the development of an Aboriginal Services Directory. Funding was made available by NSW Family and Community Services for the compilation of the directory.

Hornsby Shire Council, auspice of the project, strategically enlisted the services of the University of Western Sydney to find a suitable project worker through its Summer Research Program. Hornsby Shire Council has undertaken to update this Service Directory electronically on an annual basis. This ensures that Recommendation 6.1 of the Social Plan 'that a strategy be developed to ensure that the database of services and networks is maintained on an ongoing basis' is carried out.

Ms Glenda Simon, an inspiring and valued Aboriginal woman with vast experience, expertise and knowledge of the Aboriginal culture developed the Service Directory as part of her Aboriginal Studies graduate program. Ms Leonne Brown, a member of the Northern Beaches Aboriginal Community and former Liaison Officer with the Human Rights and Equal Opportunities Commission, put the finishing touches to the Directory. Both Glenda and Leonne were supported by Hornsby Shire Council staff and dedicated members of the working group to produce the first comprehensive and useful Aboriginal Services Directory in the Northern Sydney Network.

Acknowledgment is given to the following people for their significant contribution for making this Service Directory available to the Northern Sydney community

- Ms Leonie Prater, Director, Partnerships and Planning, North Sydney Department of Community Services – Director, Partnerships and Planning, Leonie Prater;
- Mr Larry Trudgett, Aboriginal CPO;
- Ms Tracy Morgan, Generalist CPO;
- Ms Coralie Nichols, Manager Community Services Branch, Hornsby Shire Council;
- Mr Malcolm Wallace, CDO - Access and Equity, Hornsby Shire Council;
- Ms Susan Moylan-Coombs, Aboriginal Social Plan Project Officer;
- Mr Nick de Brett, Mosman Council;
- Ms Lara and Mr Alan Rutley, House Parents, Biala Aboriginal Girls Hostel;
- Ms Leonne Brown, Mr Joshua Brown, Ms Angela Brown, Ms Lana Shaw, Aboriginal Community Members and;
- Ms Jessica Birk, North Sydney Aboriginal Artist.



## **Changes to the NS ABORIGINAL SERVICES DIRECTORY**

**To ensure that this directory is kept up to date, please email through any recommendations for changes, additions or deletions to [hsc@hornsby.nsw.gov.au](mailto:hsc@hornsby.nsw.gov.au), attention Community Development Team, Hornsby Shire Council. Alternatively call Hornsby Shire Council Community Development Team on 9847 6611.**

## **EMERGENCY SERVICES**

### **24 Hr Emergency Telephone Numbers**

<b>Ambulance / Fire / Police</b>	<b>000</b>
<b>Domestic Violence Line FREECALL</b>	<b>1800 656 463</b>
<b>Poisons Information Centre</b>	<b>131 126</b>
<b>Kids Helpline FREECALL</b>	<b>1800 55 1800</b>
<b>State Emergency Services</b>	<b>132 500</b>
<b>Suicide Prevention Line</b>	<b>1300 360 980</b>

### **Hospitals**

<b>Children's Hospital Westmead</b>	<b>02 9845 0000</b>
<b>Hornsby Ku-Ring-Gai Hospital</b>	<b>02 9477 9123</b>
<b>Manly Public Hospital</b>	<b>02 9976 6911</b>
<b>Mona Vale Hospital</b>	<b>02 9998 0333</b>
<b>Royal North Shore Hospital</b>	<b>02 9926 7111</b>
<b>Ryde Hospital</b>	<b>02 9874 0199</b>

### **Counselling and Information Services**

<b>Lifeline</b>	<b>131 114</b>
<b>Parent Line</b>	<b>1300 1300 52</b>
<b>Carers NSW</b>	<b>1800 242 636</b>
<b>Grief Support Inc.</b>	<b>02 9489 6644</b>
<b>Homeless Person's Accommodation Service</b>	<b>1800 234566</b>
<b>Men's Line Australia</b>	<b>1300 789 978</b>
<b>Rape Crisis Centre</b>	<b>02 9819 6565</b>

**SANE (Mental Illness Helpline)**

Free call

**1800 18 SANE (7263)**

**Child Protection Information**

**Child Protection Helpline**

**24 hr service - 132 111**

**Child Abuse Prevention Services (CAPS)**

**02 9716 8000**

**Parent Line (Centacare)**

**1300130052 - 9.00 am - 4.30 pm**

**Kids Helpline FREECALL**

**1800 55 1800**

# **ABORIGINAL ORGANISATIONS**

## **Aboriginal Catholic Ministry**

**Buckland Street**

**Waterloo NSW 2017**

**02 9698 4265**

email [acm@sydneycatholic.org](mailto:acm@sydneycatholic.org) website <http://www.sydneycatholic.org/works/acm/>

The work of the Ministry provides interface between all Aboriginal people and the Catholic Church. It represents the concerns of Aboriginal and Torres Strait Islander peoples and acts as an advocate on their behalf. It provides services such as counselling and access to education directed towards practical assistance.

## **Aboriginal Education Consultative Group (AECG)**

email [info@aecg.nsw.edu.au](mailto:info@aecg.nsw.edu.au) website <http://www.aecg.nsw.edu.au/>

The AECG promotes respect, empowerment and self-determination and believes the process of collaborative consultation is integral to achieving equity in education and is fundamental to the achievement of equality.

The AECG advocates cultural affirmation, integrity and the pursuit of equality to ensure that the unique and diverse identity of Aboriginal people and students is recognised and valued.

## **Darug Custodian Aboriginal Corporation (DCAC)**

**PO Box 36**

**Kellyville NSW 2155**

**02 4577 5181**

We conduct Welcome to Country in Darug language, have social days to teach culture to Children. We teach Darug language, hold monthly meetings, have stalls at events and festivals. These consist of Aboriginal artists eg painters, carvers, didgeridoo makers and musicians. DCAC are also available for site assessments.

## **Guringai Tribal Link Aboriginal Corporation**

**19 Coolabah Road**

**Wyongah NSW 2259**

**02 4396 8743 or 0404 182 049**

email [guringai@kooee.com.au](mailto:guringai@kooee.com.au) website <http://www.guringai.com.au/>

Promotes family history and culture as well as trying to unit the traditional clans of Guringai.

## **Linkup NSW**

**5 Wallis Street**

**PO Box 93**

**Lawson NSW 2783**

**02 4759 1911 Fax 02 4759 2607**

e-mail [linkup@nsw.link-up.org.au](mailto:linkup@nsw.link-up.org.au) website <http://www.linkupnsw.org.au/>

Reunite Aboriginal adults who were separated or removed under government policy, adopted, fostered and institutionalised. Assistance is also available for counselling, support and advocacy.

## **Sydney Aboriginal Coordination Centres**

8/280 Elizabeth Street

Sydney NSW 2000

GPO Box K1176

Haymarket NSW 1240

02 9942 5700

1300 653 227-local call cost

free call 1800 079 098 fax 02 8255 7778

**[www.fahcsia.gov.au](http://www.fahcsia.gov.au)**

[Aboriginal Coordination Centres](#) are a part of each Family, Housing, Community Services and Aboriginal Affairs State Office. ICCs engage with Aboriginal communities, other s of government and service providers to support initiatives that help close the gap.

## LAND COUNCILS

### NSW Aboriginal Land Council

33 Argyle Street

Parramatta NSW 2150

02 9689 4444 fax 02 967 1234

email [www.alc.org.au](http://www.alc.org.au) and follow links to contacts website <http://www.alc.org.au/>

As the State's peak representative body in Aboriginal affairs, the New South Wales Aboriginal Land Council aims to protect the interests and further the aspirations of its members and the broader Aboriginal community.

### Metropolitan Local Aboriginal Land Council

36-38 George Street

Redfern NSW 2016

02 8394 9666 fax 02 8394 9733

email [metrolalc@metrolalc.org.au](mailto:metrolalc@metrolalc.org.au) website <http://www.metrolalc.org.au/>

### Deerubbin Local Aboriginal Land Council

2/9 Tindale Street

Penrith NSW 2750

02 4724 5600 fax 02 4722 9713

email [Staff@deerubbin.org.au](mailto:Staff@deerubbin.org.au) website <http://www.deerubbin.org.au/>

The Land Council offers a number of services to individuals or companies requiring Cultural Heritage Assessments of proposed development areas and other areas of interest. The Land Council can provide reporting for Environment Impact Statements and Review of Environment Factors. During development projects the Land Council can provide Aboriginal site monitors.

