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# FROM YOUR MAYOR

I am pleased to present to you the Delivery Program for 2013-17. This Program encompasses the priorities and expected levels of service voiced by the community during the development of Your Community Plan 2013–2023.

At the core of the Delivery Program is prudent financial management, and I'm pleased to say we have already identified \$3 million which we will use to reduce loan borrowings in 2013/14. My promise to all residents is that the Program will be continually reviewed to ensure all projects are managed in a timely and cost effective manner.

Highlights of this Delivery Program will include the completion of the Hornsby Aquatic Centre, a \$24 million project built to international standards, the revitalisation of the west side of the Hornsby CBD and the upgrade of the George Street pedestrian footbridge.

In addition to these highlights, Council will be maintaining the many parks, recreation and community facilities throughout the Shire.



These are exciting times, I strongly urge you to follow our progress. I look forward to ensuring that the quality of life currently enjoyed here in Hornsby Shire is maintained and enhanced for our future generations.

Steve Russell Mayor Hornsby Shire Council

# **OVERVIEW**

On 1 October 2009, the NSW Government adopted new integrated planning and reporting legislation for local councils. The Integrated Planning and Reporting Framework in response to this legislation is demonstrated in the diagram on the opposite page.



# OUR LONGTERM PLANING GOALS



#### YOUR COMMUNITY PLAN

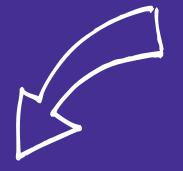
- A 10 year vision of where the people of Hornsby Shire want to be in 2023
- Developed in accord with Community **Engagement Strategy**
- Outlines the key Outcomes and Strategies which form the basis of our planning
- Reviewed at start of new Council term
- 4 year reporting end of term report



### **DELIVERY PROGRAM**

- A 4 year outlook (length of Council's term)
- Establishes rolling major Projects and Performances Measures outlining how Council will address and measure progress towards the Strategies contained within Your Community Plan
- Includes 4 year capital works program
- Allocates high level resources to achieve the Projects over a 4 year period
- Six-monthly reporting plus Annual Report







## **OPERATIONAL PLAN**

- A 1 year outlook
- Contains actions Council will undertake in the financial year to address the Delivery Program projects
- Includes 1 year capital works program
- Allocates resources necessary to achieve the actions in the financial year
- Quarterly reporting

# RESOURCING STRATEGY

- Includes:
  - Long Term Financial Plan
  - Workforce Plan
  - Asset Management Framework
- Contains information on the time, money, assets and people required by Council to progress the Projects within the Delivery Program and move towards achieving our community outcomes
- Reviewed at start of new Council term

# ABOUT THE DELIVERY PROGRAM

This Delivery Program is Council's commitment to its community over 4 years – the length of Council's term. It outlines what Council intends to do towards achieving our community's priorities and is the point at which the Outcomes and Strategies in Your Community Plan have been translated into a program of Projects and Actions Council will undertake in the short term to achieve the long term community priorities.

The Delivery Program 2013-17 Outcomes and Strategies mirror the layout of Your Community Plan 2013-2023 across the four themes:

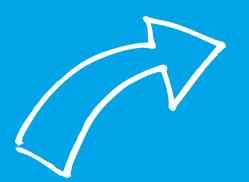
- my environment
- my community
- my lifestyle
- my council

The 4 Year Projects are the major areas Council will focus on to address the Strategies, and the 1 year Actions are what Council will undertake this financial year to address the 4 Year Projects. Organisational responsibilities are allocated for achieving the 1 Year Actions. It also sets the Performance Measures to ensure we can measure progress towards the Strategies and ultimately progress towards meeting our community priorities.

Also included is Council's 4 year budget and capital works program.

# TRACKING OUR PROGRESS





# Biannvally

Report on overview of progress with specific actions and initiatives in the Delivery Program and Operational Plan

# avarterly

Prepare detailed financial reports and graphs of Council's performance in key areas



# Annually

Prepare an Annual Report for the community:

- focussing on implementation of our Delivery Program and Operational Plan
- including Council's audited financial reports
- including additional information required by the Local Government Regulation and Integrated Planning and Reporting Guidelines
- including every four years (the year of a Council election) a State of the Environment report on the environmental outcomes in Your Community Plan

# 4 yearly

Prepare an End of Term Report

reporting on Council's achievements in implementing Your
 Community Plan over the previous four years and reflecting a current snapshot of the Hornsby Shire

# TALKING TO US

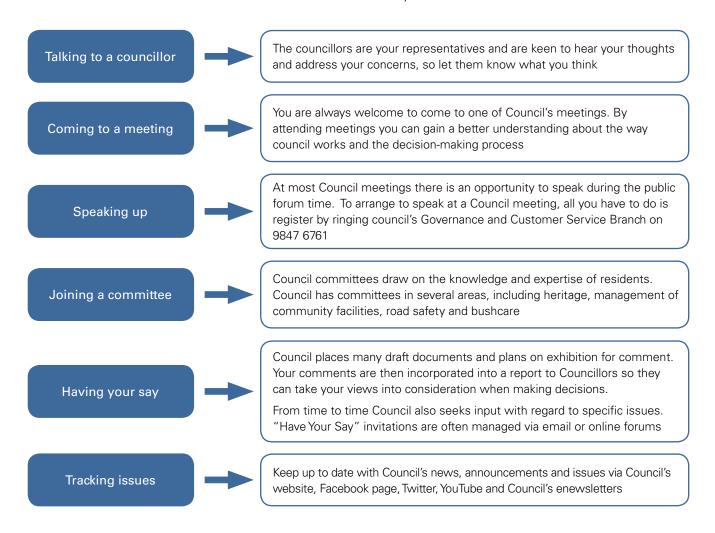
#### Community consultation

In developing the Delivery Program 2013-17, Council has considered the priorities and expected levels of service that have been expressed by the community during our engagement processes in the development of Your Community Plan 2013-2023.

The draft Delivery Program 2013-17 and the draft Operational Plan 2013-14 were placed on exhibition at Council's customer service counter, libraries and on our website between 18 April and 17 May 2013.

#### How we involve you with our decisions and service delivery

As a council, we work at the level of government closest to the people, where it is easy for residents to become involved in our activities and decisions. You can become involved by:



### Councillors representing our community



**Mayor Cr Steve Russell** 

Office Phone: 9847 6604 Office Fax: 9847 6909 Mobile: 0409 735 313 srussell@hornsby.nsw.gov.au

# A ward councillors



**Cr Antony Anisse** Mobile: 0419 256 887

aanisse@hornsby.nsw.gov.au

mgallagher@hornsby.nsw.gov.au

Cr Mick Gallagher Mobile: 0418 112 675



**Cr Nathan Tilbury** 

Mobile: 0403 227 560 ntilbury@hornsby.nsw.gov.au

A Ward consists of the following suburbs: Arcadia, Asquith\*, Berrilee, Berowra, Brooklyn, Canoelands, Castle Hill\*, Cowan, Dangar Island, Dural\*, Fiddletown, Forest Glen, Galston, Glenhaven\*, Glenorie, Hornsby\*, Hornsby Heights, Laughtondale, Maroota, Middle Dural, Mount Colah, Mount Kuring-gai, Singletons Mill, Wahroonga\*, Waitara\*, Wisemans Ferry (\*Ward boundaries pass through these suburbs, meaning they belong to more than one ward).

# B ward councillors



Cr Nick Berman Mobile: 0422 021 031

nberman@hornsby.nsw.gov.au

**Cr Robert Browne** 



Cr Gurdeep Singh Mobile: 0424 071 174

gsingh@hornsby.nsw.gov.au

Mobile: 0434 568 828 rbrowne@hornsby.nsw.gov.au

B Ward consists of the following suburbs: Asquith\*, Castle Hill,\* Cherrybrook\*, Dural\*, Glenhaven\*, Hornsby\*, Normanhurst\*, Pennant Hills\*, Thornleigh\*, Wahroonga\*, Waitara\*, Westleigh (\*Ward boundaries pass through these suburbs, meaning they belong to more than one ward).

# c ward councillors



Cr Bernadette Azizi

Mobile: 0409 365 360 bazizi@hornsby.nsw.gov.au



**Cr Michael Hutchence** Mobile: 0466 008 375 mhutchence@hornsby.nsw.gov.au

C Ward consists of the following suburbs: Beecroft, Carlingford, Cheltenham, Cherrybrook\*, Eastwood, Epping, Normanhurst\*, North Epping, Pennant Hills\*, Thornleigh\*, West Pennant Hills (\*Ward boundaries pass through these suburbs, meaning they belong to more than one ward).

# Organisation structure



General Manager
Scott Phillips

Branches

Mayor and Councillor Support

Risk and Audit

Deputy General Manager
CORPORATE SUPPORT
DIVISION
Gary Bensley

Group Manager
ENVIRONMENT and HUMAN
SERVICES DIVISION
Steve Fedorow

Group Manager
PLANNING
DIVISION

James Farrington

Deputy General Manager
INFRASTRUCTURE and
RECREATION DIVISION
Robert Stephens



Branches
Financial Services

Governance and Customer Service

Human Resources
Information,

Communication and Technology

Land and Property Services

Strategy and Communications



Branches

Community Services
Library and Information
Services

Natural Resources



Branches

Compliance and Certification

Development Assessment Strategic Planning



**Branches** 

Asset Management and Maintenance

Design and Construction
Parks and Recreation

Traffic and Road Safety

Waste Management

# STRATEGIES, **PROJECTS** AND ACTIONS

HOW WE WIll deliver what's important to you

# GLOSSARY

| Responsibility | Full Title  |
|----------------|---|
| CFO            | Chief Financial Officer                               |
| DGM(CS)        | Deputy General Manager, Corporate Support             |
| DGM(I&R)       | Deputy General Manager, Infrastructure and Recreation |
| GM             | General Manager                                       |
| GMP            | Group Manager Planning                                |
| MAMM           | Manager Asset Management and Maintenance              |
| MCS            | Manager Community Services                            |
| MDC            | Manager Design and Construction                       |
| MGCS           | Manager Governance and Customer Service               |
| MHR            | Manager Human Resources                               |
| MICT           | Manager Information Communication and Technology      |
| MLIS           | Manager Library and Information Services              |
| MLPS           | Manager Land and Property Services                    |
| MNR            | Manager Natural Resources                             |
| MPR            | Manager Parks and Recreation                          |
| MSP            | Manager Strategic Planning                            |
| MTRS           | Manager Traffic and Road Safety                       |
| MSC            | Manager Strategy and Communication                    |
| MWM            | Manager Waste Management                              |



with almost two thirds of the Shire consisting of native bushland, it is not surprising that our community appreciates the natural beauty of the area and wants the natural environment protected and cared for.

