



# Homelessness Services

## (including Hornsby Shire)

**During Covid-19 – Operating Information may be subject to change**

Emergency Services.....	2
Accommodation.....	5
Financial & Legal Support (including Low Cost Goods and Services).....	17
Health and Wellbeing (including Drug & Alcohol Help) .....	26
Phone or Web Information Services.....	37
Sport and Leisure .....	38
<i>Index of Service Names.....</i>	<i>40</i>
<i>Index of Suburb Names.....</i>	<i>41</i>
<i>Index of Categories.....</i>	<i>42</i>

## Emergency Services

### **Hornsby Homelessness Task Force**

02 9847 6889

[sdowning@hornsby.nsw.gov.au](mailto:sdowning@hornsby.nsw.gov.au)

The Task Force was established in 2008 in response to a series of crises in Hornsby Park involving homeless people. The Task Force comprises representatives from all levels of government and the non-government sector, as well as individual members from the community.

Homelessness; Women; Men; Emergency Accommodation; Group Advocacy; ATSI; CALD

### **Hornsby Kuring-gai Women's Shelter**

0401 016 431

[office@hkws.com.au](mailto:office@hkws.com.au)

[www.hkws.org.au](http://www.hkws.org.au)

Provides temporary accommodation for women in times of crisis such as homelessness and/or domestic violence.

See website for further details and also for fundraising events including HKWS Coffee Crew - join and make a \$5 per week

donation which can make a huge

difference! Alternate website address is

[www.hornsbykuringgaiwomensshelter.com.au](http://www.hornsbykuringgaiwomensshelter.com.au)

COVID19 UPDATE-THE HORNSBY KURINGGAI WOMEN'S SHELTER IS AN ESSENTIAL SERVICE AND WILL

CONTINUE TO PROVIDE

COMPASSIONATE AND PRACTICAL

SUPPORT TO WOMEN IN NEED. HOW

YOU CAN HELP ESPECIALLY DURING

THIS TIME - FINANCIAL SUPPORT -

ensuring we can continue to fund the

wages of our case workers and meet our

rental commitments. You can donate here

<https://hkws.org.au/donate/> \* DONATION

OF GOODS - providing non-perishable food

and products which are in short supply at

this time such as hand sanitiser, liquid

soap, disposable wipes, toilet rolls and

disposable gloves. Email us for collection

[office@hkws.com.au](mailto:office@hkws.com.au)

Women; Emergency Accommodation;

Homelessness; Domestic Violence; Family

Support; CALD; ATSI; COVID19; People

with a Disability

**LINC Church Services Network Hornsby Incorporated**

02 9476 3134 (Telephone Volunteers)  
Tongan Uniting Church, Cnr Baldwin Ave &  
Royston Pde, Asquith 2077

linchornsby@gmail.com

www.lincnational.org.au

To express Christ's Love in practical ways.  
To relieve and alleviate suffering in the  
Hornsby Shire by providing help in visiting,  
shopping, local transport (those living in  
Hornsby area only). Services to the needy  
by volunteers. We service Hornsby LGA but  
will transport Hornsby residents to some  
outside areas. 50 Members

CONTACTABLE DURING COVID 19.

Office Tues-Fri 10am-noon (Answering  
machine on at all times)

Carers; People with a Disability; Older  
People; Crisis Intervention Services;  
Volunteer Drivers; Shopping Assistance  
Volunteers; Community Visiting;  
Homelessness; Low Income Earners;  
Community Service Groups; COVID19;  
ATSI; CALD; Shopping Assistance

**Salvation Army- Hornsby Gateway Corps**

02 9477 1133

Hornsby Gateway Corps, 29-31 Burdett St,  
Hornsby 2077

hornsbygateway2.corps@salvationarmy.or  
g.au

salvos.org.au/hornsbygateway/

The Church Office can provide emergency  
relief assistance for food and other

essential items. We can also help you  
connect to other services the Salvation

Army provides, such as addiction-recovery  
services, and may be able to assist with

vouchers towards utility accounts. NILS

-applications for No Interest Loans can be  
made by appointment on Tuesdays 9 - 11.

Please call the church office to book your  
assessment. The Family Store provides

clothing and good quality budget items.

Worship services on Sundays at 10:30am.

Everyone is welcome. Volunteers always  
welcome to work in the Family Store.

Store: 9am-3pm Mon-Fri & Sat

8.30am-1:00pm

Children and Families; Low Income

Earners; Family Support; Community

Service Groups; Emergency Material Aid;

Low Cost Goods and Equipment; Low Cost

Food Services; Homelessness; Men;

Domestic Violence; Emergency

Accommodation; Older People; Emergency

Services Volunteers; Volunteer Drivers;

People with a Disability; Alcohol Addiction;

Drug Addiction; Gambling Addiction; ATSI;

CALD; Women

**Specialist Homelessness Services  
(CatholicCare Waitara Family Centre)**

02 9488 2400

Waitara Family Centre, 29 Yardley Ave,  
Waitara 2077

[intakewaitara@catholiccaredbb.org.au](mailto:intakewaitara@catholiccaredbb.org.au)

<https://www.catholiccaredbb.org.au/housing-homelessness/>

Our caseworkers support individuals and families who are homeless or at risk of homelessness to secure longer term accommodation.

Mon-Fri, 9am-5pm

Women; Men; Youth; Homelessness; Broad Community; ATSI; CALD; Emergency Accommodation; Older People; People with a Disability; Children and Families; Early Intervention

**St Vincent De Paul Society - Hornsby**

02 9477 5010

Hornsby Regional Office, 41 Jersey St,  
Hornsby 2077

[www.vinnies.org.au](http://www.vinnies.org.au)

\*Home visitation; migrant assistance; hospital visitation; prison visitation; hostels for homeless men, women and children; homes for aged; sheltered work centres; family centres; overseas relief; disaster relief; care of the needy and aged.

\*Assistance, referrals and clothing/furniture collections.

Mon-Fri 9am-3pm

Low Income Earners; Children and Families; Low Cost Goods and Equipment; Emergency Accommodation; Community Service Groups; Family Support; Homelessness; CALD; ATSI; Women; Men; Emergency Material Aid

**Sydney Homeless Connect**

[www.sydneyhomelessconnect.com](http://www.sydneyhomelessconnect.com)

If you are currently homeless or at risk of homelessness, Sydney Homeless Connect can put you in touch with social and government organisations that can help you. These include crisis care, support and health services, employment assistance, housing assistance, financial assistance and legal services.

Broad Community; Homelessness; People with a Disability; Women; Men; Youth; ATSI; CALD

**Waitara Family Centre (Centacare)**

02 9488 2400

Waitara Family Centre, 29 Yardley Ave,  
Waitara 2077

[wfc@catholiccaredbb.org.au](mailto:wfc@catholiccaredbb.org.au)

[www.catholiccaredbb.org.au](http://www.catholiccaredbb.org.au)

CatholicCare Broken Bay is a Not-For-Profit under the auspice of the Catholic Diocese of Broken Bay that receives subsidies from Federal and State Governments with eligibility criteria as set by funding bodies. Services include Family Support, Housing & Advocacy, Homelessness, Emergency Relief, Domestic Violence After Hours Service, Counselling, Youth Services, Family Dispute Resolution/Mediation, Long Day Care and Family Day Care, Relationship & Marriage Education.

Comment: DUE TO COVID19 THE FOLLOWING SERVICES WILL BE OFFERED VIA PHONE OR VIDEO LINK; • Counselling, psychology, allied health including Medicare bulk billing. • Financial counselling. • Housing support. • Domestic violence supports. • Emergency relief – to support those in immediate need. PLEASE SEE

<https://www.catholiccaredbb.org.au/news/covid-19/>

Mon-Fri 9am-5pm

People with a Disability; Carers; Children and Families; Orphans; Respite Care Services; Social Clubs and Groups; Support Groups; Court Support; Mediation; Parenting Skills; Foster Care; Family Support; Family Counselling; Relationships Counselling; Domestic Violence; Women; Men; NDIS Provider; CALD; ATSI; COVID19; Homelessness; Out of School Hours Care; Psychology and Psychiatry; Family Day Care; Financial Counselling; Emergency Material Aid

## Accommodation

### **Al-Anon & Alateen Family Groups**

1300 252 666 (1300 ALANON)

alanonnorthernnsw@bigpond.com

al-anon.org.au

Al-Anon is help and hope for family and friends of alcoholics. Groups meet across Australia and online or by phone. Check the website for up-to-date information on meetings. Al-Anon's purpose is to help families and friends of alcoholics recover from the effects of living with someone whose drinking is a problem. Our program of recovery is adapted from Alcoholics Anonymous.

Hornsby meeting Sundays 5:30pm

Drug Addiction; Children and Families; Support Groups; Alcohol Addiction; Drug and Alcohol Counselling; Rehabilitation Services; Community Health Centres; CALD; People with a Disability; Homelessness; COVID19

### **Berowra Baptist Church**

02 9456 4081 (Office)

Cnr King St & Berowra Waters Rd, Berowra 2081

office@berowrabaptist.org.au

www.berowrabaptist.org.au

Loving Jesus and loving others with an afternoon church service, Friday night Youth Ministry, Mainly Music, Community Garden, Monthly serving our community projects, Supporting local charities. Support of Orphanage, Widows and Church in Devanahalli, India.

Baptist; Children and Families; Youth; Churches and Temples; Playgroups; Social Clubs and Groups; Community Service Groups; Homelessness; CALD; Community Gardens; Older People; Broad Community

### **Berowra Community Health Centre**

02 9485 7544

123 Berowra Waters Rd, Berowra Heights 2082

NSLHD-BEROWRACHCRECEPTION@health.nsw.gov.au

<https://www.nslhd.health.nsw.gov.au/Hospitals/Pages/chc.aspx>

The Centre is run by the Hornsby Kuring-gai Health Service. Services provided are in response to community needs such as health care for community members. Services include Early Childhood Health (9485 7520), Podiatry, Speech Pathology and Physiotherapy and are at no cost to those eligible. Also have Berowra Quilting group, Carers support group, Mens Carers Cooking Classes. Yoga & Strength Training classes (8877 5300). Playgroup, RSL Youth Band.

8:30am-5pm Mon-Thurs

Low Income Earners; Homelessness; Community Health Centres; Low Cost Food Services; Social Clubs and Groups; Painting and Drawing; Yoga; Aerobics; Men; Women; Older People; Cooking; Physiotherapy; Podiatry; Plants and Gardening; Youth; Community Bands and Choirs; ATSI; CALD; Playgroups; Carers; Speech Pathology; Needlework; Children and Families; Support Groups

**Catholic Community Services - Mental Health Carer Respite Program**

1800 551 834

Catholic Community Services, 28 McAuley Pl, Waitara 2077

[www.catholiccommunityservices.com.au](http://www.catholiccommunityservices.com.au)

We provide services and activities that are designed to meet the respite needs of the carer working with the care recipient to identify and help them meet their needs, goals and aspirations.

Activities Mon and Wed 10am-3pm

Carers; Mental Illness; People with a

Disability; Respite Care Services;

Homelessness; Women; Men; Older

People; Mental Health Services; Catholic;

Community Service Groups

**CatholicCare Diocese of Broken Bay**

02 9481 2600

Waitara Family Centre, 29 Yardley Avenue, Waitara 2077

[info@catholiccaredbb.org.au](mailto:info@catholiccaredbb.org.au)

[www.catholiccaredbb.org.au](http://www.catholiccaredbb.org.au)

We are the social care agency of the Catholic Church in the Diocese of Broken Bay. We provide services to 25,000+ children, young people, individuals and families on the NSW Central Coast, Northern Sydney and Northern Beaches, and have been doing so since 1987. We offer Children's Services (long day care, preschools, family day care, before and after school care, vacation care), Disability & NDIS Support Services, Foster Care Services, Family Centre Services including family and youth supports, mediation, counselling, parenting and relationship education, domestic and family violence support, men and family relationships programs, supported playgroups and more. Mon to Fri 9.00am - 5.00pm

People with a Disability; Low Income Earners; Community Options; Early Intervention; Low Cost Accommodation; Nursing Homes; Community Service Groups; Family Support; Family Counselling; Relationships Counselling; Pregnancy Counselling; Homelessness; Supported Accommodation; Social Support Services; Transition to Work Programmes; Supported Employment; Job Seeking Skills; Dementia; Ethnic Welfare Services; Alcohol Addiction; Drug Addiction; Mental Health Services; Adoption; Foster Care; Broad Community; NDIS Provider; NDIS Accommodation/Tenancy; NDIS Assistance to access and maintain employment; NDIS Assist Personal Activities; NDIS Assist-Travel/Transport; NDIS Development-Life Skills; NDIS Group/Centre Activities; NDIS Household Tasks; NDIS Participate Community; NDIS Specialised Driver Training; Children and Families; Youth; Long Day Care; Mediation; Domestic Violence; Family Day Care; Playgroups; NDIS Assist-Life Stage Transition; NDIS Daily Tasks/Shared Living; NDIS Personal Activities High; NDIS Support Coordination; NDIS Therapeutic Supports

## **CCNB**

1300 002 262

Pharmaxis Building, 20 Rodborough Rd,  
Frenchs Forest 2086

ccnb@ccnb.com.au

ccnb.com.au/

NDIS - Registered Provider of Support Coordination; Ageing - Home Care Package Provider; CHSP funded services Fee for service self-funded packages; Hoarding & Squalor; Dementia Advisor; We also assist people to access the NDIS GP Social Work Program (funded by PHN); The Way Back Service - Suicide Prevention and Recovery (funded by PHN). Chatter 'Cino - Dementia coffee group; Parent Carers of People with Disabilities Coffee Group, Compassionate Communities Coffee Group 8:30am-5pm Mon-Fri  
Broad Community; People with a Disability; Older People; NDIS Provider; Dementia; Mental Health Services; ATSI; Domestic Assistance; Support Groups; Assessment and Referral Services; Carers; Social Support Services; Homelessness; Community Options; Children and Families; Suicide; Other Health Conditions (Hoarding and Squalor); NDIS Support Coordination; NDIS Assist-Life Stage Transition

**Fusion Australia Ltd - Sydney North**

02 9477 1110

1,3 & 5 Jersey St, Hornsby 2077

[sydneynorth@fusion.org.au](mailto:sydneynorth@fusion.org.au)

[www.fusion.org.au](http://www.fusion.org.au)

Provides a number of services including; Fusion OpShop - high quality, low cost recycled clothing shop; Youthwork / Community Development training, Youth Programs: Jacks Youth Cafe, High School Brekkie Clubs; For families and children: Community Dinners (All welcome but especially for Homeless people on Monday nights 6-7:30pm and also a Community Cafe on Thursdays 3:30-6pm), Toy Library (Wednesdays 9:30am-11:30pm), "Families Course" Parenting Course, Study Space (for High School Students - Tuesdays 3-5:30pm), Pinterest Craft Group (Fridays 10am-noon). ALL PROGRAMS ARE CURRENTLY ON HOLD DURING COVID\_19, APART FROM OUR COMMUNITY DINNERS WHICH ARE NOW RUNNING AS A FREE TAKEAWAY SERVICE EVERY EVENING AT APPROX. 6PM (IN CONJUNCTION WITH THE DISH) AT 5 JERSEY ST HORNSBY. If you are interested in Volunteering we'd love to hear from you.

Mon - Fri 9:30am - 5:00pm (office)

Youth; Social Clubs and Groups; Children and Families; Op Shops; Parenting Skills; Toy Libraries; Mixed Crafts; Youth Work Volunteers; CALD; ATSI; Refugee Support Services; Low Cost Food Services; Homelessness; COVID19

**Galston & District Community Health Centre**

02 9653 2235

17 Arcadia Rd, Galston 2159

<https://www.nslhd.health.nsw.gov.au/Hospitals/Pages/chc.aspx>

Provides Neighbour Aid, a Clinic/Baby Health Sister, Mental Health services, Podiatry, Physiotherapy, Centre Based Meals and Frail Aged Club, Multicultural Group, and, Seniors Group. The Centre also has a large number of volunteers who help at groups, with transport, shopping. New volunteers are always welcome.

Mon-Fri 8:30am - 4pm

People with a Disability; Low Income Earners; Homelessness; Older People; Community Health Centres; Delivered Meals; Low Cost Food Services; CALD; Women; ATSI; Physiotherapy; Podiatry; Psychology and Psychiatry; Men

**Hornsby Cathedral Parish (Waitara & Normanhurst Churches)**

02 8379 1700

Our Lady of the Rosary Catholic Cathedral, 23 Yardley Ave, Waitara 2077

[cathedral@bbcatholic.org.au](mailto:cathedral@bbcatholic.org.au)

<https://www.bbcatholic.org.au/hornsby>

For current Mass Times please visit our website:

<https://www.bbcatholic.org.au/hornsby>

Cathedral Parish Office Mon-Fri

9am-4:20pm

Catholic; Churches and Temples; Homelessness; Broad Community



### **Hornsby Connect Inc.**

0403 290 420

Hornsby Youth & Family Community  
Centre, 20 Burdett St, Hornsby 2077

[info@hornsbyconnect.org.au](mailto:info@hornsbyconnect.org.au)

[www.hornsbyconnect.org.au](http://www.hornsbyconnect.org.au)

"A hand up for people in need!" Providing affordable food for those who need it most. Come and visit the safe Community Hub to enjoy some company or much needed tea or coffee. For those aged over 18 years. ARE OPEN, BUT THINGS HAVE CHANGED DUE TO COVID19. PLEASE NOTE ONLY REGISTERED CLIENTS ARE ABLE TO USE OUR SERVICES, IF YOU WISH TO USE SERVICES BUT AREN'T REGISTERED PLEASE GO ON LINE TO DO SO AND TO LEARN ABOUT CHANGES DUE TO COVID19.

