

General Conditions

- 1. The hirer must be at least 21 years of age to hire a Hornsby Shire Council venue and may be required to provide photographic identification upon request.
- 2. The hirer must disclose an accurate description of the purpose of hire and the venue may only be used for the manner described. Council may refuse any application or cancel any booking in the event of a breach of the Terms and Conditions of Hire, or where usage is judged to be contrary to the public interest including, but not limited to, non-disclosure or the supplying of misleading information as to the intended purpose of hire. Council will not be liable for any consequential loss.
- 3. Special conditions may be imposed for some types of events including, but not limited to additional security requirements, traffic control plans, high risk conditions, safe work method statements and/or event safety plans.
- 4. Bookings are for a minimum of two hours (or as otherwise specified in Council's Fees and Charges) and thereafter in half hourly increments (not 15 minutes). The venue must not be entered prior to the hire period and similarly must be vacated by the time the hire period ends. If the agreed booking time is exceeded, additional hire fees will be applicable and invoiced. Payment of all additional invoices will be required prior to the return of the hirer's security deposit.
- 5. It is the responsibility of the hirer to check the condition of the venue immediately prior to occupation and determine whether the venue is fit for the intended use.
- 6. When entering the venue hirers are to make themselves aware of the emergency evacuation procedures displayed within each venue. The hirer is to ensure that emergency exit routes remain clear at all times.
- 7. Closed Circuit Television (CCTV) cameras may be in operation on Council premises. Recorded images are collected and held by Hornsby Shire Council. Venues that have CCTV cameras in operation have signage on display.
- 8. A NSW Police Force *Notification to Take and Consume Alcohol in Public Halls* must be obtained by the hirer from the Local Area Command (Police Station), to allow the entry or consumption of alcohol at any Council owned venue. It is the hirer's responsibility to obtain this notification and provide it to Council no less than two weeks prior to the hire of the venue. Hirers will forfeit their security deposit if alcohol is consumed and appropriate notification has not been sought and provided to Council.
- 9. All hirers who work/volunteer with children or provide a service to children under the age of 18 years old are required under legislation to complete a *Working with Children Check* (WWCC). If the hirer has multiple staff working/volunteering with children, all are required under legislation to complete a WWCC. Hirers must verify the WWCC with the Office of the Children's Guardian. The WWCC is valid for five years. For further information and details contact: www.kidsguardian.nsw.gov.au or email: check@kidsguardian.nsw.gov.au.

Fees and Charges

10. Hire charges for regular hirers (those organisations or individuals hiring the same Council venue 10 or more times per calendar year), will be calculated and invoiced in advance on a monthly basis. Invoices have a 30 day payment period and if payment is not received by the due date action will be taken to recover the amounts due. The payment method for regular hire is via direct debit only.



- 11. It is the hirer's responsibility to ensure all invoices are paid in accordance with their hire agreement. Failure to make payment in accordance with these terms may result in Council terminating a hire agreement and requesting the return of the venue keys.
- 12. Hire charges for casual hirers (those organisations or individuals hiring the same Council venue no more than nine times per calendar year), are payable online at the time of booking unless an invoice is issued by Council. Casual hire invoice terms are seven days, or if hire date occurs within seven days, full payment is due prior to occupation of the venue.
- 13. Council reviews fees and charges in line with the financial calendar year (July June). Any changes will be effective from 1 July each year. Changes to fees and charges will apply to existing bookings for the applicable period following the date of adoption by Council.
- 14. A security deposit in the form of a pre-authorisation hold is required for casual hire of any Council venue with the amount dependent on the venue booked and the type of booking the hirer is making i.e. high risk event. If at the conclusion of the hire, there has been a breach of the Terms and Conditions, the funds will be withdrawn whilst the matter is investigated. If there are no breaches to the Terms and Conditions of hire, the pre-authorisation security hold will be released in line with the hirer's financial institution. Regular hirers are required to pay a security deposit and key deposit invoice prior to commencing hire. Security deposit amounts are published in Council's Fees and Charges.
- 15. Hirers, both regular and casual may forfeit a security deposit or pre-authorisation amount in the event that the key is not returned or that the hirer breaches the Regular Hire or Casual Hire Agreement and/or any of the Terms and Conditions of Hire Community Venues.
- 16. There is no transfer of booking dates or tentative bookings accepted for casual hire. Hirers wishing to change booking dates are required to cancel their booking and re-book online, noting Council's cancellation policy and non-refundable booking fee.

Cancellation Policy

- 17. Council's cancellation policy is as follows:
 - 30 days' notice or more 100% refund of hire fees, less non refundable booking fee;
 - Less than 30 days' notice no refund.

Cancellations for casual hire will only be accepted in writing (via email). Please send notification to <u>vmt@hornsby.nsw.gov.au</u>.

Any alteration and/or cancellation requests to the Regular Hire Agreement will only be accepted using the Regular Hire Alteration form. Please send completed form to <u>vmt@hornsby.nsw.gov.au</u>.