| 4 year Delivery Program | 1 year Operational Plan | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Resp'bility |
|-------------------------|-------------------------|---------|---------|---------|---------|-------------|
| projects<br>(2013-17)   | actions                 |         |         |         |         |             |

## Outcome 1: 'Protect and preserve biodiversity'

#### 1A: Protect and preserve existing bushland and natural areas

| 1A.1 | 1A.1 Deliver projects which work towards protecting biodiversity and regenerating bushland | Provide education to our community on the importance of existing bushland                              | ✓        | <b>√</b> | ✓        | <b>√</b> | MNR |
|------|--|--|----------|----------|----------|----------|-----|
|      |  | Various bushland restoration projects funded by green offsets and M2 advertising public benefit monies | <b>√</b> | ✓        | ✓        | <b>√</b> | MNR |
|      |  | Implement significant actions in Biodiversity Conservation Strategy and Action Plan subject to funding | <b>√</b> | ✓        | <b>√</b> | <b>√</b> | MNR |
|      |  | Continue One Tree Reach restoration and boardwalk project  | ✓        |          |          |          | MNR |
|      |  | Deliver bushland improvement capital projects  | ✓        | ✓        | ✓        | ✓        | MNR |

|          | 4 year Delivery Program<br>projects<br>(2013-17)                               | 1 year Operational Plan<br>actions  | 2013/14   | 2014/15    | 2015/16    | 2016/17   | Resp'bility |
|----------|--|---|-----------|------------|------------|-----------|-------------|
| 1B: Ensu | ure planning and manageme  | nt of future land use enhances a  | and prote | cts biodiv | versity ar | nd natura | l heritage  |
| 1B.1     | Include biodiversity and heritage as key                                       | Conduct Heritage Review<br>Stage 5  | ✓         |            |            |           | MSP         |
|          | components in strategic planning processes and documents                       | Conduct Heritage Review<br>Stage 6  |           | ✓          |            |           | MSP         |
| 1B.2     | Manage trees in streets,<br>parks and public lands<br>administered by Council, | Protect and conserve trees identified as significant trees in specific landscapes | <b>√</b>  | ✓          | <b>√</b>   | <b>√</b>  | MPR         |
|          | and implement Tree Preservation Order  | Review Tree Management<br>Policy  | ✓         | ✓          |            |           | MPR         |

# 1C: Provide opportunities for community involvement in projects to regenerate the bushland and develop a more environmentally sustainable Shire

| 1C.1 | Manage our community nursery, bushcare program,    | Manage and support the bushcare volunteer program       | ✓        | ✓ | ✓        | ✓        | MNR |
|------|--|---|----------|---|----------|----------|-----|
|      | environmental education and community partnerships | Host plant 'giveaway' days at the Nursery for residents | <b>√</b> | ✓ | <b>√</b> | <b>√</b> | MNR |

# Outcome 2: 'Maintain healthy waterways and catchments'

#### 2A: Identify and implement innovative water conservation and sustainable water cycle management practices

| 2A.1 | Protect, improve and support the water                                | Assist with cleanup operations of the estuary   | ✓        | ✓ | ✓        | ✓        | MNR |
|------|---|---|----------|---|----------|----------|-----|
|      | catchments program  | Construct water quality<br>remediation devices as per the<br>Catchments Remediation Rate<br>10 year capital works program | ✓        | ✓ | ✓        | ✓        | MNR |
|      |   | Maintain Catchments<br>Remediation Rate assets  | ✓        | ✓ | ✓        | ✓        | MNR |
|      |   | Implement stormwater capture and reuse projects   | ✓        | ✓ | ✓        | ✓        | MNR |
|      |   | Implement the Groundwater<br>Study and Environmental Flow<br>Strategy   | <b>√</b> | ✓ | <b>√</b> | <b>√</b> | MNR |
| 2A.2 | Provide a reliable,<br>professional and<br>contemporary water quality | Undertake remote monitoring of the estuary to monitor estuarine health  | <b>√</b> | ✓ | <b>√</b> | <b>√</b> | MNR |
|      | monitoring service  | Undertake environmental water quality monitoring  | ✓        | ✓ | ✓        | ✓        | MNR |
|      |   | Continue a sediment and benthic monitoring program of the estuary   | ✓        |   |          |          | MNR |

|          | 4 year Delivery Program<br>projects<br>(2013-17)                                | 1 year Operational Plan<br>actions  | 2013/14    | 2014/15   | 2015/16  | 2016/17  | Resp'bility |
|----------|---|---|------------|-----------|----------|----------|-------------|
| 2B: Worl | with our community to care  | e for, protect, enjoy and enhance   | e the heal | th of wat | erways   |          |             |
| 2B.1     | Provide education to our community on the importance of waterways and estuaries | Display real time outputs of<br>swimming conditions within<br>the estuary on Council's<br>website | <b>√</b>   | <b>√</b>  | <b>√</b> | <b>√</b> | MNR         |
|          |   | Deliver water catchments education and promotion projects   | <b>√</b>   | ✓         | ✓        | ✓        | MNR         |

# Outcome 3: 'Reduce our ecological footprint'

## 3A: Implement technologies to reduce Council's greenhouse gas emissions

| 3A.1 | Work towards achieving Council's carbon reduction targets   | Investigate and implement cost effective projects to reduce Council's energy consumption  | ✓        | ✓        | ✓        | ✓        | MNR  |
|------|---|---|----------|----------|----------|----------|------|
|      |   | Develop an Environmental<br>Sustainability Strategy   | ✓        | ✓        | ✓        | ✓        | MNR  |
|      |   | Continue to implement sustainability initiatives within Council   | <b>√</b> | <b>√</b> | <b>√</b> | <b>√</b> | MNR  |
|      |   | Apply for relevant grants and awards as the opportunity arises  | <b>√</b> | <b>√</b> | <b>√</b> | <b>√</b> | MNR  |
| 3A.2 | Work towards an increasingly cost effective and environmentally responsible light vehicles fleet                  | Review and implement<br>changes in fleet management<br>processes – eg. type of<br>vehicle purchased, retention<br>period, procedures for ongoing<br>management of the fleet | <b>√</b> | <b>√</b> | <b>√</b> |          | MGCS |
|      |   | Review Council's motor<br>vehicle private use<br>agreements, including the<br>composition of available<br>vehicle groups  | ✓        |          |          |          | MGCS |
| 3A.3 | Protect, improve and support the revolving energy fund  | Review and implement the guidelines for administering the revolving energy fund   | ✓        |          |          |          | MNR  |
| 3A.4 | Implement Council's<br>Sustainable Energy Code<br>for new Council assets  | Review Council's Code and<br>develop and implement a new<br>Sustainable Energy Strategy   | <b>√</b> | <b>√</b> | <b>√</b> | <b>√</b> | MNR  |
| 3A.5 | Provide an effective data<br>management tool for<br>capturing greenhouse gas<br>emissions and associated<br>costs | Implement and manage a data<br>management tool for capturing<br>Council's greenhouse gas<br>emissions and associated<br>costs   | <b>√</b> | ✓        | ✓        | ✓        | MNR  |

| 4 year Delivery Program | 1 year Operational Plan | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Resp'bility |
|-------------------------|-------------------------|---------|---------|---------|---------|-------------|
| projects                | actions                 |         |         |         |         |             |
| (2013-17)               |                         |         |         |         |         |             |

# Outcome 4: 'Respond to climate change'

# 4A: Educate, promote and support our community on best practice in environmental sustainability, including implementing waste minimisation strategies

| 4A.1 | Deliver waste education initiatives                      | Establish a waste education and service centre   | ✓ | <b>√</b> |   |          | MWM |
|------|--|--|---|----------|---|----------|-----|
|      |  | Continue a waste education program   | ✓ | ✓        | ✓ | <b>√</b> | MWM |
|      |  | Extensive customer survey and focus groups   |   |          | ✓ |          | MWM |
| 4A.2 | Identify and plan new waste disposal strategies          | Investigate waste disposal options for the Shire   | ✓ | ✓        | ✓ |          | MWM |
|      |  | (C) Progress NSROC Waste<br>Management Contract for<br>waste disposal and processing                           | ✓ |          |   |          | MWM |
|      |  | Prepare new five year Shire<br>Waste Strategy  |   | ✓        |   |          | MWM |
| 4A.3 | Provide a recycling and waste service for all            | Review domestic waste service options  | ✓ | ✓        | ✓ | ✓        | MWM |
|      | residents  | Establish an ongoing e-waste service   | ✓ |          |   |          | MWM |
|      |  | Operate chemical cleanout days for the safe disposal of household chemicals                                    | ✓ | <b>√</b> | ✓ |          | MWM |
|      |  | Investigate need for small waste collection vehicle  | ✓ |          |   |          | MWM |
|      |  | Prepare new waste collection tender  |   |          | ✓ |          | MWM |
| 4A.4 | Provide an effective and efficient commercial waste      | Continual review of service and pricing structure  | ✓ | ✓        | ✓ | ✓        | MWM |
|      | and recycling service                                    | Review public place recycling  |   | ✓        |   |          | MWM |
| 4A.5 | Implement Council's<br>Climate Change Adaptation<br>Plan | Continue implementation of priority actions in Council's Climate Change Adaptation Plan                        | ✓ | <b>√</b> | ✓ | <b>✓</b> | MNR |
| 4A.6 | Deliver environmental sustainability initiatives         | Update and implement the<br>Sustainable Business Strategy  | ✓ | ✓        | ✓ | <b>√</b> | MNR |
|      |  | Provide education to our local businesses and the community on how they can be more sustainable in their homes | ✓ | <b>√</b> | ✓ | <b>✓</b> | MNR |
|      |  | Implement the Sydney Water business Partnership Program  | ✓ |          |   |          | MNR |

|      | Measure   | Target   | Frequency | Responsibility |
|------|---|--|-----------|----------------|
| P1.1 | Area of bushland approved for development   | No net loss of bushland  | Annual    | MNR            |
| P2.1 | Percentage of the Shire's waterways monitored, and proportion found to be healthy | 50% of waterways classified as healthy   | Annual    | MNR            |
| P2.2 | Total water consumption and per capita consumption                                | Reduction against 2010/11<br>community* water consumption levels<br>(2010/11 = 13,186,887 kL, per capita per<br>day = 219 L) | Annual    | MNR            |
| P3.1 | Percentage of Council's greenhouse gas emissions abated                           | 30% reduction against 1995/96 levels<br>by 2019/20   | Annual    | MNR            |
| P4.1 | Number of community members participating in Council's sustainability initiatives | More than 3,500 people per year  | Annual    | MNR<br>MWM     |
| P4.2 | Percentage of waste diverted from landfill  | 66% by 2014/15 (State government target)   | Annual    | MWM            |

<sup>\*</sup> community water = units, houses, flats, industrial, commercial



Many factors contribute to an individual and a community sense of wellbeing, including the feeling of being in a safe environment and feeling connected and part of a community.

