



Home Modification & Maintenance Services Northern Sydney Region



Lifestyle and opportunity
@ your doorstep



Sydney Community Services



MWP Community Aid

Home Modification and Maintenance Services Northern Sydney Region

The Home Modification and Maintenance Service is a Federal Government-funded service which provides modifications and maintenance services to the frail aged or their carers to assist them to live independently and safely in their own homes.

Modifications: Modifications can include, hand-held showers, disabled access, bed/chair raisers, grab rails, handrails, ramps & wedges, with the upper limit for this work being \$5,000.

Modifications require a referral from My Aged Care (MAC). This service is income assessed.

Maintenance: Minor maintenance for work up to \$3,000. These works may include carpentry, plumbing, electrical, painting, glazing, locks, drainage, gutter cleaning and paving/concreting.

Licensed and insured carpenters and tradespeople with National Criminal History checks are engaged by the service.

Cost: The Home Modification and Maintenance Services Northern Sydney Region is funded by the Commonwealth Home Support Program (CHSP) so we can offer subsidised rates by negotiation.

Referrals: You will need a referral and referral number through **My Aged Care – phone 1800 200 422**. **My Aged Care** (MAC) will assess - on age and income - whether you are eligible for subsidy by the Australian Government Department of Health and Ageing. MAC is the Federal Government gateway to subsidised services for people 65 years and over, or 50 years and over for people of Aboriginal or Torres Strait Island descent. *Please tell MAC that the home maintenance team which operates in your local government area is your preferred provider.*



How to contact **My Aged Care**

Phone: 1800 200 422

Monday to Friday 8am-8pm or

Saturday 10am-2pm

National Relay Service

Phone: 1800 555 677 and
ask for 1800 200 422

Translating and Interpreting Service

Phone: 131 450 and
ask for 1800 200 422

Hornsby Ku-ring-gai home maintenance and modification service for:

- Hornsby
- Ku-ring-gai

The Service assists with small scale modifications and maintenance works to assist people to remain living at home or with a carer to live more independently in the community. Licenced and insured carpenters and trade people with National Criminal History checks are engaged by the service.

Modifications: Our home modification service assist with hand held showers, bed and chair raisers, grab rails, hand rails and tyrex and envirowalk ramps.

Maintenance: We also arrange jobs including minor carpentry, gutter cleaning, pressure cleaning, minor plumbing and electrical work.

Please contact Hornsby Ku-ring-gai Home Modification and Maintenance Service to discuss your needs.

Contact Details

P: 9847 6503 **F:** 9847 6911

Email: homemod@hornsby.nsw.gov.au

Web: www.hornsby.nsw.gov.au

Address: Community Services Branch
28-44 George Street Hornsby 2077

Operational Hours:

9.00 am – 4.00 pm
Monday to Friday



“ I was very happy with service outcome. The house is much safer and my garden now accessible - great!! I appreciate the rails installed every time I go into my garden. ”





Sydney Community Services

Lower North Shore home maintenance and modification service for

- Lane Cove
- Mosman
- North Sydney
- Willoughby
- Hunters Hill

Modifications: Our home modification service helps you enjoy staying comfortably and safely in your home. Typical improvements we make include installation of hand-held showers, internal and external 'grab' rails, ramp construction to replace steps – among other things.

Maintenance: We also arrange jobs including minor carpentry, fixing taps and concrete repairs or pressure cleaning. If you have more complex jobs, we can link you to well-trusted tradespeople with whom we've worked for many years.

Garden maintenance is provided up to twice a year. The service includes weeding, pruning and general garden tidying, as well as advice on making gardens easier to maintain, sourcing easy-care plants and clearing pathways for safety.

Sydney Community Services is an NDIS provider.

Please contact Sydney Community Services to discuss your needs:

Phone: 9427 6425 or **Email:** support@sydneycs.org

We are at 1 Pottery Lane, Lane Cove, NSW 2066.
More information online at: www.sydneycs.org



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Thank you for making my house a safer place for me to stay

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RYDE/HUNTERS HILL HOME MODIFICATION & MAINTENANCE SERVICE

Area covered: Ryde and Hunters Hill local Government areas

Operational hours: 8.30am – 4.30pm Monday to Friday

Contact details:

P: 9952 8308

F: 9952 8070

Email: hmms@ryde.nsw.gov.au

Web: www.ryde.nsw.gov.au

Address: 1 Pope Street Ryde NSW 2112

Services Provided: Provides licenced and insured carpenters and tradespeople to the individual home owners for Modification, and maintenance works. Services available are Carpentry, Plumbing, Electrical and Handyman.



*Home Modification & Maintenance service
has brought convenience & safety*





MWP Community Aid



MWP Community Aid

Home Maintenance & Modification Service

Areas Covered - Northern Beaches Council catchment

Operational Hours: 9.00 am – 4.00 pm Monday to Friday

Contact Details

P: 9913 2133

F: 9970 5304

Email: mwpcas@mwpccommunityaid.com.au

Web: www.mwpccommunityaid.com.au

Address: 3 Gondola Road, North Narrabeen NSW 2101

Services Provided: Provides licenced and insured carpenters and tradespeople to the individual home owners for modification and maintenance works. Services available are carpentry, plumbing, electrical and handyman.

MWP Community Aid is able to quote for private work.



We can't believe the excellent quality of work carried out by Lynden and Ned.

They accomplished a very difficult job with great skills and courtesy and we are most grateful.





MWP Community Aid



MWP COMMUNITY AID / NORTHERN SYDNEY HOME MODIFICATION SCHEME

MWP Community Aid/Northern Sydney Home Modification Scheme provides a range of modifications to homes for people who are:

- Frail aged
- An adult or younger person with a disability
- A carer of the above
- Live in the Northern Sydney Metropolitan Region

Areas Covered:

- Northern Beaches
- North Sydney
- Lane Cove
- Ku-ring-gai
- Hunters Hill local Council areas.
- Mosman
- Willoughby
- Hornsby
- Ryde

Priority of service is determined by need and available resources.

MWP Community Aid/NSHMS assists with complex home modifications, including wheelchair access, bathroom modifications and lift installations.

Costs are negotiated with each client individually.

Eligibility is determined according to guidelines.

MWP Community Aid is able to quote for private work.



Contact details:

P: 9913 2133

F: 9970 5304

Email: mwpcas@mwpcommunityaid.com.au

Web: www.mwpcommunityaid.com.au

Address: 3 Gondola Road,
North Narrabeen NSW 2101

Office Hours: 9am – 4pm Monday - Friday



Your Rights and Responsibilities

As a client you have the right to expect:

- Privacy and confidentiality.
- Respect and dignity
- Provision of quality materials and service
- Access to service on a non-discriminatory basis
- The right and responsibility to accept or reject service, wholly or in part.

Complaints

Clients have the right to present a complaint and know it will be listened to. You have the right to make a complaint without it affecting the service you receive. Complaints can be useful in helping us to adjust our service for client satisfaction.

All complaints will be responded to and the client's identity protected.

If you wish to make a complaint, or want someone to make a complaint on your behalf:

Contact the Team Manager/Coordinator, of the Home Modification Service, or The Aged Care Complaints Commissioner. **Phone 1800 550 552**



Australian Government
Department of Health