## **ACCOMMODATION**

### **ADVISORY SERVICES FOR TENANTS**

<b>Aboriginal Tenants' Advisory Service</b>	<b>133 220</b>
<b>Office of Fair Trading</b>	<b>133 220</b>
<b>Northern Area Tenants Service Inc</b>	<b>02 9884 9605</b>
<b>Residential Tenancies Tribunal</b>	<b>1300 135 399</b>

## **HOUSING**

### **Aboriginal Housing Office**

#### **Head Office**

**6/33 Argyle Street  
Parramatta NSW 2150  
02 8836 9444 fax 02 9635 3400  
Free call 1800 727 555**

#### **Sydney Region**

**18/33 Argyle Street  
Parramatta NSW 2150  
02 8836 9458  
[www.aho.nsw.gov.au](http://www.aho.nsw.gov.au)**

Provides funding to Aboriginal housing providers, homeless housing advice and referrals. The AHO plans, administers and expands the policies, program and asset base for Aboriginal housing in NSW. This includes resource allocation, sector-wide policy, strategic planning, and monitoring outcomes and performance in the Aboriginal housing sector

### **The Aboriginal Housing Information Service**

**02 8836 9444 or free call 1800 727 555**

**[www.aho.nsw.gov.au](http://www.aho.nsw.gov.au)**

The Aboriginal Housing Information Service (AHIS) provides information and advice to our people about housing options and issues. It also ensures that referrals are made to appropriate agencies. Telephone advice is available during office hours Monday to Friday.

## **Aboriginal Homeless People**

**02 9799 8446**

This is a telephone help line service, offering support and referrals for Aboriginal people who are homeless or facing homelessness. The service offers specific assistance for women and children, as well as accommodation, furniture and clothing for those who are in need.

## **Homeless Person's Information Centre**

**Kent Street**

**Sydney NSW 2000**

**02 9265 9081 or 1800 234 566**

**[www.homelessnessnsw.org.au](http://www.homelessnessnsw.org.au)**

A telephone information and referral service that operates 7 days a week, 9am – 10pm. HPIC refers people who are homeless, or at risk of homelessness, to the services that may assist them. It provides professional assessments and direct referrals to services for clients seeking accommodation and support services within NSW.

## **Aboriginal Housing Company Ltd**

**104 – 106 Lawson Street**

**Redfern NSW 2016**

**02 93191824 029319 0475**

**email [info@ahc.org.au](mailto:info@ahc.org.au) [www.ahc.org.au](http://www.ahc.org.au)**

The AHC core service provides low income housing to Aboriginal people. The Aboriginal Housing Company is open to assisting any person in need.

## **Aboriginal Tenancy Advice Advocacy Services**

**02 9377 9200**

**[www.aho.nsw.gov.au/housinginfo/tenantenquiries/ataas](http://www.aho.nsw.gov.au/housinginfo/tenantenquiries/ataas)**

To inform consumers on their rights and responsibilities and assist with resolving disputes.

## **Fairlight Centre**

**9 Fairlight Street**

**Manly NSW 2095**

**02 9949 1832 fax 9949 8271**

**[www.missionaustralia.com.au/community-services/homelessness](http://www.missionaustralia.com.au/community-services/homelessness)**

This organisation comprises of two accommodation services and has experience dealing with the needs of Aboriginal people. This overnight crisis service is a 4 bed facility, providing meals, showers and clothes washing facilities for homeless people in need. The medium term (up to 3 months) service is a hostel facility providing shared accommodation, meals and case management services to homeless people for a weekly fee .



## **St Vincent de Paul**

**c/- Northern Suburbs Regional Council**

**60A Alexander Street**

**Crows Nest NSW 2065**

**02 94360725**

**[www.vinnies.org.au/homeless-services-national](http://www.vinnies.org.au/homeless-services-national)**

Short-term accommodation for families in crisis.

## **Housing NSW**

### **Contact Centre**

**Hours 24 hours 7 days a week**

**1300 468 746**

**<http://www.housing.nsw.gov.au/Contact+Us/#hcc>**

State-wide telephone service for clients of the Department of Housing, or those seeking general information about the services. To speak with an Aboriginal and Torres Strait Islander staff member, just select the relevant menu option and we'll put you in touch. This service is available Monday to Friday 8.30 am – 4.30 pm.

### **Ryde Local Office**

**Ground Flr/80-84 Blaxland Road Ryde 2112**

**830am-430pm Monday to Friday**

**02 9809 8444**

Provides social housing assistance to people in the Hornsby area. Clients can lodge applications in person or by mail. To secure emergency housing within opening hours clients need to attend the office. A referral from an outside service is regarded, but not necessary. To apply, complete forms and provide relevant documentation. Application requires two forms of identification - one determining citizenship, proof of income or Centrelink statements. A supporting letter needed for special consideration. To lodge forms, attend Ryde office or post to the above address. An assessment of need will determine the outcome.

## **Link Housing Limited**

**12/815 Pacific Highway, Chatswood 2067**

**9am-430pm Monday Tuesday and Thursday**

**1pm-430pm Wednesday**

**9am-4pm Friday**

**9412 5111**

**[www.linkhousing.org.au](http://www.linkhousing.org.au)**

Secure long-term housing for low income earners. To gain access to this service, clients must meet Housing NSW eligibility criteria. Clients are housed as per the waiting lists, with information and referrals also available. The service does not provide emergency housing and special considerations must be logged through Housing NSW.

# HOSTELS

## Aboriginal Hostels Limited

### NSW Regional Office

5/126-140 Chalmers Street

Surry Hills NSW 2010

02 9310 2777 fax 9310 3044

email [sydney@ahl.gov.au](mailto:sydney@ahl.gov.au)

[www.ahl.gov.au](http://www.ahl.gov.au)

This service provides referrals to safe, comfortable, affordable and culturally appropriate accommodation and access to essential services for Aboriginal Australians who are homeless.

## Biala Aboriginal Hostel for Females - Secondary Education

38 Lyly Road

Allambie Heights NSW 2100

02 9905 2200 fax 9938 3164

email [biala@ahl.gov.au](mailto:biala@ahl.gov.au)

[http://www.ahl.gov.au/index.php?option=com\\_phocamaps&view=map&id=40&Itemid=108](http://www.ahl.gov.au/index.php?option=com_phocamaps&view=map&id=40&Itemid=108)

This hostel provides boarding accommodation for Aboriginal girls attending MacKellar High School or other high schools in Manly Vale, Sydney

## Chicka Dickson Hostel - Transient

90 Liverpool Road

Enfield NSW 2136

02 9747 4198 fax 02 9747 0063

email [dickson@ahl.gov.au](mailto:dickson@ahl.gov.au)

A hostel service for Aboriginal people, offering shared accommodation and three meals a day. The service charges a small weekly fee and two weeks must be paid upfront. All Aboriginal people are welcome however, women and children are preferred.

## Mark Ella Hostel - Tertiary Education

18 Hewlett Street

Granville NSW 2142

02 8005 5608

<http://lloydmcdermottcomau.isonlinehere.com.au/>

The hostel is for Aboriginal and Torres Strait Islander youth who are pursuing a career in sport and need to move to Sydney to achieve their dreams. Hostel rates are \$105 per week (all meals included).

## Ngadu Hostel - Medical Transient

321 Livingstone Road

Marrickville NSW 2204  
02 9554 7956 fax 9554 7915  
email [marrickville@ahl.gov.au](mailto:marrickville@ahl.gov.au)

### **Tony Mundine Hostel - Tertiary Education**

203 Catherine Street  
Leichhardt NSW 2040  
02 9950 0178 fax 02 9560 5061  
email [tonymundine.hostel.ahl.gov.au](mailto:tonymundine.hostel.ahl.gov.au)

### **Ngura Hostel - Homeless Families**

118 Victoria Road  
Ashfield NSW 2131  
02 9799 8446 fax 9799 8507

This is a transient hostel service catering for Aboriginal men, women, children and families. The accommodation is shared and clients are required to pay a small weekly fee as per their income status.

## **YOUTH ACCOMMODATION**

### **Youth Emergency Accommodation Line**

1800 424 830

email [yconnect@yfoundations.org.au](mailto:yconnect@yfoundations.org.au) website <http://www.yaa.com.au/>

Youth Emergency Accommodation Line (YEAL) provides a simple way for young people (under 18) to find a safe place to sleep for the night. Daily updates on the website or hotline.

## **Burdekin Association**

**PO Box 1323**

**Dee Why NSW 2099**

**02 8976 1777**

**email [burdekin.admin@burdekin.org.au](mailto:burdekin.admin@burdekin.org.au) website <http://www.burdekin.org.au>**

This service provides a range of safe and secure medium term accommodation and support to young people aged 12 – 21 years in the Northern Beaches area, and is open to both males and females. It offers support with early intervention, a family support program and a community care program.

