

## FAQs

### Will my journey time increase during the upgrade?

Bus reliability is dependent on stopping patterns and the time of day. It could take the average customer at least 10 more minutes, depending on the replacement bus trip, time of day of travel and interchange to other modes.

Station Link services will operate on a turn-up-and-go basis, with at least one bus every 10 minutes between Epping and Chatswood. More services will be provided in the peak periods with a bus at least every six minutes.

You will be able to plan your trip and account for things such as stopping patterns using real time apps and the trip planner well before services start on 30 September 2018. To stay across the latest updates, visit [mysydney.nsw.gov.au](http://mysydney.nsw.gov.au)

### Will there be increased traffic congestion during the upgrade?

The Macquarie Park precinct and surrounding road network currently experiences traffic congestion, particularly during peak periods. We are working closely with the community, businesses and local government to help address congestion and will implement targeted travel demand strategies aimed at reducing vehicle numbers in the peak.

Transport for NSW and Roads and Maritime Services is also investing in additional bus priority and capacity improvements, and reallocating parking to improve bus service reliability during the upgrade. The Transport Management Centre will continue to proactively manage the network to optimise the flow of traffic during this temporary disruption.

### How much will I be charged travelling on one of the new bus services

You will need a valid Opal card to travel on Station Link services. You will be charged a standard train fare. Similar to train journeys, a 30 per cent off-peak discount on full price Opal fares will apply to journeys on these bus services. For details about off-peak travel, visit [Opal.com.au](http://Opal.com.au)



### Where can I get more information?

For more information about Station Link, visit [mysydney.nsw.gov.au](http://mysydney.nsw.gov.au)

More information will be made available closer to the launch of Station Link.

If you would like to register to receive regular updates about Station Link during the upgrade, please email [StationLink@transport.nsw.gov.au](mailto:StationLink@transport.nsw.gov.au)

# Station Link<sup>TM</sup>



**Epping to Chatswood**  
From 30 September 2018

Find out more at  
[mysydney.nsw.gov.au](http://mysydney.nsw.gov.au)



## What is Station Link?

Station Link is a \$49 million investment in more than 120 new, fully accessible, air-conditioned buses providing thousands of extra services from 30 September 2018. High frequency Station Link services will keep customers moving while the rail line between Epping and Chatswood is upgraded for up to seven months, ahead of Sydney Metro opening in 2019.

### Key features of Station Link include:

- > High frequency, turn-up-and-go services to stations between Epping and Chatswood at least every six minutes during the peak.
- > More than 110 services per hour in the busiest parts of the day.
- > A dedicated high frequency service to Macquarie University Campus from Epping Station.
- > A loop service running at least every 10 minutes 7 days a week to all stations between Epping to Chatswood.

Station Link bus services will be available on the trip planner at [transportnsw.info](http://transportnsw.info) and on real time apps.

