

YOUR WASTE AND RECYCLING SERVICES GUIDE

Waste matters for a sustainable future



hornsby.nsw.gov.au/waste
Waste Hotline 13 70 30

CLEANAWAY
Making a sustainable future possible

EUR

Yellow lid recycling bin



Keeping recycling strong

The yellow lid recycling bin is collected fortnightly, the same day as your red lid waste bin, and on alternate weeks to your green lid garden organics bin.

Once collected from the kerbside, your recycling is taken to a Materials Recovery Facility where it is sorted, baled and sent to other manufacturers to be transformed into new goods. Some of the items are recycled right here in the Sydney metropolitan region. You can request an additional yellow lid recycling bin if you need more space (fees apply).

Recycling tips

- Place all **empty** recyclable items loosely in the yellow lid recycling bin. No liquids or food items please. Containers only need a quick rinse.
- Ignore the numbers and triangles on plastic containers. We recycle all rigid plastic containers from the kitchen, bathroom and laundry.
- **No plastic bags**, soft plastic packaging or **batteries** in the yellow lid recycling bin.

“Don’t put plastic bags and soft plastic packaging in the yellow lid recycling bin. These soft plastics get caught in machinery at the sorting facility”





Accepted:

- Glass bottles and jars (lids removed).
- Newspapers, books, junk mail, magazines (remove plastic covering).
- Cardboard, pizza boxes, paper, milk and juice cartons including tetra packs.
- Aluminium cans, clean foil, steel cans, empty aerosol cans.
- All rigid plastic containers and bottles used in the kitchen, bathroom or laundry including food, beverage, shampoo, detergent and household cleaner bottles and containers.



NOT Accepted:

- Plastic bags, soft plastic packaging, polystyrene.
- Batteries.
- Food scraps and nappies, garden clippings.
- Toys and clothes, window glass, mirrors.
- Scrap metal and appliances.
- Medical waste including syringes.
- Shredded paper, waxed cardboard.

Green lid garden organics bin



Turning green organics into valuable compost

The garden organics from your green lid garden organics bin is sent to a composting facility. Compost, woodchips and other organic materials are created at this site. If you live in a house, you will receive a green waste service to easily recycle most of your garden organics. The green lid garden organics bin is collected fortnightly, on the same day as your red lid waste bin, and on alternative weeks to your yellow lid recycling bin. You can request an additional green lid garden organics bin if you need more space (fees apply).

'Hornsby residents recycle more than 18,000 tonnes of garden waste each year; turning the valuable organic matter back into soil'



Reduce what goes into your green lid garden organics bin and your red lid waste bin. A range of food and vegetable scraps and other organics from your home can be transformed into rich soil and liquid fertiliser to be used in your garden or pot plants. To learn how, and receive a voucher for a **HALF PRICE** compost bin or worm farm, please visit **idigcompost.com.au**.

See Council's website for workshop dates and to book yourself a seat! (bookings are essential).



Check **hornsby.nsw.gov.au/waste** to find your collection dates or call the Waste Hotline on **13 70 30**



Accepted:

- Grass clippings, flowers and weeds.
- Prunings, leaf litter.
- Twigs and small branches (up to 75mm in diameter and 1200mm in length).
- Cut branches (the bin lid must completely close).



NOT Accepted:

- Plastic bags, plastic packaging and food waste.
- Large branches (greater than 75mm in diameter), plastic packaging and food waste.
- Timber and building materials.
- Garden hoses and garden pots.
- Bins weighing over 70kgs.

Red lid waste bin



Reducing waste to landfill

The red lid waste bin is collected weekly. Let's try to make the red lid waste bin even lighter by avoiding over-packaged items, recycling as much as possible, buying in bulk, reusing where possible and composting food scraps. Your general waste is taken from your kerbside to a transfer station in Western Sydney where it is placed in shipping containers. It then travels by rail to Woodlawn Bioreactor (landfill) near Goulburn for disposal.



"Food waste makes up an average of 35% of red bin waste in the Hornsby Shire. By reducing our food waste we reduce the amount of waste that goes into landfill."

Reduce. Reuse. Recycle.

There are many items that should be kept out of the red lid waste bin. Items such as E-Waste, paints, batteries, light globes, plastic bags and soft plastic packaging fill up landfill unnecessarily and can be harmful to human health and the environment if placed in your bin. These items and many more can be taken to the Thornleigh Community Recycling Centre (CRC).

Find out more about the CRC by visiting hornsby.nsw.gov.au/waste

Check hornsby.nsw.gov.au/waste to find your collection dates or call the Waste Hotline on **13 70 30**



Accepted:

- Food scraps, bones, meat.
- Nappies, broken glass.
- Plastic bags, soft plastic packaging.
- Disposable coffee cups and lids.
- Small household items.