Every Wed (except Public Holidays and Christmas/New Year week) from 11:30am-2:00pm.

Broad Community; Low Income Earners; Community Aid; Low Cost Food Services; Homelessness; Community Service Groups; COVID19

### **Hornsby Drug, Alcohol & Gambling Service**

02 9485 6740

Building 51, Hornsby Hospital, Lowe Rd, Hornsby 2077

[www.nslhd.health.nsw.gov.au/Services/Directory/Pages/DrugAlcoholHornsby.aspx](http://www.nslhd.health.nsw.gov.au/Services/Directory/Pages/DrugAlcoholHornsby.aspx)

Drug Alcohol and Gambling Service is a free service provided through the Hornsby/Ku-ring-gai LGA. The unit provides services such as assessment, counselling and education for individuals and their families seeking support for drug, alcohol and gambling related problems.

8.00am - 5pm Mon to Fri.

Drug Addiction; Gambling Addiction; Drug and Alcohol Counselling; Broad Community; Community Health Centres; Rehabilitation Services; CALD; People with a Disability; Homelessness; ATSI; Assessment and Referral Services; Children and Families; Women; Men; Youth; Health Education

### **Hornsby Homelessness Task Force**

02 9847 6889

[sdowning@hornsby.nsw.gov.au](mailto:sdowning@hornsby.nsw.gov.au)

The Task Force was established in 2008 in response to a series of crises in Hornsby Park involving homeless people. The Task Force comprises representatives from all levels of government and the non-government sector, as well as individual members from the community. Homelessness; Women; Men; Emergency Accommodation; Group Advocacy; ATSI; CALD

### **Hornsby Kuring-gai Women's Shelter**

0401 016 431

[office@hkws.com.au](mailto:office@hkws.com.au)

[www.hkws.org.au](http://www.hkws.org.au)

Provides temporary accommodation for women in times of crisis such as homelessness and/or domestic violence. See website for further details and also for fundraising events including HKWS Coffee Crew - join and make a \$5 per week donation which can make a huge difference! Alternate website address is [www.hornsbykuringgaiwomensshelter.com.au](http://www.hornsbykuringgaiwomensshelter.com.au) COVID19 UPDATE-THE HORNSBY KURINGGAI WOMEN'S SHELTER IS AN ESSENTIAL SERVICE AND WILL CONTINUE TO PROVIDE COMPASSIONATE AND PRACTICAL SUPPORT TO WOMEN IN NEED. HOW YOU CAN HELP ESPECIALLY DURING THIS TIME - FINANCIAL SUPPORT - ensuring we can continue to fund the wages of our case workers and meet our rental commitments. You can donate here <https://hkws.org.au/donate/> DONATION OF GOODS - providing non-perishable food and products which are in short supply at this time such as hand sanitiser, liquid soap, disposable wipes, toilet rolls and disposable gloves. Email us for collection [office@hkws.com.au](mailto:office@hkws.com.au) Women; Emergency Accommodation; Homelessness; Domestic Violence; Family Support; CALD; ATSI; COVID19; People with a Disability

**Hornsby Meals on Wheels**

02 9482 2088, 1300 361 287  
25, 12 Cecil Rd, Hornsby 2077  
hornsby@kmow.org.au  
www.kmow.org.au

To deliver a nutritionally balanced meal to the frail aged, disabled persons and their carers so that they may continue to live independently in the community. Delivery of chilled meals by volunteers to clients in their own homes, 5 days a week. Frozen meals are available for weekends and public holidays. Bulk frozen meal deliveries are available as an alternative to daily deliveries. Centre-based lunches are provided throughout the local government area for socially isolated clients. There are more than 300 clients and 300 volunteers, with greater than 60,000 meals being delivered each year.

Mon-Fri: 8am - 3pm (Office)  
Older People; People with a Disability;  
Delivered Meals; Homelessness; Meals on  
Wheels Volunteers; Dementia; ATSI;  
CALD; Carers

**Hornsby Shire Council Community Services Branch**

02 9847 6050  
28-44 George St, Hornsby 2077  
commserv@hornsby.nsw.gov.au  
www.hornsby.nsw.gov.au  
Local government authority providing community services to the residents of Hornsby Shire.  
9.00am - 4.00pm, Mon-Fri  
Community Service Groups; Halls and Meeting Rooms; School Holiday Activities; Homelessness; People with a Disability; CALD; ATSI; Children and Families; Men; Aboriginal Health; Broad Community; Women; Older People; Dementia; Other Local Council Services (Community Services)

**Hornsby Shire Council's Community Development Team**

02 9847 6889  
Lvl 1 Community Services - Hornsby Library, 28-44 George St, Hornsby 2077  
sdowning@hornsby.nsw.gov.au  
www.hornsby.nsw.gov.au  
The team works with residents of all ages to address issues such as health and wellbeing, homelessness, social isolation, transport & safety. This includes Aboriginal services, access and inclusion, children and families, new migrants, services for older people and young people, and volunteering. The team also organises events and activities eg. Hornsby Festival of the Arts; seminars, workshops; provides support and referral to people in need; assists community organisations to maximise their resources and respond to community needs; and, identifies areas of need for strategic planning to assist affected residents.

Mon-Fri: 9am-4:30pm  
Youth; Social Clubs and Groups;  
Homelessness; CALD; People with a Disability; Children and Families; Older People; ATSI; Women; Men; Assessment and Referral Services

**KNC - Berowra**

02 9988 4966  
Berowra Community and Cultural Facility, 1 The Gully Rd, Berowra 2081  
kncadmin@knc.org.au  
www.knc.org.au/knc-berowra  
Individual transport and shopping assistance from clients' homes to appointment and return. Social group activities such as art and craft classes, Yoga etc for those aged 65 years and over.  
9:00am-4:00pm  
Broad Community; People with a Disability; Older People; Community Health Centres; Shopping Assistance; Yoga;  
Homelessness; Volunteer Drivers; Aged Care Volunteers; Mixed Crafts

**KNC - Galston**

02 9485 7599

Galston Community Health Centre, 17  
Arcadia Rd, The Glade, Galston 2159  
admingalston@knc.org.au

www.knc.org.au

Individual transport and shopping  
assistance from clients' homes to  
appointment and return. Social group  
activities and social outings. For those  
aged 65 years and over. WE ARE STILL  
CONTACTABLE DURING COVID 19.  
(DCaf Monday 10am-12pm call us for Zoom  
link during Covid)

Monday - Friday 9:30am-2:30pm

Broad Community; People with a Disability;  
Older People; Community Health Centres;  
Shopping Assistance; CALD;  
Homelessness; Community Transport;  
Other Hobbies and Interests(Shared);  
Volunteer Drivers; Shopping Assistance  
Volunteers; COVID19; Dementia

**KNC Pennant Hills**

02 9988 4966

4 Ramsay Rd, Pennant Hills 2120

info@knc.org.au

www.knc.org.au

Our volunteers provide assistance with  
transport and shopping, on an individual  
basis in order to help older members of the  
community, and their Carers, to remain  
living in their own homes. DURING COVID  
PLEASE CONNECT ONLINE VIA THE  
WEBSITE DETAILS.

Mon - Fri KNC St Ives 9:00am - 4:00pm

People with a Disability; Carers; Older  
People; Community Aid; Special Needs  
Transport; Shopping Assistance  
Volunteers; Shopping Assistance;  
Volunteer Carers; Homelessness;  
Volunteer Drivers; COVID19; Dementia

**LINC Church Services Network Hornsby  
Incorporated**

02 9476 3134 (Telephone Volunteers)

Tongan Uniting Church, Cnr Baldwin Ave &  
Royston Pde, Asquith 2077

linchornsby@gmail.com

www.lincnational.org.au

To express Christ's Love in practical ways.  
To relieve and alleviate suffering in the  
Hornsby Shire by providing help in visiting,  
shopping, local transport (those living in  
Hornsby area only). Services to the needy  
by volunteers. We service Hornsby LGA but  
will transport Hornsby residents to some  
outside areas. 50 Members

CONTACTABLE DURING COVID 19.

Office Tues-Fri 10am-noon (Answering  
machine on at all times)

Carers; People with a Disability; Older  
People; Crisis Intervention Services;  
Volunteer Drivers; Shopping Assistance  
Volunteers; Community Visiting;  
Homelessness; Low Income Earners;  
Community Service Groups; COVID19;  
ATSI; CALD; Shopping Assistance

**Manly Warringah Women's Resource  
Centre**

02 9971 4499

admin@mwwrc.org.au

The Centre provides emergency  
accommodation, transitional housing,  
ongoing support and case management for  
women and families who are homeless or  
at risk of homelessness. Counselling and  
groupwork for women and children who  
have been affected by domestic violence.  
Northern Beaches Family Support Service,  
also operated by MWWRC, provides  
advice, referral, case management and  
parenting skills programs for vulnerable  
families.

Office hours Mon to Fri 9am-5pm

Women; Child Protection; Domestic  
Violence; Crisis Intervention Services;  
Emergency Accommodation; Sexual  
Assault; Playgroups; Abuse Counselling;  
Crisis Counselling; Family Counselling;  
Relationships Counselling; Trauma  
Counselling; Children and Families

**Mission Australia**

02 9480 2500

Level 1, 1 Coronation St (entry via Peats Ferry Rd), Hornsby 2077

[northernsydneyservices@missionaustralia.com.au](mailto:northernsydneyservices@missionaustralia.com.au)

[www.missionaustralia.com.au](http://www.missionaustralia.com.au)

Mission Australia delivers services for:

People who are experiencing or at risk of homelessness - young people, adults, families. We offer information, advocacy, case management, counselling and support; Adults with alcohol and other drug use to assist them to stay connected to services and connect with family, education and training; Families with children aged 0-8. We have parenting programs and supported playgroups. Comment: PLEASE NOTE SERVICES ARE STILL RUNNING HOWEVER DUE TO COVID19 THE PREMISES ISN'T OPEN FOR WALK-IN SUPPORT. ANYONE SEEKING SUPPORT SHOULD CALL 9480 2500 OR E-MAIL [northernsydneyservices@missionaustralia.com.au](mailto:northernsydneyservices@missionaustralia.com.au).

Mon - Fri 9:00am - 5:00pm

Children and Families; Family Counselling; Family Support; Volunteer Recruitment; Playgroups; Early Intervention; Homelessness; CALD; Drug and Alcohol Counselling; Parenting Skills; Case Management and Care Coordination; People with a Disability; Women; Men; Individual Advocacy; Youth; Job Training; ATSI; Volunteering Information Services; Transition to Work Programmes; Carers; COVID19

**No Interest Loan Scheme (NILS)****Hornsby**

02 9905 0424

41 Jersey St, Hornsby 2077

[nils.brokenbay@vinnies.org.au](mailto:nils.brokenbay@vinnies.org.au)

[www.vinnies.org.au](http://www.vinnies.org.au)

No Interest Loan Scheme is available to help low income earners purchase essential items such as fridges, washing machines, household furniture, medical equipment, school equipment.

By Appointment only

Low Income Earners; People with a Disability; Family Support; Community Aid; Financial Counselling; Individual Advocacy; Apprenticeships and Traineeships; Supported Accommodation; Domestic Violence; Other Disability Aids and Equipment (Financial support); Older People; Youth; Women; Men; ATSI; Homelessness; CALD

**Northern Sydney Early Intervention and Prevention Program**

02 9480 2500

Level 1, 1 Coronation St (enter via Peats Ferry Rd), Hornsby 2077

[northernsydneyservices@missionaustralia.com.au](mailto:northernsydneyservices@missionaustralia.com.au)

[missionaustralia.com.au](http://missionaustralia.com.au)

This service works with individuals, young people and families to remain within their current home, or to help them seek and secure new accommodation.

Mon-Fri, 9am-5pm

Children and Families; Youth; Family Counselling; Family Support; Homelessness; CALD; ATSI; Early Intervention

**Northern Sydney Youth Homelessness Service**

02 9480 2500, 0477 310 211

Level 1, 1 Coronation St, Hornsby 2077  
northernsydneysservices@missionaustralia.com.au

missionaustralia.com.au

The Northern Sydney youth homelessness service provides early intervention support to young people aged 12-24 years, and their family members who may be at risk of homelessness. Case managers and/or counsellors provide office based and outreach support to young people experiencing any range of issues that may have an impact on their ability to remain in safe and stable accommodation. All queries are welcome and referrals to other services will also be considered to assist in ensuring the young person/family members are being appropriately supported to meet their need. Extra email -

actonj@missionaustralia.com.au

CONTACTABLE DURING COVID-19

Mon- Fri 8:30am-5:00pm

Youth; Homelessness; Family Support; Family Counselling; Children and Families; COVID19; Early Intervention

**Phoenix House Youth Services**

02 9437 0077

10 Holtermann St, Crows Nest 2065

info@phoenixhouse.org.au

www.phoenixhouse.org.au

Alternative education for youth 'at risk' struggling with mainstream education. Wrap around support with counselling, wellbeing and social activities.

9am - 5pm, Mon - Fri

Youth; Drug Addiction; Children and Families; Abuse Counselling; Crisis Counselling; Drug and Alcohol Counselling; Family Counselling; Pregnancy Counselling; Relationships Counselling; School Counselling; Sex Counselling; Mental Health Services; Homelessness; Group Advocacy; Youth Work Volunteers

**Salvation Army- Hornsby Gateway Corps**

02 9477 1133

Hornsby Gateway Corps, 29-31 Burdett St, Hornsby 2077

hornsbygateway2.corps@salvationarmy.org.au

salvos.org.au/hornsbygateway/

The Church Office can provide emergency relief assistance for food and other essential items. We can also help you connect to other services the Salvation Army provides, such as addiction-recovery services, and may be able to assist with vouchers towards utility accounts. NILS -applications for No Interest Loans can be made by appointment on Tuesdays 9 - 11. Please call the church office to book your assessment. The Family Store provides clothing and good quality budget items. Worship services on Sundays at 10:30am. Everyone is welcome. Volunteers always welcome to work in the Family Store.

Store: 9am-3pm Mon-Fri & Sat

8.30am-1:00pm

Children and Families; Low Income Earners; Family Support; Community Service Groups; Emergency Material Aid; Low Cost Goods and Equipment; Low Cost Food Services; Homelessness; Men; Domestic Violence; Emergency Accommodation; Older People; Emergency Services Volunteers; Volunteer Drivers; People with a Disability; Alcohol Addiction; Drug Addiction; Gambling Addiction; ATSI; CALD; Women

**Society of St Vincent de Paul - Pennant Hills Outlet**

02 9484 2064

364 Pennant Hills Rd, Pennant Hills 2120

pennanthillsshop@sydneyvinnies.org

https://www.vinnies.org.au/

To run and maintain the Pennant Hills Opportunity Shop Outlet

Mon-Sat 9am-5pm; Sun 10am-4pm

Low Income Earners; Low Cost Goods and Equipment; Homelessness; Broad Community; ATSI; CALD; Women; Men; Older People; People with a Disability

**Specialist Homelessness Services  
(CatholicCare Waitara Family Centre)**

02 9488 2400

Waitara Family Centre, 29 Yardley Ave,  
Waitara 2077

intakewaitara@catholiccaredbb.org.au  
<https://www.catholiccaredbb.org.au/housing-homelessness/>

Our caseworkers support individuals and families who are homeless or at risk of homelessness to secure longer term accommodation.

Mon-Fri, 9am-5pm

Women; Men; Youth; Homelessness; Broad Community; ATSI; CALD; Emergency Accommodation; Older People; People with a Disability; Children and Families; Early Intervention

**St Vincent De Paul Society - Hornsby**

02 9477 5010

Hornsby Regional Office, 41 Jersey St,  
Hornsby 2077

[www.vinnies.org.au](http://www.vinnies.org.au)

\*Home visitation; migrant assistance; hospital visitation; prison visitation; hostels for homeless men, women and children; homes for aged; sheltered work centres; family centres; overseas relief; disaster relief; care of the needy and aged.

\*Assistance, referrals and clothing/furniture collections.

Mon-Fri 9am-3pm

Low Income Earners; Children and Families; Low Cost Goods and Equipment; Emergency Accommodation; Community Service Groups; Family Support; Homelessness; CALD; ATSI; Women; Men; Emergency Material Aid

**Sydney Homeless Connect**

[www.sydneyhomelessconnect.com](http://www.sydneyhomelessconnect.com)

If you are currently homeless or at risk of homelessness, Sydney Homeless Connect can put you in touch with social and government organisations that can help you. These include crisis care, support and health services, employment assistance, housing assistance, financial assistance and legal services.

Broad Community; Homelessness; People with a Disability; Women; Men; Youth; ATSI; CALD

**Taldumande Youth Services**

02 9460 3777

168 Pacific Highway, North Sydney 2060  
[administration@taldumande.org.au](mailto:administration@taldumande.org.au)  
[www.taldumande.org.au](http://www.taldumande.org.au)

Taldumande Youth Services is a not-for-profit organisation that supports vulnerable and homeless children, young people aged 12-21 and their families. It is the only 24/7 crisis refuge for young people in Northern Sydney and offers supported accommodation and community programs that provide a streamlined pathway, from homelessness and family breakdown, to independence and stability. DUE TO COVID19 SUPPORT WILL BE OFFERED VIA PHONE OR E-MAIL AT THIS TIME. Call the above number to check for any updates to this information.