| 4 year Delivery Program | 1 year Operational Plan | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Resp'bility |
|-------------------------|-------------------------|---------|---------|---------|---------|-------------|
| projects<br>(2013-17)   | actions                 |         |         |         |         |             |

# Outcome 5: 'Meet our diverse community needs'

| 5A: Wo  | rk with key partners and our  | community to improve health a  | nd health  | services | in the S | hire     |     |
|---------|---|--|------------|----------|----------|----------|-----|
| 5A.1    | Deliver programs in partnership with NSW Health and community groups targeting healthy lifestyle              | Implement the Community Development Annual Operational Plan targeting social and cultural issues in accordance with budget allocations                   | <b>√</b>   | <b>√</b> | <b>√</b> | <b>√</b> | MCS |
|         |   | Deliver events through annual Healthy Living Festival in partnership with community groups in the Shire that promote social inclusion and healthy living | <b>√</b>   | <b>√</b> | <b>√</b> | <b>√</b> | MCS |
| 5B: Sun | port local communities to att   | ract additional resources  |            |          |          |          |     |
| 5B.1    | Research and explore<br>additional funding<br>opportunities through State<br>and Federal Government<br>grants | Pursue appropriate grant opportunities through State and Federal Governments   | <b>√</b>   | ✓        |          |          | MCS |
|         |   | Report on financial assistance<br>in accordance with Council's<br>Cash and Non Cash Donations<br>and Grants Policy                                       | <b>√</b>   |          |          |          | MCS |
| 5C: Mai | ntain the provision of high qu  | uality and accessible community  | , services | i        |          |          |     |
| 5C.1    | Provide comprehensive community support programs that promote social justice and embrace access and equity    | Operate a referral service to local support organisations  | ✓          | ✓        |          |          | MCS |

| 4 year Delivery Program | 1 year Operational Plan | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Resp'bility |
|-------------------------|-------------------------|---------|---------|---------|---------|-------------|
| projects                | actions                 |         |         |         |         |             |
| (2013-17)               |                         |         |         |         |         |             |

# Outcome 6: 'Create a strong sense of belonging'

## 6A: Explore ways to improve social connectedness and the inclusion of all persons in our community

| 6A.1 | A.1 Provide customer focused library and information services at all libraries                               | Review and update the Library<br>Strategic Plan                                   | ✓ | ✓        |   |   | MLIS |
|------|--|---|---|----------|---|---|------|
|      |  | Review and assess the options for the purchase of a new library management system | ✓ |          |   |   | MLIS |
|      |  | Implement a new library management system   |   | ✓        |   |   |      |
|      |  | Purchase of library resources   | ✓ | <b>√</b> | ✓ | ✓ | MLIS |
| 6A.2 | Deliver dignified citizenship<br>ceremonies that adhere to<br>the Australian Citizenship<br>Ceremonies Guide | Deliver citizenship ceremonies<br>in a dignified and<br>contemporary manner       | ✓ | ✓        | ✓ | ✓ | MSC  |

#### 6B: Support and facilitate arts and cultural programs

| 6B.1 | Provide a variety of interesting events for our community to participate in and enjoy | Undertake community research into an event model and develop an Events Strategy                           | ✓ |   |  | MCS |
|------|---|---|---|---|--|-----|
| 6B.2 | Provide a contemporary arts and cultural centre                                       | Progress Wallarobba Arts and<br>Cultural Centre redevelopment<br>including business planning<br>(Stage 2) | ✓ | ✓ |  | MCS |

#### 6C: Promote and celebrate the Shire's distinctiveness, diversity and sense of identity

| 6C.1 | Provide targeted programs  | Plan and deliver a broad range    | $\checkmark$ | ✓ | $\checkmark$ | $\checkmark$ | MLIS |
|------|----------------------------|-----------------------------------|--------------|---|--------------|--------------|------|
|      | and collections at all     | of cultural and social activities |              |   |              |              |      |
|      | libraries for community    | to meet diverse community         |              |   |              |              |      |
|      | members                    | needs                             |              |   |              |              |      |
| 6C.2 | Deliver events targeting   | Deliver community events          | ✓            | ✓ | ✓            | ✓            | MCS  |
|      | social and cultural issues | according to events calendar      |              |   |              |              |      |

| 4 year Delivery Program | 1 year Operational Plan | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Resp'bility |
|-------------------------|-------------------------|---------|---------|---------|---------|-------------|
| projects                | actions                 |         |         |         |         |             |
| (2013-17)               |                         |         |         |         |         |             |

# Outcome 7: 'Support healthy interactive communities'

#### 7A: Work with key partners and our community to reduce crime and improve perceptions of community safety

| 7A.1     | Ensure Council's streets,<br>parks and other<br>infrastructure are<br>maintained for amenity and<br>safety | Provide daily cleaning of public<br>toilet blocks, bus shelters,<br>street litter bins and Hornsby<br>Mall | <b>√</b> | <b>√</b> | ✓ | <b>√</b> | MWM  |
|----------|--|--|----------|----------|---|----------|------|
| 7A.2     | Manage street lighting on local and regional road networks to provide safe thoroughfare                    | Liaise with appropriate energy provider to ensure street lighting conforms to requirements                 | ✓        | ✓        | ✓ |          | MAMM |
| 7B: Prov | vide community access to a r   |  |          |          |   |          |      |

| 7B.1 | Coordinate the provision of | Review and implement the     | ✓ | ✓ | ✓ | ✓ | MCS |
|------|-----------------------------|------------------------------|---|---|---|---|-----|
|      | local community centres     | Strategic Plan for Community |   |   |   |   |     |
|      | and halls for community     | and Cultural Facilities      |   |   |   |   |     |
|      | use                         |                              |   |   |   |   |     |

#### 7C: Promote the appropriate responses to disasters and serious incidents

| 7C.1 | Provide out of hours response to emergencies   | Report on complaints received regarding Council's out of hours response to emergencies | ✓        | ✓ | ✓ | ✓        | MAMM |
|------|--|--|----------|---|---|----------|------|
| 7C.2 | In cooperation with the NSW Rural Fire Service design and implement bushfire hazard reduction strategies | Undertake bushfire interface<br>mitigation work  | <b>√</b> | ✓ | ✓ | <b>√</b> | MNR  |

#### 7D: Foster healthy neighbourhood and life balance activities

| 7D.1 | Manage registration and control of companion animals and undertake animal management education programs                                     | Balance the rights of companion animals and their owners with the rights and needs of others                               | ✓ | ✓ | ✓ | <b>√</b> | GMP |
|------|---|--|---|---|---|----------|-----|
| 7D.2 | Manage public health for<br>the community, encourage<br>best practice for<br>businesses and ensure<br>legislative standards are<br>enforced | Inspect local food businesses<br>and provide education on food<br>safety according to the NSW<br>Food Authority guidelines | ✓ | ✓ | ✓ | ✓        | GMP |

|      | Measure  | Target  | Frequency | Responsibility |
|------|--|---|-----------|----------------|
| P5.1 | Number of community referrals by Council staff to local support organisations  | >500 per year   | Annual    | MCS            |
| P5.2 | Number of community members participating in Council's social programs   | >1,000 per year   | Annual    | MCS            |
| P5.3 | Increase in people aged 16 years and over consuming at least 2 serves of fruit per day   | Improvement on 2011 – ^54% (State average 52.1%)  | Annual    | MCS            |
| P5.4 | Increase in people aged 16 years and over consuming at least 5 serves of vegetables per day  | Improvement on 2011 – ^6.9% (State average 8.7%)  | Annual    | MCS            |
| P5.5 | Decrease in percentage of persons<br>aged 16 years and over who consume<br>more than 2 standard alcoholic drinks<br>on a day when they consume alcohol | Decrease on 2011 – ^33%<br>(State average 29.4%)  | Annual    | MCS            |
| P5.6 | Increase in number of people aged 16 years and over undertaking at least 30 minutes of activity, 5 times a week  | Improvement on 2011 – ^59.5% (State average 53.9%)  | Annual    | MCS            |
| P6.1 | Percentage of people who volunteer locally   | Improvement on 2011 ABS Census of 22.9%   | Biennial  | MCS            |
| P6.2 | Percentage of our community who talk to their neighbours regularly   | Improvement on 2012 survey of 63%   | Biennial  | MCS            |
| P6.3 | Percentage of our community who feel they can get help from their local community if needed  | Improvement on 2012 survey of 56%   | Biennial  | MCS            |
| P7.1 | Percentage of our community who feel safe walking in the Shire and using public transport during the day and at night                                  | Improvement on 2012 survey of 80%   | Biennial  | MSC            |
| P7.2 | Ratio to NSW rate of violent and property offences*  | Decrease on September 2012<br>Violent offences Ratio to NSW = 0.4<br>Property offences Ratio to NSW = 0.5 | Annual    | MSC            |
| P7.3 | Road traffic incidents within the Shire resulting in:     fatalities     injuries     pedestrian casualties  | Decrease on 2011  3 fatalities 379 injuries 15 pedestrian casualties                                      | Annual    | MTR            |
| P7.4 | Number of incidents and annual expenditure on vandalism compared to 2012/13  | <190 incidents<br><\$80,000 expenditure   | Annual    | MAMM           |
| P7.5 | Number of incidents and annual expenditure on graffiti compared to 2012/13   | <800 incidents<br><\$90,000 expenditure   | Annual    | MAMM           |

<sup>^</sup> Northern Sydney Local Health District = facilities at Greenwich, Hornsby, Macquarie, Manly, Mona Vale, Neringah, Royal North Shore, Royal Rehabilitation, Ryde

₽25

<sup>\*</sup> Ratio to NSW rate statistics are a comparison of a NSW regional rate per 100,000 population to the NSW rate per 100,000 population



Hornsby Shire is one of the larger local government areas in Sydney by both population and land area. The Shire is made up of rural, river and urban communities, each with a local identity. The increasing population and requirement for complementary infrastructure needs to be managed.

| 4 year Delivery Program | 1 year Operational Plan | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Resp'bility |
|-------------------------|-------------------------|---------|---------|---------|---------|-------------|
| projects<br>(2013-17)   | actions                 |         |         |         |         |             |
| (2013-17)               |                         |         |         |         |         |             |

## Outcome 8: 'Vibrant and viable living centres'

#### 8A: Support the living centres in the Shire to be distinctive and vibrant

| 8A.1 | Work to improve the aesthetics of living centres in the Shire | Investigate more opportunities for Arts in the Shire, including art installations and using existing building facades | ✓ |   |  | MSC |
|------|---|---|---|---|--|-----|
|      |   | Undertake an audit of all signage in the Shire and establish a consolidated database of signs                         | ✓ | ✓ |  | MSC |