DO NOT put oils, paints, batteries or chemicals in your bins.



NOT Accepted:

- Hazardous materials, chemicals, gas bottles, fire extinguishers, car batteries, hot ash.
- Soil, rocks, building materials.
- Liquid waste including paints or oils.
- Recyclable items and green waste.

The Community Recycling Centre at Thornleigh will take some of these problem waste items.
Please see [hornsby.nsw.gov.au/waste](https://www.hornsby.nsw.gov.au/waste) or the Problem Waste Section of this booklet to check if your item will be accepted.

Bulky waste collection



It's just for bulky items



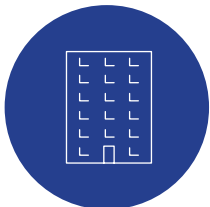
HOUSES

Residents receive twice yearly scheduled bulky waste collections. Residents can place up to three (3) cubic metres of approved bulky waste on the kerbside, the weekend before the scheduled collection date. Residents can also book user pays bulky waste collections at anytime for \$65 plus GST, per collection. To book, visit hornsby.nsw.gov.au/waste or call **13 70 30**.



APARTMENT COMPLEXES 5 STOREYS AND UNDER

Apartment complexes five storeys and under receive scheduled bulky waste collections on the third week of each month, collected either Thursday or Friday. Complexes can place five (5) cubic metres of bulky waste on the kerbside for collection from the Saturday to Wednesday before your collection week. For more info visit hornsby.nsw.gov.au/waste/bulkywaste



APARTMENT COMPLEXES 6 STOREYS AND ABOVE

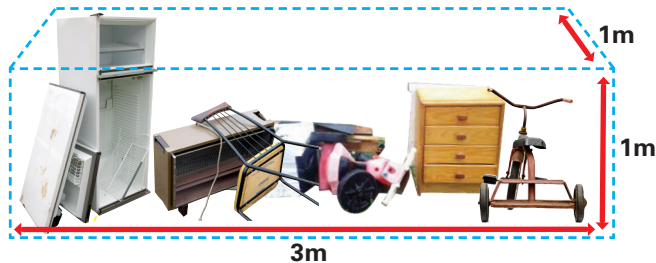
For apartment complexes six storeys and above, Strata Management can make an on-property bulky waste collection booking by calling the Waste Hotline on **13 70 30**. The service allows complexes to have five (5) cubic metres of bulky waste collected from an agreed on-property collection location for \$150 plus GST per collection. For more info visit hornsby.nsw.gov.au/waste/bulkywaste



How to present your bulky waste for collection

- **For houses** – the weekend before your scheduled collection week, or the day before your booked on-call collection date.
- **For apartment complexes five (5) storeys and under** – the Saturday to Wednesday before your collection date.
- **For apartment complexes six (6) storeys and above** – present to the agreed on-property collection location prior to the booked on-call collection date.
- There is a strict maximum permitted volume for bulky waste. **3 cubic metres** for houses and **5 cubic metres** for apartment complexes.
- Excess quantities will not be collected from scheduled collections. Illegal dumping fines may apply.
- Additional charges apply for excess quantities presented for booked collections from houses or apartment complexes five storeys and above. Suspensions apply for unpaid charges.
- Items must be stacked in a neat and tidy pile not blocking foot paths, roads or driveways.
- Items must be able to be easily lifted by two people.
- Maximum **two metre length** for any item.
- Box or bag any loose items.

3 cubic metres – Houses



5 cubic metres – Apartment complexes



Bulky Waste Collection



Accepted:

- Large household items.
- Furniture, mattresses.
- Rugs and carpet scraps. Pieces must be less than 2m in length.
- Toys and bicycles, bagged and boxed items (small items should go into your red lid bin).
- White goods (with all doors removed), household appliances.

DO NOT put oils, paints, batteries or chemicals out for bulky waste collection.



NOT Accepted:

- E-waste including TVs and computers.
- Paints, batteries, chemicals, fire extinguishers and gas bottles.
- Building material, dirt and rocks.
- Tyres, car parts, household hazardous waste.
- Glass and mirrors.
- Garden waste including tree trunks and stumps, vegetation.
- Waste and food scraps, recycling.
- Items that are too heavy to lift for two people or longer than 2m.

The Community Recycling Centre at Thornleigh will take some of these items.

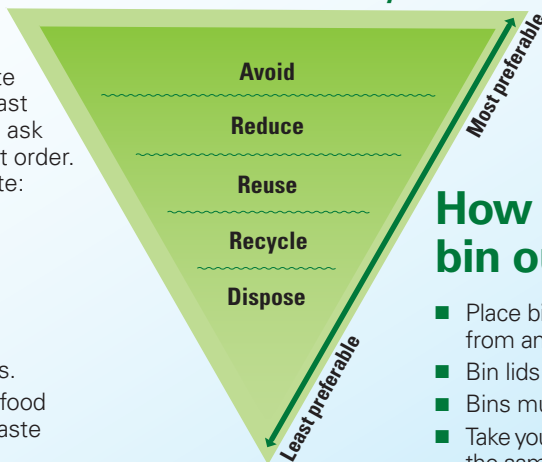
Please see hornsby.nsw.gov.au/waste or the Community Recycling Centre page to check if your item will be accepted.