## **North Sydney Youth Support Service**

**PO Box 278**

**Ryde NSW 1680**

**02 9809 7850 fax 02 9807 8451**

A medium to long-term (3 - 12 months) youth accommodation service, independent living skills program, working towards independence, female and male clients from 16 – 20 years. Aboriginal and Torres Strait Islander youth are welcome.

## **Phoenix House Youth Services**

**10 Holtermann St**

**Crows Nest NSW 2065**

**02 9437 0077**

**email [admin@phoenixhouse.org.au](mailto:admin@phoenixhouse.org.au) website [www.phoenixhouse.org.au](http://www.phoenixhouse.org.au)**

A specialist youth service targeting young people aged 12 – 24 years, who are experiencing homelessness. It is a one-stop-shop offering crisis and medium term accommodation for young people, individual and family counselling, employment and training opportunities. It offers independent living skills programs, social and physical activities, legal support, outreach and aftercare, as well as advocacy for mental health and drug and alcohol problems.

## **Taldumande Youth Service**

**PO Box 994**

**Neutral Bay NSW 2089**

**02 9953 1765 02 9908 5188**

**website <http://www.taldumande.org.au/>**

A fee is included with this service, providing crisis and medium term (overnight - 3 months) accommodation for young people aged 14 - 18 years, semi-independent shared accommodation for young people aged 16-18 years and independent housing for young people aged 17 – 22 years. A casework service, youth and family program, outreach and aftercare, as well as financial assistance is also provided to clients.

## **AGED and DISABILITY SERVICES**

## **Northern Beaches Aboriginal Advisory Service**

**Community Care Northern Beaches**

Ph 9979 7677

<http://www.ccnb.com.au/services/service.php?id=66>

Information about community care services to Aboriginal people who are ageing and/or have a disability, their carers and other service providers.

## **Carers NSW**

**02 9280 4744 freecall 1800 242 636**

**website [www.carernsw.asn.au](http://www.carernsw.asn.au)**

Carers NSW offer information, support and resources for carers of people who are frail aged, chronically ill or who have a disability. There are free resources specifically for Aboriginal and Torres Strait Islander carers such as the Aboriginal Carers support guide and the Koori Carer Yarning Manual available free.

## **Department of Ageing Disability and Home Care (ADHC)**

**5/83 Clarence Street**

**Sydney NSW 2000**

**02 8270 2000**

**website [www.adhc.nsw.gov.au/](http://www.adhc.nsw.gov.au/)**

Ageing, Disability and Home Care (ADHC) is part of the Department of Family and Community Services. The aim of the Department is to provide better and more integrated services for vulnerable client groups in NSW. ADHC is responsible for providing services and support to; older people, people with a disability and their families and carers.

## **Home and Community Care Program (HACC)**

**3/6 Parkes Street**

**Parramatta NSW 2150**

**02 9895 8973**

**[http://www.adhc.nsw.gov.au/individuals/help\\_at\\_home/home\\_and\\_community\\_care\\_services](http://www.adhc.nsw.gov.au/individuals/help_at_home/home_and_community_care_services)**

Home and Community Care Program or HACC is a community support program providing community care services and support for frail aged people, younger people with disabilities and their carers. HACC services include home help (eg ironing, cleaning), home maintenance and modification, food services (eg Meals on Wheels), transport, respite service co-ordination (Community Options), allied health services (eg physiotherapy, podiatry) and community centres. Both the State and Commonwealth Governments fund HACC services.

## **Northern Sydney Aboriginal Advocacy (HACC)**

**Hornsby Shire Council Community Services**

**02 9847 6061 mob 0478 492 517**

The Aboriginal Home and Community Care (HACC) Development Officer works for the coordination and development of HACC funded services in the Sydney region to improve access and equity for Aboriginal and Torres Strait Islander people.

## **The Aboriginal Disability Network NSW**

**c/- People with Disabilities NSW Inc**

**PO Box 666**

**Strawberry Hills NSW 2012**

**02 9519 5005 fax 02 9318 1372 TTY 02 9318 2138**

**email [enquiries@adnsw.org.au](mailto:enquiries@adnsw.org.au) website <http://www.adnsw.org.au/>**

The Aboriginal Disability Network is a State disability rights and advocacy organisation. It is a network of Aboriginal people with a disability, their families and carers living in NSW. It aims to improve the social, cultural and economic status of Aboriginal people with a disability in NSW.

# **CHILDREN'S SERVICES**

## **Aboriginal Services**

### **Aboriginal and Torres Strait Islander Early Childhood Sector Advisory Group Inc.**

**PO Box 276**

**Enmore NSW 2042**

**02 9516 447 fax 02 9516 5495**

**email [admin@aecsl.org.au](mailto:admin@aecsl.org.au) website <http://www.atsiecsag.org.au/index.htm>**

The organisation aims to promote the educational development of children through the provision of high quality early childhood programs. These programs must be culturally relevant to the children and enhance their self-esteem through the reinforcement of their cultural heritages. Support services include working with staff of the programs as well as with the management committees and the communities. Support activities range from consultancy on programs and policies. Training to staff committees, resourcing and problem solving within the services is also provided.



## **Wunanbiri Pre School**

**Belmont Street**

**Alexandria NSW 2015**

**02 9319 5712**

**email [wunanbiri@jabbawoki.com](mailto:wunanbiri@jabbawoki.com)**

Wunanbiri Preschool is a non-profit community based Aboriginal preschool which caters to Aboriginal and low income families in the inner-city area.

## **General Services**

### **Children's Services Switchboard**

**(02) 9557 0900 FREECALL 1800 803 820 TTY (02) 9557 1410**

The Children's Services Switchboard provides information on services throughout NSW for children (0 – 6 years old). While this is a mainstream service to all parents, the service can assist parents of children with a disability looking for suitable childcare.

### **Early Childhood Intervention Infoline**

**1300 656 865 fax 02 9873 2740**

**website <http://www.parentline.org.au>**

The Early Childhood Intervention Infoline can help parents locate early intervention services in their local area. It offers services such as medical diagnosis and treatment, assessment, therapy, educational and support services. The focus is on children with a developmental delay or a disability aged 0 to school entry age.

### **Network of Community Activities**

**02 9212 3244**

**website <http://www.netoosh.org.au/>**

Provides a listing of services for children 5 - 12 years old in your area for Before and After School Care Providers and Vacation Care. The network also promotes and provide assistance with the establishment, resourcing and development of "Not for profit" community based activity groups in NSW, in particular out of school services, which extend play, creative and community engagement opportunities for children in their leisure time.

## **Playgroup Australia**

**4 /2 Grant Ave**

**Rose Hill NSW 2142**

**02 9684 5273 freecall 1800 803 820**

**email [info@playgroupaustralia.com.au](mailto:info@playgroupaustralia.com.au) <http://www.playgroupaustralia.com.au/>**

Provides information of the location of the nearest playgroup in your area.

## **Cubby House Toy Library Inc.**

**32 Howard Avenue**

**Dee Why NSW 2099**

**p/f 02 9971 7006**

**website <http://cubbyhouse.org.au/>**

A community based toy library open to children with special needs in the Manly, Warringah and Pittwater areas. These special needs may be physical, developmental, learning, speech, emotional or social. Schools, playgroups and preschools with enrolments of children with special needs, as well as professionals working in this field may also join. The range of toys is for babies from six weeks old to primary school age children.

## **Vacation Care**

See also Local Councils under Local Government

## **Children's Services Central**

**SDN Children's Services**

**8 Rodborough Avenue**

**Crows Nest NSW 2065**

**1800 157 818**

**email [info@cscentral.org.au](mailto:info@cscentral.org.au) website <http://www.cscentral.org.au/>**

Promote and maintain high quality care and inclusion for all children in eligible childcare services in NSW, by increasing the skill of carers and service staff in line with nationally consistent principles. Provide children's services in NSW, regardless of their geographic location, with access to quality professional support that is relevant, appropriate and timely

## **KU Children's Services**

**Inclusion Support Agency Sydney Central North Region**

**Website <http://www.ku.com.au/>**

## **Supporting Children with Additional Needs (SCAN)**

**NSW Department of Community Services**

**Child and Family Information Referral Service**

**02 8594 4244 freecall 1800 803 820**

If you have a child with additional needs either attending or about to attend a preschool, occasional care or vacation care service, your child may be eligible to receive SCAN support. and falls into one or more of the following categories Aboriginal or Torres Strait Islander background, Culturally and Linguistically Diverse Background, Children with challenging behaviours, Children with disabilities.