#### 8B: Encourage the provision of facilitated activities in community facilities and council services

| 8B.1 | B.1 Provide flexible programs in safe, healthy and stimulating environments | Develop a new business plan<br>for Council's child care<br>operations                    | ✓        |   |          |          | MCS |
|------|---|--|----------|---|----------|----------|-----|
|      |   | Undertake Quality Standard Assessment and Compliance - Council's four child care centres | <b>√</b> |   |          |          | MCS |
|      |   | Assist people to get support through the Home Modification Service                       | ✓        | ✓ | <b>√</b> | <b>√</b> | MCS |

#### Outcome 9: 'Effective infrastructure and services'

9A: Provide infrastructure and services that serves current and future community needs, including active and passive recreational facilities

| 9A.1 | Design and implement      | Open mountain bike track in | ✓ |  | MNR |
|------|---------------------------|-----------------------------|---|--|-----|
|      | projects in natural areas | Hornsby Park and Old Mans   |   |  |     |
|      |                           | Valley – Stage 2            |   |  |     |

|      | 4 year Delivery Program<br>projects<br>(2013-17)   | 1 year Operational Plan actions   | 2013/14  | 2014/15 | 2015/16  | 2016/17 | Resp'bility |
|------|--|---|----------|---------|----------|---------|-------------|
| 9A.2 | Identify and plan future<br>maintenance, renewals and<br>upgrades for Council's<br>pavement, stormwater and<br>foreshore facilities assets | Complete the Footpath and<br>Local Roads capital works<br>programs (see Capital Works<br>section of this document)                                    | ✓        | ✓       | ✓        | ✓       | MDC         |
|      | and complete as per the<br>Asset Plan (MAMM)   | Complete the Major and Minor<br>Drainage capital works<br>programs (see Capital Works<br>section of this document)                                    | <b>√</b> | ✓       | <b>√</b> | ✓       | MAMM        |
|      |  | Complete the Foreshore<br>Facilities capital works<br>program (see Capital Works<br>section of this document)   | <b>√</b> | ✓       | <b>√</b> | ✓       | MAMM        |
| 9A.3 | Progress major capital<br>works identified within the<br>Long Term Financial Plan  | Complete redevelopment of the new Hornsby Aquatic Centre  | ✓        |         |          |         | MDC         |
|      |  | (C) Progress concept designs of the Hornsby pedestrian bridge, including linking the east and west sides, and explore investment/ partnership options | <b>√</b> |         |          |         | DGM(I&R)    |
| 9A.4 | Identify and plan future<br>maintenance, renewals and<br>upgrades for Council's<br>building assets and                                     | Complete Building Improvements capital works program (see Capital Works section of this document)   | <b>√</b> | ✓       | <b>√</b> | ✓       | MAMM        |
|      | complete as per the Asset<br>Plan  | Progress the Storey Park<br>Community Facility<br>Redevelopment   | ✓        |         |          |         | MCS         |
| 9A.5 | Identify and plan future<br>maintenance, renewals and<br>upgrades for Council's<br>open space assets and                                   | Complete the Open Space capital works program (see Capital Works section of this document)  | <b>√</b> | ✓       | <b>√</b> | ✓       | MPR         |
|      | complete as per the Asset<br>Plan  | Update and maintain Playfix<br>Park Asset Database annually   | ✓        | ✓       |          |         | MPR         |
|      |  | Replace key plant and<br>equipment at Galston and<br>Epping Aquatic Centres   | ✓        | ✓       | ✓        |         | MPR         |
| 9A.6 | Provide quality recreational programs in a safe and  | Maintain Brickpit Stadium utilisation   | ✓        | ✓       | ✓        | ✓       | MPR         |
|      | aesthetic environment that are responsive to the needs of users  | Maintain Learn to Swim income at 100% greater than expenditure  | ✓        | ✓       | ✓        | ✓       | MPR         |

|      | 4 year Delivery Program projects (2013-17)   | 1 year Operational Plan<br>actions  | 2013/14  | 2014/15 | 2015/16 | 2016/17 | Resp'bility         |
|------|--|---|----------|---------|---------|---------|---------------------|
| 9A.7 | Undertake studies to investigate and review options for improved infrastructure and facilities | (C) Prepare a Recreation Strategy with recommendations on new and shared use facilities | <b>√</b> |         |         |         | DGM(I&R)            |
|      |  | (C) Review operational lands and open space   | ✓        |         |         |         | DGM(CS)<br>DGM(I&R) |

# 9B: Work with appropriate partners towards improving transport networks throughout the Shire and developing additional infrastructure to support sustainable transport options

| 9B.1 | Work with Roads and<br>Maritime Services to<br>improve road safety                       | Implement road safety education projects to reduce road trauma   | ✓        | ✓        | ✓        | ✓        | MTRS |
|------|--|--|----------|----------|----------|----------|------|
| 9B.2 | Undertake strategic studies associated with traffic and parking                          | Implement recommendations of the Hornsby CBD Parking Review  | ✓        | ✓        | <b>√</b> |          | MTRS |
|      |  | Review Hornsby Shire Bike<br>Plan  | <b>√</b> |          |          |          | MTRS |
|      |  | Implement recommendations<br>of Hornsby Hospital Precinct<br>Parking Review  | ✓        | ✓        | <b>√</b> |          | MTRS |
|      |  | Commence Hornsby Quarry<br>Access Study  | ✓        |          |          |          | MTRS |
|      |  | Epping LEP Traffic and Parking Study (subject to RMS MOU)  |          | <b>√</b> | ✓        | ✓        | MTRS |
| 9B.3 | 9B.3 Partner with State Government regarding local transport needs                       | Respond to Government<br>transport papers as<br>appropriate and lobby for<br>additional parking at railway<br>stations | <b>√</b> | <b>√</b> | <b>√</b> | ✓        | MTRS |
|      |  | Construct Brooklyn–Kangaroo<br>Point cycleway (delivered in<br>stages subject to RMS<br>matching funds)                | <b>√</b> | <b>√</b> | ✓        | ✓        | MTRS |
|      |  | Complete annual review of traffic, parking and road safety data  | ✓        | ✓        | <b>√</b> | ✓        | MTRS |
|      |  | Plan and complete the Minor<br>Traffic Facilities capital works<br>program (subject to matching<br>funding)            | <b>√</b> | <b>√</b> | ✓        | ✓        | MTRS |
| 9B.4 | Plan and control traffic<br>flows and enforce parking<br>restrictions on road<br>network | Proposals for Council's road<br>network are managed by the<br>Local Traffic Committee                                  | <b>√</b> | <b>√</b> | <b>√</b> | <b>√</b> | MTRS |

| 4 year Delivery Program | 1 year Operational Plan | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Resp'bility |
|-------------------------|-------------------------|---------|---------|---------|---------|-------------|
| projects                | actions                 |         |         |         |         |             |
| (2013-17)               |                         |         |         |         |         |             |

### Outcome 10: 'A harmonious natural and built environment'

# 10A: Provide infrastructure and services that are socially, environmentally and culturally responsive to community needs

| 10A.1 | Manage and maintain sportsgrounds, parks, reserves, picnic facilities and playgrounds, and oversee management of Council's leased tennis centres | (C) Conduct study into future recreation and leisure needs, including outlining short, medium and long term deficits with recommendations to address shortfall | ✓        | MPR |
|-------|--|--|----------|-----|
| 10A.2 | Provide strategic land use planning and urban design   | Implement Comprehensive<br>Local Environmental Plan  | <b>√</b> | MSP |
|       |  | Progress comprehensive Local<br>Environmental Plan<br>housekeeping amendments  | <b>✓</b> | MSP |
|       |  | Implement Comprehensive<br>Development Control Plan  | <b>√</b> | MSP |
|       |  | Progress Comprehensive Development Control Plan housekeeping amendments  | <b>√</b> | MSP |
|       |  | Pursue Hornsby Quarry legal actions  | ✓        | GMP |
|       |  | (C) Investigate alternative proposals for filling Hornsby Quarry   | <b>√</b> | MSP |

# 10B: Monitor and review existing planning controls to ensure quality outcomes for the long term benefit of the Shire

| 10B.1 | Assess applications for building, development, subdivision and land use proposals, and issue certificates and approvals | Assess applications and monitor value of development application income received  | ✓        | ✓        | ✓        | ✓        | GMP |
|-------|---|---|----------|----------|----------|----------|-----|
| 10B.2 | Ensure compliance with plans and controls   | Investigate and enforce compliance in relation to developments, unlawful building works and land uses                                     | <b>√</b> | ✓        | <b>√</b> | ✓        | GMP |
|       |   | Continue to implement the actions contained in the Swimming Pool Fencing Management Program, including registering all pools in the Shire | <b>√</b> | <b>√</b> | <b>√</b> | <b>√</b> | GMP |

| 4 year Delivery Program | 1 year Operational Plan | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Resp'bility |
|-------------------------|-------------------------|---------|---------|---------|---------|-------------|
| projects<br>(2013-17)   | actions                 |         |         |         |         |             |
| (2010-17)               |                         |         |         |         |         |             |

# Outcome 11: 'A vibrant and resilient economy'

# 11A: Consolidate Hornsby's position as a major centre and strengthen the town centres with more office and retail businesses

| effective and efficient delivery of GIS, survey and property services and enhance total returns from Council's property portfolio   | MLPS |
|---|------|
| enhance total returns from Council's property portfolio   |      |
| Council's property portions   | MLPS |
| Develop a Strategic Plan for the provision of efficient and effective GIS services to Council and our community   | MLPS |
| 11A.2 Manage the Hornsby Mall Commence the review of the to maximise community Hornsby Mall Strategic Plan  | MCS  |
| benefit  Assist and participate in the reinvigoration of Hornsby Mall   | MCS  |
| Manage acquisitions and disposals in relation to Council's property assets and property development acquisitions of Council's land for ground level and underground rail facilities for the North West Rail Link and the Epping to Thornleigh Freight Line projects | MLPS |
| Continue to manage current  and proposed property transactions in accordance with the organisation's goals  | MLPS |
| 11A.4 Review and implement Implement new Local plans and controls with economic impact Plans (s94 and s94A)   | MSP  |
| Implement and continue s94  Register, procedures and monitoring/review  | MSP  |
| (C) Progress Hornsby West Side planning proposal  | MSP  |
| Implement Hornsby Westside  s94   | MSP  |
| Progress Epping Town Centre Urban Activation Precinct   | MSP  |
| Implement Epping s94 ✓  | GMP  |

|       | Measure  | Target  | Frequency | Responsibility |
|-------|--|---|-----------|----------------|
| P8.1  | Number of new residential dwellings approved for seniors and independent living  | 975 new dwellings by 2021<br>(675 @ 2011)                   | Annual    | MSP            |
| P9.1  | Percentage of local trips (less than 5 km) by residents using sustainable transport options (walking, riding, public transport)  | 50% of all trips  | Biennial  | MSC            |
| P9.2  | Percentage of employed residents who travel to work using sustainable transport most days  | Improvement on 2011 ABS Census of 27.1%                     | Biennial  | MSC            |
| P9.3  | Percentage of car trips on an average weekday  | Less car trips than 2010/11 (78% of all trips)              | Annual    | MSC            |
| P10.1 | Percentage of our community who visit parks and bushland reserves, or use sports and recreational facilities once a week or more | Improvement on 2012 survey of 57%                           | Biennial  | MPR            |
| P11.1 | Unemployment rates compared to September 2012  | Less unemployment than September 2012 (4.2%, 3,928 persons) | Annual    | GMP            |
| P11.2 | Percentage of the population that live and work in the Shire   | Improvement on 2011 ABS Census of 26.1% (20,519 workers)    | Biennial  | GMP            |
| P11.3 | Average taxable income (taxable and non-taxable individuals)   | Improvement on 2009 – \$53,431                              | Annual    | GMP            |