Minimising waste

The waste hierarchy sets out the most to least preferable options for our resources. Avoiding waste is our most preferable option and disposal is our least preferable option. If avoiding waste is not possible, ask yourself if you can reduce, reuse or recycle – in that order. Some ways you may choose to minimise your waste:

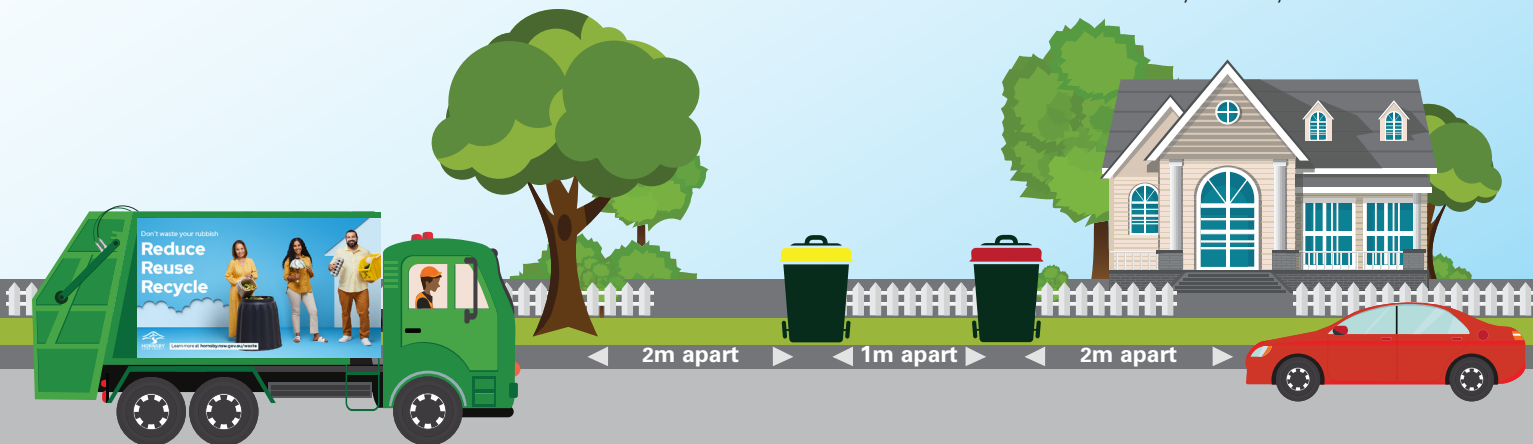
- Think before you buy- do you really need another shirt, TV or toy?
- Choose items with minimal packaging and/or recyclable packaging.
- Refuse single use plastic items such as drinking straws and cutlery. Bring your own reusable items.
- Love food, hate waste – Use leftover food, store food correctly and plan what you'll eat to avoid food waste (more tips at lovefoodhatewaste.nsw.gov.au).

The Waste Hierarchy



How should I place my bin out for collection?

- Place bins **1 metre apart, and 2 metres** from any obstruction eg. a car or tree.
- Bin lids **must be closed**.
- Bins must not weigh **more than 70kg**.
- Take your bins back onto your property the same day that they are collected.



JOIN THE I DIG COMPOST COMMUNITY

HALF PRICE COMPOST BINS AND WORM FARMS! and FREE WORKSHOPS!



COMPOST BIN
(220L)



COMPOST
TURNER



WORM
FARM



PET POO
WORM FARM



WORMS
(500G)



When food waste is placed in the red lid waste bin it is sent to landfill. Once in landfill, food and other organic waste releases gases that contribute to climate change and can lead to harmful landfill leachate that affects the local environment. Let's all work together to keep food waste out of the red lid waste bin by composting or worm farming! Council is making it easy to learn how to compost or worm farm by providing an online tutorial and **HALF PRICE** voucher for selected equipment*. We also hold regular compost and worm farming workshops. Please visit **idigcompost.com.au** or Council's website to learn more and claim your discount voucher.

**compost bins, compost turners, worm farms*

Let's get composting!

Join the I DIG COMPOST COMMUNITY by visiting:
idigcompost.com.au



Community Recycling Centre

Have you got
household
problem waste?
Not a problem.

Only household quantities accepted.
20kg or 20L maximum container size.
Please transport your materials carefully.
Dangerous goods and items other than
those listed will not be accepted.