Mon-Fri 9am-5pm

Youth; Drug Addiction; Children and Families; Abuse Counselling; Crisis Counselling; Drug and Alcohol Counselling; Family Counselling; Pregnancy Counselling; Relationships Counselling; School Counselling; Sex Counselling; Mental Health Services; Homelessness; Job Seeking Skills; Unemployed; Financial Counselling; Case Management and Care Coordination; Youth Accommodation; Youth Work Volunteers; Emergency Accommodation

**The Burdekin Association Inc**

02 8976 1777

Suite 6 & 7, 2 Victor Road, Brookvale 2100  
[burdekin.admin@burdekin.org.au](mailto:burdekin.admin@burdekin.org.au)  
[www.burdekin.org.au](http://www.burdekin.org.au)

The Burdekin Association provides medium-long term semi-supported accommodation and a range of integrated care and support services for young people (12-24) and families in the Northern Sydney and Inner West areas. The program areas include Early Intervention/Family Support, Youth Housing and Out Of Home Care. Mon-Fri 9am-5pm. 24 hour/7 day pager service

Emergency Accommodation; Supported Accommodation; Youth; Early Intervention; Co-operatives; Homelessness; Youth Accommodation

### **The Dish**

02 9487 2941

dish@stjohnswahroonga.org

stjohnswahroonga.org

St John's Uniting Church Wahroonga operates a van "The Dish" in Hornsby, each week serving a three-course meal to those in need. Clothing is also supplied. Fresh fruit and vegetables, bread rolls are donated by local businesses and meals are prepared by members of the community. The Dish is a broad ecumenical effort with volunteers from other Churches in the area, St Stephens Anglican Normanhurst, Cathedral of Our Lady, Waitara, Bible Study groups from various churches, Turramurra Uniting Churches, Holy Name Wahroonga, Latter Day Saints, Normanhurst The Dish also operates on a second evening each week, Tuesday, serviced by school communities and supporting parishes, including Roman Catholic Broken Bay Diocesan.

Tuesday and Friday, 6pm - 7.30pm.  
Homelessness; Unemployed; Broad Community; Church Volunteers; Volunteer Cooks; COVID19

### **Waitara Family Centre (Centacare)**

02 9488 2400

Waitara Family Centre, 29 Yardley Ave,  
Waitara 2077

wfc@catholiccaredbb.org.au

www.catholiccaredbb.org.au

CatholicCare Broken Bay is a Not-For-Profit under the auspice of the Catholic Diocese of Broken Bay that receives subsidies from Federal and State Governments with eligibility criteria as set by funding bodies. Services include Family Support, Housing & Advocacy, Homelessness, Emergency Relief, Domestic Violence After Hours Service, Counselling, Youth Services, Family Dispute Resolution/Mediation, Long Day Care and Family Day Care, Relationship & Marriage Education.

Comment: DUE TO COVID19 THE FOLLOWING SERVICES WILL BE OFFERED VIA PHONE OR VIDEO LINK; • Counselling, psychology, allied health including Medicare bulk billing. • Financial counselling. • Housing support. • Domestic violence supports. • Emergency relief – to support those in immediate need. PLEASE SEE

<https://www.catholiccaredbb.org.au/news/covid-19/>

Mon-Fri 9am-5pm

People with a Disability; Carers; Children and Families; Orphans; Respite Care Services; Social Clubs and Groups; Support Groups; Court Support; Mediation; Parenting Skills; Foster Care; Family Support; Family Counselling; Relationships Counselling; Domestic Violence; Women; Men; NDIS Provider; CALD; ATSI; COVID19; Homelessness; Out of School Hours Care; Psychology and Psychiatry; Family Day Care; Financial Counselling; Emergency Material Aid

**Youth Rezolutions**

02 9680 1201

29 Castle St, Castle Hill 2154

info@youthrez.com.au

youthrezolutions.com.au

Accommodation service - houses and flats available in Castle Hill for young people 16-25 years who are unable to remain living at home and who have the living skills necessary to live in a semi-independent environment.

Mon-Fri 9.00 am - 4.30 pm

Youth; Youth Accommodation; Supported Accommodation; Daily Living Skills; Job Seeking Skills; Homelessness



## **Financial & Legal Support (including Low Cost Goods and Services)**

### **Berowra Community Health Centre**

02 9485 7544

123 Berowra Waters Rd, Berowra Heights  
2082

NSLHD-BEROWRACHCRECEPTION@health.nsw.gov.au

<https://www.nslhd.health.nsw.gov.au/Hospitals/Pages/chc.aspx>

The Centre is run by the Hornsby Kuring-gai Health Service. Services provided are in response to community needs such as health care for community members. Services include Early Childhood Health (9485 7520), Podiatry, Speech Pathology and Physiotherapy and are at no cost to those eligible. Also have Berowra Quilting group, Carers support group, Men's Carers Cooking Classes. Yoga & Strength Training classes (8877 5300). Playgroup, RSL Youth Band.

8:30am-5pm Mon-Thurs

Low Income Earners; Homelessness; Community Health Centres; Low Cost Food Services; Social Clubs and Groups; Painting and Drawing; Yoga; Aerobics; Men; Women; Older People; Cooking; Physiotherapy; Podiatry; Plants and Gardening; Youth; Community Bands and Choirs; ATSI; CALD; Playgroups; Carers; Speech Pathology; Needlework; Children and Families; Support Groups

**CatholicCare Diocese of Broken Bay**

02 9481 2600

Waitara Family Centre, 29 Yardley Avenue,  
Waitara 2077

[info@catholiccaredbb.org.au](mailto:info@catholiccaredbb.org.au)

[www.catholiccaredbb.org.au](http://www.catholiccaredbb.org.au)

We are the social care agency of the Catholic Church in the Diocese of Broken Bay. We provide services to 25,000+ children, young people, individuals and families on the NSW Central Coast, Northern Sydney and Northern Beaches, and have been doing so since 1987. We offer Children's Services (long day care, preschools, family day care, before and after school care, vacation care), Disability & NDIS Support Services, Foster Care Services, Family Centre Services including family and youth supports, mediation, counselling, parenting and relationship education, domestic and family violence support, men and family relationships programs, supported playgroups and more. Mon to Fri 9.00am - 5.00pm

People with a Disability; Low Income Earners; Community Options; Early Intervention; Low Cost Accommodation; Nursing Homes; Community Service Groups; Family Support; Family Counselling; Relationships Counselling; Pregnancy Counselling; Homelessness; Supported Accommodation; Social Support Services; Transition to Work Programmes; Supported Employment; Job Seeking Skills; Dementia; Ethnic Welfare Services; Alcohol Addiction; Drug Addiction; Mental Health Services; Adoption; Foster Care; Broad Community; NDIS Provider; NDIS Accommodation/Tenancy; NDIS Assistance to access and maintain employment; NDIS Assist Personal Activities; NDIS Assist-Travel/Transport; NDIS Development-Life Skills; NDIS Group/Centre Activities; NDIS Household Tasks; NDIS Participate Community; NDIS Specialised Driver Training; Children and Families; Youth; Long Day Care; Mediation; Domestic Violence; Family Day Care; Playgroups; NDIS Assist-Life Stage Transition; NDIS Daily Tasks/Shared Living; NDIS Personal Activities High; NDIS Support Coordination; NDIS Therapeutic Supports

**Financial Rights Legal Centre**

1800 007 007 (National Debt Helpline)

[info@financialrights.org.au](mailto:info@financialrights.org.au)

[financialrights.org.au/](http://financialrights.org.au/)

The Financial Rights Legal Centre is a community legal centre specialising in financial services, particularly in the areas of consumer credit, banking, debt recovery and insurance. Operates the National Debt Helpline Sydney and the Insurance Law Service.

Mon-Fri 9:30am-4:30pm

Broad Community; Low Income Earners; Phone or Web Information Services; Financial Counselling; Financial Information Services; Newspapers and Printed Publications; ATSI; Legal Information Services; Community Legal Centres

**Financial Rights Legal Centre Inc**

1800 007 007 National Debt Helpline  
(Sydney), 1300 663 464 (Insurance Law  
Service)

info@financialrights.org.au

www.financialrights.org.au

Community Legal Centre that gives free  
financial counselling, information, referral  
and legal advice to individual consumers on  
credit, debt, banking issues and insurance  
matters. Runs Mob Strong Debt Help, a  
free legal advice service about money  
matters for Aboriginal and Torres Strait  
Islander peoples from anywhere in  
Australia.

Mon-Fri 9:30am-4:30pm

Broad Community; Financial Counselling;  
Legal Information Services; Legal Aid; ATSI

**Fusion Australia Ltd - Sydney North**

02 9477 1110

1,3 & 5 Jersey St, Hornsby 2077

sydneynorth@fusion.org.au

www.fusion.org.au

Provides a number of services including;  
Fusion OpShop - high quality, low cost  
recycled clothing shop; Youthwork /  
Community Development training, Youth  
Programs: Jacks Youth Cafe, High School  
Brekkie Clubs; For families and children:  
Community Dinners (All welcome but  
especially for Homeless people Monday  
nights 6-7:30pm and also a Community  
Cafe on Thursdays 3:30-6pm), Toy Library  
(Wednesdays 9:30am-11:30pm), "Families  
Course" Parenting Course, Study Space  
(for High School Students - Tuesdays  
3-5:30pm), Pinterest Craft Group (Fridays  
10am-noon).ALL PROGRAMS ARE  
CURRENTLY ON HOLD DURING  
COVID\_19, APART FROM OUR  
COMMUNITY DINNERS WHICH ARE  
NOW RUNNING AS A FREE TAKEAWAY  
SERVICE EVERY EVENING AT APPROX.  
6PM (IN CONJUNCTION WITH THE DISH)  
AT 5 JERSEY ST HORNSBY. If you are  
interested in Volunteering we'd love to hear  
from you.

Mon - Fri 9:30am - 5:00pm (office)

Youth; Social Clubs and Groups; Children  
and Families; Op Shops; Parenting Skills;  
Toy Libraries; Mixed Crafts; Youth Work  
Volunteers; CALD; ATSI; Refugee Support  
Services; Low Cost Food Services;  
Homelessness; COVID19

**Galston & District Community Health Centre**

02 9653 2235

17 Arcadia Rd, Galston 2159

<https://www.nslhd.health.nsw.gov.au/Hospitals/Pages/chc.aspx>

Provides Neighbour Aid, a Clinic/Baby Health Sister, Mental Health services, Podiatry, Physiotherapy, Centre Based Meals and Frail Aged Club, Multicultural Group, and, Seniors Group. The Centre also has a large number of volunteers who help at groups, with transport, shopping. New volunteers are always welcome.

Mon-Fri 8:30am - 4pm

People with a Disability; Low Income Earners; Homelessness; Older People; Community Health Centres; Delivered Meals; Low Cost Food Services; CALD; Women; ATSI; Physiotherapy; Podiatry; Psychology and Psychiatry; Men

**Hornsby Connect Inc.**

0403 290 420

Hornsby Youth & Family Community Centre, 20 Burdett St, Hornsby 2077

[info@hornsbyconnect.org.au](mailto:info@hornsbyconnect.org.au)

[www.hornsbyconnect.org.au](http://www.hornsbyconnect.org.au)

"A hand up for people in need!" Providing affordable food for those who need it most. Come and visit the safe Community Hub to enjoy some company or much needed tea or coffee. For those aged 18 years of age. ARE OPEN, BUT THINGS HAVE CHANGED DUE TO COVID19. PLEASE NOTE ONLY REGISTERED CLIENTS ARE ABLE TO USE OUR SERVICES, IF YOU WISH TO USE SERVICES BUT AREN'T REGISTERED PLEASE GO ON LINE TO DO SO AND TO LEARN ABOUT CHANGES DUE TO COVID19.

Every Wed (except Public Holidays and Christmas/New Year week) from 11:30am-2:00pm.

Broad Community; Low Income Earners; Community Aid; Low Cost Food Services; Homelessness; Community Service Groups; COVID19

**Hornsby Kuring-gai Women's Shelter**

0401 016 431

[office@hkws.com.au](mailto:office@hkws.com.au)

[www.hkws.org.au](http://www.hkws.org.au)

Provides temporary accommodation for women in times of crisis such as homelessness and/or domestic violence. See website for further details and also for fundraising events including HKWS Coffee Crew - join and make a \$5 per week donation which can make a huge difference! Alternate website address is [www.hornsbykuringgaiwomensshelter.com.au](http://www.hornsbykuringgaiwomensshelter.com.au) COVID19 UPDATE-THE HORNSBY KURINGGAI WOMEN'S SHELTER IS AN ESSENTIAL SERVICE AND WILL CONTINUE TO PROVIDE COMPASSIONATE AND PRACTICAL SUPPORT TO WOMEN IN NEED. HOW YOU CAN HELP ESPECIALLY DURING THIS TIME - FINANCIAL SUPPORT - ensuring we can continue to fund the wages of our case workers and meet our rental commitments. You can donate here <https://hkws.org.au/donate/> \* DONATION OF GOODS - providing non-perishable food and products which are in short supply at this time such as hand sanitiser, liquid soap, disposable wipes, toilet rolls and disposable gloves. Email us for collection [office@hkws.com.au](mailto:office@hkws.com.au) Women; Emergency Accommodation; Homelessness; Domestic Violence; Family Support; CALD; ATSI; COVID19; People with a Disability

**KNC Pennant Hills**

02 9988 4966

4 Ramsay Rd, Pennant Hills 2120

info@knc.org.au

www.knc.org.au

Our volunteers provide assistance with transport and shopping, on an individual basis in order to help older members of the community, and their Carers, to remain living in their own homes. DURING COVID PLEASE CONNECT ONLINE VIA THE WEBSITE DETAILS.

Mon - Fri KNC St Ives 9:00am - 4:00pm

People with a Disability; Carers; Older

People; Community Aid; Special Needs

Transport; Shopping Assistance

Volunteers; Shopping Assistance;

Volunteer Carers; Homelessness;

Volunteer Drivers; COVID19; Dementia

**Legal Aid NSW**

www.legalaid.nsw.gov.au

Legal Aid NSW provides legal services to disadvantaged clients across NSW in most areas of criminal, family and civil law.

Legal Aid; Low Income Earners; Low Cost

Legal Services; Legal Information Services;

Broad Community

**Lifeline Shop Asquith**

02 9476 5876

Lifeline Op Shop, 375 Pacific Hwy, Asquith 2077

asquith.shop@lifelineh2h.org.au

www.lifelineh2h.org.au

The shop offers a wide range of clothing, accessories, books, collectables and furniture. Off-street parking adjacent to Coles.

Mon - Wed & Fri 10am - 4pm; Thurs 10am - 5pm; Sat 9:30am - 2:30pm

Low Income Earners; People with a Disability; Older People; Low Cost Goods and Equipment; Shopping Assistance; Homelessness

**Mission Australia**

02 9480 2500

Level 1, 1 Coronation St (entry via Peats Ferry Rd), Hornsby 2077

northernsydneysservices@missionaustralia.com.au

www.missionaustralia.com.au

Mission Australia delivers services for:

People who are experiencing or at risk of

homelessness - young people, adults,

families. We offer information, advocacy,

case management, counselling and

support; Adults with alcohol and other drug

use to assist them to stay connected to

services and connect with family, education

and training; Families with children aged

0-8. We have parenting programs and

supported playgroups. Comment: PLEASE

NOTE SERVICES ARE STILL RUNNING

HOWEVER DUE TO COVID19 THE

PREMISES ISN'T OPEN FOR WALK-IN

SUPPORT. ANYONE SEEKING SUPPORT

SHOULD CALL 9480 2500 OR E-MAIL

northernsydneysservices@missionaustralia.com.au.

Mon - Fri 9:00am - 5:00pm

Children and Families; Family Counselling;

Family Support; Volunteer Recruitment;

Playgroups; Early Intervention;

Homelessness; CALD; Drug and Alcohol

Counselling; Parenting Skills; Case

Management and Care Coordination;

People with a Disability; Women; Men;

Individual Advocacy; Youth; Job Training;

ATSI; Volunteering Information Services;

Transition to Work Programmes; Carers;

COVID19

**No Interest Loan Scheme (NILS)  
Hornsby**

02 9905 0424

41 Jersey St, Hornsby 2077

nils.brokenbay@vinnies.org.au

www.vinnies.org.au

No Interest Loan Scheme is available to help low income earners purchase essential items such as fridges, washing machines, household furniture, medical equipment, school equipment.

By Appointment only

Low Income Earners; People with a Disability; Family Support; Community Aid; Financial Counselling; Individual Advocacy; Apprenticeships and Traineeships; Supported Accommodation; Domestic Violence; Other Disability Aids and Equipment (Financial support); Older People; Youth; Women; Men; ATSI; Homelessness; CALD

**Northern Sydney Early Intervention and Prevention Program**

02 9480 2500

Level 1, 1 Coronation St (enter via Peats Ferry Rd), Hornsby 2077

northernsydneyservices@missionaustralia.com.au

missionaustralia.com.au

This service works with individuals, young people and families to remain within their current home, or to help them seek and secure new accommodation.