# A trusted, sustainable and innovative council dedicated to improving the quality of life of its community.

| 4 year Delivery Program | 1 year Operational Plan | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Resp'bility |
|-------------------------|-------------------------|---------|---------|---------|---------|-------------|
| projects                | actions                 |         |         |         |         |             |
| (2013-17)               |                         |         |         |         |         |             |

# Outcome 12: 'Accountable corporate management'

## 12A: Maintain a sound governance framework within which Council operates

| 12A.1 | Comply with financial reporting obligations                                 | Present annual financial reports to a public meeting of Council in accordance with statutory timeframes                         | <b>√</b> | ✓        | ✓        | ✓        | CFO |
|-------|---|---|----------|----------|----------|----------|-----|
|       |   | Present monthly reports to<br>Council regarding investments<br>and confirming compliance<br>with Council's Investment<br>Policy | <b>√</b> | <b>√</b> | <b>√</b> | <b>√</b> | CFO |
| 12A.2 | Ensure all Integrated Planning and Reporting requirements are complied with | Report to our community each six months on special rate variation projects  | <b>√</b> | ✓        | ✓        | ✓        | MSC |
|       |   | Prepare Annual Report for our<br>Community and Quarterly<br>Newsletter  | ✓        | ✓        | <b>√</b> | <b>√</b> | MSC |
|       |   | Report Delivery Program progress biannually and Operational Plan progress quarterly   | <b>√</b> | ✓        | ✓        | ✓        | MSC |
|       |   | Prepare End of Term Report including State of the Shire   |          |          | ✓        |          | MSC |
|       |   | Oversight review of<br>Resourcing Strategy<br>(Workforce Planning, Asset<br>Management Framework,<br>Long Term Financial Plan)  |          |          |          | <b>√</b> | MSC |

|       | 4 year Delivery Program<br>projects<br>(2013-17) | 1 year Operational Plan<br>actions  | 2013/14  | 2014/15 | 2015/16  | 2016/17  | Resp'bility |
|-------|--|---|----------|---------|----------|----------|-------------|
| 12A.3 | Demonstrate best practice in leadership          | Report to Council – Code of conduct complaints (Model code of conduct s15.33) | <b>√</b> | ✓       | <b>√</b> | ✓        | MRA         |
|       |  | Report to Council –<br>Contractual conditions of<br>senior staff (s339)       | <b>√</b> | ✓       | <b>√</b> | ✓        | MRA         |
|       |  | Convene strategic planning weekend workshop for Councillors                   | <b>√</b> | ✓       | <b>√</b> | ✓        | MSC         |
|       |  | (C) Provide six-monthly updates to Council on Reform of Local Government      | <b>√</b> |         |          |          | DGM(CS)     |
|       |  | Monitor and review Policies<br>and Codes - Office of the<br>General Manager   |          | ✓       |          | <b>√</b> | MRA         |
|       |  | Review organisation structure (s.333)   |          |         |          | ✓        | GM          |
|       |  | Conduct in-house councillor induction training                                |          |         |          | ✓        | GM          |

# 12B: Ensure Council's long term financial sustainability through effective financial management that is transparent and accountable

| 12B.1 | 12B.1 Ensure Council meets its financial responsibilities in the use of public funds | Maximise value in aquatic centre management  | ✓ | ✓ |   |   | MPR |
|-------|--|--|---|---|---|---|-----|
|       |  | Review Council's 10 year Long<br>Term Financial Plan   | ✓ | ✓ | ✓ | ✓ | CFO |
|       |  | (C) Actively work towards financial sustainability including progressive review of service delivery, with six-monthly updates to Council | ✓ |   |   |   | CFO |

#### 12C: Provide a safe, healthy and non discriminatory working environment

| 12C.1 | Develop and implement an                         | Develop and implement an                                     | ✓ | ✓ |   | MHR |
|-------|--|--|---|---|---|-----|
|       | Organisational Culture                           | Action Plan for the  |   |   |   |     |
|       | Development Program to                           | Organisational Culture                                       |   |   |   |     |
|       | guide the way staff                              | Development Program  |   |   |   |     |
|       | approach their work and interact with each other | Develop and implement staff health and wellbeing initiatives | ✓ | ✓ | ✓ | MHR |

|       | 4 year Delivery Program<br>projects<br>(2013-17)   | 1 year Operational Plan<br>actions   | 2013/14  | 2014/15 | 2015/16  | 2016/17 | Resp'bility |
|-------|--|--|----------|---------|----------|---------|-------------|
| 12C.2 | Review service provision and implement streamlined | Complete the SafeHold system implementation  | ✓        |         |          |         | MHR         |
|       | systems  | Develop and implement Online<br>Learning Solutions (eLearning)   | ✓        | ✓       |          |         | MHR         |
|       |  | Complete Workplace Health and Safety Audit Program   | ✓        |         |          |         | MHR         |
|       |  | Salary and Performance Management Systems Reform - Develop a revised model and recommence negotiations |          | ✓       | <b>√</b> |         | MHR         |
|       |  | Talent Management Program - Develop and implement an integrated talent management model                |          | ✓       | ✓        | ✓       | MHR         |
|       |  | Review Council's brand guidelines  |          |         | ✓        |         | MSC         |
| 12C.3 | Embed corporate values within the organisation     | Actively promote the corporate values, for example displays in meeting rooms                           | <b>√</b> | ✓       | <b>√</b> |         | MSC         |

# Outcome 13: 'Timely and responsive services'

# 13A: Facilitate good communication and relationships with our residents and ratepayers, seeking feedback and providing opportunities for participation

| 13A.1 | Refocus e-service delivery<br>model to cater for external<br>customer needs using<br>simple and user friendly<br>interfaces | Review website to allow<br>easier and improved access to<br>Councils Online service<br>information  | ✓        | <b>√</b> | ✓        | ✓        | MICT |
|-------|---|---|----------|----------|----------|----------|------|
| 13A.2 | Provide alternate communication channels for residents and  | Assist and support enhancement of advertising, video and social media                               | <b>√</b> | ✓        | <b>√</b> | <b>√</b> | MICT |
|       | ratepayers  | Maintain and improve online communications including websites, social media and applications (apps) | <b>√</b> | ✓        | <b>√</b> |          | MSC  |
|       |   | (C) Conduct Councillor-led,<br>ward-based 'Listening Posts'   | ✓        |          |          |          | MSC  |
|       |   | Investigate an online consultation portal   |          | ✓        |          |          | MSC  |

|    | 4 year Delivery Program<br>projects<br>(2013-17)                  | 1 year Operational Plan<br>actions  | 2013/14  | 2014/15 | 2015/16 | 2016/17 | Resp'bility |
|----|---|---|----------|---------|---------|---------|-------------|
| ar | Promote council's projects<br>and initiatives to our<br>community | Deliver 'high recognition'<br>advertising on behalf of all<br>areas of Council in a<br>professional and equitable<br>manner | ✓        |         |         |         | MSC         |
|    |   | Develop and implement a<br>marketing plan that builds<br>momentum for the Hornsby<br>Aquatic Centre                         | <b>√</b> | ✓       |         |         | MSC         |
|    |   | Review current marketing and consider 'product bundling', including a resident guide to the Shire                           | <b>√</b> |         |         |         | MSC         |
|    |   | Review Strategy and<br>Communications Branch<br>policies  |          | ✓       |         | ✓       | MSC         |

### 13B: Implement new methods and technologies to deliver facilities and services

| 13B.1 | Work towards integrated services and improved | Review and update the Asset<br>Policy   | ✓ |   | ✓ |   | CFO |
|-------|---|---|---|---|---|---|-----|
|       | synergies                                     | Revalue Council's assets  | ✓ | ✓ | ✓ | ✓ | CFO |
|       |   | Review the operations of<br>Business Activities                                 | ✓ | ✓ |   |   | CFO |
|       |   | Move forward in development<br>of a Corporate Documents<br>Register for Council | ✓ |   |   |   | MSC |
|       |   | Investigate new corporate reporting software in cooperation with the ICT Branch | ✓ |   |   |   | MSC |

|       | 4 year Delivery Program<br>projects<br>(2013-17)   | 1 year Operational Plan<br>actions  | 2013/14  | 2014/15  | 2015/16  | 2016/17 | Resp'bility |
|-------|--|---|----------|----------|----------|---------|-------------|
| 13B.2 | Review and enhance<br>customer service<br>processes and procedures<br>to ensure efficient and<br>effective service to our<br>customers | Review Council's level of compliance with the Government Information Public Access (GIPA) Act, particularly in respect of the placement of mandatory open access information on Council's website | <b>√</b> | <b>✓</b> | <b>√</b> |         | MGCS        |
|       |  | Develop, conduct and review results of internal and external customer satisfaction surveys  | ✓        | ✓        |          |         | MGCS        |
|       |  | Co-locate full customer service<br>team and provide cross training<br>to team members to<br>encompass all areas of<br>Council's activities  | ✓        |          |          |         | MGCS        |
|       |  | Monitor and manage provision of after hours phone call response service, reviewing service provider and contract as necessary   | ✓        |          |          |         | MGCS        |
| 13B.3 | Improve accessibility to publicly available information held by Council  | Improve quality, accessibility<br>and readability of Council<br>Meetings Business Papers<br>and Minutes   | <b>√</b> |          |          |         | MGCS        |
|       |  | Develop and update the<br>Privacy Management Plan and<br>provide training as required to<br>ensure protection of our<br>residents' and ratepayers'<br>privacy                                     | ✓        | ✓        |          |         | MGCS        |

|       | 4 year Delivery Program<br>projects<br>(2013-17)  | 1 year Operational Plan<br>actions   | 2013/14  | 2014/15 | 2015/16  | 2016/17 | Resp'bility |
|-------|---|--|----------|---------|----------|---------|-------------|
| 13B.4 | Enhance the Information, Communication and Technology infrastructure and maintain the integrity | Provide input, advice and guidance on asset management system and tools  | ✓        |         |          |         | MICT        |
|       | of the network in order to<br>deliver Council's<br>organisational objectives                    | Review corporate systems and implement priority upgrades   | ✓        | ✓       | ✓        | ✓       | MICT        |
|       | organisational objectives   | Provide support to Branches for selection and eventual implementation of mobility solutions                                | <b>√</b> | ✓       |          |         | MICT        |
|       |   | Provide business and technical<br>support, advice and guidance<br>to meet the business needs for<br>Council's GIS Strategy | <b>√</b> |         |          |         | MICT        |
|       |   | Investigate, support and maintain Web 2.0 technologies for Council's website to industry standards                         | <b>√</b> | ✓       | <b>√</b> | ✓       | MICT        |
|       |   | Provide guidance in identifying technology requirements, including end-user training and resource support                  | <b>√</b> | ✓       | <b>√</b> | ✓       | MICT        |
|       |   | Undertake half yearly site<br>equipment audits and an<br>annual ICT Disaster Recovery<br>site test                         | <b>√</b> | ✓       | <b>√</b> | ✓       | MICT        |
|       |   | Undertake technical support projects, including reviewing uninterruptable power supply requirements                        | ✓        | ✓       |          |         | MICT        |
|       |   | Conduct reviews of expiring leases and contracts   | ✓        | ✓       | ✓        |         | MICT        |

| 4 year Delivery Program | 1 year Operational Plan | 2013/14 | 2014/15 | 2015/16 | 2016/17 | Resp'bility |
|-------------------------|-------------------------|---------|---------|---------|---------|-------------|
| projects                | actions                 |         |         |         |         |             |
| (2013-17)               |                         |         |         |         |         |             |