Public Liability Insurance

- 18. The hirer must ensure a certificate of currency for public liability insurance for not less than twenty million dollars (\$20,000,000.00) coverage either for themselves or any third party in attendance. This is required if the hirer or third party:
 - a. Is a sporting body, club, association, corporation or incorporated body;
 - b. Is undertaking a commercial or profit-making activity, selling goods or collecting money.



Public liability insurance must be in the same name as the booking and must be provided to Council not less than two weeks prior to the hire.

Individuals or community groups who are not undertaking the activities mentioned above, will be covered by Council's public liability insurance. Hirers should note that a two thousand dollar (\$2000.00) excess is payable by a hirer arising from any claim caused and/or arising from a hire.

Hirers employing professionals, i.e. jumping castles, fairies, catering, disc jockeys, and the like, must provide Council a copy of the service provider's public liability insurance for not less than twenty million dollars (\$20,000,000.00), no less than two weeks prior to the venue hire.

Should a hirer's public liability insurance policy expire during the term of hire, it is the hirer's responsibility to provide Council with a copy of the insurance policy renewal. A lapse of insurance constitutes a breach of the hire agreement.

Use of Facility

- 19. Chairs and tables must be returned to the allocated storage area at the end of the hire period. For safety reasons chairs are to be stacked no more than 10 high and are not permitted to be placed in front of cupboards, fire extinguishers, equipment or doors which others may need to access.
- 20. Property not belonging to Council that is kept at the venue during the term of a hire agreement will be at the owner's risk. Once the term of agreement has concluded, the hirer must remove all property unless otherwise authorised by Council. Council shall not be held responsible for any personal property left at the venue and Council is authorised to remove and dispose of all property/equipment.
- 21. Hirers are to provide Council a key to enable access to all private storage areas located at the venue. It is a requirement of the hirer to ensure no dangerous or flammable goods are stored on Council managed property at any time.
- 22. Hirers must disclose if they intend to bring in and use their own electrical appliances at a Council venue and ensure equipment is tested and tagged. If an electrician or staff are required to attend the venue as a direct result of a hirer's use of the venue, an invoice for the service call and any repairs will be charged to the hirer.
- 23. No naked flames of any type may be lit or utilised within the venue, including candles or tea lights. No open fires/candles of any type may be lit in the surrounding grounds. Smoke/fog machines or similar are not permitted within Council venues.
- 24. Activities conducted within a venue must not impact on other hirers or the general public.
- 25. Animals and ball sports are not permitted inside venues unless written permission is attained from Council.
- 26. Drawing pins, nails, screws, adhesive tape or any other item or substance that may damage infrastructure must not be used to affix decorations. All decorations are to be completely removed at the conclusion of the event.
- 27. Signs may not be displayed by hirers except on the designated notice boards provided, non-compliant signs will be removed. Temporary, external signage such as A-frames, teardrops or banners are



permitted inside the venue perimeter for the duration of individual bookings and must be removed prior to leaving the venue on each occasion.

- 28. The hirer accepts responsibility to obtain the necessary permission from the owner of the copyright (as defined in the Copyright Act 1968) in a work, including obtaining appropriate licences and permits from The Australian Performing Rights Association Ltd (APRA), Australian Mechanical Copyright Owners Society (AMCOS) and The Phonographic Performance Company of Australia (PPCA), for the:
 - a) Public performance or, communication of music ('the public performance'); and,
 - b) The playing of recorded music in public ('the public playing of music').

The hirer indemnifies Council for any breach of copyright in a work or other subject-matter or, for not obtaining adequate permission for 'the public performance' and the 'public playing of music'.

- 29. Amplified music and general noise levels must be kept at a reasonable level under the Protection of the Environment Operations (Noise Control) Regulation 2017. Further information is available at www.epa.nsw.gov.au/your-environment/noise. Hirers and guests must vacate the venue and cease all noise by:
 - 10:00pm Sunday Thursday
 - 12:00am (midnight) Friday and Saturday
 - 12:00am (midnight) on days immediately preceding a public holiday.
- 30. The hirer is responsible for any breakages, theft or damage caused to the building, grounds or equipment. Should such an incident occur, Council must be contacted immediately. Associated costs will be invoiced to the hirer and must be paid prior to the release of any security deposit or pre-authorisation hold.
- 31. The hirer must ensure that all lights, fans, heaters, air conditioners, sound systems and cooking appliances are turned off, windows and doors closed, locked and secured prior to leaving the venue, including any external amenities or storage areas.
- 32. Ceremonial fires are not permitted within the venue or surrounds without prior written consent from Council.
- 33. Smoking is not permitted within any Council venue nor within 10 metres of the venue. It is the responsibility of the hirer to ensure this condition is strictly adhered to by all guests.
- 34. Hirers must bring cleaning products including garbage bags and ensure that the venue is left in a clean and tidy condition. All tables and chairs are to be wiped clean before being put away by the hirer, floors swept (and mopped if required), kitchen equipment cleaned, decorations and rubbish removed. Bathroom and toilet areas must also be checked, sinks and benches wiped down and paper picked up off the floor.
- 35. All rubbish must be removed from the venue at the completion of the hire period and disposed of in the Council provided bins, located outside the building. It is the responsibility of the hirer to take with them any excess rubbish that does not fit in the bins provided with the lids closed. Failure to do so will result in a rubbish disposal fee being invoiced to the hirer.