## **EDUCATION and TRAINING**

### **Aboriginal Education Consultative Group (AECG)**

email [info@aecg.nsw.edu.au](mailto:info@aecg.nsw.edu.au) website <http://www.aecg.nsw.edu.au/>

The AECG promotes respect, empowerment and self-determination and believes the process of collaborative consultation is integral to achieving equity in education and is fundamental to the achievement of equality. The AECG advocates cultural affirmation, integrity and the pursuit of equality to ensure that the unique and diverse identity of Aboriginal people and students is recognised and valued.

### **Tranby Aboriginal College**

**Aboriginal Student Support Officer**

**11 – 13 Mansfield Street**

**Glebe NSW 2037**

**02 9660 3444 f 02 96601924**

**website [www.tranby.edu.au/](http://www.tranby.edu.au/)**

Provides courses for Aboriginal and Torres Strait Islander adults in Aboriginal Community studies, legal studies and the Advanced Diploma of Applied Aboriginal Studies for Aboriginal and non- Aboriginal students. ABSTUDY and tutorial assistance available.

### **Adult and Community Education**

**Hornsby Ku-ring-gai Community College**

**02 9482 1899**

**Manly Warringah Community College**

**02 9970 1000**

**Macquarie Community College**

**02 8845 8888**

**Mosman Evening College**

**02 9968 4000**

**NorthWest Community College**

**02 9680- 1117**

### **Catholic Schools Office**

**Catholic School Office Broken Bay**

**Caroline Chisholm Centre**

**Building 2, 423 Pennant Hills Rd**

**Pennant Hills NSW 2120**

**02 9847 2630 f 02 9847 2700**

email [cso@dbb.catholic.edu.au](mailto:cso@dbb.catholic.edu.au) website [www.csodbb.catholic.edu.au](http://www.csodbb.catholic.edu.au)

The Aboriginal Education Officer provides support and assistance to Aboriginal students and their families across Catholic schools on the Central Coast, Northern Beaches and the North Shore.

## Department of Education and Training (DET)

### Aboriginal Education and Training Directorate

14/1 Oxford Street  
Darlinghurst NSW 2010  
02 9244 5393 f 02 9244 5365  
email [aboriginal.programs@det.nsw.edu.au](mailto:aboriginal.programs@det.nsw.edu.au)

#### Hornsby District Office

2/20 George Street  
Hornsby NSW 2077  
02 9987 3900

Aboriginal Education Assistants are employed through this office supporting Aboriginal students at Mackellar Girls' High School, Marsden High School, Royal Far West School and Stewart House.

#### Ryde District Office

2/75 Talavera Rd  
Macquarie Park NSW 2113  
02 9886 7029

APU provides support and develops consultative links between Aboriginal communities and the Department of School Education at the District and State s. The APU also administers a range of funding programs that assist Aboriginal students in schools and TAFE, and Aboriginal people to gain employment and establish small businesses.

## TAFE

### Northern Sydney Institute of TAFE

#### Gamarada Aboriginal Programs Unit

See St  
Meadowbank NSW 2114  
02 9942 3575  
email [gamarada@tafensw.edu.au](mailto:gamarada@tafensw.edu.au)

website <http://www.nsi.tafensw.edu.au/Services/AboriginalStudents>

Northern Sydney Institute has a range of support services and courses to assist Aboriginal and Torres Strait Islander people and communities.

## Sydney Institute of TAFE

### Eora College

**333 Abercrombie Street  
CHIPPENDALE NSW 2008  
02 9217 4878**

**website [www.sydneystafe.edu.au/eora/about-eora-college](http://www.sydneystafe.edu.au/eora/about-eora-college)**

Eora College is a vibrant, professional, community focused education centre for Aboriginal and Torres Strait Islander people. Eora College is the main centre of performing arts training for people of an Aboriginal or Torres Strait Islander background. Eora also provides vocational training for local high school students through the TVET program. Also offers Aboriginal awareness courses for both individuals and companies.

## UNIVERSITIES

### Australian Catholic University

**Yalbalinga Support Unit  
Aboriginal Liaison Officer  
Strathfield Campus (Mount St Mary)  
25A Barker Road  
Strathfield NSW 2135  
02 9701 4258 f 02 9739 4189**

**North Sydney Campus (MacKillop)  
40 Edward Street  
North Sydney NSW 2065  
029739 2305 f 029739 2310**

### Macquarie University

**Warawara – Department of Aboriginal Studies  
Balaclava Road  
North Ryde NSW 2109  
02 9850 8893 f 02 9850 7735  
email [warawaraadmin@mq.edu.au](mailto:warawaraadmin@mq.edu.au) website [www.warawara.mq.edu.au](http://www.warawara.mq.edu.au)**

Warawara - Department of Aboriginal Studies is an academic department located within the Faculty of Arts. Apart from teaching Aboriginal studies across the university, Warawara facilitates an alternative entry program aimed at providing access for Aboriginal people to undergraduate courses across the

University. Our research specialties emphasise Aboriginal education and health, Aboriginal methodologies, and Aboriginal astronomy.

## **University of New South Wales**

**Nura Gili Aboriginal Programs UNSW**

**47 Botany Road**

**Randwick NSW 2031**

**02 9385 1083 f 02 9385 3534**

**website <http://www.nuragili.unsw.edu.au/>**

Nura Gili provides pathways to learning opportunities that embrace Aboriginal knowledge, culture and histories. Nura Gili strives for excellence in educational services and works towards assuring participation and access to all the programs it offers. The staff and students at Nura Gili support community outreach programs to actively spread the message of the availability of tertiary studies. Staff and students also work to promote the centrality of arts, culture and heritage for Aboriginal and Torres Strait Islander Peoples - throughout UNSW and the wider community.

## **University of Sydney**

**The Koori Centre**

**Old Teachers College, A22,**

**University of Sydney NSW 2006**

**Ph (02) 9351 2046 Fax (02) 9351 6923 Free call 1800 622 742**

email [koori.centre@sydney.edu.au](mailto:koori.centre@sydney.edu.au) website [sydney.edu.au/koori](http://sydney.edu.au/koori)

The Koori Centre provides programs, services and facilities to encourage and support the involvement of Aboriginal Australians in all aspects of tertiary education at the University of Sydney. The Centre provides tutorial assistance, access to computers, an Aboriginal Research Library, study space, an orientation program at the beginning of the year and assistance in study and learning skills. The promotion of understanding and respect for Aboriginal Australian people, their knowledge and cultures, is provided by the Centre by offering academically challenging and professional relevant units in Aboriginal Australian Studies

## **University of Technology UTS**

**Jumbunna Aboriginal House Of Learning**

**6 Tower Building**

**Broadway NSW 2001**

**02 9514 1902 f 02 9514 1894**

**website [www.jumbunna.uts.edu.au/](http://www.jumbunna.uts.edu.au/)**

## **University of Western Sydney**

**Badanami Centre for Aboriginal Education**

**1800 032 923**

**website**[http://www.uws.edu.au/Aboriginal\\_edu/education/badanami\\_centre\\_for\\_Aboriginal\\_education](http://www.uws.edu.au/Aboriginal_edu/education/badanami_centre_for_Aboriginal_education).

Badanami Centre for Aboriginal Education provides a range of services for staff, students and community members in accessing higher education. The centre has offices located on each campus across UWS, so you'll never feel alone! Badanami Centre for Aboriginal Education offers student spaces and support services on each campus and offers a range of services and support to guide Aboriginal and Torres Strait Islander students through their study and to help make their time at the University of Western Sydney enjoyable and enriching. Badanami can put you in touch with a range of services available on campus, from study skills courses, careers advice, counselling and medical assistance all the way through to opportunities to study abroad.



## **EMPLOYMENT and VOLUNTEERING**

### **Department of Education, Employment and Workplace Relations**

**8/255 Elizabeth Street**

**Sydney NSW 2000**

**133 397**

**website <http://deewr.gov.au/>**

The Department of Education, Employment and Workplace Relations brings together people and services to support the Australian Government's agenda on education, employment and workplace relations. Everyone in the department is working towards our vision of a productive and inclusive Australia.

### **NSW Office of Industrial Relations**

**Aboriginal and Torres Strait Islander Unit**

**McKell Building 2-24 Rawson Place**

**Sydney NSW 2000**

**1300 361 968 02 9020 4617 f 02 9020 4735**

**website <http://www.industrialrelations.nsw.gov.au/>**

This unit provides information and advice on industrial relations, employment and related matters to help improve the employment conditions experienced by Aboriginal people and Torres Strait Islanders. It assists Aboriginal people and Torres Strait Islanders in NSW to understand their rights and responsibilities as employers, managers and employees. In particular, the Unit advises Aboriginal people and Torres Strait Islanders on the laws relating to pay rates, employment conditions, leave entitlements, work practices. It also covers recruitment and termination of employment, pay slips and employment records.

