



Northern Sydney Region Home Modification & Maintenance Services



Lifestyle and opportunity
@ your doorstep



HOME MAINTENANCE &
MODIFICATION SERVICE

Manly Warringah Pittwater
Community Aid Service Inc.



Lane Cove & North Side
COMMUNITY SERVICES

Level 1 Home Modification & Maintenance Service

The Level 1 Home Modification and Maintenance Service is a State and Federal government funded service which provides modifications and maintenance services to the frail aged, people with a disability (including children) or their carers to assist them to live independently and safely in their own homes.

Modifications can include, hand held showers, disabled access, bed/chair raisers, grab rails, handrails, ramps & wedges, with the upper limit for this work being \$5,000.

Modifications require a referral from an Occupational Therapist, either from private practice, or public and private hospitals or by contacting the Aged Care services in your region. This service is income assessed.

Minor maintenance can be self-referred for work up to \$3,000 over 5 years.

These works may include Carpentry, plumbing, electrical, painting, glazing, locks, drainage, gutter cleaning and paving/concreting.

Licensed and insured carpenters and trade people with National Criminal History checks are engaged by the service.

Cost: Subsidy is determined on a individual basis.





HORNSBY KU-RING-GAI HOME MODIFICATION & MAINTENANCE SERVICE

Area covered:

Hornsby and Ku-ring-gai local Government areas

Operational Hours:

9.00 am – 4.00 pm Monday to Friday

Contact Details:

P: 9847 6503

F: 9847 6911

Email: homemod@hornsby.nsw.gov.au

www.hornsby.nsw.gov.au

Address: Community Services Branch

28-44 George Street Hornsby 2077

ACAT referral details:

Aged Care Assessment Team (ACAT) at
Hornsby Ku-ring-gai Hospital Department of
Rehabilitation and Aged Care on 9477 9711

The Service provides small-scale modification and maintenance works.
Services available are carpentry, plumbing, electrical and gutter cleaning.

"I was very happy with service outcome. The house is much safer
and my garden now accessible - great!! I appreciate the rails
installed every time I go into my garden."





Lane Cove & North Side COMMUNITY SERVICES

LOWER NORTH SHORE HOME MAINTENANCE & MODIFICATION SERVICE

Area Covered: Lane Cove, Mosman, North Sydney & Willoughby

Operational Hours: 8:30 am to 4:00 pm Monday to Friday

Contact Details:

P: 9427 6425

F: 9427 7933

Email: general@wecareforyou.com.au

www.lanecovenorthside.com.au

Address: 180 Longueville Road Lane Cove NSW 2066

ACAT referral details:

Aged Care Assessment Team (ACAT) at
Royal North Shore Hospital Department of Rehabilitation Service
on 9462 9386

This service supports safety in the home through major improvements such as: Installation of internal/external grab rails, hand held showers, removal of shower hobs, ramp construction, etc.

"Thank you for making my house a safer place"





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RYDE/HUNTERS HILL HOME MODIFICATION & MAINTENANCE SERVICE

Area covered: Ryde and Hunters Hill local Government areas

Operational hours: 8.30am – 4.30pm Monday to Friday

Contact details:

P: 9952 8305

F: 9952 8309

Email: hmms@ryde.nsw.gov.au

www.ryde.nsw.gov.au

Address: Level 1A, 1 Pope Street Ryde NSW 2112

Ryde Aged Care & Rehabilitation Service:

Phone: 9858 7782

Services Provided: Provides licenced and insured carpenters and tradespeople to the individual home owners for Modification, and maintenance works. Services available are Carpentry, Plumbing, Electrical and Handyman.

"Home Modification & Maintenance service
has brought convenience & safety"





MANLY WARRINGAH PITTWATER COMMUNITY AID SERVICE

Home Maintenance & Modifications Service

Areas Covered - Manly Council - Warringah Council & Pittwater Council Regions

Operating Hours - 9am to 4pm Monday - Friday

Contact Details

P: 9913 3244

F: 9970 5304

Email: service@mwpccommunityaid.com.au

www.mwpccommunityaid.com.au

Address: 3 Gondola Road, North Narrabeen NSW 2101

Services Provided: Provides licenced and insured carpenters and tradespeople to the individual home owners for Modification, and maintenance works. Services available are Carpentry, Plumbing, Electrical and Handyman.



"We can't believe the excellent quality of work carried out by Lynden and Ned. They accomplished a very difficult job with great skill and courtesy and we are most grateful."





HOME MAINTENANCE & MODIFICATION SERVICE

Northern Sydney Home Modification Scheme

The Northern Sydney Home Modification Scheme (NSHMS) provides a range of modifications to homes for people who are:

- Frail aged
- An adult or younger person with a disability
- A carer of the above
- Live in the Northern Sydney Metropolitan Region

Areas Covered: Manly – Warringah – Pittwater – Mosman – North Sydney – Willoughby – Lane Cove Hornsby – Ku-ring-gai – Ryde – Hunters Hill Local Council Areas.

Priority of service is determined by need and available resources.

The NSHMS assists with complex home modifications, including wheelchair access, bathroom modifications and lift installations.

The Process:

1. An Occupational Therapy assessment and referral is required to start the process
2. Your local Home Maintenance & Modification Service will apply on your behalf.
3. The NSHMS will determine eligibility
4. If successful you will be provided with a client information handbook & contract
5. The job will then be undertaken by licenced contractors engaged & supervised by NSHMS

Costs are negotiated with each client individually.

Eligibility for Services

Eligibility is determined according to Home and Community Care (HACC) guidelines. Our service endeavours to minimise the risk of premature entry into supported accommodation and nursing homes.

Contact Details:

P: 9913 3244

F: 9970 5304

Email: service@mwpcommunityaid.com.au

www.mwpcommunityaid.com.au

Address: 3 Gondola Road, North Narrabeen NSW 2101

Office Hours: 9am - 4pm Monday - Friday.





Your Rights and Responsibilities

As a client you have the right to expect:

- Privacy and confidentiality.
- Respect and dignity
- Provision of quality materials and service
- Access to service on a non-discriminatory basis
- The right and responsibility to accept or reject service, wholly or in part.

Complaints

Clients have the right to present a complaint and know it will be listened to. You have the right to make a complaint without it affecting the service you receive. Complaints can be useful in helping us to adjust our service for client satisfaction.

All complaints will be responded to and the client's identity protected.

If you wish to make a complaint, or want someone to make a complaint on your behalf:

Contact the Team Manager/Coordinator, of the Home Modification Service, or

- The Aged Care Complaints Scheme. **Phone 1800 550 552**
- The National Disability Abuse & Neglect Hotline. **Phone 1800 880 052**
- The Ombudsman NSW. **Phone 1800 451 524**



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**Family & Community
Services**



**Lane Cove & North Side
COMMUNITY SERVICES**