Mon-Fri, 9am-5pm

Children and Families; Youth; Family Counselling; Family Support; Homelessness; CALD; ATSI; Early Intervention

**Northern Sydney Youth Homelessness Service**

02 9480 2500, 0477 310 211

Level 1, 1 Coronation St, Hornsby 2077

northernsydneyservices@missionaustralia.com.au

missionaustralia.com.au

The Northern Sydney youth homelessness service provides early intervention support to young people aged 12-24 years, and their family members who may be at risk of homelessness. Case managers and/or counsellors provide office based and outreach support to young people experiencing any range of issues that may have an impact on their ability to remain in safe and stable accommodation. All queries are welcome and referrals to other services will also be considered to assist in ensuring the young person/family members are being appropriately supported to meet their need. Extra email -

actonj@missionaustralia.com.au

CONTACTABLE DURING COVID-19

Mon- Fri 8:30am-5:00pm

Youth; Homelessness; Family Support; Family Counselling; Children and Families; COVID19; Early Intervention

**Public Interest Advocacy Centre (PIAC)**

02 8898 6500

Level 5, 175 Liverpool St, Sydney 2000

[piac@piac.asn.au](mailto:piac@piac.asn.au)

[www.piac.asn.au](http://www.piac.asn.au)

An independent, non-profit legal and policy centre. PIAC makes strategic interventions in public interest matters to foster a fair, just and democratic society and to empower citizens, consumers and communities.

Projects: The Homeless Persons' Legal Service provides free legal assistance to people who are homeless or at risk of homelessness. The Energy and Water Consumers' Advocacy Program works to ensure all NSW households have access to affordable and sustainable energy and water services. PIAC is working to improve outcomes under the National Disability Insurance Scheme (NDIS) for people with disability. Asylum Seeker Health Rights Project aims to secure humane standards of medical and mental health care for asylum seekers.

Mon-Fri 9am-5pm

Discrimination; Individual Advocacy; People with a Disability; Court Support; Human Rights; Group Advocacy; Homelessness; Appeals and Tribunals; Consumer Protection; Corrective Services; Juvenile Justice; ATSI; Systemic Advocacy; Legal Information Services

**Salvation Army- Hornsby Gateway Corps**

02 9477 1133

Hornsby Gateway Corps, 29-31 Burdett St, Hornsby 2077

[hornsbygateway2.corps@salvationarmy.org.au](mailto:hornsbygateway2.corps@salvationarmy.org.au)

[salvos.org.au/hornsbygateway/](http://salvos.org.au/hornsbygateway/)

The Church Office can provide emergency relief assistance for food and other essential items. We can also help you

connect to other services the Salvation Army provides, such as addiction-recovery services, and may be able to assist with vouchers towards utility accounts. NILS

-applications for No Interest Loans can be made by appointment on Tuesdays 9 - 11.

Please call the church office to book your assessment. The Family Store provides clothing and good quality budget items.

Worship services on Sundays at 10:30am.

Everyone is welcome. Volunteers always welcome to work in the Family Store.

Store: 9am-3pm Mon-Fri & Sat

8.30am-1:00pm

Children and Families; Low Income Earners; Family Support; Community Service Groups; Emergency Material Aid; Low Cost Goods and Equipment; Low Cost Food Services; Homelessness; Men; Domestic Violence; Emergency Accommodation; Older People; Emergency Services Volunteers; Volunteer Drivers; People with a Disability; Alcohol Addiction; Drug Addiction; Gambling Addiction; ATSI; CALD; Women

**Society of St Vincent de Paul - Pennant Hills Outlet**

02 9484 2064

364 Pennant Hills Rd, Pennant Hills 2120

[pennanthillsshop@sydneyvinnies.org](mailto:pennanthillsshop@sydneyvinnies.org)

<https://www.vinnies.org.au/>

To run and maintain the Pennant Hills Opportunity Shop Outlet

Mon-Sat 9am-5pm; Sun 10am-4pm

Low Income Earners; Low Cost Goods and Equipment; Homelessness; Broad Community; ATSI; CALD; Women; Men; Older People; People with a Disability

**St Vincent De Paul Society - Hornsby**

02 9477 5010

Hornsby Regional Office, 41 Jersey St,  
Hornsby 2077

[www.vinnies.org.au](http://www.vinnies.org.au)

\*Home visitation; migrant assistance;  
hospital visitation; prison visitation; hostels  
for homeless men, women and children;  
homes for aged; sheltered work centres;  
family centres; overseas relief; disaster  
relief; care of the needy and aged.

\*Assistance, referrals and clothing/furniture  
collections.

Mon-Fri 9am-3pm

Low Income Earners; Children and  
Families; Low Cost Goods and Equipment;  
Emergency Accommodation; Community  
Service Groups; Family Support;  
Homelessness; CALD; ATSI; Women; Men;  
Emergency Material Aid

**Sydney Homeless Connect**

[www.sydneyhomelessconnect.com](http://www.sydneyhomelessconnect.com)

If you are currently homeless or at risk of  
homelessness, Sydney Homeless Connect  
can put you in touch with social and  
government organisations that can help  
you. These include crisis care, support and  
health services, employment assistance,  
housing assistance, financial assistance  
and legal services.

Broad Community; Homelessness; People  
with a Disability; Women; Men; Youth;  
ATSI; CALD

**Waitara Family Centre (Centacare)**

02 9488 2400

Waitara Family Centre, 29 Yardley Ave,  
Waitara 2077

[wfc@catholiccaredbb.org.au](mailto:wfc@catholiccaredbb.org.au)

[www.catholiccaredbb.org.au](http://www.catholiccaredbb.org.au)

CatholicCare Broken Bay is a Not-For-Profit  
under the auspice of the Catholic Diocese  
of Broken Bay that receives subsidies from  
Federal and State Governments with  
eligibility criteria as set by funding bodies.

Services include Family Support, Housing &  
Advocacy, Homelessness, Emergency  
Relief, Domestic Violence After Hours  
Service, Counselling, Youth Services,  
Family Dispute Resolution/Mediation, Long  
Day Care and Family Day Care,  
Relationship & Marriage Education.

Comment: DUE TO COVID19 THE  
FOLLOWING SERVICES WILL BE  
OFFERED VIA PHONE OR VIDEO LINK; •  
Counselling, psychology, allied health  
including Medicare bulk billing. • Financial  
counselling. • Housing support. • Domestic  
violence supports. • Emergency relief – to  
support those in immediate need. PLEASE  
SEE

<https://www.catholiccaredbb.org.au/news/covid-19/>

Mon-Fri 9am-5pm

People with a Disability; Carers; Children  
and Families; Orphans; Respite Care  
Services; Social Clubs and Groups;  
Support Groups; Court Support; Mediation;  
Parenting Skills; Foster Care; Family  
Support; Family Counselling; Relationships  
Counselling; Domestic Violence; Women;  
Men; NDIS Provider; CALD; ATSI;  
COVID19; Homelessness; Out of School  
Hours Care; Psychology and Psychiatry;  
Family Day Care; Financial Counselling;  
Emergency Material Aid



**Wayside Chapel**

02 9581 9100

29 Hughes St, Potts Point 2011

mail@thewaysidechapel.com

www.waysidechapel.org.au

A community service centre providing: showers, low-cost meals and clothing for the most disadvantaged members of our community; referrals for short and long-term crisis accommodation and housing; information and advocacy services; referral services to health and welfare agencies; meeting spaces for self-help and community groups; weekly onsite legal, health, and counselling clinics; drop in activities – including sport, gym, photography & movies; a judgment free space for those just looking for a chat, a coffee or a quiet place to think.

Mon-Fri 9am-10pm, Sat 9am-9pm, Sun 10am-9pm

Emergency Material Aid; Emergency Accommodation; Financial Counselling; Legal Aid; Low Cost Food Services; Low Cost Legal Services; Neighbourhood Centres; Community Service Groups; Crisis Counselling; Crisis Intervention Services; Low Income Earners; Youth; Older People; Homelessness

## Health and Wellbeing (including Drug & Alcohol Help)

### **Al-Anon & Alateen Family Groups**

1300 252 666 (1300 ALANON)

alanonnorthernsw@bigpond.com

al-anon.org.au

Al-Anon is help and hope for family and friends of alcoholics. Groups meet across Australia and online or by phone. Check the website for up-to-date information on meetings. Al-Anon's purpose is to help families and friends of alcoholics recover from the effects of living with someone whose drinking is a problem. Our program of recovery is adapted from Alcoholics Anonymous.

Hornsby meeting Sundays 5:30pm

Drug Addiction; Children and Families; Support Groups; Alcohol Addiction; Drug and Alcohol Counselling; Rehabilitation Services; Community Health Centres; CALD; People with a Disability; Homelessness; COVID19

### **Berowra Baptist Church**

02 9456 4081 (Office)

Cnr King St & Berowra Waters Rd, Berowra 2081

office@berowrabaptist.org.au

www.berowrabaptist.org.au

Loving Jesus and loving others with an afternoon church service, Friday night Youth Ministry, Mainly Music, Community Garden, Monthly serving our community projects, Supporting local charities. Support of Orphanage, Widows and Church in Devanahalli, India.

Baptist; Children and Families; Youth; Churches and Temples; Playgroups; Social Clubs and Groups; Community Service Groups; Homelessness; CALD; Community Gardens; Older People; Broad Community

### **Berowra Community Health Centre**

02 9485 7544

123 Berowra Waters Rd, Berowra Heights 2082

NSLHD-BEROWRACHCRECEPTION@health.nsw.gov.au

<https://www.nslhd.health.nsw.gov.au/Hospitals/Pages/chc.aspx>

The Centre is run by the Hornsby Kuring-gai Health Service. Services provided are in response to community needs such as health care for community members. Services include Early Childhood Health (9485 7520), Podiatry, Speech Pathology and Physiotherapy and are at no cost to those eligible. Also have Berowra Quilting group, Carers support group, Men's Carers Cooking Classes. Yoga & Strength Training classes (8877 5300). Playgroup, RSL Youth Band.

8:30am-5pm Mon-Thurs

Low Income Earners; Homelessness; Community Health Centres; Low Cost Food Services; Social Clubs and Groups; Painting and Drawing; Yoga; Aerobics; Men; Women; Older People; Cooking; Physiotherapy; Podiatry; Plants and Gardening; Youth; Community Bands and Choirs; ATSI; CALD; Playgroups; Carers; Speech Pathology; Needlework; Children and Families; Support Groups

**Catholic Community Services - Mental Health Carer Respite Program**

1800 551 834

Catholic Community Services, 28 McAuley Pl, Waitara 2077

[www.catholiccommunityservices.com.au](http://www.catholiccommunityservices.com.au)

We provide services and activities that are designed to meet the respite needs of the carer working with the care recipient to identify and help them meet their needs, goals and aspirations.

Activities Mon and Wed 10am-3pm

Carers; Mental Illness; People with a

Disability; Respite Care Services;

Homelessness; Women; Men; Older

People; Mental Health Services; Catholic;

Community Service Groups

**CatholicCare Diocese of Broken Bay**

02 9481 2600

Waitara Family Centre, 29 Yardley Avenue, Waitara 2077

[info@catholiccaredbb.org.au](mailto:info@catholiccaredbb.org.au)

[www.catholiccaredbb.org.au](http://www.catholiccaredbb.org.au)

We are the social care agency of the Catholic Church in the Diocese of Broken Bay. We provide services to 25,000+ children, young people, individuals and families on the NSW Central Coast, Northern Sydney and Northern Beaches, and have been doing so since 1987. We offer Children's Services (long day care, preschools, family day care, before and after school care, vacation care), Disability & NDIS Support Services, Foster Care Services, Family Centre Services including family and youth supports, mediation, counselling, parenting and relationship education, domestic and family violence support, men and family relationships programs, supported playgroups and more. Mon to Fri 9.00am - 5.00pm

People with a Disability; Low Income Earners; Community Options; Early Intervention; Low Cost Accommodation; Nursing Homes; Community Service Groups; Family Support; Family Counselling; Relationships Counselling; Pregnancy Counselling; Homelessness; Supported Accommodation; Social Support Services; Transition to Work Programmes; Supported Employment; Job Seeking Skills; Dementia; Ethnic Welfare Services; Alcohol Addiction; Drug Addiction; Mental Health Services; Adoption; Foster Care; Broad Community; NDIS Provider; NDIS Accommodation/Tenancy; NDIS Assistance to access and maintain employment; NDIS Assist Personal Activities; NDIS Assist-Travel/Transport; NDIS Development-Life Skills; NDIS Group/Centre Activities; NDIS Household Tasks; NDIS Participate Community; NDIS Specialised Driver Training; Children and Families; Youth; Long Day Care; Mediation; Domestic Violence; Family Day Care; Playgroups; NDIS Assist-Life Stage Transition; NDIS Daily Tasks/Shared Living; NDIS Personal Activities High; NDIS Support Coordination; NDIS Therapeutic Supports

## **CCNB**

1300 002 262

Pharmaxis Building, 20 Rodborough Rd,  
Frenchs Forest 2086

[ccnb@ccnb.com.au](mailto:ccnb@ccnb.com.au)

[ccnb.com.au/](http://ccnb.com.au/)

NDIS - Registered Provider of Support Coordination; Ageing - Home Care Package Provider; CHSP funded services Fee for service self-funded packages; Hoarding & Squalor; Dementia Advisor; We also assist people to access the NDIS GP Social Work Program (funded by PHN); The Way Back Service - Suicide Prevention and Recovery (funded by PHN). Chatter 'Cino - Dementia coffee group; Parent Carers of People with Disabilities Coffee Group, Compassionate Communities Coffee Group 8:30am-5pm Mon-Fri  
Broad Community; People with a Disability; Older People; NDIS Provider; Dementia; Mental Health Services; ATSI; Domestic Assistance; Support Groups; Assessment and Referral Services; Carers; Social Support Services; Homelessness; Community Options; Children and Families; Suicide; Other Health Conditions(Hoarding and Squalor); NDIS Support Coordination; NDIS Assist-Life Stage Transition

**Drug and Alcohol Multicultural Education Centre (DAMEC)- Liverpool**

02 8706 0150

Suite 15, Level 4, 13-15 Moore St,  
Liverpool 2170

admin@counsellingdamec.org.au

www.damec.org.au

Provides an outpatient drug and alcohol counselling service in Liverpool and conducts research and health promotion. Also provides information and referral to appropriate services as well as bilingual counselling. Works with the drug and alcohol sector to increase service capacity to clients from Culturally and Linguistically Diverse (CALD) backgrounds.

Mon-Fri 9am-5pm

Drug Addiction; Alcohol Addiction; Health Education; Smoking Addiction; Ethnic Welfare Services; Assessment and Referral Services; Drug and Alcohol Counselling; CALD; Drug and Alcohol Information; People with a Disability; Health Information Services; Newspapers and Printed Publications; Broad Community

**Fusion Australia Ltd - Sydney North**

02 9477 1110

1,3 & 5 Jersey St, Hornsby 2077

sydneynorth@fusion.org.au

www.fusion.org.au

Provides a number of services including; Fusion OpShop - high quality, low cost recycled clothing shop; Youthwork / Community Development training, Youth Programs: Jacks Youth Cafe, High School Brekkie Clubs; For families and children: Community Dinners (All welcome but especially for Homeless people Monday night's 6-7:30pm and also a Community Cafe on Thursdays 3:30-6pm), Toy Library (Wednesdays 9:30am-11:30pm), "Families Course" Parenting Course, Study Space (for High School Students - Tuesdays 3-5:30pm), Pinterest Craft Group (Fridays 10am-noon). ALL PROGRAMS ARE CURRENTLY ON HOLD DURING COVID\_19, APART FROM OUR COMMUNITY DINNERS WHICH ARE NOW RUNNING AS A FREE TAKEAWAY SERVICE EVERY EVENING AT APPROX. 6PM (IN CONJUNCTION WITH THE DISH) AT 5 JERSEY ST HORNSBY. If you are interested in Volunteering we'd love to hear from you.

Mon - Fri 9:30am - 5:00pm (office)

Youth; Social Clubs and Groups; Children and Families; Op Shops; Parenting Skills; Toy Libraries; Mixed Crafts; Youth Work Volunteers; CALD; ATSI; Refugee Support Services; Low Cost Food Services; Homelessness; COVID19

**Galston & District Community Health Centre**

02 9653 2235

17 Arcadia Rd, Galston 2159

<https://www.nslhd.health.nsw.gov.au/Hospitals/Pages/chc.aspx>

Provides Neighbour Aid, a Clinic/Baby Health Sister, Mental Health services, Podiatry, Physiotherapy, Centre Based Meals and Frail Aged Club, Multicultural Group, and, Seniors Group. The Centre also has a large number of volunteers who help at groups, with transport, shopping. New volunteers are always welcome.

Mon-Fri 8:30am - 4pm

People with a Disability; Low Income Earners; Homelessness; Older People; Community Health Centres; Delivered Meals; Low Cost Food Services; CALD; Women; ATSI; Physiotherapy; Podiatry; Psychology and Psychiatry; Men

**Hornsby Connect Inc.**

0403 290 420

Hornsby Youth & Family Community Centre, 20 Burdett St, Hornsby 2077

[info@hornsbyconnect.org.au](mailto:info@hornsbyconnect.org.au)

[www.hornsbyconnect.org.au](http://www.hornsbyconnect.org.au)

"A hand up for people in need!" Providing affordable food for those who need it most. Come and visit the safe Community Hub to enjoy some company or much needed tea or coffee. For those aged 18 years. ARE OPEN, BUT THINGS HAVE CHANGED DUE TO COVID19. PLEASE NOTE ONLY REGISTERED CLIENTS ARE ABLE TO USE OUR SERVICES, IF YOU WISH TO USE SERVICES BUT AREN'T REGISTERED PLEASE GO ON LINE TO DO SO AND TO LEARN ABOUT CHANGES DUE TO COVID19.