### Outcome 14: 'Consistent and effective policy and plans'

### 14A: Ensure Council's policies and plans remain current and effective

| 14A.1 | Mitigate risk for the organisation, and the   | Monitor and review Risk Management Action Plan   | ✓ | ✓ | ✓ | ✓        | MRA  |
|-------|---|--|---|---|---|----------|------|
|       | community when using Council's facilities and services                                      | Monitor and review Business<br>Continuity Plan   | ✓ | ✓ | ✓ | ✓        | MRA  |
|       | SOLVICOS  | Monitor and review Enterprise<br>Risk Management Plan  |   | ✓ |   | ✓        | MRA  |
|       |   | Develop new 3-year Internal<br>Audit Plan (2015-2018)  |   | ✓ |   |          | MRA  |
|       |   | Review all Council delegations (s.380)   |   |   |   | ✓        | MRA  |
|       |   | Review Model Code of<br>Conduct (s.440(7))   |   | ✓ |   | ✓        | MRA  |
| 14A.2 | Review Council's policies<br>and plans to adapt to<br>changing needs and<br>emerging trends | Monitor and review Ward<br>boundaries in lead up to the<br>September 2016 Local<br>Government elections      |   | ✓ | ✓ | ✓        | MGCS |
|       |   | Assist in conduct of the<br>September 2016 Local<br>Government elections                                     |   |   |   | <b>√</b> | MGCS |
|       |   | Coordinate the induction of<br>the new Council following the<br>September 2016 Local<br>Government elections |   |   |   | ✓        | MGCS |

|       | Measure  | Target  | Frequency | Responsibility |
|-------|--|---|-----------|----------------|
| P12.1 | Percentage of key initiatives in Delivery<br>Program 2013-17 achieving success | 90% of key initiatives completed                  | Annual    | MSC            |
| P12.2 | Overall budget performance (+/- 10% of budget)                                 | 100%  | Annual    | CFO            |
| P13.1 | Number of Council service requests more than 28 days overdue                   | Less than 10% of service requests overdue         | Annual    | MSC            |
| P13.2 | Percentage of correspondence completed or acknowledged within 14 days          | 90% of all written correspondence including email | Annual    | MSC            |

## FINANCIAL OVERVIEW

### INCOME

So what's in our pocket to get things done...

1 Other = inter alia, parking fines, rental income, interest, asset sales

### EXPENDITURE

### Yearly shopping list for Hornsby Shire Council

\$25 Improvements to local facilities

\$20 Waste management and property cleansing

\$13 Library, Community Services and Culture

\$12 Maintaining roads, footpaths and drains

\$8 Parks and recreation

\$7 Planning and Development

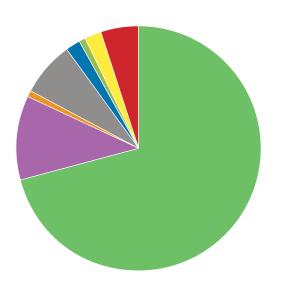
Bushland, trees, waterways, environmental sustainability

\$6 Governance

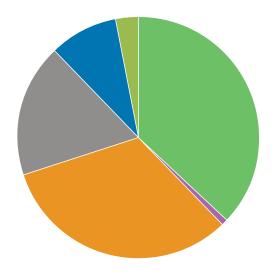
Contribution to State emergency management agencies

Based on budget estimates per \$100 with funding adjustments for the 2013/14 financial year as at March 2013.

### 2013/14 Budget Summary



| Source of funds                               | %   | 2013/14<br>\$ |
|---|-----|---------------|
| Rates and annual charges                      | 71  | 91,289,958    |
| User charges and fees                         | 11  | 14,500,569    |
| Interest                                      | 1   | 830,000       |
| Grants and Contributions – operating purposes | 7   | 8,899,609     |
| Grants and Contributions – capital purposes   | 2   | 2,235,000     |
| Asset sales                                   | 1   | 1,895,000     |
| Restricted assets                             | 0   | 234,679       |
| External loan proceeds                        | 2   | 3,000,000     |
| Other Income                                  | 5   | 5,837,500     |
| Total Income                                  | 100 | 128,722,315   |



| Use of funds                       | %   | 2013/14<br>\$ |
|------------------------------------|-----|---------------|
| Employee expense                   | 37  | 47,218,842    |
| Borrowing expense                  | 1   | 969,882       |
| Materials and contracts            | 28  | 36,781,426    |
| Capital investment                 | 20  | 25,536,459    |
| Other expenses                     | 11  | 13,676,105    |
| External loan principal repayments | 3   | 4,184,092     |
| Total Expenses                     | 100 | 128,366,806   |

| Net Budget Surplus | 355,509 |
|--------------------|---------|
|--------------------|---------|

### 4 YEAR BUDGET

|                                      | 4Year Budget S | Summary     |             |             |
|--------------------------------------|----------------|-------------|-------------|-------------|
|                                      | Total Year     | Total Year  | Total Year  | Total Year  |
| All Asset Sets of                    | 2013/14        | 2014/15     | 2015/16     | 2016/17     |
| All Activities                       | Original       | Original    | Original    | Original    |
|                                      | Budget         | Budget      | Budget      | Budget      |
|                                      | \$             | \$          | \$          | \$          |
| Source of Funds                      |                |             |             |             |
| Rates & Annual Charges               | 91,289,958     | 94,028,657  | 93,459,322  | 96,263,102  |
| User Charges & Fees                  | 14,500,569     | 14,863,083  | 15,234,660  | 15,615,526  |
| Interest                             | 830,000        | 830,000     | 830,000     | 830,000     |
| Grants and Contributions - operating | 8,899,609      | 9,122,099   | 9,350,152   | 9,583,905   |
| Grants and Contributions - capital   | 2,235,000      | 1,921,875   | 1,969,922   | 2,019,170   |
| Other Revenues                       | 5,837,500      | 5,983,437   | 6,133,023   | 6,286,349   |
| Asset Sales                          | 1,895,000      | 1,942,375   | 1,990,934   | 2,040,708   |
| External Loan Proceeds               | 3,000,000      | 0           | 4,000,000   | 0           |
| Restricted Assets                    | 234,679        | 62,648      | 64,214      | 65,820      |
|                                      | 128,722,315    | 128,754,174 | 133,032,228 | 132,704,580 |
| Use of Funds                         |                |             |             |             |
| Employee Expense                     | 47,218,842     | 49,013,158  | 50,875,658  | 52,808,933  |
| Borrowing Expense                    | 969,882        | 882,248     | 572,171     | 719,353     |
| Materials & Contracts                | 36,781,426     | 39,608,550  | 40,598,764  | 41,613,733  |
| Other Expenses                       | 13,676,105     | 14,018,007  | 14,368,458  | 14,727,669  |
| Capital Expenditure                  | 25,536,459     | 17,091,019  | 21,514,544  | 16,913,658  |
| Internal Restricted Assets           | 0              | 2,822,102   | 3,317,655   | 3,817,655   |
| External Loan Principal Repayments   | 4,184,092      | 4,678,129   | 1,419,219   | 1,655,138   |
|                                      | 128,366,806    | 128,113,213 | 132,666,469 | 132,256,139 |
| Net Budget Surplus                   | 355,509        | 640,961     | 365,759     | 448,441     |

### FINANCIAL COMMENT

### The Budget 2013/14

Council staff commenced preparation of the 2013/14 Budget in December 2012. To minimise some of the financial constraints and considerations impacting local government, and to avoid excessive demands which could not be met, the 2013/14 Budget parameters included:

- A nil increase to Divisional expenditure (net of direct labour) for material and contract expenditure. This was despite substantial price increases, particularly for construction materials. Any increase has been required to be offset by productivity improvements, service reductions or increased fees.
- The use of Council staff where possible to undertake Special Rate Variation, Section 94 Development Contributions projects and other funded projects.
- Any new projects to be subject to a merit evaluation.
- Direct salaries and wages to include the Local Government (State) Award increase of 3.25% for 2013/14, and be calculated on 50 pay weeks. The two week reduction represents organisational savings which occur as a result of the average delay in replacing staff members who retire/resign/etc and/or productivity improvements that are required.
- A rate increase of 3.9% for 2013/14 which is in line with the approval by the Independent Pricing and Regulatory Tribunal on 24 June 2011.
- Minimisation of the reliance on external loan borrowing and continuation of prudent financial management.

The draft Budget for 2013/14, within the applied parameters, initially achieved a cash-funding surplus of \$3.355 million. This result was predicated on the need to borrow \$6 million during the 2013/14 financial year to fund the Hornsby Aquatic Centre. This result was achieved by further productivity measures implemented throughout the organisation.

Consistent with Council's goal to maintain prudent financial management of Council's finances, Councillors have directed the cash-funding surplus of \$3 million towards reducing borrowing. This action will result in approximately \$281K of reduced debt servicing in future year budgets. The forecast budget surplus for the 2013/14 financial year is \$355K.

The level of capital expenditure for the financial year 2013/14 totals \$23.315 million. Details on capital projects follow within this document.