### **Australian Business Apprenticeship Centre**

**140 Arthur Street**

**North Sydney NSW 2059**

**(Appointment by phone)**

**email [info@apprenticeshipscentre.com.au](mailto:info@apprenticeshipscentre.com.au)**

**website <http://www.apprenticeshipscentre.com.au/Home>**

As a wholly owned subsidiary of the NSW Business Chamber (NSW's largest business support organisation), Australian Business Apprenticeships Centre is a specialist and independent provider of Australian Apprenticeships services in NSW and ACT and operates under a contract funded by the Department of Industry, Innovation, Science Research and Tertiary Education.

**Ph 1300 652236**

**Fax 1300 650 755**

### **Employment Hotline**

**131 715**

This is a no-fee recruitment service agency placing people in employment and will provide a list of member service agencies.

## **Aboriginal and Torres Strait Islander Pre-Apprenticeship Course**

TAFE NSW Sydney Institute  
**0409 310 384**

## **Volunteer Placements Services**

### **Aboriginal Community Volunteers (ICV)**

**1800 819 542 02 6122 6470**  
**PO Box 6155**  
**Canberra ACT 2601**

**email [info@icv.com.au](mailto:info@icv.com.au) website <http://www.icv.com.au/>**

A registered charity and non-profit organisation committed to closing the gap on Aboriginal disadvantage and promoting reconciliation. We work in partnership with Aboriginal and Torres Strait Islander people to improve quality of life, health, and social and economic wellbeing in the community.

### **Volunteering NSW**

**2/228 Pitt Street**  
**Sydney NSW 2000**  
**02 9261 3600 f 029261 4033**

**email [volunteering@communities.nsw.gov.au](mailto:volunteering@communities.nsw.gov.au)**  
**website <http://www.volunteering.nsw.gov.au/>**

Volunteering NSW offers a number of programs and services with a view to fulfilling its goal of enriching the life of the community through volunteering.

## **GOVERNMENT DEPARTMENTS**

### **Federal Government**

#### **Federal Government Members of Parliament**

Contact Australian Electoral Commission  
13 23 26 for details of your local member  
<http://www.aec.gov.au/>

#### **Australian Taxation Office (ATO)**

Aboriginal and Islander Infoline 131 030  
website <http://www.ato.gov.au/>  
Provides information and assistance to Aboriginal people about how to lodge tax returns.

#### **Commonwealth Carelink Centre**

PO Box 564  
St Leonards NSW 1590  
freecall 1800 052 222  
Provides information about services for the frail aged and people with disabilities and their carers in the Northern Sydney region.

#### **Centrelink**

Provides information and payment of federal government income support. Registration and referral to Job Network agencies for employment assistance touch screen computer listings for job vacancies nationwide.  
132 468  
website [www.humanservices.gov.au](http://www.humanservices.gov.au)

Chatswood Office  
56 Archer Street  
Chatswood NSW 2067

Dee Why Office  
660 Pittwater Road  
Brookvale NSW 2100

**Hornsby Office**  
**117-119 Pacific Highway**  
**Hornsby NSW 2077**

**Ryde Office**  
**19-27 Devlin Street**  
**Ryde NSW 2112**

## **Family Housing Aboriginal Services**

**Aboriginal Unit (cost of local call)**  
**GPO 9820**  
**Sydney NSW 2001**  
**132 468**  
**email [fahcsiafeedback@fahcsia.gov.au](mailto:fahcsiafeedback@fahcsia.gov.au)**  
**website <http://www.fahcsia.gov.au/>**

The Department of Families, Housing, Community Services and Aboriginal Affairs (FaHCSIA) exists to support the Government and, through our Ministers and Parliamentary Secretaries, to deliver on a broad range of social policy outcomes. Our vision is a strong and fair society for all Australians. Our mission is to support our Minister by collaboratively developing and implementing excellent social policy.

## **Department of Health and Aged Care**

**Office of Aboriginal and Torres Strait Islander Health**  
**260 Elizabeth Street**  
**Darlinghurst NSW 2010**  
**02 9263 3560 freecall 1800 048 998**  
**website <http://www.health.gov.au/>**

The Department of Health and Ageing takes a whole of government approach to improving Aboriginal and Torres Strait Islander health. Provides Aboriginal health policy advice, Aged Care planning and funding of residential aged care (Commonwealth).

## **Australian Human Rights Commission**

**Complaints Information/Aboriginal Liaison Officer**  
**8, 175 Pitt Street**  
**Sydney NSW 2000**  
**02 9284 9600 f 02 9284 9611**  
**Complaints Info line 1300 369 711 - cost of local call**

**website <http://humanrights.gov.au/>**The Commission is responsible for anti-discrimination and human rights complaints in Australia under the Race Discrimination Act; Sex Discrimination Act; Disability Discrimination Act and the Human Rights and Equal Opportunity Commission Act. Leading the promotion and protection of human rights in Australia by making human rights values part of everyday life and language; empowering all people to understand and exercise their human rights; working with individuals,

community, business and government to inspire action; keeping government accountable to national and international human rights standards; securing an Australian charter of rights.

## **Department of Veteran's Affairs**

### **General Enquiries**

**Tower B 280 Elizabeth Street**

**Surry Hills NSW 2010**

**133 254 02 9213 7777 f 02 9213 7400**

**email [GeneralEnquiries@dva.gov.au](mailto:GeneralEnquiries@dva.gov.au)**

**website <http://www.dva.gov.au/Pages/home.aspx>**

The Department is responsible for providing services such as the Aboriginal Veterans project, Commonwealth benefits, counselling and health care for Australian war veterans, members of the Australian Defence Forces and their dependants.

## **State Government**

### **State Government Members of Parliament**

Contact State Electoral Office on 1300 135 736 for details about your local member.

## **Department of Aboriginal Affairs (DAA)**

**Tower B 13**

**280 Elizabeth Street**

**Sydney NSW 2000**

**02 9219 0700 f 029219 0790**

**email [enquires@daa.nsw.gov.au](mailto:enquires@daa.nsw.gov.au) website <http://www.daa.nsw.gov.au/>**

Aboriginal Affairs administers the *Aboriginal Land Rights Act 1983*, providing accurate, timely and comprehensive input into government policy development.

Our vision is to see Aboriginal people exercise and pursue their right and capacity to determine their political, economic, social and cultural development as the first people of NSW.

## **Anti-Discrimination Board of NSW**

**Aboriginal and Torres Strait Islander Outreach Program**

**17/201 Elizabeth Street**

**Sydney NSW 2000**

**1300 766 700 02 9268 5555 f 02 9268 5500 TTY 02 9268 5522**

**website <http://www.antidiscriminationaustralia.com.au>**

There are three ATSI Officers who link the Anti-Discrimination Board with Aboriginal and Torres Strait Islander individuals and communities throughout NSW. The Board holds courses for ATSI community workers and others who are in an advisory role in this area.

## **Department of Attorney Generals and Justice NSW**

**Aboriginal Justice Advisory Council**

**10/86-89 Goulburn Street**

**Sydney NSW 2000**

**1300 888 529 9377 5711 f9228 8109 TTY 1300 889 529**

To provide advice to the NSW government on the operation of the criminal justice system, research and evaluate issues affecting Aboriginal people's experience with the criminal justice system.

## **Family and Community Services**

### **Epping Office**

**Manager Client Services**

**3/16-18 Bridge Street**

**Epping NSW 2121**

**02 9815 0700 f02 9815 0791**

### **Gosford Office**

**Aboriginal Community Program Officer**

**The Gateway Centre**

**231- 237 Mann Street**

**Gosford NSW 2250**

**02 4321 7500**

The service provides assessments in child protection matters. The Department also advocates on behalf of children, families and individuals, providing emergency assistance to families in need and liaising with other government and non-government agencies to improve access to the Department for Aboriginal people. The Metro North Aboriginal Community Programs Officer who services the Central Coast and Northern Sydney region works from both the Epping and Gosford offices.

## **NSW Fair Trading**

### **Head Office**

**1 Fitzwilliam Street**

**Parramatta NSW 2150**

**133 220 p 02 9895 0119 f 02 9895 9200**

**website <http://www.fairtrading.nsw.gov.au>**

Contact the **Aboriginal Customer Service Officer**. The primary role of the Office of Fair Trading is to administer consumer laws and to look after the rights of consumers. At the same time they advise businesses and traders on fair and ethical practices. The aim is to achieve fairness for all in the marketplace.

## **Health Care Complaints Commission**

**Patient Support Service**

**Locked Mailbag 18**

**Strawberry Hills 2012**

**02 9219 7444**

Investigates complaints relating to health practitioners and health services.