Every Wed (except Public Holidays and Christmas/New Year week) from 11:30am-2:00pm.

Broad Community; Low Income Earners; Community Aid; Low Cost Food Services; Homelessness; Community Service Groups; COVID19

**Hornsby Drug, Alcohol & Gambling Service**

02 9485 6740

Building 51, Hornsby Hospital, Lowe Rd, Hornsby 2077

[www.nslhd.health.nsw.gov.au/Services/Directory/Pages/DrugAlcoholHornsby.aspx](http://www.nslhd.health.nsw.gov.au/Services/Directory/Pages/DrugAlcoholHornsby.aspx)

Drug Alcohol and Gambling Service is a free service provided through the Hornsby/Ku-ring-gai LGA. The unit provides services such as assessment, counselling and education for individuals and their families seeking support for drug, alcohol and gambling related problems.

8.00am - 5pm Mon to Fri.

Drug Addiction; Gambling Addiction; Drug and Alcohol Counselling; Broad Community; Community Health Centres; Rehabilitation Services; CALD; People with a Disability; Homelessness; ATSI; Assessment and Referral Services; Children and Families; Women; Men; Youth; Health Education

**Hornsby Kuring-gai Women's Shelter**

0401 016 431

office@hkws.com.au

www.hkws.org.au

Provides temporary accommodation for women in times of crisis such as homelessness and/or domestic violence. See website for further details and also for fundraising events including HKWS Coffee Crew - join and make a \$5 per week donation which can make a huge difference! Alternate website address is [www.hornsbykuringgaiwomensshelter.com.au](http://www.hornsbykuringgaiwomensshelter.com.au) COVID19 UPDATE-THE HORNSBY KURINGGAI WOMEN'S SHELTER IS AN ESSENTIAL SERVICE AND WILL CONTINUE TO PROVIDE COMPASSIONATE AND PRACTICAL SUPPORT TO WOMEN IN NEED. HOW YOU CAN HELP ESPECIALLY DURING THIS TIME - FINANCIAL SUPPORT - ensuring we can continue to fund the wages of our case workers and meet our rental commitments. You can donate here <https://hkws.org.au/donate/> DONATION OF GOODS - providing non-perishable food and products which are in short supply at this time such as hand sanitiser, liquid soap, disposable wipes, toilet rolls and disposable gloves. Email us for collection office@hkws.com.au Women; Emergency Accommodation; Homelessness; Domestic Violence; Family Support; CALD; ATSI; COVID19; People with a Disability

**Hornsby Meals on Wheels**

02 9482 2088, 1300 361 287

25, 12 Cecil Rd, Hornsby 2077

hornsby@kmow.org.au

www.kmow.org.au

To deliver a nutritionally balanced meal to the frail aged, disabled persons and their carers so that they may continue to live independently in the community. Delivery of chilled meals by volunteers to clients in their own homes, 5 days a week. Frozen meals are available for weekends and public holidays. Bulk frozen meal deliveries are available as an alternative to daily deliveries. Centre-based lunches are provided throughout the local government area for socially isolated clients. There are more than 300 clients and 300 volunteers, with greater than 60,000 meals being delivered each year.

Mon-Fri: 8am - 3pm (Office)

Older People; People with a Disability; Delivered Meals; Homelessness; Meals on Wheels Volunteers; Dementia; ATSI; CALD; Carers

**Hornsby Shire Council Community Services Branch**

02 9847 6050

28-44 George St, Hornsby 2077

commserv@hornsby.nsw.gov.au

www.hornsby.nsw.gov.au

Local government authority providing community services to the residents of Hornsby Shire.

9.00am - 4.00pm, Mon-Fri

Community Service Groups; Halls and Meeting Rooms; School Holiday Activities; Homelessness; People with a Disability; CALD; ATSI; Children and Families; Men; Aboriginal Health; Broad Community; Women; Older People; Dementia; Other Local Council Services (Community Services)

**Hornsby Shire Council's Community Development Team**

02 9847 6889

Lvl 1 Community Services - Hornsby Library, 28-44 George St, Hornsby 2077  
sdowning@hornsby.nsw.gov.au  
www.hornsby.nsw.gov.au

The team works with residents of all ages to address issues such as health and wellbeing, homelessness, social isolation, transport & safety. This includes Aboriginal services, access and inclusion, children and families, new migrants, services for older people and young people, and volunteering. The team also organises events and activities eg. Hornsby Festival of the Arts; seminars, workshops; provides support and referral to people in need; assists community organisations to maximise their resources and respond to community needs; and, identifies areas of need for strategic planning to assist affected residents.

Mon-Fri: 9am-4:30pm

Youth; Social Clubs and Groups; Homelessness; CALD; People with a Disability; Children and Families; Older People; ATSI; Women; Men; Assessment and Referral Services

**KNC - Berowra**

02 9988 4966

Berowra Community and Cultural Facility, 1 The Gully Rd, Berowra 2081  
kncadmin@knc.org.au  
www.knc.org.au/knc-berowra

Individual transport and shopping assistance from clients' homes to appointment and return. Social group activities such as art and craft classes, Yoga etc for those aged 65 years and over. 9:00am-4:00pm

Broad Community; People with a Disability; Older People; Community Health Centres; Shopping Assistance; Yoga; Homelessness; Volunteer Drivers; Aged Care Volunteers; Mixed Crafts

**KNC - Galston**

02 9485 7599

Galston Community Health Centre, 17 Arcadia Rd, The Glade, Galston 2159  
admingalston@knc.org.au  
www.knc.org.au

Individual transport and shopping assistance from clients' homes to appointment and return. Social group activities and social outings. For those aged 65 years and over. WE ARE STILL CONTACTABLE DURING COVID 19.

(DCaf Monday 10am-12pm call us for Zoom link during Covid)

Monday - Friday 9:30am-2:30pm

Broad Community; People with a Disability; Older People; Community Health Centres; Shopping Assistance; CALD; Homelessness; Community Transport; Other Hobbies and Interests(Shared); Volunteer Drivers; Shopping Assistance Volunteers; COVID19; Dementia

**KNC Pennant Hills**

02 9988 4966

4 Ramsay Rd, Pennant Hills 2120  
info@knc.org.au  
www.knc.org.au

Our volunteers provide assistance with transport and shopping, on an individual basis in order to help older members of the community, and their Carers, to remain living in their own homes. DURING COVID PLEASE CONNECT ONLINE VIA THE WEBSITE DETAILS.

Mon - Fri KNC St Ives 9:00am - 4:00pm

People with a Disability; Carers; Older People; Community Aid; Special Needs Transport; Shopping Assistance Volunteers; Shopping Assistance; Volunteer Carers; Homelessness; Volunteer Drivers; COVID19; Dementia



**LINC Church Services Network Hornsby Incorporated**

02 9476 3134 (Telephone Volunteers)  
Tongan Uniting Church, Cnr Baldwin Ave &  
Royston Pde, Asquith 2077

linchornsby@gmail.com

www.lincnational.org.au

To express Christ's Love in practical ways.  
To relieve and alleviate suffering in the  
Hornsby Shire by providing help in visiting,  
shopping, local transport (those living in  
Hornsby area only). Services to the needy  
by volunteers. We service Hornsby LGA but  
will transport Hornsby residents to some  
outside areas. 50 Members

CONTACTABLE DURING COVID 19.

Office Tues-Fri 10am-noon (Answering  
machine on at all times)

Carers; People with a Disability; Older  
People; Crisis Intervention Services;  
Volunteer Drivers; Shopping Assistance  
Volunteers; Community Visiting;  
Homelessness; Low Income Earners;  
Community Service Groups; COVID19;  
ATSI; CALD; Shopping Assistance

**Mission Australia**

02 9480 2500

Level 1, 1 Coronation St (entry via Peats  
Ferry Rd), Hornsby 2077

northernsydneysservices@missionaustralia.  
com.au

www.missionaustralia.com.au

Mission Australia delivers services for:  
People who are experiencing or at risk of  
homelessness - young people, adults,  
families. We offer information, advocacy,  
case management, counselling and  
support; Adults with alcohol and other drug  
use to assist them to stay connected to  
services and connect with family, education  
and training; Families with children aged  
0-8. We have parenting programs and  
supported playgroups. Comment: PLEASE  
NOTE SERVICES ARE STILL RUNNING  
HOWEVER DUE TO COVID19 THE  
PREMISES ISN'T OPEN FOR WALK-IN  
SUPPORT. ANYONE SEEKING SUPPORT  
SHOULD CALL 9480 2500 OR E-MAIL  
northernsydneysservices@missionaustralia.  
com.au.

Mon - Fri 9:00am - 5:00pm

Children and Families; Family Counselling;  
Family Support; Volunteer Recruitment;  
Playgroups; Early Intervention;  
Homelessness; CALD; Drug and Alcohol  
Counselling; Parenting Skills; Case  
Management and Care Coordination;  
People with a Disability; Women; Men;  
Individual Advocacy; Youth; Job Training;  
ATSI; Volunteering Information Services;  
Transition to Work Programmes; Carers;  
COVID19

**No Interest Loan Scheme (NILS)  
Hornsby**

02 9905 0424

41 Jersey St, Hornsby 2077

nils.brokenbay@vinnies.org.au

www.vinnies.org.au

No Interest Loan Scheme is available to help low income earners purchase essential items such as fridges, washing machines, household furniture, medical equipment, school equipment.

By Appointment only

Low Income Earners; People with a Disability; Family Support; Community Aid; Financial Counselling; Individual Advocacy; Apprenticeships and Traineeships; Supported Accommodation; Domestic Violence; Other Disability Aids and Equipment (Financial support); Older People; Youth; Women; Men; ATSI; Homelessness; CALD

**Northern Sydney Early Intervention and Prevention Program**

02 9480 2500

Level 1, 1 Coronation St (enter via Peats Ferry Rd), Hornsby 2077

northernsydneysservices@missionaustralia.com.au

missionaustralia.com.au

This service works with individuals, young people and families to remain within their current home, or to help them seek and secure new accommodation.

Mon-Fri, 9am-5pm

Children and Families; Youth; Family Counselling; Family Support; Homelessness; CALD; ATSI; Early Intervention

**Northern Sydney Youth Homelessness Service**

02 9480 2500, 0477 310 211

Level 1, 1 Coronation St, Hornsby 2077

northernsydneysservices@missionaustralia.com.au

missionaustralia.com.au

The Northern Sydney youth homelessness service provides early intervention support to young people aged 12-24 years, and their family members who may be at risk of homelessness. Case managers and/or counsellors provide office based and outreach support to young people experiencing any range of issues that may have an impact on their ability to remain in safe and stable accommodation. All queries are welcome and referrals to other services will also be considered to assist in ensuring the young person/family members are being appropriately supported to meet their need. Extra email -

actonj@missionaustralia.com.au

CONTACTABLE DURING COVID-19

Mon- Fri 8:30am-5:00pm

Youth; Homelessness; Family Support; Family Counselling; Children and Families; COVID19; Early Intervention

**Salvation Army- Hornsby Gateway Corps**

02 9477 1133

Hornsby Gateway Corps, 29-31 Burdett St, Hornsby 2077

hornsbygateway2.corps@salvationarmy.org.au

salvos.org.au/hornsbygateway/

The Church Office can provide emergency relief assistance for food and other essential items. We can also help you connect to other services the Salvation

Army provides, such as addiction-recovery services, and may be able to assist with vouchers towards utility accounts. NILS -applications for No Interest Loans can be made by appointment on Tuesdays 9 - 11. Please call the church office to book your

assessment. The Family Store provides clothing and good quality budget items. Worship services on Sundays at 10:30am. Everyone is welcome. Volunteers always welcome to work in the Family Store.

Store: 9am-3pm Mon-Fri & Sat

8.30am-1:00pm

Children and Families; Low Income Earners; Family Support; Community Service Groups; Emergency Material Aid; Low Cost Goods and Equipment; Low Cost Food Services; Homelessness; Men; Domestic Violence; Emergency Accommodation; Older People; Emergency Services Volunteers; Volunteer Drivers; People with a Disability; Alcohol Addiction; Drug Addiction; Gambling Addiction; ATSI; CALD; Women

**Society of St Vincent de Paul - Pennant Hills Outlet**

02 9484 2064

364 Pennant Hills Rd, Pennant Hills 2120

pennanthillsshop@sydneyvinnies.org

<https://www.vinnies.org.au/>

To run and maintain the Pennant Hills Opportunity Shop Outlet

Mon-Sat 9am-5pm; Sun 10am-4pm

Low Income Earners; Low Cost Goods and Equipment; Homelessness; Broad Community; ATSI; CALD; Women; Men; Older People; People with a Disability

**Specialist Homelessness Services (CatholicCare Waitara Family Centre)**

02 9488 2400

Waitara Family Centre, 29 Yardley Ave, Waitara 2077

intakewaitara@catholiccaredbb.org.au

<https://www.catholiccaredbb.org.au/housing-homelessness/>

Our caseworkers support individuals and families who are homeless or at risk of homelessness to secure longer term accommodation.

Mon-Fri, 9am-5pm

Women; Men; Youth; Homelessness; Broad Community; ATSI; CALD; Emergency Accommodation; Older People; People with a Disability; Children and Families; Early Intervention

**St Vincent De Paul Society - Hornsby**

02 9477 5010

Hornsby Regional Office, 41 Jersey St, Hornsby 2077

[www.vinnies.org.au](http://www.vinnies.org.au)

\*Home visitation; migrant assistance; hospital visitation; prison visitation; hostels for homeless men, women and children; homes for aged; sheltered work centres; family centres; overseas relief; disaster relief; care of the needy and aged.

\*Assistance, referrals and clothing/furniture collections.

Mon-Fri 9am-3pm

Low Income Earners; Children and Families; Low Cost Goods and Equipment; Emergency Accommodation; Community Service Groups; Family Support; Homelessness; CALD; ATSI; Women; Men; Emergency Material Aid

**Sydney Homeless Connect**

[www.sydneyhomelessconnect.com](http://www.sydneyhomelessconnect.com)

If you are currently homeless or at risk of homelessness, Sydney Homeless Connect can put you in touch with social and government organisations that can help you. These include crisis care, support and health services, employment assistance, housing assistance, financial assistance and legal services.

Broad Community; Homelessness; People with a Disability; Women; Men; Youth; ATSI; CALD

**The Centre for Addiction Medicine**

02 8860 2565 (Intake), 02 8860 2560

(Reception)

Cumberland Hospital, Building 83, 5 Fleet St, North Parramatta 2151

wsldh-media@health.nsw.gov.au

Provides outpatient detoxification services and intake for drug and alcohol psychology services. Also provides community counselling services. Wait lists apply.

Mon-Fri 8:45am-4:45pm

Drug Addiction; Alcohol Addiction; Detoxification Units; Mental Health Services; Public Hospitals; Assessment and Referral Services; Psychology and Psychiatry; Drug and Alcohol Counselling; People with a Disability; Drug and Alcohol Information

**The Dish**

02 9487 2941

dish@stjohnswahroonga.org

stjohnswahroonga.org

St John's Uniting Church Wahroonga operates a van "The Dish" in Hornsby, each week serving a three-course meal to those in need. Clothing is also supplied. Fresh fruit and vegetables, bread rolls are donated by local businesses and meals are prepared by members of the community. The Dish is a broad ecumenical effort with volunteers from other Churches in the area, St Stephens Anglican Normanhurst, Cathedral of Our Lady, Waitara, Bible Study groups from various churches, Turramurra Uniting Churches, Holy Name Wahroonga, Latter Day Saints, Normanhurst The Dish also operates on a second evening each week, Tuesday, serviced by school communities and supporting parishes, including Roman Catholic Broken Bay Diocesan.

Tuesday and Friday, 6pm - 7.30pm.

Homelessness; Unemployed; Broad Community; Church Volunteers; Volunteer Cooks; COVID19

**Waitara Family Centre (Centacare)**

02 9488 2400

Waitara Family Centre, 29 Yardley Ave, Waitara 2077

wfc@catholiccaredbb.org.au

www.catholiccaredbb.org.au

CatholicCare Broken Bay is a Not-For-Profit under the auspice of the Catholic Diocese of Broken Bay that receives subsidies from Federal and State Governments with eligibility criteria as set by funding bodies. Services include Family Support, Housing & Advocacy, Homelessness, Emergency Relief, Domestic Violence After Hours Service, Counselling, Youth Services, Family Dispute Resolution/Mediation, Long Day Care and Family Day Care, Relationship & Marriage Education.

Comment: DUE TO COVID19 THE FOLLOWING SERVICES WILL BE OFFERED VIA PHONE OR VIDEO LINK; • Counselling, psychology, allied health including Medicare bulk billing. • Financial counselling. • Housing support. • Domestic violence supports. • Emergency relief – to support those in immediate need. PLEASE SEE

<https://www.catholiccaredbb.org.au/news/covid-19/>

Mon-Fri 9am-5pm

People with a Disability; Carers; Children and Families; Orphans; Respite Care Services; Social Clubs and Groups; Support Groups; Court Support; Mediation; Parenting Skills; Foster Care; Family Support; Family Counselling; Relationships Counselling; Domestic Violence; Women; Men; NDIS Provider; CALD; ATSI; COVID19; Homelessness; Out of School Hours Care; Psychology and Psychiatry; Family Day Care; Financial Counselling; Emergency Material Aid

## Phone or Web Information Services

### **Ask Izzy**

[www.askizzy.org.au](http://www.askizzy.org.au)

Free, location-based online directory and mobile website of services for people who are homeless or at risk of becoming homeless. Provides information on services providing food, shelter, health and other critical support services.