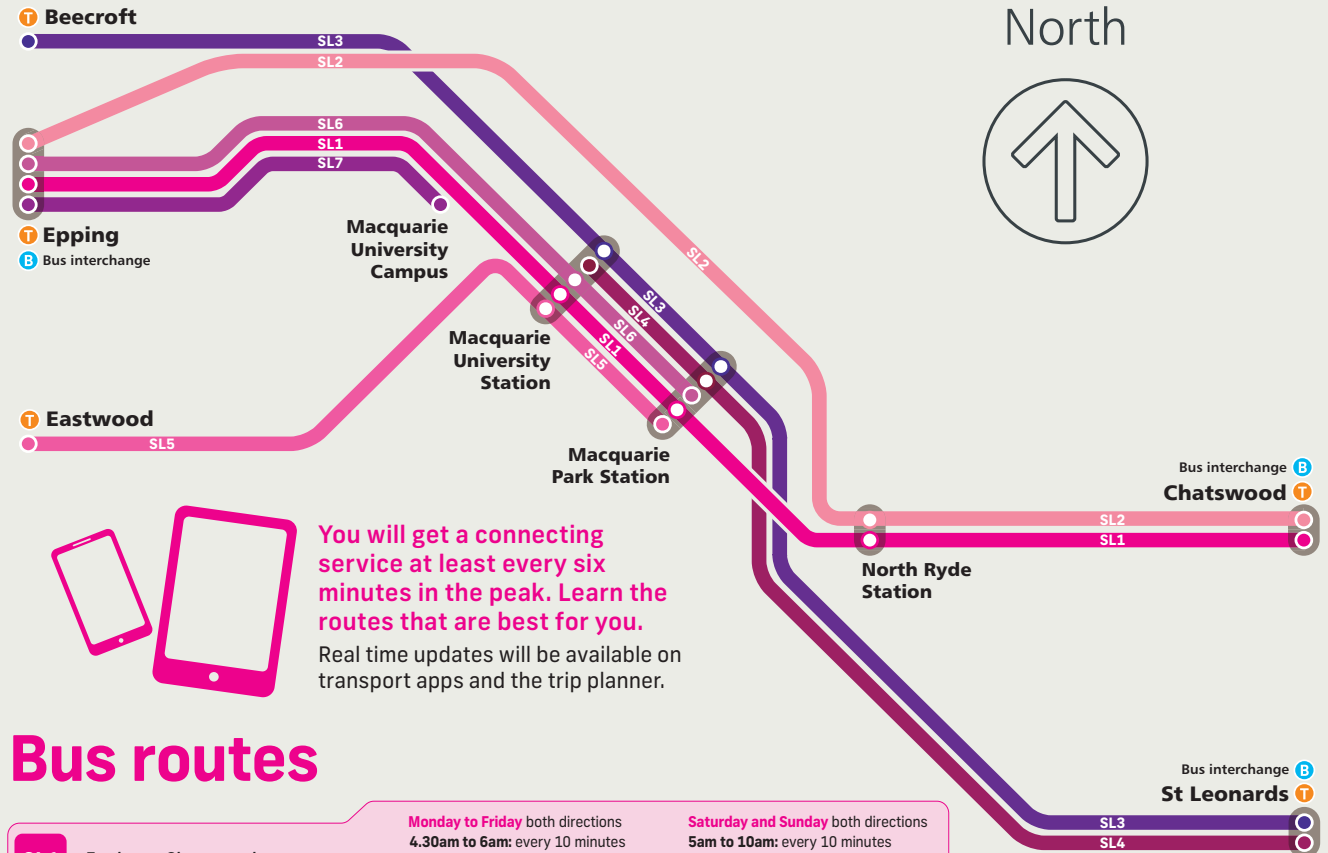
A package of road and intersection upgrades, including bus priority measures, will be completed by the introduction of Station Link to improve public transport reliability.

## Why is the Epping to Chatswood line being upgraded?

The Epping to Chatswood line needs to be converted to Metro standards ahead of Sydney Metro Northwest which opens to customers in the first half of 2019. Customers will get a train every four minutes in the peak in each direction – that's 15 an hour, almost four times as many as now (in the peak direction).

The five existing stations along the line – at Epping, Macquarie University, Macquarie Park, North Ryde and Chatswood – will have screen doors along the full length of the metro platforms to keep people and objects like prams away from the tracks, improving customer safety and allowing trains to get in and out of stations much faster.

To upgrade the existing suburban railway to metro standards, major work needs to be done –including new signalling and communications systems, electrical and fire and life safety systems.



You will get a connecting service at least every six minutes in the peak. Learn the routes that are best for you.

Real time updates will be available on transport apps and the trip planner.

## Bus routes

### SL1 Epping to Chatswood

**Monday to Friday** both directions  
 4.30am to 6am: every 10 minutes  
 6am to 9pm: every 6 minutes  
 9pm to 12.30am: every 10 minutes

**Saturday and Sunday** both directions  
 5am to 10am: every 10 minutes  
 10am to 7pm: every 5 minutes  
 7pm to 12.30am: every 10 minutes

### SL2 to SL7 run only on Monday to Friday

#### SL2 Epping to Chatswood via Motorway

**To Chatswood**  
 6am to 10am: at least every 6 minutes

**To Epping**  
 3pm to 7pm: at least every 6 minutes

#### SL3 Beecroft to St Leonards via Macquarie University and Macquarie Park

**To St Leonards**  
 6am to 10am: every 6 minutes

**To Beecroft**  
 3pm to 7pm: every 6 minutes

#### SL4 St Leonards to Macquarie University via Macquarie Park

**To St Leonards**  
 6am to 10am: at least every 20 minutes  
 3pm to 7pm: at least every 4 minutes

**To Macquarie University**  
 6am to 10am: at least every 4 minutes  
 3pm to 7pm: at least every 15 minutes

#### SL5 Eastwood to Macquarie Park via Macquarie University

**To Macquarie Park**  
 6am to 10am: every 6 minutes

**To Eastwood**  
 3pm to 7pm: every 6 minutes

#### SL6 Epping to Macquarie Park via Macquarie University

**To Macquarie Park**  
 6am to 10am: every 12 minutes

**To Epping**  
 3pm to 7pm: every 10 minutes

#### SL7 Epping to Macquarie University Campus

**To Macquarie University Campus**  
 7am to 3pm: every 10 minutes

**To Epping**  
 10am to 7pm: every 10 minutes

All times are approximate