

Online Booking Service User Guide (New member)

1. Visit hornsby.nsw.gov.au/swimming and click on the online booking link.
Click Log In.



2. Click 'Create Account'

Use the email address you registered when you joined the Aquatic Centre (do not use your membership number).
Agree to the terms and conditions.
Click 'Create Account'.

Create Account

Once you complete the following form, you will receive an email with instructions on how to proceed.

Membership Number or Email Address *

hornsbyaquatic@hornsby.nsw.gov.au

Terms & Conditions

Don't swim if you have had diarrhoea or vomiting in the past two weeks
Don't swallow pool water
Encourage children to go to the toilet before entering the pool
Children are to wear tight fitting swimming pants and also water proof aqua nappies at all times
Change nappies regularly, not beside the pool but in the change rooms
After changing the nappy, throw out the waste and wash child and your hands thoroughly with soap before entering the pool area
Children who are not toilet trained are most likely to spread germs in the pool. To avoid accidents and pool closures please make sure you consider the above guidelines.

Waterproof aqua nappies are available at reception.

I agree to the terms & conditions

Create

3. You will then be sent an email with a link on it to set up your password
Click the link
Reset your password
Click Save

Reset Password

New Password *

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Password: Somewhat Guessable

Add another word or two. Uncommon words are better. Capitalization doesn't help very much

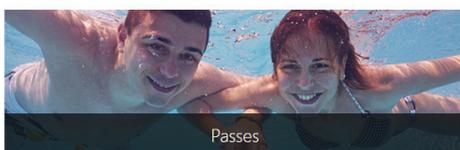
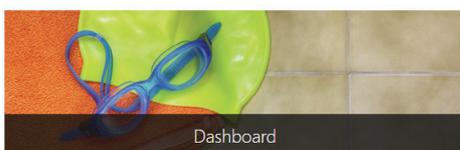
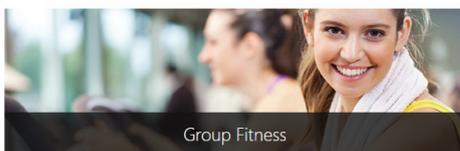
Confirm New Password *

.....

Save

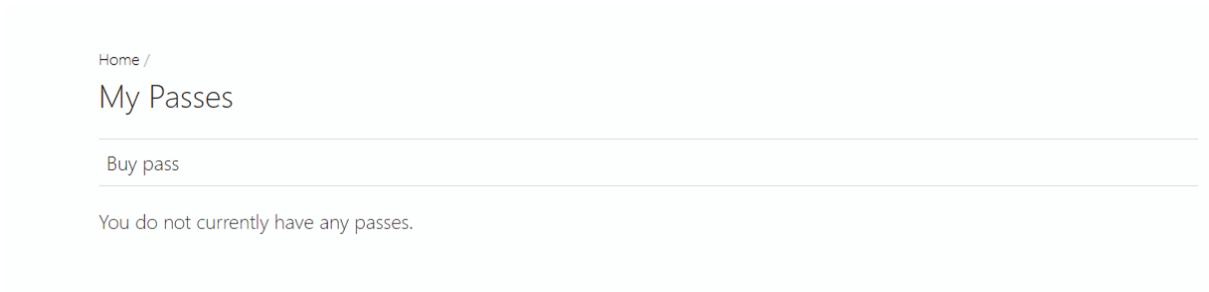
The system will then log you in automatically.