Homelessness; Phone or Web Information Services; Emergency Accommodation; Emergency Material Aid; Low Cost Accommodation; Low Cost Food Services; Broad Community

### **Centrelink - Multilingual Phone Service** 131 202

<https://www.servicesaustralia.gov.au/individuals/information-in-your-language>

Use this line to talk with a skilled bilingual Centrelink service officer.

Mon-Fri 8am-5pm (Centrelink CSC), 24 hours (Self-help)

Low Income Earners; Government Financial Assistance; Emergency Material Aid; Financial Counselling; Carers; Unemployed; Job Seeking Skills; Financial Information Services; Job Placement; Transport Concessions; Homelessness; Settlement Assistance; Ethnic Welfare Services; CALD; People with a Disability; Older People; Government Information Services; Interpreting

### **NSW Domestic Violence Line**

1800 656 463, 1800 671 442 (TTY)

[www.facs.nsw.gov.au/domestic-violence/helpline](http://www.facs.nsw.gov.au/domestic-violence/helpline)

Open 24 hours a day, 7 days a week.

Provides counselling and referrals to women experiencing domestic and family violence. Caseworkers on the Domestic Violence Line can help you: get hospital care, counselling and family support services; understand what an Apprehended Violence Order (AVO) is and how to get one; develop a safety plan for you and your children; find emergency accommodation for you and your children; help you with transport for you and your children; and, talk to the police, courts and lawyers.

24 hours

Women; Homelessness; Children and Families; Crime Victims; Abuse Counselling; Crisis Counselling; Domestic Violence; Emergency Accommodation; Crisis Intervention Services; Sexual Assault; Support Groups; Phone or Web Information Services; Individual Advocacy

## Sport and Leisure

### **Berowra Community Health Centre**

02 9485 7544

123 Berowra Waters Rd, Berowra Heights  
2082

NSLHD-BEROWRACHCRECEPTION@health.nsw.gov.au

<https://www.nslhd.health.nsw.gov.au/Hospitals/Pages/chc.aspx>

The Centre is run by the Hornsby Kuring-gai Health Service. Services provided are in response to community needs such as health care for community members. Services include Early Childhood Health (9485 7520), Podiatry, Speech Pathology and Physiotherapy and are at no cost to those eligible. Also have Berowra Quilting group, Carers support group, Men's Carers Cooking Classes. Yoga & Strength Training classes (8877 5300). Playgroup, RSL Youth Band.

8:30am-5pm Mon-Thurs

Low Income Earners; Homelessness; Community Health Centres; Low Cost Food Services; Social Clubs and Groups; Painting and Drawing; Yoga; Aerobics; Men; Women; Older People; Cooking; Physiotherapy; Podiatry; Plants and Gardening; Youth; Community Bands and Choirs; ATSI; CALD; Playgroups; Carers; Speech Pathology; Needlework; Children and Families; Support Groups

### **Fusion Australia Ltd - Sydney North**

02 9477 1110

1,3 & 5 Jersey St, Hornsby 2077

[sydneynorth@fusion.org.au](mailto:sydneynorth@fusion.org.au)

[www.fusion.org.au](http://www.fusion.org.au)

Provides a number of services including; Fusion OpShop - high quality, low cost recycled clothing shop; Youthwork / Community Development training, Youth Programs: Jacks Youth Cafe, High School Brekkie Clubs; For families and children: Community Dinners (All welcome but especially for Homeless people Monday night's 6-7:30pm and also a Community Cafe on Thursdays 3:30-6pm), Toy Library (Wednesdays 9:30am-11:30pm), "Families Course" Parenting Course, Study Space (for High School Students - Tuesdays 3-5:30pm), Pinterest Craft Group (Fridays 10am-noon). ALL PROGRAMS ARE CURRENTLY ON HOLD DURING COVID\_19, APART FROM OUR COMMUNITY DINNERS WHICH ARE NOW RUNNING AS A FREE TAKEAWAY SERVICE EVERY EVENING AT APPROX. 6PM (IN CONJUNCTION WITH THE DISH) AT 5 JERSEY ST HORNSBY. If you are interested in Volunteering we'd love to hear from you.

Mon - Fri 9:30am - 5:00pm (office)

Youth; Social Clubs and Groups; Children and Families; Op Shops; Parenting Skills; Toy Libraries; Mixed Crafts; Youth Work Volunteers; CALD; ATSI; Refugee Support Services; Low Cost Food Services; Homelessness; COVID19

**KNC - Berowra**

02 9988 4966

Berowra Community and Cultural Facility, 1  
The Gully Rd, Berowra 2081

kncadmin@knc.org.au

[www.knc.org.au/knc-berowra](http://www.knc.org.au/knc-berowra)

Individual transport and shopping  
assistance from clients' homes to  
appointment and return. Social group  
activities such as art and craft classes,  
Yoga etc for those aged 65 years and over.  
9:00am-4:00pm

Broad Community; People with a Disability;  
Older People; Community Health Centres;  
Shopping Assistance; Yoga;  
Homelessness; Volunteer Drivers; Aged  
Care Volunteers; Mixed Crafts

**KNC - Galston**

02 9485 7599

Galston Community Health Centre, 17  
Arcadia Rd, The Glade, Galston 2159

admingalston@knc.org.au

[www.knc.org.au](http://www.knc.org.au)

Individual transport and shopping  
assistance from clients' homes to  
appointment and return. Social group  
activities and social outings. For those  
aged 65 years and over. WE ARE STILL  
CONTACTABLE DURING COVID 19.  
(DCaf Monday 10am-12pm call us for Zoom  
link during Covid)

Monday - Friday 9:30am-2:30pm

Broad Community; People with a Disability;  
Older People; Community Health Centres;  
Shopping Assistance; CALD;  
Homelessness; Community Transport;  
Other Hobbies and Interests (Shared);  
Volunteer Drivers; Shopping Assistance  
Volunteers; COVID19; Dementia

**Sydney Homeless Connect**

[www.sydneyhomelessconnect.com](http://www.sydneyhomelessconnect.com)

If you are currently homeless or at risk of  
homelessness, Sydney Homeless Connect  
can put you in touch with social and  
government organisations that can help  
you. These include crisis care, support and  
health services, employment assistance,  
housing assistance, financial assistance  
and legal services.

Broad Community; Homelessness; People  
with a Disability; Women; Men; Youth;  
ATSI; CALD

## Service Name Index

<b>A</b>	Al-Anon & Alateen Family Groups .....5, 26 Ask Izzy .....37	KNC Pennant Hills..... 11, 21, 32
<b>B</b>	Berowra Baptist Church .....5, 26 Berowra Community Health Centre ....5, 17, 26, 38	<b>L</b>
<b>C</b>	Catholic Community Services - Mental Health Carer Respite Program .....6, 27 CatholicCare Diocese of Broken Bay...6, 18, 27 CCNB .....7, 28 Centrelink - Multilingual Phone Service .....37	Legal Aid NSW ..... 21 Lifeline Shop Asquith..... 21 LINC Church Services Network Hornsby Incorporated ..... 3, 11, 33
<b>D</b>	Drug and Alcohol Multicultural Education Centre (DAMEC)- Liverpool .....29	<b>M</b>
<b>F</b>	Financial Rights Legal Centre .....18 Financial Rights Legal Centre Inc .....19 Fusion Australia Ltd - Sydney North .8, 19, 29, 38	Manly Warringah Women's Resource Centre 11 Mission Australia ..... 12, 21, 33
<b>G</b>	Galston & District Community Health Centre ..8, 20, 30	<b>N</b>
<b>H</b>	Hornsby Cathedral Parish (Waitara & Normanhurst Churches).....8 Hornsby Connect Inc.....9, 20, 30 Hornsby Drug, Alcohol & Gambling Service ...9, 30 Hornsby Homelessness Task Force .....2, 9 Hornsby Kuring-gai Women's Shelter ...2, 9, 20, 31 Hornsby Meals on Wheels .....10, 31 Hornsby Shire Council Community Services Branch .....10, 31 Hornsby Shire Council's Community Development Team .....10, 32	No Interest Loan Scheme (NILS) Hornsby... 12, 22, 34 Northern Sydney Early Intervention and Prevention Program..... 12, 22, 34 Northern Sydney Youth Homelessness Service ..... 13, 22, 34 NSW Domestic Violence Line ..... 37
<b>K</b>	KNC - Berowra .....10, 32, 39 KNC - Galston .....11, 32, 39	<b>P</b>
		Phoenix House Youth Services ..... 13 Public Interest Advocacy Centre (PIAC) ..... 23
		<b>S</b>
		Salvation Army- Hornsby Gateway Corps 3, 13, 23, 35 Society of St Vincent de Paul - Pennant Hills Outlet ..... 13, 23, 35 Specialist Homelessness Services (CatholicCare Waitara Family Centre) 4, 14, 35 St Vincent De Paul Society - Hornsby 4, 14, 24, 35 Sydney Homeless Connect ..... 4, 14, 24, 35, 39
		<b>T</b>
		Taldumande Youth Services ..... 14 The Burdekin Association Inc ..... 14 The Centre for Addiction Medicine ..... 36 The Dish ..... 15, 36
		<b>W</b>
		Waitara Family Centre (Centacare)4, 15, 24, 36 Wayside Chapel ..... 25
		<b>Y</b>
		Youth Rezolutions ..... 16



## Suburb Name Index

### Asquith

Lifeline Shop Asquith ..... 21  
LINC Church Services  
Network Hornsby  
Incorporated ..... 3, 11, 33

### Berowra

Berowra Baptist Church .. 5,  
26  
KNC - Berowra ... 10, 32, 39

### Berowra Heights

Berowra Community Health  
Centre..... 5, 17, 26, 38

### Brookvale

The Burdekin Association  
Inc..... 14

### Castle Hill

Youth Rezolutions ..... 16

### Crows Nest

Phoenix House Youth  
Services..... 13

### Dee Why

Manly Warringah Women's  
Resource Centre ..... 11

### Frenchs Forest

CCNB ..... 7, 28

### Galston

Galston & District  
Community Health Centre8,  
20, 30  
KNC - Galston .... 11, 32, 39

### Hornsby

Al-Anon & Alateen Family  
Groups..... 5, 26

Fusion Australia Ltd -  
Sydney North ..8, 19, 29, 38  
Hornsby Connect Inc. 9, 20,  
30  
Hornsby Drug, Alcohol &  
Gambling Service .....9, 30  
Hornsby Homelessness  
Task Force .....2, 9  
Hornsby Kuring-gai  
Women's Shelter....2, 9, 20,  
31  
Hornsby Meals on Wheels  
..... 10, 31  
Hornsby Shire Council  
Community Services  
Branch..... 10, 31  
Hornsby Shire Council's  
Community Development  
Team ..... 10, 32  
Mission Australia. 12, 21, 33  
No Interest Loan Scheme  
(NILS) Hornsby ... 12, 22, 34  
Northern Sydney Early  
Intervention and Prevention  
Program ..... 12, 22, 34  
Northern Sydney Youth  
Homelessness Service .. 13,  
22, 34  
Salvation Army- Hornsby  
Gateway Corps ....3, 13, 23,  
35  
St Vincent De Paul Society  
- Hornsby .....4, 14, 24, 35

### Liverpool

Drug and Alcohol  
Multicultural Education  
Centre (DAMEC)- Liverpool  
.....29

### North Parramatta

The Centre for Addiction  
Medicine ..... 36

### North Sydney

Taldumande Youth  
Services..... 14

### Pennant Hills

KNC Pennant Hills... 11, 21,  
32  
Society of St Vincent de  
Paul - Pennant Hills Outlet  
..... 13, 23, 35

### Potts Point

Wayside Chapel ..... 25

### Sydney

Public Interest Advocacy  
Centre (PIAC) ..... 23

### Wahroonga

The Dish ..... 15, 36

### Waitara

Catholic Community  
Services - Mental Health  
Carer Respite Program ... 6,  
27  
CatholicCare Diocese of  
Broken Bay ..... 6, 18, 27  
Hornsby Cathedral Parish  
(Waitara & Normanhurst  
Churches) ..... 8  
Specialist Homelessness  
Services (CatholicCare  
Waitara Family Centre) ... 4,  
14, 35  
Waitara Family Centre  
(Centacare) .... 4, 15, 24, 36

## Category Index

### Aboriginal Health

Hornsby Shire Council  
Community Services Branch  
.....10, 31

### Abuse Counselling

Manly Warringah Women's  
Resource Centre .....11  
NSW Domestic Violence Line  
.....37  
Phoenix House Youth Services  
.....13  
Taldumande Youth Services 14

### Adoption

CatholicCare Diocese of  
Broken Bay .....6, 18, 27

### Aerobics

Berowra Community Health  
Centre .....5, 17, 26, 38

### Aged Care Volunteers

KNC - Berowra .....10, 32, 39

### Alcohol Addiction

Al-Anon & Alateen Family  
Groups .....5, 26  
CatholicCare Diocese of  
Broken Bay .....6, 18, 27  
Drug and Alcohol Multicultural  
Education Centre (DAMEC)-  
Liverpool .....29  
Salvation Army- Hornsby  
Gateway Corps .....3, 13, 23, 35  
The Centre for Addiction  
Medicine .....36

### Appeals and Tribunals

Public Interest Advocacy  
Centre (PIAC) .....23

### Apprenticeships and Traineeships

No Interest Loan Scheme  
(NILS) Hornsby .....12, 22, 34

### Assessment and Referral Services

CCNB .....7, 28  
Drug and Alcohol Multicultural  
Education Centre (DAMEC)-  
Liverpool .....29  
Hornsby Drug, Alcohol &  
Gambling Service .....9, 30  
Hornsby Shire Council's  
Community Development  
Team .....10, 32  
The Centre for Addiction  
Medicine .....36

### ATSI

Berowra Community Health  
Centre .....5, 17, 26, 38  
CCNB .....7, 28  
Financial Rights Legal Centre  
.....18  
Financial Rights Legal Centre  
Inc .....19  
Fusion Australia Ltd - Sydney  
North .....8, 19, 29, 38  
Galston & District Community  
Health Centre .....8, 20, 30  
Hornsby Drug, Alcohol &  
Gambling Service .....9, 30  
Hornsby Homelessness Task  
Force .....2, 9  
Hornsby Kuring-gai Women's  
Shelter .....2, 9, 20, 31  
Hornsby Meals on Wheels ..10,  
31  
Hornsby Shire Council  
Community Services Branch  
.....10, 31  
Hornsby Shire Council's  
Community Development  
Team .....10, 32  
LINC Church Services Network  
Hornsby Incorporated 3, 11, 33  
Mission Australia .....12, 21, 33  
No Interest Loan Scheme  
(NILS) Hornsby .....12, 22, 34  
Northern Sydney Early  
Intervention and Prevention  
Program .....12, 22, 34  
Public Interest Advocacy  
Centre (PIAC) .....23  
Salvation Army- Hornsby  
Gateway Corps .....3, 13, 23, 35  
Society of St Vincent de Paul -  
Pennant Hills Outlet. 13, 23, 35  
Specialist Homelessness  
Services (CatholicCare  
Waitara Family Centre) ...4, 14,  
35  
St Vincent De Paul Society -  
Hornsby .....4, 14, 24, 35  
Sydney Homeless Connect ...4,  
14, 24, 35, 39  
Waitara Family Centre  
(Centacare) .....4, 15, 24, 36

### Baptist

Berowra Baptist Church ...5, 26

### CALD

Al-Anon & Alateen Family  
Groups .....5, 26  
Berowra Baptist Church ...5, 26  
Berowra Community Health

Centre .....5, 17, 26, 38  
Centrelink - Multilingual Phone  
Service .....37  
Drug and Alcohol Multicultural  
Education Centre (DAMEC)-  
Liverpool .....29  
Fusion Australia Ltd - Sydney  
North .....8, 19, 29, 38  
Galston & District Community  
Health Centre .....8, 20, 30  
Hornsby Drug, Alcohol &  
Gambling Service .....9, 30  
Hornsby Homelessness Task  
Force .....2, 9  
Hornsby Kuring-gai Women's  
Shelter .....2, 9, 20, 31  
Hornsby Meals on Wheels.. 10,  
31  
Hornsby Shire Council  
Community Services Branch  
.....10, 31  
Hornsby Shire Council's  
Community Development  
Team .....10, 32  
KNC - Galston .....11, 32, 39  
LINC Church Services Network  
Hornsby Incorporated 3, 11, 33  
Mission Australia .....12, 21, 33  
No Interest Loan Scheme  
(NILS) Hornsby .....12, 22, 34  
Northern Sydney Early  
Intervention and Prevention  
Program .....12, 22, 34  
Salvation Army- Hornsby  
Gateway Corps ....3, 13, 23, 35  
Society of St Vincent de Paul -  
Pennant Hills Outlet. 13, 23, 35  
Specialist Homelessness  
Services (CatholicCare  
Waitara Family Centre) ...4, 14,  
35  
St Vincent De Paul Society -  
Hornsby .....4, 14, 24, 35  
Sydney Homeless Connect ..4,  
14, 24, 35, 39  
Waitara Family Centre  
(Centacare) .....4, 15, 24, 36

### Carers

Berowra Community Health  
Centre .....5, 17, 26, 38  
Catholic Community Services -  
Mental Health Carer Respite  
Program .....6, 27  
CCNB .....7, 28  
Centrelink - Multilingual Phone  
Service .....37  
Hornsby Meals on Wheels.. 10,  
31