## **Department of Industrial Relations see EMPLOYMENT**

## **Department of Juvenile Justice**

**Aboriginal Program Support Officer**

**64 – 76 Kippax Street**

**Surry Hills NSW 2010**

**02 9215 3399 f 02 9215 3300**

**email [juvenilejustice@djj.nsw.gov.au](mailto:juvenilejustice@djj.nsw.gov.au) website [www.djj.nsw.gov.au](http://www.djj.nsw.gov.au)**

Provides policy advice and advocacy, dealing with young people within the juvenile justice system. Covering the Northern Sydney and Sydney East areas.

## **NSW Ombudsman**

**24/580 George Street**

**Sydney NSW 2000**

**02 9286 1000 f 02 9283 2911**

**email [nswombo@ombo.nsw.gov.au](mailto:nswombo@ombo.nsw.gov.au) website [www.ombo.nsw.gov.au/](http://www.ombo.nsw.gov.au/)**

The Ombudsman has dedicated staff to deal with complaints from Aboriginal people and complaints dealing with Aboriginal cultural issues – about police, child protection, local Councils, Aboriginal Land Councils or other NSW government agencies.

## **NSW Sport and Recreation**

**Aboriginal Consultant**

**6B Figtree Drive**

**Homebush Bay NSW 2127**

**02 9006 3700 f 02 9006 3800**

**website <http://www.dsr.nsw.gov.au/>**

Our purpose is to assist the people of NSW participate in sport and recreation, and our vision is of a community that uses sport and recreation to improve well being. We recognise that there is more to sport than just playing it. Sport and recreation play a vital role in binding our communities together, and participation in physical activity creates a broad range of benefits for all members of the community. From developing the self-esteem of young people to maintaining the health and fitness of senior citizens, and nurturing talented athletes to improving everyone's enjoyment of life, we are concerned with the big picture gains of sport and recreation for all communities in NSW.

## **Victims Services, Attorney General and Justice NSW**

**299 Elizabeth Street**

**Sydney NSW 2000**

**1800 019123 or 1800 633 063**

**Sydney Metro Line 02 8655 5511**

Aboriginal Contact Line 24 hrs/7days. Provides confidential emotional support and referral services to victims of crime.



## **Workcover NSW (Head Office)**

**92-100 Donnison Street**

**Gosford NSW 2250**

**1300 799 003 f 02 4325 4145**

**website <http://www.workcover.nsw.gov.au>**

Workcover is responsible for the administration of occupational health and safety, injury management and workers compensation.

## **Local Government**

### **Aboriginal Heritage Office**

**39/137-145 Sailors Bay Road**

**Northbridge NSW 2063**

**02) 9219 7444 Fax (02) 9958 2779**

**E-mail [info@aboriginalheritage.org](mailto:info@aboriginalheritage.org)**

**website <http://www.aboriginalheritage.org/>**

Aboriginal Heritage Manager to the Local Government Areas of North Sydney, Ku-ring-gai, Manly, Warringah, Willoughby and Lane Cove. Identifies and include historic research, community consultation and ground surveys. Provides Councils with technical advice during developments within the vicinity of identified sites, and in instances where potential sites may be affected. Developing community awareness programs, education packages for schools and increasing awareness of Aboriginal heritage issues to relevant Council staff.

## **Councils**

### **Hornsby Shire Council**

**296 Pacific Highway**

**Hornsby NSW 2077**

**02 9847 6666 f 0298476999 02 98476577**

### **Hunters Hill Council**

**22 Alexandra Street**

**Hunters Hill NSW 2110**

**02 9879 9400 f 02 9808 7338**

### **Ku-ring-gai Council**

**818 Pacific Highway**

**Gordon NSW 2072**

**02 9424 0000 f 02 9424 0880**

**Lane Cove Council  
48 Longueville Road  
Lane Cove NSW 2066**

**02 99113555  
f 02 9911 3600**

**Manly Council  
1 Belgrave Street  
Manly NSW 2095**

**02 9976 1500  
f 02 9976 1400**

**Mosman Municipal Council  
Civic Centre  
Mosman NSW 2088**

**02 9978 4000  
f 02 9978 4132**

**North Sydney Council  
200 Miller Street  
North Sydney NSW 2059**

**02 9936 8100  
f 02 9936 8177  
TTY 02 9936 8447**

**Pittwater Council  
1 Park Street  
Mona Vale 2103**

**02 9970 1111  
f 02 9970 7150**

**Ryde City Council  
1 Devlin Street  
Ryde NSW 2112**

**02 9952 8222  
f 02 9952 8070  
TTY 02 9952 8470**

**Warringah Council  
725 Pittwater Road  
Dee Why NSW 2099**

**02 9942 2111  
f 02 9971 4522**

**Willoughby City Council  
4/31 Victor Street  
Chatswood NSW 2067**

**02 9777 1000  
f 02 9411 8309**

## **HEALTH SERVICES**

### **Aboriginal Health Services**

**NSW Department of Health  
Northern Sydney Central Coast Area Health  
Aboriginal Unit  
3 Vindin House  
Royal North Shore Hospital  
ST Leonards NSW 2065  
Ph (02) 9926 6975 Fax (02) 9926 6735**

Servicing the Northern Sydney region and country NSW concerning Aboriginal health issues.

### **Aboriginal Liaison Officer**

**02 9926 6279 mob 0422 007 175**

- Advocates on behalf of yourself or your family
- Offers emotional, cultural and social support
- Provides information about hospital and community health services
- Organises follow up services in your area
- Assists with referrals to health and community organisations
- Services hospitals in the Northern Sydney area

### **Redfern Aboriginal Medical Service Co-op Ltd**

**36 Turner Street  
Redfern NSW 2016  
02 9319 5823 f 02 9319 3345**

Provides a medical and dental clinic, counselling, mental health service information and referral, health education service, drug and alcohol counselling.

### **Child and Family Health Services**

New parent support and early intervention baby health centres:

**Berowra Community Health Centre**

**02 9456 3344**

Brooklyn Community Health Centre	02 9985 7717
Carlingford Child and Family Health Centre	02 9871 8691
Chatswood Community Mental health Centre	02 9414 0293
Cremorne Early Childhood Health Centre	02 9953 7042
Eastwood West Ryde Early Childhood Centre	02 9874 1665
GalstonCommunity Health Centre	02 9653 2235
Gladesville Early Childhood Centre	02 9817 2337
Hornsby Child and Family Health Centre	02 9482 4026
Marsfield Early Childhood Health Centre	02 9868 4880
Ryde Early Childhood Centre	02 9809 2632
Turramurra Hillview Community Health Centre	02 9449 9144
West Ryde Early Childhood Health Centre	02 9858 4517

## Community Health Services

### Hornsby Ku-ring-gai Community Health and Resource Centres

Berowra	02 9456 3344
Brooklyn	02 9985 7717
Galston	02 9653 2235
Pennant Hills	02 9481 0022
Turramurra (Hillview)	02 9449 9144
Wiseman's Ferry	02 4566 4423

### Manly/Mona Vale Community Health Services

Dalwood Children's Services	02 9951 0300
Frenchs Forest	02 9452 4244
Queenscliff	02 9466 2500

### Royal North Shore Community Health Services

Chatswood	02 9414 0260
Mosman	02 9968 1409

## Ryde Community Health Services

### Eastwood

**02 9874 0199**

The Centres provide a number of services including audiology, dietetics, community and home nursing, social work, counselling, occupational and speech therapy and health education services. All community health services are free. Contact your local centre for specific information.

## Dental Services

<b>Beecroft Child Dental Services</b>	<b>02 9875 1195</b>
<b>Berowra Child Dental Services</b>	<b>02 9456 3553</b>
<b>Cox's Road Ryde</b>	<b>02 9887 5953</b>
<b>Dee Why Child Dental Services</b>	<b>02 9982 8878</b>
<b>Hornsby Ku-ring-gai Hospital Dental Clinic</b>	<b>02 9477 9518</b>
<b>Manly Hospital Adult Dental Clinic</b>	<b>02 9976 9706</b>
<b>Mona Vale Hospital Dental Clinic</b>	<b>02 9998 0256</b>
<b>Royal North Shore Adult Dental Clinic</b>	<b>02 9926 7222</b>
<b>Ryde-Hunters Hill Dental Clinic</b>	<b>02 9809 5350</b>
<b>Willoughby Child Dental Clinic</b>	<b>02 9958 3315</b>

## Drug and Alcohol Counselling and Rehabilitation Services

### Alcoholics Anonymous

**24 hr help line**

**02 9799 1199**

**website <http://www.aa.org.au/>**

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; we are self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy; neither endorses nor opposes any causes.