4. Click home and then click on the relevant service you wish to sign up for.

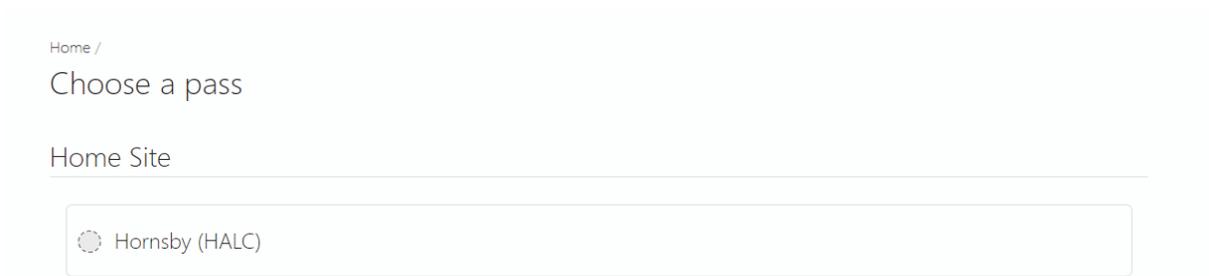


5. For example – for a pool pass:

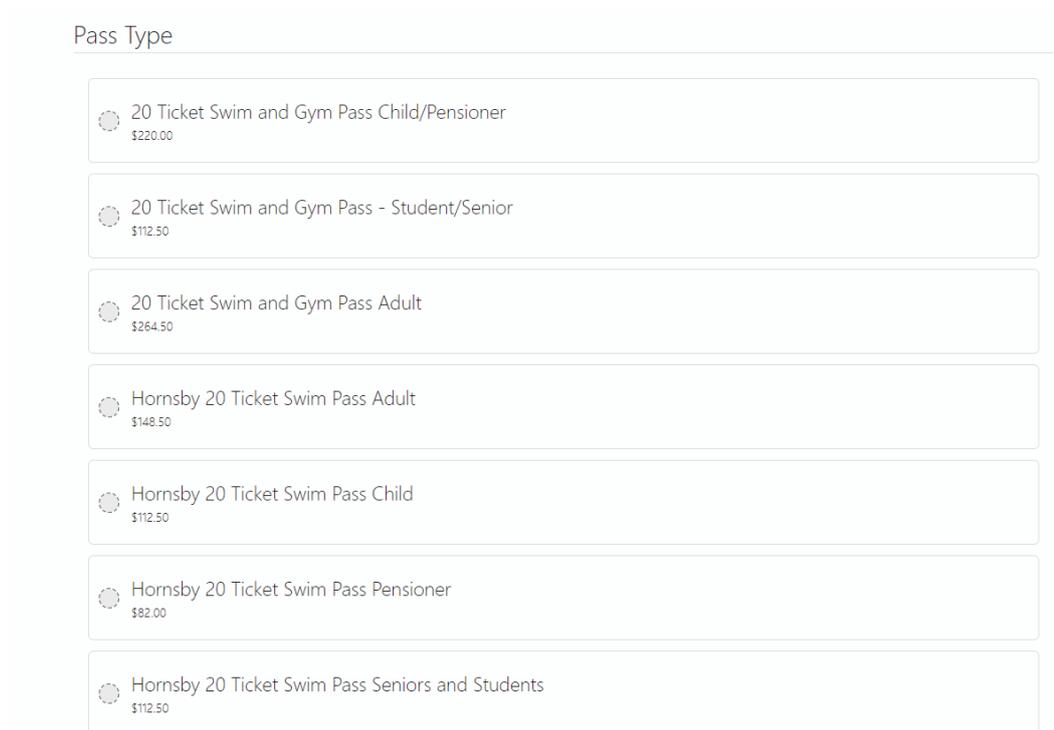
Click on 'My Passes' and then click on 'Buy pass'.



6. Select the home site (HALC)



7. Select the pass you wish to purchase.



If you are a concession holder, you will need to show the reception staff your card the first time you use your membership at the pool.

8. Confirm you are purchasing the correct pass

Home /
Your Cart

Item	Quantity	Cost
Hornsby 20 Ticket Swim Pass Adult		
HALC 20 Ticket Swim Pass - Adult	1	\$148.50
	Total	\$148.50

[Cancel](#) [Continue to Payment](#)

9. Enter your payment details and pay

Item	Quantity	Cost
Hornsby 20 Ticket Swim Pass Adult		
HALC 20 Ticket Swim Pass - Adult	1	\$148.50
	Total	\$148.50

Payment Method

Name on Card

Card Number

Expiry Month / Year Security Code
MM / YY

[Pay \\$148.50 Now](#)

[Cancel](#)