KNC Pennant Hills....11, 21, 32  
 LINC Church Services Network  
 Hornsby Incorporated.3, 11, 33  
 Mission Australia .....12, 21, 33  
 Waitara Family Centre  
 (Centacare) .....4, 15, 24, 36

### **Case Management and Care Coordination**

Mission Australia .....12, 21, 33  
 Taldumande Youth Services 14

### **Catholic**

Catholic Community Services -  
 Mental Health Carer Respite  
 Program.....6, 27  
 Hornsby Cathedral Parish  
 (Waitara & Normanhurst  
 Churches).....8

### **Child Protection**

Manly Warringah Women's  
 Resource Centre ..... 11

### **Children and Families**

Al-Anon & Alateen Family  
 Groups.....5, 26  
 Berowra Baptist Church ...5, 26  
 Berowra Community Health  
 Centre.....5, 17, 26, 38  
 CatholicCare Diocese of  
 Broken Bay.....6, 18, 27  
 CCNB .....7, 28  
 Fusion Australia Ltd - Sydney  
 North.....8, 19, 29, 38  
 Hornsby Drug, Alcohol &  
 Gambling Service .....9, 30  
 Hornsby Shire Council  
 Community Services Branch  
 .....10, 31  
 Hornsby Shire Council's  
 Community Development  
 Team .....10, 32  
 Manly Warringah Women's  
 Resource Centre ..... 11  
 Mission Australia .....12, 21, 33  
 Northern Sydney Early  
 Intervention and Prevention  
 Program.....12, 22, 34  
 Northern Sydney Youth  
 Homelessness Service..13, 22,  
 34  
 NSW Domestic Violence Line  
 .....37  
 Phoenix House Youth Services  
 ..... 13  
 Salvation Army- Hornsby  
 Gateway Corps....3, 13, 23, 35  
 Specialist Homelessness  
 Services (CatholicCare  
 Waitara Family Centre) ...4, 14,  
 35  
 St Vincent De Paul Society -

Hornsby ..... 4, 14, 24, 35  
 Taldumande Youth Services 14  
 Waitara Family Centre  
 (Centacare)..... 4, 15, 24, 36

### **Church Volunteers**

The Dish ..... 15, 36

### **Churches and Temples**

Berowra Baptist Church ...5, 26  
 Hornsby Cathedral Parish  
 (Waitara & Normanhurst  
 Churches) .....8

### **Community Aid**

Hornsby Connect Inc. 9, 20, 30  
 KNC Pennant Hills... 11, 21, 32  
 No Interest Loan Scheme  
 (NILS) Hornsby..... 12, 22, 34

### **Community Bands and Choirs**

Berowra Community Health  
 Centre..... 5, 17, 26, 38

### **Community Gardens**

Berowra Baptist Church ...5, 26

### **Community Health Centres**

Al-Anon & Alateen Family  
 Groups.....5, 26  
 Berowra Community Health  
 Centre..... 5, 17, 26, 38  
 Galston & District Community  
 Health Centre ..... 8, 20, 30  
 Hornsby Drug, Alcohol &  
 Gambling Service .....9, 30  
 KNC - Berowra ..... 10, 32, 39  
 KNC - Galston ..... 11, 32, 39

### **Community Legal Centres**

Financial Rights Legal Centre  
 .....18

### **Community Options**

CatholicCare Diocese of  
 Broken Bay..... 6, 18, 27  
 CCNB .....7, 28

### **Community Service Groups**

Berowra Baptist Church ...5, 26  
 Catholic Community Services -  
 Mental Health Carer Respite  
 Program.....6, 27  
 CatholicCare Diocese of  
 Broken Bay..... 6, 18, 27  
 Hornsby Connect Inc. 9, 20, 30  
 Hornsby Shire Council  
 Community Services Branch  
 ..... 10, 31  
 LINC Church Services Network  
 Hornsby Incorporated 3, 11, 33

Salvation Army- Hornsby  
 Gateway Corps.... 3, 13, 23, 35  
 St Vincent De Paul Society -  
 Hornsby ..... 4, 14, 24, 35  
 Wayside Chapel ..... 25

### **Community Transport**

KNC - Galston ..... 11, 32, 39

### **Community Visiting**

LINC Church Services Network  
 Hornsby Incorporated 3, 11, 33

### **Consumer Protection**

Public Interest Advocacy  
 Centre (PIAC) ..... 23

### **Cooking**

Berowra Community Health  
 Centre ..... 5, 17, 26, 38

### **Co-operatives**

The Burdekin Association Inc  
 ..... 14

### **Corrective Services**

Public Interest Advocacy  
 Centre (PIAC) ..... 23

### **Court Support**

Public Interest Advocacy  
 Centre (PIAC) ..... 23  
 Waitara Family Centre  
 (Centacare)..... 4, 15, 24, 36

### **COVID19**

Al-Anon & Alateen Family  
 Groups..... 5, 26  
 Fusion Australia Ltd - Sydney  
 North ..... 8, 19, 29, 38  
 Hornsby Connect Inc. 9, 20, 30  
 Hornsby Kuring-gai Women's  
 Shelter ..... 2, 9, 20, 31  
 KNC - Galston ..... 11, 32, 39  
 KNC Pennant Hills... 11, 21, 32  
 LINC Church Services Network  
 Hornsby Incorporated 3, 11, 33  
 Mission Australia ..... 12, 21, 33  
 Northern Sydney Youth  
 Homelessness Service . 13, 22,  
 34  
 The Dish ..... 15, 36  
 Waitara Family Centre  
 (Centacare)..... 4, 15, 24, 36

### **Crime Victims**

NSW Domestic Violence Line  
 ..... 37

### **Crisis Counselling**

Manly Warringah Women's  
 Resource Centre ..... 11  
 NSW Domestic Violence Line  
 ..... 37  
 Phoenix House Youth Services

.....	13
Taldumande Youth Services	14
Wayside Chapel	25

## **Crisis Intervention Services**

LINC Church Services Network	
Hornsby Incorporated	3, 11, 33
Manly Warringah Women's Resource Centre	11
NSW Domestic Violence Line	37
Wayside Chapel	25

## **Daily Living Skills**

Youth Rezolutions	16
-------------------	----

## **Delivered Meals**

Galston & District Community Health Centre	8, 20, 30
Hornsby Meals on Wheels	10, 31

## **Dementia**

CatholicCare Diocese of Broken Bay	6, 18, 27
CCNB	7, 28
Hornsby Meals on Wheels	10, 31
Hornsby Shire Council Community Services Branch	10, 31
KNC - Galston	11, 32, 39
KNC Pennant Hills	11, 21, 32

## **Detoxification Units**

The Centre for Addiction Medicine	36
-----------------------------------	----

## **Discrimination**

Public Interest Advocacy Centre (PIAC)	23
--	----

## **Domestic Assistance**

CCNB	7, 28
------	-------

## **Domestic Violence**

CatholicCare Diocese of Broken Bay	6, 18, 27
Hornsby Kuring-gai Women's Shelter	2, 9, 20, 31
Manly Warringah Women's Resource Centre	11
No Interest Loan Scheme (NILS) Hornsby	12, 22, 34
NSW Domestic Violence Line	37
Salvation Army- Hornsby Gateway Corps	3, 13, 23, 35
Waitara Family Centre (Centacare)	4, 15, 24, 36

## **Drug Addiction**

Al-Anon & Alateen Family	
--------------------------	--

Groups	5, 26
CatholicCare Diocese of Broken Bay	6, 18, 27
Drug and Alcohol Multicultural Education Centre (DAMEC)- Liverpool	29
Hornsby Drug, Alcohol & Gambling Service	9, 30
Phoenix House Youth Services	13
Salvation Army- Hornsby Gateway Corps	3, 13, 23, 35
Taldumande Youth Services	14
The Centre for Addiction Medicine	36

## **Drug and Alcohol Counselling**

Al-Anon & Alateen Family Groups	5, 26
Drug and Alcohol Multicultural Education Centre (DAMEC)- Liverpool	29
Hornsby Drug, Alcohol & Gambling Service	9, 30
Mission Australia	12, 21, 33
Phoenix House Youth Services	13
Taldumande Youth Services	14
The Centre for Addiction Medicine	36

## **Drug and Alcohol Information**

Drug and Alcohol Multicultural Education Centre (DAMEC)- Liverpool	29
The Centre for Addiction Medicine	36

## **Early Intervention**

CatholicCare Diocese of Broken Bay	6, 18, 27
Mission Australia	12, 21, 33
Northern Sydney Early Intervention and Prevention Program	12, 22, 34
Northern Sydney Youth Homelessness Service	13, 22, 34
Specialist Homelessness Services (CatholicCare Waitara Family Centre)	4, 14, 35
The Burdekin Association Inc	14

## **Emergency Accommodation**

Ask Izzy	37
Hornsby Homelessness Task Force	2, 9
Hornsby Kuring-gai Women's	

Shelter	2, 9, 20, 31
Manly Warringah Women's Resource Centre	11
NSW Domestic Violence Line	37
Salvation Army- Hornsby Gateway Corps	3, 13, 23, 35
Specialist Homelessness Services (CatholicCare Waitara Family Centre)	4, 14, 35
St Vincent De Paul Society - Hornsby	4, 14, 24, 35
Taldumande Youth Services	14
The Burdekin Association Inc	14
Wayside Chapel	25

## **Emergency Material Aid**

Ask Izzy	37
Centrelink - Multilingual Phone Service	37
Salvation Army- Hornsby Gateway Corps	3, 13, 23, 35
St Vincent De Paul Society - Hornsby	4, 14, 24, 35
Waitara Family Centre (Centacare)	4, 15, 24, 36
Wayside Chapel	25

## **Emergency Services Volunteers**

Salvation Army- Hornsby Gateway Corps	3, 13, 23, 35
---------------------------------------	---------------

## **Ethnic Welfare Services**

CatholicCare Diocese of Broken Bay	6, 18, 27
Centrelink - Multilingual Phone Service	37
Drug and Alcohol Multicultural Education Centre (DAMEC)- Liverpool	29

## **Family Counselling**

CatholicCare Diocese of Broken Bay	6, 18, 27
Manly Warringah Women's Resource Centre	11
Mission Australia	12, 21, 33
Northern Sydney Early Intervention and Prevention Program	12, 22, 34
Northern Sydney Youth Homelessness Service	13, 22, 34
Phoenix House Youth Services	13
Taldumande Youth Services	14
Waitara Family Centre (Centacare)	4, 15, 24, 36

**Family Day Care**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27  
Waitara Family Centre  
(Centacare) .....4, 15, 24, 36

**Family Support**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27  
Hornsby Kuring-gai Women's  
Shelter .....2, 9, 20, 31  
Mission Australia .....12, 21, 33  
No Interest Loan Scheme  
(NILS) Hornsby .....12, 22, 34  
Northern Sydney Early  
Intervention and Prevention  
Program .....12, 22, 34  
Northern Sydney Youth  
Homelessness Service..13, 22,  
34  
Salvation Army- Hornsby  
Gateway Corps.....3, 13, 23, 35  
St Vincent De Paul Society -  
Hornsby .....4, 14, 24, 35  
Waitara Family Centre  
(Centacare) .....4, 15, 24, 36

**Financial Counselling**

Centrelink - Multilingual Phone  
Service .....37  
Financial Rights Legal Centre  
.....18  
Financial Rights Legal Centre  
Inc.....19  
No Interest Loan Scheme  
(NILS) Hornsby .....12, 22, 34  
Taldumande Youth Services 14  
Waitara Family Centre  
(Centacare) .....4, 15, 24, 36  
Wayside Chapel .....25

**Financial Information  
Services**

Centrelink - Multilingual Phone  
Service .....37  
Financial Rights Legal Centre  
.....18

**Foster Care**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27  
Waitara Family Centre  
(Centacare) .....4, 15, 24, 36

**Gambling Addiction**

Hornsby Drug, Alcohol &  
Gambling Service .....9, 30  
Salvation Army- Hornsby  
Gateway Corps.....3, 13, 23, 35

**Government Financial  
Assistance**

Centrelink - Multilingual Phone

Service.....37

**Government Information  
Services**

Centrelink - Multilingual Phone  
Service.....37

**Group Advocacy**

Hornsby Homelessness Task  
Force .....2, 9  
Phoenix House Youth Services  
.....13  
Public Interest Advocacy  
Centre (PIAC) .....23

**Halls and Meeting Rooms**

Hornsby Shire Council  
Community Services Branch  
.....10, 31

**Health Education**

Drug and Alcohol Multicultural  
Education Centre (DAMEC)-  
Liverpool .....29  
Hornsby Drug, Alcohol &  
Gambling Service .....9, 30

**Health Information  
Services**

Drug and Alcohol Multicultural  
Education Centre (DAMEC)-  
Liverpool .....29

**Homelessness**

Al-Anon & Alateen Family  
Groups .....5, 26  
Ask Izzy .....37  
Berowra Baptist Church ...5, 26  
Berowra Community Health  
Centre .....5, 17, 26, 38  
Catholic Community Services -  
Mental Health Carer Respite  
Program .....6, 27  
CatholicCare Diocese of  
Broken Bay .....6, 18, 27  
CCNB .....7, 28  
Centrelink - Multilingual Phone  
Service.....37  
Fusion Australia Ltd - Sydney  
North .....8, 19, 29, 38  
Galston & District Community  
Health Centre .....8, 20, 30  
Hornsby Cathedral Parish  
(Waitara & Normanhurst  
Churches) .....8  
Hornsby Connect Inc. 9, 20, 30  
Hornsby Drug, Alcohol &  
Gambling Service .....9, 30  
Hornsby Homelessness Task  
Force .....2, 9  
Hornsby Kuring-gai Women's  
Shelter .....2, 9, 20, 31  
Hornsby Meals on Wheels ..10,

31  
Hornsby Shire Council  
Community Services Branch  
.....10, 31  
Hornsby Shire Council's  
Community Development  
Team.....10, 32  
KNC - Berowra .....10, 32, 39  
KNC - Galston .....11, 32, 39  
KNC Pennant Hills...11, 21, 32  
Lifeline Shop Asquith .....21  
LINC Church Services Network  
Hornsby Incorporated 3, 11, 33  
Mission Australia .....12, 21, 33  
No Interest Loan Scheme  
(NILS) Hornsby .....12, 22, 34  
Northern Sydney Early  
Intervention and Prevention  
Program .....12, 22, 34  
Northern Sydney Youth  
Homelessness Service .13, 22,  
34  
NSW Domestic Violence Line  
.....37  
Phoenix House Youth Services  
.....13  
Public Interest Advocacy  
Centre (PIAC) .....23  
Salvation Army- Hornsby  
Gateway Corps....3, 13, 23, 35  
Society of St Vincent de Paul -  
Pennant Hills Outlet. 13, 23, 35  
Specialist Homelessness  
Services (CatholicCare  
Waitara Family Centre)...4, 14,  
35  
St Vincent De Paul Society -  
Hornsby .....4, 14, 24, 35  
Sydney Homeless Connect ..4,  
14, 24, 35, 39  
Taldumande Youth Services 14  
The Burdekin Association Inc  
.....14  
The Dish .....15, 36  
Waitara Family Centre  
(Centacare) .....4, 15, 24, 36  
Wayside Chapel .....25  
Youth Rezolutions .....16

**Human Rights**

Public Interest Advocacy  
Centre (PIAC) .....23

**Individual Advocacy**

Mission Australia .....12, 21, 33  
No Interest Loan Scheme  
(NILS) Hornsby .....12, 22, 34  
NSW Domestic Violence Line  
.....37  
Public Interest Advocacy  
Centre (PIAC) .....23

**Interpreting**

Centrelink - Multilingual Phone Service .....37

**Job Placement**

Centrelink - Multilingual Phone Service .....37

**Job Seeking Skills**

CatholicCare Diocese of Broken Bay .....6, 18, 27  
Centrelink - Multilingual Phone Service .....37  
Taldumande Youth Services 14  
Youth Rezolutions .....16

**Job Training**

Mission Australia .....12, 21, 33

**Juvenile Justice**

Public Interest Advocacy Centre (PIAC).....23

**Legal Aid**

Financial Rights Legal Centre Inc.....19  
Legal Aid NSW .....21  
Wayside Chapel .....25

**Legal Information Services**

Financial Rights Legal Centre .....18  
Financial Rights Legal Centre Inc.....19  
Legal Aid NSW .....21  
Public Interest Advocacy Centre (PIAC).....23

**Long Day Care**

CatholicCare Diocese of Broken Bay .....6, 18, 27

**Low Cost****Accommodation**

Ask Izzy .....37  
CatholicCare Diocese of Broken Bay .....6, 18, 27

**Low Cost Food Services**

Ask Izzy .....37  
Berowra Community Health Centre.....5, 17, 26, 38  
Fusion Australia Ltd - Sydney North.....8, 19, 29, 38  
Galston & District Community Health Centre .....8, 20, 30  
Hornsby Connect Inc..9, 20, 30  
Salvation Army- Hornsby Gateway Corps.....3, 13, 23, 35  
Wayside Chapel .....25

**Low Cost Goods and Equipment**

Lifeline Shop Asquith.....21  
Salvation Army- Hornsby Gateway Corps.... 3, 13, 23, 35  
Society of St Vincent de Paul - Pennant Hills Outlet. 13, 23, 35  
St Vincent De Paul Society - Hornsby ..... 4, 14, 24, 35