# CAPITAL WORKS 2013-14

### Local Footpath Improvements

|  | 2013/14<br>(\$) |
|--|-----------------|
| Berowra Road, Mount Colah – south side – Belmont Parade to No 28 Berowra Road  |                 |
| Bolton Avenue, Mount Colah – west side – Kuring-gai Chase Road to Berowra Road |                 |
| Bristol Avenue, Wahroonga – south side – Hewitt Avenue to Hinemoa Avenue       |                 |
| Eddy Street, Thornleigh – south side – Tillock Street to Janet Avenue          |                 |
| Hakea Crescent, Galston – east side – 21 Hansen Avenue to footpath link        |                 |
| Beecroft Road, Cheltenham – north side – Old Beecroft Road to Steward Close    |                 |
| Adamson Avenue, Thornleigh – east side – Sefton Road to Norman Avenue          |                 |
| Dent Street, Epping Stg 1 – north side – Downing Street to Dent Street Park    |                 |
| Total  | 216,000         |

### Major and Minor Drainage Improvement

|  | 2013/14<br>(\$) |
|--|-----------------|
| Hornsby CBD Stg 2 – Burdett Street to Hunter Street – amplify system, increase inlet capacity, overland flowpath |                 |
| The Glade(# 7,# 9,# 11), The Knoll(# 3), Galston – improve functional overland flowpath                          |                 |
| The Glade(# 16,# 18) to 1 Gardiner, Galston – upgrade pits, amplify pipeline                                     |                 |
| Somerset Street (44), Epping – drainage improvements   |                 |
| Total  | 2,400,000       |

### Aquatic and Recreational Centres

|  | 2013/14<br>(\$) |
|--|-----------------|
| Brickpit Stadium Thornleigh – extension (subject to approval)    |                 |
| Redevelopment of Hornsby Aquatic Centre                          | 8,650,000       |
| Epping Aquatic Centre – refurbishment works                      | 90,000          |
| Galston Aquatic Centre – replacement of de-humidification system | 90,000          |
| Total  | 8,830,000       |

### Open Space Assets

|   | 2013/14<br>(\$) |
|---|-----------------|
| Berowra Oval – floodlight replacement                                 | 100,000         |
| Dog off leash area replacement  | 20,000          |
| Larool Crescent Playground, Thornleigh – playground replacement       | 120,000         |
| West Epping Oval – retaining wall replacement and masterplan design   | 100,000         |
| Waninga Place Playground, Hornsby Heights – surface upgrade           | 20,000          |
| Headen Park, Thornleigh – park improvements                           | 100,000         |
| Greenway Park, Cherrybrook - amenities                                | 25,000          |
| Greenway Park, Cherrybrook – skate park extension                     | 300,000         |
| Campbell Park, West Pennant Hills – floodlight replacement            | 50,000          |
| Fagan Park Garden of Many Nations – replacement of old infrastructure | 130,000         |
| Gumnut Playground, Cherrybrook – playground and path works            | 130,000         |
| Pennant Hills Park – car park replacement                             | 200,000         |
| Tahlee Playground, Castle Hill  | 70,000          |
| Carmen Crescent, Cherrybrook – playground                             | 100,000         |
| Recreation Needs Study and Strategy                                   | 220,000         |
| Total   | 1,685,000       |

### Foreshore Facilities

|  | 2013/14<br>(\$) |
|--|-----------------|
| Parsley Bay Loading Dock Strengthening           |                 |
| Dangar Island Pontoon (New)                      |                 |
| Milsons Passage Wharf Rehabilitation             |                 |
| Parsley Bay Loading Dock access road Re-sheeting |                 |
| Total  | 191,000         |

### **Building Improvements**

|  | 2013/14<br>(\$) |
|--|-----------------|
| Administration Centre – renewal and upgrade works                                  | 100,000         |
| Refurbishment of park amenities buildings  | 130,000         |
| Pennant Hills Community Centre – upgrade entrance and toilet facilities for access | 150,000         |
| Refurbishment of libraries   | 40,000          |
| Galston Library – replace/insulate roof  | 40,000          |
| Epping Leisure and Learning Centre – upgrade toilets for access                    | 55,000          |
| Gumnut Community Centre, Cherrybrook – upgrade toilets (stage 1)                   | 25,000          |
| Hornsby Heights Community Centre – replace kitchen and floor coverings             | 25,000          |
| Roselea Community Centre, Beecroft – capital upgrade                               | 90,000          |
| Air conditioning – various, including annual duct cleaning                         | 62,000          |
| Total  | 717,000         |

### Local Road Improvements

|  | 2013/14<br>(\$) |
|--|-----------------|
| Berowra Waters Road, Berowra Heights (REPAIR Program – 50% RMS funding)                  |                 |
| Brooklyn Road, Brooklyn Stage 1 (no. 57 to no. 87) – both sides                          |                 |
| Goodwyn Avenue, Berowra Stage 1 – both sides   |                 |
| Willarong Road, Mount Colah Stage 1 – western end to Mount Street – both sides           |                 |
| Quarry Road, Dural – Old Northern Road to Harris Road – pavement reconstruction          |                 |
| Hull Road, Beecroft – Copeland Road to Fiona Road – both sides                           |                 |
| Plympton Road, Epping/Carlingford Stage 2 – Avonlea Drive to Magnolia Avenue – east side |                 |
| Ben Bullen Road, Glenorie – upgrading of 700m of unsealed road (from end of seal)        |                 |
| Freemans Lane, Glenorie – upgrading of 500m of unsealed road (from end of seal)          |                 |
| (plus 300k from Unsealed Road Maintenance)   |                 |
| Total  | 2,696,000       |

### Others

| Others   |                 |
|--|-----------------|
|  | 2013/14<br>(\$) |
| Minor traffic facilities, including cycleways (subject to State and Federal funding) (Traffic and  | 262,000         |
| Road Safety)   |                 |
| Pacific Highway, Hornsby 40 km/h traffic calming (commenced 2012/13, for completion 2013/14)   |                 |
| ■ Brooklyn cycleway - Stage 1B (funding to be confirmed)   |                 |
| ■ Epping Town Centre 40km/h traffic calming (funding to be confirmed)  |                 |
| <ul> <li>Review of Hornsby Bike Plan (funding to be confirmed)</li> <li>Pacific Highway, Asquith - upgrade of pedestrian crossing near Asquith Boys High School</li> </ul>                       |                 |
| (funding to be confirmed)  |                 |
| ■ Edgeworth David Avenue and Balmoral Street - traffic signals and median at Parks Avenue  |                 |
| Storey Park Community Centre, Asquith (Community Services)   | 100,000         |
| Renovation/extension of Wallarobba Arts and Cultural Centre, Hornsby (Community Services)  | 100,000         |
| Pedestrian Bridge, George Street, Hornsby (Design and Construction)  | 100,000         |
| Hornsby Aquatic Centre (Design and Construction)   |                 |
| ■ cogeneration plant   | 400,000         |
| asset protection (fire) zone   | 70,000          |
| ■ intersection works   | 30,000          |
| Hornsby Park upgrade (Design and Construction)   | 550,000         |
| Hornsby Mall Improvements (Design and Construction)  | 20,000          |
| Hornsby Quarry – Water pumping and monitoring (Design and Construction)  | 160,000         |
| Hornsby Quarry landfill program (Design and Construction)  | 200,000         |
| Local Road Preconstruction (Design and Construction)   | 150,000         |
| Kerb and gutter at various sites (Design and Construction)   | 120,000         |
| Local sealed road rehabilitation program (Asset Management and Maintenance)  | 1,861,063       |
| Unsealed road maintenance (Asset Management and Maintenance)   | 300,000         |
| Footpath Upgrade Program (Asset Management and Maintenance)  | 68,000          |
| Road Shoulder Upgrade Program (Asset Management and Maintenance)   | 72,000          |
| Floodplain Risk Management (Asset Management and Maintenance)  | 30,000          |
| Fleet – heavy and light, and plant replacement (Asset Management and Maintenance), (Governance and Customer Service)   | 1,995,000       |
| Bushfire interface mitigation works (Natural Resources)  | 60,000          |
| Bushland improvements (part s94) (Natural Resources)   | 140,000         |
| Catchments Remediation Rate capital works projects (Natural Resources)   | 1,108,896       |
| <ul> <li>large end-of-pipe bioretention basins at Appletree Drive, Pecan Close and Patricia Place,<br/>Cherrybrook, James Henty Drive, Dural and Berowra Waters Road, Berowra Heights</li> </ul> |                 |
| ■ large gross pollutant trap at Odney Place, Castle Hill   |                 |
| Library resources (Library and Information Services)   | 544,500         |
| Dangar Island Fire Station (new station) (to be reimbursed by NSW RFS)   | 285,000         |
| Station Roof Lifting (to allow locating new appliances in stations) (to be reimbursed by NSW RFS)  | 75,000          |
| Total  | 8,801,459       |
| Consolidated Total   | 25,536,459      |

# CAPITAL WORKS 2014-17

### Local Footpath Improvements

|   | $^{\mathbf{a}}$ | 4   | 14 |   |
|---|-----------------|-----|----|---|
|   |                 | 44. | /  | ш |
| _ | v               | -   |    | • |

Old Northern Road, Dural Stg 1 - east side - Dural Primary School to Redfield College

Dent Street, Epping Stg 2 – north side – Dent Street Park to Pennant Parade

Edmundson Close, Thornleigh - west side - Giblett Avenue to end

Francis Greenway Drive, Cherrybrook – south side – Boundary Road to Macquarie Drive

Ethel Street, Hornsby - south side - Galston Road to Old Berowra Road

Hewitt Avenue, Wahroonga – east side – Eastbourne Avenue to Bristol Avenue

Keira Place, Beecroft - west side - Murray Farm Road to Karril Avenue

### Total 2014/15 = \$216,000

### 2015/16

Pacific Highway, Berowra Stg 1 – east side – railway station to opposite Yallambee Road

Morshead Avenue, Carlingford - west side - Alamein Avenue to North Rocks Road

Ryan Avenue, Hornsby Heights – south side – Galston Road to end

Evans Road, Hornsby Heights - south side - Galston Road to No.10

Roach Avenue, Thornleigh - south side - Sinclair Avenue to Nicholson Avenue

Karril Avenue, Beecroft Stg 1 - south side - Orchard Road to end

Brooklyn Road, Brooklyn Stg 1 – north side – Cole Street to Wharf Street

Northcote Road, Hornsby – south side – Balmoral Street to Sherbrook Road

Total 2015/16 = \$266,000

| 2016/17   |
|---|
| Karri Avenue, Beecroft Stage 2 – south side – Orchard Road to end                       |
| Eden Drive, Asquith – west side – Chelmsford Road to Chelmsford Road                    |
| Lambe Place, Cherrybrook – south side – Chadley Circuit to end                          |
| Greenvale Grove, Hornsby – south side – Warandoo Street to end                          |
| Duntroon Avenue, Epping – west side – Carlingford Road to Dent Street                   |
| Nyara Road, Mount Kuring-gai – north side – Pacific Highway to end                      |
| Evans Road, Hornsby Heights – north side – Galston Road to Chokola Avenue               |
| High Street, Mount Kuring-gai – north side – end to end                                 |
| Pacific Highway, Berowra Stg 2 – east side – railway station to opposite Yallambee Road |
| Cowan Road, Mount Colah – north side – Telopea Street to Myall Road                     |
| Total 2016/17 = \$266,000   |