Food Handling and Cooking



- 36. All food preparation and cooking within the venue must be conducted in the designated kitchen areas only. Hirers must protect the flooring from grease and oil spills and other food stains. Hirers must ensure that after use, all food preparation surfaces and floors are thoroughly cleaned to ensure that no food, oil or grease remains.
- 37. No barbeques, spit roasts or gas bottles are permitted within the venue (building) or within three metres of the building's exterior.
- 38. Outdoor use only (where permitted) barbeques, pizza ovens, spit roasts and/or gas bottles must be monitored at all times whilst in use and must not be left unattended. In the event of a Total Fire Ban, hirers are obligated to follow the restrictions set by the NSW Rural Fire Service with regard to cooking with solid fuels and/or open flames www.rfs.nsw.gov.au.
- 39. When food is prepared and offered for sale at a venue, the hirer must complete a Food Premises Notification form available from Council. The completed form must be provided to Council no less than two weeks prior to the booking.

High Risk Functions

- 40. Council has several designated facilities suitable for high risk events. High risk functions are considered to be, but not limited to 16 21 year old birthday parties, youth events, large crowd events and live music events.
- 41. High risk functions are subject to special conditions and therefore, require at least five weeks' notice to be considered for approval.
- 42. A NSW Police Force *Notification to Take and Consume Alcohol in Public Halls* must be obtained from the Local Area Command (Police station) to allow the entry and or consumption of alcohol at any Council owned venue. Council is to be provided with a copy of the authorised form not less than 30 days prior to the booking.
- 43. Hirers are required to register their function/event on the NSW Police Force website <u>www.police.nsw.gov.au/online_services/party_safety</u>. Registration can be completed online or through contacting the local Police station directly. Upon completion of the registration, the hirer will be issued a registration number. This number is to be provided to Council not less than 30 days prior to the booking.
- 44. Liquor must not be sold or offered for sale at any time at a Council venue. This includes disguising the cost of the liquor in the price of a meal, admission or any other type of ticket or function cost.
- 45. Persons under the age of 18 years must not be served, supplied or sold liquor. To do so is an offence under the *Liquor Act* 2007 and subject to a penalty/fine.
- 46. Licenced security guards holding a certificate of currency for public liability for no less than twenty million dollars (\$20,000,000.00) must be employed at high risk functions for the duration of the function/event. Evidence of security guard employment and insurance is to be provided to Council not less than 30 days prior to the booking. A minimum of one licensed security guard for up to 50 guests and thereafter, a ratio of one licenced security guard for every additional 50 guests.
- 47. Functions are to be contained within the venue, guests are not permitted to congregate in outside areas including car parks or streets.



- 48. To minimise opportunities for uninvited guests, only one door of the venue should be used for exit and entry with supervision from hired security guards and responsible adults be provided at all times.
- 49. The event must not be openly advertised without prior written consent from Council. This includes advertising via the internet including social media and forums.

Indemnification and Termination of Agreement

- 50. Council reserves the right to terminate a hire agreement as a result of inappropriate, intimidating and/or threatening behaviour from a hirer or their guest(s) towards Hornsby Shire Council staff, other hirers and/or members of the general public. Termination will be subject to the relevant Council policy.
- 51. The hirer will occupy and/or use the venue at his/her own risk.
- 52. Neither the Council nor its employees shall be liable for any loss, theft or damage sustained by the hirer or any person associated with the hirer or any person attending the venue.
- 53. The hirer will indemnify and keep Council indemnified for and against loss of, or damage to, Council property including buildings, furniture, fittings, flooring surfaces, grounds and landscaping where the loss or damage was reasonably preventable.
- 54. The hirer will indemnify and keep Council indemnified for and against all claims, actions, suits, costs and demands which may be made or recovered against Council by any person whatsoever in respect of any loss, injury (including death) or damage sustained in respect of or arising out of the hiring or use of the venue except to the extent that such loss, injury or damage is caused by the negligence of Council, its servants or agents.
- 55. In the event that the hirer commits a breach of the Regular Hire or Casual Hire Agreement and/or any of the above Terms and Conditions of Hire Community Venues, Council and/or Police may immediately terminate the agreement and require immediate vacation of the venue without prejudice to any right or action which may arise prior to such termination. Any fees and charges paid by the hirer will be forfeited.
- 56. Council reserves the right to periodically update these Terms and Conditions of Hire Community Venues. Changes will be communicated to hirers and hire agreements updated as required.

In the event of an emergency, please telephone emergency services on 000.

Should damage sustained to a Council venue require an immediate response, please phone 9847 6666.

To report any other issues or provide feedback, please phone 9847 6050 or email <u>hsc@hornsby.nsw.gov.au</u>