**Low Cost Legal Services**

Legal Aid NSW .....21  
Wayside Chapel .....25

**Low Income Earners**

Berowra Community Health Centre..... 5, 17, 26, 38  
CatholicCare Diocese of Broken Bay ..... 6, 18, 27  
Centrelink - Multilingual Phone Service.....37  
Financial Rights Legal Centre .....18  
Galston & District Community Health Centre ..... 8, 20, 30  
Hornsby Connect Inc. 9, 20, 30  
Legal Aid NSW .....21  
Lifeline Shop Asquith.....21  
LINC Church Services Network Hornsby Incorporated 3, 11, 33  
No Interest Loan Scheme (NILS) Hornsby..... 12, 22, 34  
Salvation Army- Hornsby Gateway Corps.... 3, 13, 23, 35  
Society of St Vincent de Paul - Pennant Hills Outlet. 13, 23, 35  
St Vincent De Paul Society - Hornsby ..... 4, 14, 24, 35  
Wayside Chapel .....25

**Meals on Wheels Volunteers**

Hornsby Meals on Wheels ..10, 31

**Mediation**

CatholicCare Diocese of Broken Bay ..... 6, 18, 27  
Waitara Family Centre (Centacare)..... 4, 15, 24, 36

**Men**

Berowra Community Health Centre..... 5, 17, 26, 38  
Catholic Community Services - Mental Health Carer Respite Program.....6, 27  
Galston & District Community Health Centre ..... 8, 20, 30  
Hornsby Drug, Alcohol & Gambling Service .....9, 30  
Hornsby Homelessness Task Force .....2, 9

Hornsby Shire Council Community Services Branch ..... 10, 31  
Hornsby Shire Council's Community Development Team..... 10, 32  
Mission Australia ..... 12, 21, 33  
No Interest Loan Scheme (NILS) Hornsby ..... 12, 22, 34  
Salvation Army- Hornsby Gateway Corps.... 3, 13, 23, 35  
Society of St Vincent de Paul - Pennant Hills Outlet. 13, 23, 35  
Specialist Homelessness Services (CatholicCare Waitara Family Centre)... 4, 14, 35  
St Vincent De Paul Society - Hornsby ..... 4, 14, 24, 35  
Sydney Homeless Connect .. 4, 14, 24, 35, 39  
Waitara Family Centre (Centacare)..... 4, 15, 24, 36

**Mental Health Services**

Catholic Community Services - Mental Health Carer Respite Program ..... 6, 27  
CatholicCare Diocese of Broken Bay ..... 6, 18, 27  
CCNB..... 7, 28  
Phoenix House Youth Services ..... 13  
Taldumande Youth Services 14  
The Centre for Addiction Medicine ..... 36

**Mental Illness**

Catholic Community Services - Mental Health Carer Respite Program ..... 6, 27

**Mixed Crafts**

Fusion Australia Ltd - Sydney North ..... 8, 19, 29, 38  
KNC - Berowra ..... 10, 32, 39

**NDIS****Accommodation/Tenancy**

CatholicCare Diocese of Broken Bay ..... 6, 18, 27

**NDIS Assist Personal Activities**

CatholicCare Diocese of Broken Bay ..... 6, 18, 27

**NDIS Assistance to access and maintain employment**

CatholicCare Diocese of Broken Bay ..... 6, 18, 27

**NDIS Assist-Life Stage****Transition**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27  
CCNB .....7, 28

**NDIS****Assist-Travel/Transport**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27

**NDIS Daily Tasks/Shared Living**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27

**NDIS Development-Life Skills**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27

**NDIS Group/Centre Activities**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27

**NDIS Household Tasks**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27

**NDIS Participate Community**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27

**NDIS Personal Activities High**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27

**NDIS Provider**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27  
CCNB .....7, 28  
Waitara Family Centre  
(Centacare) .....4, 15, 24, 36

**NDIS Specialised Driver Training**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27

**NDIS Support Coordination**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27  
CCNB .....7, 28

**NDIS Therapeutic Supports**

CatholicCare Diocese of  
Broken Bay .....6, 18, 27

**Needlework**

Berowra Community Health  
Centre ..... 5, 17, 26, 38

**Neighbourhood Centres**

Wayside Chapel .....25

**Newspapers and Printed Publications**

Drug and Alcohol Multicultural  
Education Centre (DAMEC)-  
Liverpool .....29  
Financial Rights Legal Centre  
.....18

**Nursing Homes**

CatholicCare Diocese of  
Broken Bay ..... 6, 18, 27

**Older People**

Berowra Baptist Church ...5, 26  
Berowra Community Health  
Centre ..... 5, 17, 26, 38  
Catholic Community Services -  
Mental Health Carer Respite  
Program .....6, 27  
CCNB .....7, 28  
Centrelink - Multilingual Phone  
Service .....37  
Galston & District Community  
Health Centre ..... 8, 20, 30  
Hornsby Meals on Wheels ..10,  
31  
Hornsby Shire Council  
Community Services Branch  
..... 10, 31  
Hornsby Shire Council's  
Community Development  
Team ..... 10, 32  
KNC - Berowra ..... 10, 32, 39  
KNC - Galston ..... 11, 32, 39  
KNC Pennant Hills... 11, 21, 32  
Lifeline Shop Asquith.....21  
LINC Church Services Network  
Hornsby Incorporated 3, 11, 33  
No Interest Loan Scheme  
(NILS) Hornsby..... 12, 22, 34  
Salvation Army- Hornsby  
Gateway Corps.... 3, 13, 23, 35  
Society of St Vincent de Paul -  
Pennant Hills Outlet. 13, 23, 35  
Specialist Homelessness  
Services (CatholicCare  
Waitara Family Centre) ...4, 14,  
35  
Wayside Chapel .....25

**Op Shops**

Fusion Australia Ltd - Sydney  
North ..... 8, 19, 29, 38

**Orphans**

Waitara Family Centre

(Centacare) ..... 4, 15, 24, 36

**Other Disability Aids and Equipment**

No Interest Loan Scheme  
(NILS) Hornsby ..... 12, 22, 34

**Other Health Conditions**

CCNB ..... 7, 28

**Other Hobbies and Interests**

KNC - Galston ..... 11, 32, 39

**Other Local Council Services**

Hornsby Shire Council  
Community Services Branch  
..... 10, 31

**Out of School Hours Care**

Waitara Family Centre  
(Centacare) ..... 4, 15, 24, 36

**Painting and Drawing**

Berowra Community Health  
Centre ..... 5, 17, 26, 38

**Parenting Skills**

Fusion Australia Ltd - Sydney  
North ..... 8, 19, 29, 38  
Mission Australia ..... 12, 21, 33  
Waitara Family Centre  
(Centacare) ..... 4, 15, 24, 36

**People with a Disability**

Al-Anon & Alateen Family  
Groups ..... 5, 26  
Catholic Community Services -  
Mental Health Carer Respite  
Program ..... 6, 27  
CatholicCare Diocese of  
Broken Bay ..... 6, 18, 27  
CCNB ..... 7, 28  
Centrelink - Multilingual Phone  
Service ..... 37  
Drug and Alcohol Multicultural  
Education Centre (DAMEC)-  
Liverpool ..... 29  
Galston & District Community  
Health Centre ..... 8, 20, 30  
Hornsby Drug, Alcohol &  
Gambling Service ..... 9, 30  
Hornsby Kuring-gai Women's  
Shelter ..... 2, 9, 20, 31  
Hornsby Meals on Wheels.. 10,  
31  
Hornsby Shire Council  
Community Services Branch  
..... 10, 31  
Hornsby Shire Council's  
Community Development  
Team ..... 10, 32  
KNC - Berowra ..... 10, 32, 39

KNC - Galston .....11, 32, 39  
 KNC Pennant Hills....11, 21, 32  
 Lifeline Shop Asquith .....21  
 LINC Church Services Network  
 Hornsby Incorporated.3, 11, 33  
 Mission Australia .....12, 21, 33  
 No Interest Loan Scheme  
 (NILS) Hornsby.....12, 22, 34  
 Public Interest Advocacy  
 Centre (PIAC).....23  
 Salvation Army- Hornsby  
 Gateway Corps.....3, 13, 23, 35  
 Society of St Vincent de Paul -  
 Pennant Hills Outlet .13, 23, 35  
 Specialist Homelessness  
 Services (CatholicCare  
 Waitara Family Centre) ...4, 14,  
 35  
 Sydney Homeless Connect...4,  
 14, 24, 35, 39  
 The Centre for Addiction  
 Medicine .....36  
 Waitara Family Centre  
 (Centacare) .....4, 15, 24, 36

### Phone or Web Information Services

Ask Izzy .....37  
 Financial Rights Legal Centre  
 .....18  
 NSW Domestic Violence Line  
 .....37

### Physiotherapy

Berowra Community Health  
 Centre.....5, 17, 26, 38  
 Galston & District Community  
 Health Centre .....8, 20, 30

### Plants and Gardening

Berowra Community Health  
 Centre.....5, 17, 26, 38

### Playgroups

Berowra Baptist Church ...5, 26  
 Berowra Community Health  
 Centre.....5, 17, 26, 38  
 CatholicCare Diocese of  
 Broken Bay .....6, 18, 27  
 Manly Warringah Women's  
 Resource Centre .....11  
 Mission Australia .....12, 21, 33

### Podiatry

Berowra Community Health  
 Centre.....5, 17, 26, 38  
 Galston & District Community  
 Health Centre .....8, 20, 30

### Pregnancy Counselling

CatholicCare Diocese of  
 Broken Bay .....6, 18, 27  
 Phoenix House Youth Services  
 .....13

Taldumande Youth Services 14

### Psychology and Psychiatry

Galston & District Community  
 Health Centre ..... 8, 20, 30  
 The Centre for Addiction  
 Medicine .....36  
 Waitara Family Centre  
 (Centacare)..... 4, 15, 24, 36

### Public Hospitals

The Centre for Addiction  
 Medicine .....36

### Refugee Support Services

Fusion Australia Ltd - Sydney  
 North..... 8, 19, 29, 38

### Rehabilitation Services

Al-Anon & Alateen Family  
 Groups.....5, 26  
 Hornsby Drug, Alcohol &  
 Gambling Service .....9, 30

### Relationships Counselling

CatholicCare Diocese of  
 Broken Bay ..... 6, 18, 27  
 Manly Warringah Women's  
 Resource Centre .....11  
 Phoenix House Youth Services  
 .....13  
 Taldumande Youth Services 14  
 Waitara Family Centre  
 (Centacare)..... 4, 15, 24, 36

### Respite Care Services

Catholic Community Services -  
 Mental Health Carer Respite  
 Program .....6, 27  
 Waitara Family Centre  
 (Centacare)..... 4, 15, 24, 36

### School Counselling

Phoenix House Youth Services  
 .....13  
 Taldumande Youth Services 14

### School Holiday Activities

Hornsby Shire Council  
 Community Services Branch  
 ..... 10, 31

### Settlement Assistance

Centrelink - Multilingual Phone  
 Service.....37

### Sex Counselling

Phoenix House Youth Services  
 .....13  
 Taldumande Youth Services 14

### Sexual Assault

Manly Warringah Women's  
 Resource Centre .....11

NSW Domestic Violence Line  
 ..... 37

### Shopping Assistance

KNC - Berowra ..... 10, 32, 39  
 KNC - Galston ..... 11, 32, 39  
 KNC Pennant Hills... 11, 21, 32  
 Lifeline Shop Asquith ..... 21  
 LINC Church Services Network  
 Hornsby Incorporated 3, 11, 33

### Shopping Assistance

#### Volunteers

KNC - Galston ..... 11, 32, 39  
 KNC Pennant Hills... 11, 21, 32  
 LINC Church Services Network  
 Hornsby Incorporated 3, 11, 33

### Smoking Addiction

Drug and Alcohol Multicultural  
 Education Centre (DAMEC)-  
 Liverpool ..... 29

### Social Clubs and Groups

Berowra Baptist Church... 5, 26  
 Berowra Community Health  
 Centre ..... 5, 17, 26, 38  
 Fusion Australia Ltd - Sydney  
 North ..... 8, 19, 29, 38  
 Hornsby Shire Council's  
 Community Development  
 Team..... 10, 32  
 Waitara Family Centre  
 (Centacare)..... 4, 15, 24, 36

### Social Support Services

CatholicCare Diocese of  
 Broken Bay ..... 6, 18, 27  
 CCNB..... 7, 28

### Special Needs Transport

KNC Pennant Hills... 11, 21, 32

### Speech Pathology

Berowra Community Health  
 Centre ..... 5, 17, 26, 38

### Suicide

CCNB..... 7, 28

### Support Groups

Al-Anon & Alateen Family  
 Groups ..... 5, 26  
 Berowra Community Health  
 Centre ..... 5, 17, 26, 38  
 CCNB..... 7, 28  
 NSW Domestic Violence Line  
 ..... 37  
 Waitara Family Centre  
 (Centacare)..... 4, 15, 24, 36

### Supported Accommodation

CatholicCare Diocese of



Broken Bay .....6, 18, 27  
 No Interest Loan Scheme  
 (NILS) Hornsby.....12, 22, 34  
 The Burdekin Association Inc  
 .....14  
 Youth Rezolutions .....16

### **Supported Employment**

CatholicCare Diocese of  
 Broken Bay.....6, 18, 27

### **Systemic Advocacy**

Public Interest Advocacy  
 Centre (PIAC).....23

### **Toy Libraries**

Fusion Australia Ltd - Sydney  
 North.....8, 19, 29, 38

### **Transition to Work**

#### **Programmes**

CatholicCare Diocese of  
 Broken Bay.....6, 18, 27  
 Mission Australia .....12, 21, 33

### **Transport Concessions**

Centrelink - Multilingual Phone  
 Service .....37

### **Trauma Counselling**

Manly Warringah Women's  
 Resource Centre .....11

### **Unemployed**

Centrelink - Multilingual Phone  
 Service .....37  
 Taldumande Youth Services 14  
 The Dish .....15, 36

### **Volunteer Carers**

KNC Pennant Hills....11, 21, 32

### **Volunteer Cooks**

The Dish .....15, 36

### **Volunteer Drivers**

KNC - Berowra .....10, 32, 39  
 KNC - Galston .....11, 32, 39  
 KNC Pennant Hills....11, 21, 32  
 LINC Church Services Network  
 Hornsby Incorporated.3, 11, 33  
 Salvation Army- Hornsby  
 Gateway Corps.....3, 13, 23, 35

### **Volunteer Recruitment**

Mission Australia .....12, 21, 33

### **Volunteering Information Services**

Mission Australia .....12, 21, 33

### **Women**

Berowra Community Health  
 Centre.....5, 17, 26, 38  
 Catholic Community Services -

Mental Health Carer Respite  
 Program.....6, 27  
 Galston & District Community  
 Health Centre ..... 8, 20, 30  
 Hornsby Drug, Alcohol &  
 Gambling Service .....9, 30  
 Hornsby Homelessness Task  
 Force .....2, 9  
 Hornsby Kuring-gai Women's  
 Shelter ..... 2, 9, 20, 31  
 Hornsby Shire Council  
 Community Services Branch  
 ..... 10, 31  
 Hornsby Shire Council's  
 Community Development  
 Team ..... 10, 32  
 Manly Warringah Women's  
 Resource Centre .....11  
 Mission Australia ..... 12, 21, 33  
 No Interest Loan Scheme  
 (NILS) Hornsby..... 12, 22, 34  
 NSW Domestic Violence Line  
 .....37  
 Salvation Army- Hornsby  
 Gateway Corps.... 3, 13, 23, 35  
 Society of St Vincent de Paul -  
 Pennant Hills Outlet. 13, 23, 35  
 Specialist Homelessness  
 Services (CatholicCare  
 Waitara Family Centre) ...4, 14,  
 35  
 St Vincent De Paul Society -  
 Hornsby ..... 4, 14, 24, 35  
 Sydney Homeless Connect ...4,  
 14, 24, 35, 39  
 Waitara Family Centre  
 (Centacare)..... 4, 15, 24, 36

### **Yoga**

Berowra Community Health  
 Centre..... 5, 17, 26, 38  
 KNC - Berowra ..... 10, 32, 39

### **Youth**

Berowra Baptist Church ...5, 26  
 Berowra Community Health  
 Centre..... 5, 17, 26, 38  
 CatholicCare Diocese of  
 Broken Bay ..... 6, 18, 27  
 Fusion Australia Ltd - Sydney  
 North..... 8, 19, 29, 38  
 Hornsby Drug, Alcohol &  
 Gambling Service .....9, 30  
 Hornsby Shire Council's  
 Community Development  
 Team ..... 10, 32  
 Mission Australia ..... 12, 21, 33  
 No Interest Loan Scheme  
 (NILS) Hornsby..... 12, 22, 34  
 Northern Sydney Early  
 Intervention and Prevention  
 Program..... 12, 22, 34  
 Northern Sydney Youth

Homelessness Service . 13, 22,  
 34  
 Phoenix House Youth Services  
 ..... 13  
 Specialist Homelessness  
 Services (CatholicCare  
 Waitara Family Centre)... 4, 14,  
 35  
 Sydney Homeless Connect .. 4,  
 14, 24, 35, 39  
 Taldumande Youth Services 14  
 The Burdekin Association Inc  
 ..... 14  
 Wayside Chapel ..... 25  
 Youth Rezolutions ..... 16

### **Youth Accommodation**

Taldumande Youth Services 14  
 The Burdekin Association Inc  
 ..... 14  
 Youth Rezolutions ..... 16

### **Youth Work Volunteers**

Fusion Australia Ltd - Sydney  
 North ..... 8, 19, 29, 38  
 Phoenix House Youth Services  
 ..... 13  
 Taldumande Youth Services 14