## **Quitline**

**131 848**

## **Chatswood Community Drug and Alcohol Service**

**13 Albert Avenue**

**Chatswood NSW 2067**

**9448 3284**

## **Manly Drug Education and Counselling Centre**

**91 Pittwater Road**

**Manly NSW 2095**

**02 9977 0711 f 02 9976 2319**

## **Mona Vale Drug and Alcohol Centre**

**Building 3 - Mona Vale Hospital Campus  
Coronation Street  
Mona Vale 2103  
02 9998 0360**

## **Herbert Street Clinic**

**Drug and Alcohol Community Service  
Building 8 - Royal North Shore Hospital Campus  
Pacific Highway  
ST Leonards NSW 2065  
02 9926 7765**

## **Hornsby Drug, Alcohol and Gambling Community Service**

**Hornsby Hospital Campus  
Lowe Road, Gate 4 Entrance  
Hornsby NSW 2077  
02 9477 9567**

Provides assessment and referral, counselling and treatment, education and training for community/professional groups. Special projects in consultation with other agencies and therapy groups - parents, women, youth.

## **Gamblers Anonymous**

**02 9564 1574 G-Line freecall 1800 633 635**

## **Hospitals**

<b>Children's Hospital Westmead</b>	<b>02 9845 3961</b>
<b>Hornsby Ku-ring-gai Hospital</b>	<b>02 9477 9123</b>
<b>Manly Public Hospital</b>	<b>02 9976 6911</b>
<b>Mona Vale Hospital</b>	<b>02 9998 0333</b>
<b>Royal North Shore Hospital</b>	<b>02 9926 7111</b>
<b>Ryde Hospital</b>	<b>02 9874 0199</b>
<b>Macquarie Hospital</b>	<b>02 9888 1222</b>

## **Mental Health Services (MHS)**

<b>Northern Sydney and Central Coast Mental Health Help Line</b>	<b>1300 302 980</b>
<b>Hornsby Hospital MHS</b>	<b>02 9477 9520</b>
<b>Macquarie Hospital MHS (Ryde)</b>	<b>02 9888 1222</b>
<b>Manly Hospital MHS</b>	<b>02 9976 4200</b>
<b>Ryde Hospital MHS</b>	<b>02 9858 7777</b>
<b>Lower Royal North Shore Hospital MHS</b>	<b>02 9414 0293</b>
<b>Mobile Team</b>	<b>02 9413 3268</b>

## **Women's Health Services**

<b>Breast Screen NSW for appointments</b>	<b>132 050</b>
<b>Family Planning Chatswood</b>	<b>02 9415 2700</b>
<b>Pregnancy Counselling Service - Centacare)</b>	<b>02 9793 7522 or</b> <b>1800 063 510</b>
<b>Pregnancy Help - Brookvale</b>	<b>02 9905 1974</b>
<b>Pregnancy Support Line</b>	<b>02 9413 1341</b>
<b>NSW Rape Crisis Centre</b>	<b>02 9819 7357</b>
<b>24/7 Service</b>	<b>1800 424 017</b>
<b>Domestic Violence and Sexual Assault Helpline</b>	<b>1800 200 526</b>



## **LEGAL SERVICES**

### **Aboriginal Legal Service**

Level 1, 619 Elizabeth Street  
Redfern NSW 2016

Or

Level 8, 33 Argyle Street  
Parramatta NSW 2150

Ph 1800 765 767 for crime matters

Ph 1800 733 233 for Children's Care and Protection matters

Free legal advice. ALS is an Aboriginal community organisation giving information and referral, legal advice and court representation to Aboriginal and Torres Strait Islander men, women and children across NSW and ACT. Lawyers can give advice over the phone.

### **Wirringa Baiya Aboriginal Women's Legal Centre**

Cnr Livingstone and Marrickville Roads

Marrickville NSW 2204

02 9569 3847

Interviews by appointment. Provides free legal advice and assistance to Aboriginal and Torres Strait Islander women and children with a focus on those who are, or who have been victims of violence. Also provides limited casework and Community Legal Education for Aboriginal women and children and people who work with Aboriginal women and children.

### **Women's Legal Services NSW**

PO Box 206

Lidcombe NSW 1825

02 9749 5533 f 02 9749 4433

Provides free legal advice, information and referral on all aspects of the law as it affects women. Conducts legal education programs, produces written resources and works to make the law more responsive to the needs of women.

### **Aboriginal Women's Contact Line**

Staffed by Aboriginal women.

Mon/Tue/Thur

9.30 am – 12.30 pm and 1.30 pm – 4.30 pm

freecall 1800 639 784 TTY FREECALL 1800 674 333

A service for women including Aboriginal and Torres Strait Islander women and girls. We can help with:

- talking to you about your problems
- giving you free legal advice and information
- putting you in touch with other groups who can help you
- training you, so you can help the people in your communities; and
- finding a lawyer for you.

## General Legal Services

### Law Access NSW

**Telephone Legal Advice**  
**323 Castlereagh Street**  
**SYDNEY NSW 2000**  
**1300 888 529 02 9219 5000**

**Parramatta Regional Office**  
**5/91 Phillip Street**  
**PARRAMATTA NSW 2150**  
**02 9891 1600**

The Commission gives free advice, by office appointment, for family and criminal law matters. Legal Aid (financial assistance for legal services) is provided in means tested cases. Hornsby Advice Clinic for family law is available every fortnight at Hornsby Local Court.

### Legal Aid NSW

**Call 02 9219 5000**  
**Youth Hotline 1800 10 18 10**  
**Child Support Service 1800 451 784.**  
 Gives free legal help over the phone.

### National Children and Youth Law Centre (NCYLC)

**C/- University of NSW**  
**Sydney NSW 2052**  
**02 9385 9588 f 02 9385 9589**

Online Legal Service for Australian Children and Young People. Provides legal advice, information and referral to children, young people and their advocates via the Lawstuff website [www.lawstuff.org.au](http://www.lawstuff.org.au) . Also advocates to governments for implementation of the Convention on the Rights of the Child, conducts research and engages in law reform and policy development.

## **Court Support Services**

### **Contact Local Courts**

**Hornsby**  
**294 Pacific Highway**  
**02 9847 9933**

**Manly**  
**2 Belgrave Street**  
**02 9934 4500**

**Ryde**  
**814 Victoria Road**  
**02 9809 3540**

### **Victims Services**

#### **Aboriginal Contact Line 24 hrs/7days**

**299 Elizabeth Street**  
**Sydney NSW 2000**  
**1800 019123 or 1800 633 063**  
**Sydney Metro Line 02 8655 5511**

Provide confidential emotional support and referral services to victims of crime.

## **MEDIA**

### **Television**

#### **ABC TV**

**Message Stick Aboriginal and Torres Strait Online**  
**700 Harris Street**  
**Ultimo NSW 2007**  
**02 8333 1500 f 02 8333 1203**

ATSI related news and current affairs program. Delivers clear, up to date stories and gives its audience access to ATSI lifestyles.

#### **National Indigenous Television (NITV)**

**C/- SBS Corporation**  
**Locked Bag 028**  
**CROWS NEST NSW 1585**  
**14 Herbert Street, Artarmon NSW 2064**  
**Ph: 1800 500 727 (toll free)**  
**[www.nitv.org.au](http://www.nitv.org.au)**

NITV is part of the SBS family of free-to-air channels broadcasting across Australia providing a nationwide Indigenous television service via cable, satellite and terrestrial transmission means and selected online audio visual content. The content for these services is primarily commissioned or acquired from the Indigenous production sector.

### **Radio**

**Gadigal Information Service - office**  
**3/27 Cope Street**  
**Redfern NSW 2016**  
**02 9384 4000**

Koori Radio (93.7FM) is Sydney's only exclusively black music station, with a mix of one-third Australian Aboriginal, one-third world Aboriginal and one-third other "black" music. The station has a large musical collection of artists from the Pacific Region and Aboriginal Australia.

### **Newspapers**

## **Koori Mail**

**PO Box 117**

**Lismore NSW 2480**

**02 6622 2666 f 02 6622 2600**

## **National Indigenous Times**

**PO Box 696**

**Woden ACT 2606**

**1300 786 611 f 1300 786 622**

[www.nit.com.au](http://www.nit.com.au)

Print and online weekly newspaper with the aim of bridging the knowledge gap for mainstream Australians of the aspirations of Indigenous Australians. We want to keep informing all Australians of the social and political issues affecting Indigenous Australians and to promote to them the many positive achievements in business, academia, sport and community life generally of Indigenous Australians.

## **SPORT**

### **Elouera Centre - Tony Mundine Gym**

Cnr Vine and Eveleigh Street

Redfern NSW 2016

02 9319 031 mob 0404 748 103

<http://redferngym.com/>

Fitness centre.