### Major and Minor Drainage Improvement

### 2014/15

Program to be developed by October 2013 based on outcomes of the Shire-wide Flood Study

Total 2014/15 = \$2,060,000

### 2015/16

Program to be developed by October 2013 based on outcomes of the Shire-wide Flood Study

Total 2015/16 = \$2,410,000

### 2016/17

Program to be developed by October 2013 based on outcomes of the Shire-wide Flood Study

Total 2016/17 = \$1,760,000

### Aquatic and Recreational Centres

### 2014/15

Brickpit Stadium Thornleigh – extension (subject to approval)

Epping Aquatic Centre – refurbishment of amenities and replacement of grandstand seating

Galston Aquatic Centre – replacement of air scour

Total 2014/15 = \$210,000

### 2015/16

Brickpit Stadium Thornleigh – extension (subject to approval)

Epping Aquatic Centre – replacement of program pool and shade structure

Galston Aquatic Centre – servicing of reticulation pump

Total 2015/16 = \$170,000

### Open Space Assets

| 2014/15  |
|--|
| Montview Oval, Hornsby Heights – Irrigation upgrade  |
| Normanhurst Oval – Irrigation upgrade  |
| Brooklyn Oval – Park and playground upgrade  |
| Asquith Oval – Playground replacement  |
| Ray Park Playground, Carlingford – Playground and park replacement (shelters, dog off leash area, bike tracks, picnic tables and BBQs) |
| Cheltenham Oval – Floodlights and irrigation   |
| Hornsby Park – Playground replacement  |
| Foxglove Oval - Floodlight replacement   |
| Storey Park, Asquith – Floodlight replacement  |
| Cowan Oval - Playground  |
| Mark Taylor Oval (Waitara) – Fencing and lighting replacement  |
| Fagan Park Garden of Many Nations – Replacement of old infrastructure  |
| James Henty Park, Dural – Playground replacement   |
| Pennant Hills Park – Netball court replacement   |
| Total 2014/15 = \$2,590,000  |

| 2015/16   |
|---|
| Pennant Hills Oval No. 1 Oval – Amenity building extension      |
| Ron Payne Park, Epping – New floodlights                        |
| Dangar Island – Playground replacement                          |
| Hayes Oval, Galston – Floodlight replacement                    |
| Oakleigh Oval, Thornleigh – Surface replacement                 |
| Greenway Park No. 2 Oval, Cherrybrook – Floodlight replacement  |
| Forest Park, Epping – Paths, lighting, gardens, BBQ             |
| Ern Holmes Oval, Pennant Hills – Replacement lighting           |
| Thomas Thompson Oval, Cherrybrook – Floodlight replacement      |
| Campbell Park, West Pennant Hills – Car park resurfacing        |
| Callicoma Walking Track, Cherrybrook - Upgrade                  |
| Walking track connection Hornsby Heights and Mount Colah        |
| Lisgar Gardens, Hornsby – Formal gardens/lawn area improvements |
| Lessing Street, Hornsby – Park and playground upgrade           |
| Brooklyn Boardwalk – Replacement of worn out asset              |
| Total 2015/16 = \$2.530.000                                     |

|  |  | • |  | • |  |  |
|--|--|---|--|---|--|--|
|  |  |   |  |   |  |  |
|  |  |   |  |   |  |  |
|  |  |   |  |   |  |  |

| 2016/17   |
|---|
| Water Based Recreation Facilities Stage 1   |
| Park furniture replacement  |
| Asquith Oval – Floodlight replacement   |
| Richards Close, Berowra – Playground replacement  |
| Dog off leash area replacement  |
| Normanhurst Oval – Surface replacement  |
| Warrina Street Small Oval, Berowra Heights – Surface replacement  |
| Warrina Street Oval, Berowra Heights – Amenities building upgrade Stage 1 (change rooms, canteen, storage, toilets) |
| Fagan Park - Carrs Road Toilet replacement  |
| Fagan Park - Carrs Road Playground replacement  |
| Lyne Road Reserve, Cheltenham – Lower level dirt jumps  |
| Upper Pyes Creek, Cherrybrook/Castle Hill – Walking trail Stage 2   |
| Ron Payne Oval, Epping – Amenities/canteen building   |
| Cherrybrook to Pennant Hills - off road cycle track   |
| Mark Taylor Oval (Waitara) – Fitness equipment  |
| Total 2016/17 = \$2,635,000   |

### Foreshore Facilities

| 2014/15  |  |  |
|--|--|--|
| Parsley Bay Boat Ramp Reconstruction (Stage 1) |  |  |
| Dangar Island Seawall Area 1 (Stage 1)         |  |  |
| Kangaroo Point Pump-Out Pontoon Rehabilitation |  |  |
| Total 2014/15 = \$171,000                      |  |  |
|  |  |  |
| 2015/16  |  |  |
| Parsley Bay Boat Ramp Reconstruction (Stage 2) |  |  |

Brooklyn Wharf access road Re-sheeting

Total 2015/16 = \$171,000

Dangar Island Seawall Area 1 (Stage 2)

| 2016/17   |
|---|
| Parsley Bay access road re-sheeting             |
| Parsley Bay breakwater rehabilitation (Stage 1) |
| McKell Park, Brooklyn tidal pool netting        |
| Dangar Island Seawall rehabilitation Area 2     |
| Total 2016/17 = \$171,000                       |

### **Building Improvements**

| 2014/15   |
|---|
| Administration Centre – renewal and upgrade works                 |
| Refurbishment of park amenities buildings                         |
| Gumnut Community Centre, Cherrybrook – upgrade toilets (stage 2)  |
| Greenway Child Care Centre, Cherrybrook – replace floor coverings |
| Pennant Hills Library – replace public area carpet                |
| Administration Centre – upgrade air conditioning (stage 1)        |
| Air conditioning – various, including annual duct cleaning        |
| Total 2014/15 = \$657,000   |

| 2015/16  |
|--|
| Administration Centre – renewal and upgrade works                      |
| Refurbishment of park amenities buildings                              |
| Epping Library – replace public area floor coverings                   |
| Hornsby Library – replace Administration area floor coverings          |
| Arcadia Community Centre – replace timber floors and windows           |
| Epping Creative Centre – replace floor coverings and windows           |
| Wisemans Ferry Community Centre – replace front entry decking          |
| Sommerville Park Child Care Centre, Eastwood – replace floor coverings |
| Berowra Community Centre and Library – upgrade external entry area     |
| Administration Centre – upgrade air conditioning (stage 2)             |
| Air conditioning – various, including annual duct cleaning             |
| Total 2015/16 = \$747,000  |

| 2016/17   |
|---|
| Administration Centre – upgrade facilities                                    |
| Cherrybrook Community Centre – replace small hall entry doors                 |
| Pennant Hills Library – upgrade air conditioner                               |
| Park amenities buildings – upgrade  |
| Dangar Island Community Centre – replace kitchen and upgrade external toilets |
| Mount Kuring-gai Community Centre – upgrade external toilets                  |
| Air conditioning – various, including annual duct cleaning                    |
| Total 2016/17 = \$747,000   |

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### Local Road Improvements

| ·  |
|--|
| 2014/15  |
| Berowra Waters Road, Berowra Heights (REPAIR Program – subject to 50% RMS funding) |
| Goodwyn Avenue, Berowra Stage 2 – both sides                                       |
| Turner Road, Berowra Heights – Elizabeth Street to Woombyne Close – east side      |
| Brisbane Avenue, Mount Kuring-gai – Flanders Avenue to King Street – east side     |
| Willarong Road, Mount Colah Stage 2 – Mount Street to Pacific Highway – both sides |
| York Street, Beecroft – Hannah Street to Copeland Road – both sides                |
| Old Telegraph Road, Maroota Stage 1 – upgrading of unsealed road,                  |
| Old Northern Road to Roberts Road (subject to 50% Hills Shire funding)             |
| Hart Place, Maroota – upgrading of 160m of unsealed road                           |
| (plus 300k from Unsealed Road Maintenance)   |

### Total 2014/15 = \$2,250,000

| 2015/16  |
|--|
| Berowra Waters Road, Berowra Heights (REPAIR Program – subject to 50% RMS funding)   |
| Mills Avenue, Asquith – Pacific Highway to Wall Avenue – both sides  |
| Hazelmead Road, Asquith – Royston Parade to Dudley Street – both sides   |
| Lord Street, Mount Colah – full length – north side  |
| Citrus Avenue, Hornsby – Pacific Highway to Mildred Avenue – both sides  |
| Old Telegraph Road, Maroota Stage 2 – upgrading of unsealed road, Old Northern Road to Roberts Road (subject to 50% Hills Shire funding) |
| Laughtondale Gully Road, Maroota Stage 1 – upgrading of first 500m of unsealed road from Singleton Road                                  |
| (plus 300k from Unsealed Road Maintenance)   |
| T. ( ) 0045 (40  |

### Total 2015/16 = \$2,250,000

| 2016/17  |  |  |
|--|--|--|
| Berowra Waters Road, Berowra Heights (REPAIR Program – subject to 50% RMS funding)                       |  |  |
| Berowra Road, Mount Colah – Belmont Parade to Gray Street – both sides                                   |  |  |
| Yirra Road, Mount Colah – Stage 1 – Mount Street to Verna Street – both sides                            |  |  |
| New Farm Road, West Pennant Hills Stage 1 – New Line Road to John Savage Crescent – both sides           |  |  |
| Alexandria Parade, Waitara – Ingram Road to opposite No.69 – south side                                  |  |  |
| Malton Road, Beecroft Stage 3 – Sutherland Road to Timbertop Way – both sides                            |  |  |
| Canoelands Road (East), Canoelands Stage 1 – upgrading of first 500m of unsealed road                    |  |  |
| Laughtondale Gully Road, Maroota Stage 1 – upgrading of second 500m of unsealed road from Singleton Road |  |  |
| (plus 300k from Unsealed Road Maintenance)   |  |  |
| Total 2016/17 = \$2,250,000  |  |  |

### Other Major Capital Works

|   | 2014/15<br>(\$) | 2015/16<br>(\$) |
|---|-----------------|-----------------|
| Pedestrian Bridge, George Street, Hornsby (Design and Construction) | 500,000         | 420,000         |
| Thornleigh Brickpit Stadium   |                 | 3,900,000       |
| Total   | 500,000         | 4,320,000       |

These figures are subject to review.

## HOW TO CONTACT US

### **HORNSBY SHIRE COUNCIL**

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