



Fagan Park Car Parking – General Information

General Information

Fagan Park is open every day, except Christmas Day from 7am until 5.30pm eastern standard time or 6.30pm during daylight savings (DST).

Fagan Park has two entrances: Arcadia Road (**main entrance**) and Carrs Road.

Car parks are available at both entrances, with an extra overflow carpark at Arcadia Road (when open). Fees apply for vehicle parking.

Day Vehicle Parking

A valid Pay and Display Ticket must be clearly displayed (printed side face up) on the vehicle's dashboard or be fixed inside a registration label holder attached to a motorcycle (fines apply).

Fagan Park has six Pay & Display Ticket Machines (PDTM), two per carpark. All PDTM accept card but only two PDTM, **FP1** and **FP5**, accepts both card and coin (no change provided):

- ❖ Arcadia Road (located closest to playground) **FP1** **FP2**
- ❖ Arcadia Road overflow carpark (when open) **FP3** **FP4**
- ❖ Carrs Road (located closest to Carrs 3 shelter) **FP5** **FP6**

Please allow sufficient time to purchase your ticket, especially during weekends, school holidays and special events.

An annual permit sticker is available (online only). Each permit is valid for **one** privately-owned motor vehicle (up to 8 seats) or motorcycle. To be eligible to apply you must have a valid Hornsby Shire residential address where your permit will be posted. Permits are not valid for taxis, hire/rental motor vehicles, buses or mini-buses. The permit is subject to Council's Fagan Park Annual Car Parking Permit Conditions.

Pay & Display Ticket Machines (PDTM) Faults

Please report all faults immediately to Council on 9847 6666, including PDTM ID. Council will investigate machine faults.

If no ticket is issued:

- Please ensure firstly machine isn't displaying an *out of order* sign. If yes, please use another machine.
- If transaction was processed but no ticket was issued, please note PDTM ID, time and date and refer to **Duplicated Payments** instructions below. Please use another PDTM to purchase a valid day ticket.
- **Fines apply if a valid Pay and Display Ticket isn't clearly displayed. Please place ticket on your vehicle's dashboard to display printed side or fixed inside a registration label holder attached to a motorcycle.**
- Please refer to **Parking Infringement Notices** instructions below if issued with an infringement notice.

Duplicated PDTM Payments

Council will investigate claims within 7 days. If your credit card has a duplicated PDTM payment please contact Council on 9847 6666 between Monday – Friday, 8.30am-5pm or email hsc@hornsby.nsw.gov.au and have the following information ready:

- your name and best contact number and email
- date and time of duplicated charges
- PDTM ID
- first 4 digits and last 4 digits of the card used.
- Car registration number

Parking Infringement Notices

All infringement notices issued by Council Rangers are processed by the Revenue NSW. If you want to dispute an infringement notice ALL initial representation must in the first instance, go to Revenue NSW. Revenue NSW will then contact Council to verify information. For further information about your options visit [Revenue NSW](http://RevenueNSW) or contact them on 1300 138 118 between 7.00am - 7.00pm Monday to Friday. Please ensure you have the Infringement notice number and date ready.