### **National Aboriginal Sports Chance Academy (NASCA)**

180 George

Redfern NSW

02 8399 3071 f02 8399 3076

email [admin@nsca.com.au](mailto:admin@nsca.com.au) website [nsca.com.au](http://nsca.com.au)

# **SUPPORT AND ADVOCACY SERVICES**

## **COMMUNITY and NEIGHBOURHOOD CENTRES**

The Centres provide a range of services such as community information, referral and advocacy, domestic violence service, free legal service, volunteer training and placement, carers support and training, unemployment support and advocacy, Justice of the Peace services and are drop in centres. Word processing, fax and photocopying facilities available for the public. Please check with each centre.

**Berowra Neighbour Aid**  
**123 Berowra Waters Road**  
**Berowra Heights NSW 2082**  
**02 9456 3344**

**Crows Nest Centre**  
**2 Ernest Place**  
**Crows Nest NSW 2065**  
**02 9439 5122**

**Hunters Hill and Ryde Community Services**  
**46 Gladesville Road**  
**Hunters Hill NSW 2110**  
**02 9817 0101**

**Kirribilli Neighbourhood Centre**  
**16-18 Fitzroy Street**  
**Kirribilli NSW 2061**  
**02 9922 4428**

**Lane Cove Community Aid Service**  
**164 Longueville Road**  
**Lane Cove NSW 2066**  
**02 9427 6425 f 02 9427 7933**  
**website <http://www.lanecovecommunityaid.org/>**  
**email [general@lccas.com](mailto:general@lccas.com)**

**Manly Community Centre**  
**12 Wentworth Street**  
**Manly NSW 2095**  
**02 9977 1066 f 02 9977 6810**

website <http://www.manlycommunitycentre.com.au/>  
email [mcc1@bigpond.net.au](mailto:mcc1@bigpond.net.au)

**The Meeting House Inc.**

25-27 Stokes Street  
Lane Cove NSW 2066  
02 9427 1841 f 02 9418 8321  
website <http://www.meetinghouse.org.au/>  
email [meetingh@bigpond.net.au](mailto:meetingh@bigpond.net.au)

**North Ryde Community and Information Centre**  
4 Cutler Parade  
North Ryde NSW 2113  
02 9888 3380  
website <http://www.nrca.org.au/>

**North Sydney Community Centre**  
Miller Street  
North Sydney NSW 2060  
02 9922 2299  
website <http://www.northsydneycentre.com.au/>

**Northern Beaches Neighbourhood Service**  
30 Howard Avenue  
Dee Why NSW 2099  
02) 9931 777 f 02 998 12839  
website [www.northsideconnect.com.au](http://www.northsideconnect.com.au)  
email [info@northsideconnect.com.au](mailto:info@northsideconnect.com.au)

**Pennant Hills Neighbour Aid**  
4 Ramsay Street  
Pennant Hills NSW 2120  
02) 9484 7777 f 02 9481 7744  
email [office@phillsneighbouraid.org.au](mailto:office@phillsneighbouraid.org.au)  
website <http://www.phillsneighbouraid.org.au/>

## **FAMILY SUPPORT SERVICES**

**Manly Warringah-Pittwater Family Support Service**  
PO Box 556



**Dee Why NSW 2099**  
**02 9982 9875 f02 99829875**

**Ryde Family Support Services**  
**Suite 6 Ground Floor, West Ryde Community Building**  
**3 Anthony Street**  
**West Ryde NSW 2114**  
**02 9808 6311 f 98041967**  
**website <http://www.rydefamilysupportservice.org.au/>**  
**email [admin@rydefss.ngo.org.au](mailto:admin@rydefss.ngo.org.au)**

Provides emotional and practical support for families and children (0-18) in crisis through discussion groups, home visits and group work.

**Walgett Family Violence Prevention Legal Service**  
**48 Wee Waa Street**  
**Walgett NSW 2382**  
**02 6828 3143 f 02 6828 3148**

The Walgett Family Violence Prevention Legal Service provides support, legal advice, information and advocacy for Aboriginal Women and children who are victims/survivors of Family/Domestic Violence and Sexual Assault.

## **CHARITABLE ORGANISATIONS**

### **Lifeline**

131 114

Lifeline Head Office

02 6215 9400

website <http://www.lifeline.org.au/Home>

### **Salvation Army Care Line**

1300 36 36 22

Salvation Army (Salvos) Head Office

137258

Clothing and Furniture Collections

137 258

Select Salvos Stores at the voice prompt

<http://www.salvationarmy.org.au/en/> website <http://salvosstores.salvos.org.au/find-a-store/>

### **Smith Family National Office**

1300 737 166 02 9085 7222

Materials Donation Line

email [tsfmktg@thesmithfamily.com.au](mailto:tsfmktg@thesmithfamily.com.au) website <http://www.thesmithfamily.com.au>

The Centres provide emergency relief to those in financial difficulty (food, household goods, and electricity). Also provides information, referral and advice. Donations are accepted and Centrelink referrals preferred.

### **St Vincent de Paul Society Head Office NSW**

02 95680262

email [vinnies@vinnies.org.au](mailto:vinnies@vinnies.org.au)

website <http://www.vinnies.org.au/home-nsw>

These Centres are contact points for accepting donations and have referral facilities for people seeking assistance. The Centres offer good quality second-hand goods for sale including clothing, household items and books.

## **ANTaR**

Ph (02) 9280 0060

PO Box 77 Strawberry Hills NSW 2012

Fax (02) 9280 0061

Website [antar.org.au](http://antar.org.au)

email [antar@antar.org.au](mailto:antar@antar.org.au)

A small but dynamic organisation representing a grassroots movement of Australians in support of justice, rights and respect for Australia's First Peoples. This is an independent and non-partisan organisation.

## **NSW Reconciliation Council**

11-13 Mansfield Street

Glebe NSW 2037

02 9562 6355 f 02 8456 5906

website <http://www.nswreconciliation.org.au/#>

email [info@nswreconciliation.org.au](mailto:info@nswreconciliation.org.au)

## **Aboriginal Youth Engagement Strategy**

PO Box 1176

Rozelle NSW 2039

02 9555 6138 f 02 9555 6991

[www.reconciliation.org.au](http://www.reconciliation.org.au)

A partnership between Reconciliation Australia and the National Aboriginal Youth Movement Association (NIYMA).

## **Reconciliation Network - Northern Sydney Region**

PO Box 41

Berowra NSW 2081

02 9428 1197 f 02 9420 0856

## **Local Reconciliation Groups**

Bennelong and surrounds

02 9816 1891

Harbour to Hawkesbury Australians for Reconciliation

02 9484 5693

Hornsby Area Residents for Reconciliation

02 9456 5999

Ku-ring-gai Reconciliation Centre

02 9144 5900

Lane Cove Residents for Reconciliation

02 9428 1197

Mosman Residents for Reconciliation

02 9909 0203

OWN - Older Women's Network

02 9649 5633

WRN - Women's Rec Network

02 9564 2935

The Northern Sydney Region Reconciliation Network (NSRRN) is a regional network of Aboriginal and non-Aboriginal representatives of the above Reconciliation Groups working together with Local Aboriginal Education Consultative Groups, Aboriginal Organisations, Community Groups and representatives from each of the eleven Local Councils within the Northern Sydney region. The NSRRN Network provides a regional forum for members to meet, share ideas and resources, lobby and advocate on matters related to Aboriginal issues and to the advancement of social justice and equity and the process of Reconciliation. Each Local Reconciliation Group is a community of Aboriginal and non-Aboriginal people committed to supporting Aboriginal people in their struggle for justice. Members hold regular public meetings with guest speakers, videos etc to raise awareness, share friendships and experiences, to discuss and plan actions and activities; and to advocate on Aboriginal issues.

# **TRANSPORT**

## **Easy Transport – Community Transport for Northern Sydney**

Unit1/81-83 Grandview St, Pymble NSW 2073

Ph 02 9449 2211 or 1800 035 262

[www.easytransport.org.au](http://www.easytransport.org.au)

Community Transport services are provided by cars and minibuses driven by drivers who are trained to provide a supportive service for frail aged and disabled people. Many of the vehicles are wheelchair accessible. To access the services contact Easy Transport, they will link clients with local services. Programs include individual and group transport.

## **Public Transport - Transport Information Line**

**Bus, train and ferry info line**

**131 500**

**Forest Coach Lines (Terrey Hills)**

**02 9450 2277**

**Hills Bus Company (Dural)**

**02 9651 2965**

**Manly Coach Tours**

**02 9938 4677**

**Shorelink (Mount Ku-ring-gai)**

**02 9457 8888**

## **Taxi Services -**

**ABC (North Sydney)**

**132 522**

**Combined Taxis (Alexandria)**

**133 300**

**Manly Warringah**

**131 668**