Please ensure items are separated for
easy drop off.



Your Community Recycling Centre is located at:
29 Sefton Road, Thornleigh

Hours: Tuesday to Friday: 8.30am–4pm
Saturday: 8.30am–12pm



This project is a NSW EPA 'Waste Less, Recycle More' initiative funded from the waste levy.

Household Problem Waste

Illegal dumping

Report illegal dumping to either Council's Waste Management team or the NSW Environment Protection Authority.

Council's Waste Management team – by phoning the Waste Hotline on **13 70 30**; or the NSW Environment Protection Authority (EPA) – by using the EPA's online reporting tool at **ridonline.epa.nsw.gov.au**.

Please remember to record:

- Date and time you found the rubbish or saw it being dumped
- Exact location
- Type of items and quantity

If possible, also record:

- Vehicle registration, colour and make/model
- Company name or logo
- Photos
- Description of the offender/s

Council encourages residents not to approach illegal dumping offenders and to report offences through the above methods.

Litter

Litter impacts on our environment. To clean it up, it cost the Council and the community.

Litter not only makes our public spaces less attractive, it can encourage pests, block drains, cause flooding, and can harm people and native wildlife.

Council and the EPA have authority to issue on-the-spot fines for littering offences. Fines vary from **\$80–\$900** for individuals and corporations.

If you see someone littering from a car, you can help by reporting it. Visit: **epa.nsw.gov.au/your-environment/litter-and-illegal-dumping/report-littering**

Return Unwanted Medicines Project

Unwanted or out-of-date medicines can be returned to any pharmacy for safe disposal.

For further information phone **1300 650 835** or refer to the National Return & Disposal of Unwanted Medicines website, **returnmed.com.au**

Return and Earn

Earn 10c for eligible bottles and cans by taking them to a return point.



See **returnandearn.org.au** for locations **or scan QR code above**.

Used sharps or syringes

Can be safely deposited at participating pharmacies.



See **safesharps.org.au** for locations **or scan QR code above**.

Frequently asked questions



How do I find my collection dates?

Your collection dates are online at hornsby.nsw.gov.au or you can call the Waste Hotline on **13 70 30**.

What if my bin is stolen or damaged?

Contact the Waste Hotline on **13 70 30** and we will repair or replace your bin.

Can I have an extra bin?

Extra bins can be requested from Council. The cost of the additional service(s) will be included on your rates notice. Cost will vary for each of the different services, to reflect the cost of collection and disposal. If you are renting you should contact your real estate agent or landlord if you require extra bins.

How should I place my bins for collection?

- Place your bin out the night before your collection day.
- Bin handles must face your house, so the bin lid opens to the street.
- Place bins **1 metre apart** so that the trucks can pick up the bins.
- Please place your bin **2 metres away** from any obstruction e.g. a car or tree.
- Place bins in a cleared area, avoiding overhanging trees, low overhead wires/lines or parked cars.
- Bins must **not weigh more than 70kg**.
- Do not pack your bin too tightly as it may prevent it from being emptied properly.
- Ensure the bin lid closes completely.
- Overfull bins may not be collected.

What if I move?

Do not take any of the bins with you. They belong to Hornsby Shire Council and must remain at the property. Bin serial numbers are recorded.

Do I need to wash containers before placing them in the yellow bin?

No, but a quick rinse will ensure your bin stays fresh and helps those working at the Materials Recycling Facility.

Do I keep lids on or off my bottles and jars?

If you have a plastic bottle with a plastic lid, you can keep the lid on. For all other bottles and jars please take the lids off. Please ensure all bottles and containers are empty.

Can I recycle pizza boxes?

Yes, if empty and clean.

Do I have to flatten cardboard boxes or squash containers before placing them in the yellow lid recycling bin?

Yes, this will give you more space.

Hornsby Shire Council Waste Management Team contact details

Waste Hotline – **13 70 30**

Report Illegal Dumping - **13 70 30**

Email – **waste@hornsby.nsw.gov.au**

Council Waste and Recycling web page – **hornsby.nsw.gov.au/waste**

Useful contacts

Community Recycling Centre, Thornleigh – phone Council's Waste Hotline on **13 70 30** or visit **hornsby.nsw.gov.au/waste**

Chemical CleanOut - **cleanout.com.au**

Suez, Waste Management Centres – **1300 651 116**

NSW Environment Protection Authority's Environment Line to report an illegal dumping incident or enquire about

Chemical CleanOut events – **131 555**

Unwanted medicines – **returnmed.com.au**

Used sharps – **safesharps.org.au**

I Dig Compost – **idigcompost.com.au**

Trolleys – Trolley Trackers **1800 641 497** or Coles Abandoned Trolleys **1800 TROLLEY (1800 876 553)**

Planet Ark's Recycling Near You – **RecyclingNearYou.com.au**